Happy February, Griffins! As the CHC community settles into the spring semester, we encourage you to check your MyCHC account and CHC email as often as possible for important updates on your student account and financial aid. Though some students have returned to campus, SFS is not available for in person appointments at this time. Keeping up with digital communication is the most effective way to be proactive in managing your student finances. In the following pages, you will find updates on student refunds, 1098-T tax forms, and other important items to keep an eye out for as the semester continues. If you have any questions, please reach out to us via email or by scheduling a phone appointment. Have a safe and healthy February!

Our office hours are: Monday - Thursday (9 AM to 5 PM), and Friday (9 AM to 4 PM). SFS is currently not taking in office appointments due to COVID-19. Please reach out to us via the emails listed above with any questions, or to arrange a phone call.

### Upcoming Deadlines

- The 2021-22 FAFSA is now available! Please log on to studentaid.gov to submit your FAFSA. CHC’s school code is **003245**. Don’t delay!
- **2/1**: 1098-T forms were mailed to all eligible students
- **3/7**: Last day for SCPS (Adult Accelerated Program) students to register for Spring Session II
Have you received an email from App@echecks.com? Good news! Emails from this address are legitimate and will contain a link to your refund check or important information about when you can expect one. Please be advised that e-checks become invalid after 90 days. If you have waited longer than 90 days to claim your check, please contact Student Accounts.

Student Financial Services Virtual Hour!
Starting with Daytime Undergrad Students on 2/8, SFS will be hosting a virtual meeting hour via Microsoft Teams every Monday between 2:00 PM and 3:00 PM. If you have any questions and would like to meet with Financial Aid or Student Accounts, check your CHC email for more information.

Understanding Your 1098-T
1098-T Tax forms were mailed to all eligible students on 2/1/21. If you did not opt in for a digital copy by January 1st, you will receive a paper copy within 7-14 days from that date. If you registered for a digital copy, it can be accessed by copying the following link into your browser:
https://heartland.ecsi.net/

Important Notes About the 1098-T:
The 2020 1098-T will only account for transactions made in the year 2020.

If you were not charged for courses in 2020, box 1 will be empty (even if payments or aid has posted to your account in 2020).

If you have specific questions about how to claim payments made in 2020 that were not accounted for on your 1098-T, a tax expert will be best equipped to advise you.

If you need a copy of your full student account history for tax purposes, please contact Student Accounts.

Spring Semester Disbursement Dates
Refunds are issued within 7 to 14 days of aid disbursement. The expected dates of disbursement are listed below. Prior to the refund being sent, you will see a credit reflected in your course and fee statement on MyCHC. These dates are ANTICIPATED and are subject to change. Refunds are now sent electronically. See the following page for more information.

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<tr>
<td>PSYD</td>
<td>1/11/21</td>
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<td>Grad (IT, ED, PSYG)</td>
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<td>SUS</td>
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<td>Grad (HS)</td>
<td>3/29/21</td>
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<tr>
<td>SCPS</td>
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Important Update Regarding Student Refund Checks

Chestnut Hill College has partnered with Paymerang to deliver your Student Refund Checks digitally. **What does this mean for your refund?**

You will now receive refunds in an eCheck or Direct Deposit (ACH) format. To choose the method, you will need to complete the ‘Direct Deposit Opt In’ form on my.chc.edu under the Finance page.

If you are expecting a refund check, you will receive an email from **app@echecks.com** within 5 business days of your Course and Fee Statement reflecting a transaction line with the description “A/R Refund check”. You can monitor your Course and Fee Statement any time on myCHC in the Finances tab. This will begin the process of setting up an account with Paymerang and allow you to complete the payment. Please note that the College has 14 days from the day of disbursement to process your refund.

To access your check, you may log in as a One-Time User or create an account. There is no cost to retrieve your check. This check image can be printed **one time only** on a black and white or color printer and can be deposited like any other check – in person, through an ATM, or by mobile deposit using your phone. **If you need to reprint a check or have any questions about a payment that was delivered to you via echeck or direct deposit (ACH), you can contact Paymerang directly at:**

**Email:** support@deluxeechecks.com  
**Phone:** 877-333-6964

Need to Speak with SFS?

Sign up for a phone appointment with an SFS team member by following the directions below: Visit Chc.edu and click on the “Financial Aid & Services” Tab. Click on “Contact Information and Office Hours.” Links to sign up for a phone appointment with either Student Accounts or Financial Aid are located at the top of the page.
Do You Have Questions About Your Federal Student Aid?

If you use federal student loans and grants (Subsidized, Unsubsidized, PELL, PHEAA etc.), The National Student Loan Data System (NSLDS) is a great tool to monitor your loan amounts, services, and limits. The NSLDS site states: “The National Student Loan Data System (NSLDS) is the U.S. Department of Education's (ED's) central database for student aid. NSLDS receives data from schools, guaranty agencies, the Direct Loan program, and other Department of ED programs. NSLDS Student Access provides a centralized, integrated view of Title IV loans and grants so that recipients of Title IV Aid can access and inquire about their Title IV loans and/or grant data.”

NSLDS gives you 24 hour access to your student loan information and is available around the clock to answer questions you may have regarding your federal aid. You can visit NSLDS at: nslds.ed.gov

Do You Need a FERPA Waiver?

FERPA is the Family Educational Rights and Privacy Act. Under this law, SFS cannot discuss student financial information with any outside party, with the exception of the student themselves. In order for SFS to discuss your account balances and aid with a parent or guardian, we must have a FERPA waiver on file listing approved family members by name. The FERPA waiver can be found on the Registrar Information and Forms page on CHC.edu.