CHESTNUT HILL COLLEGE
SCHOOL OF GRADUATE STUDIES
DEPARTMENT OF PROFESSIONAL PSYCHOLOGY

INTERNSHIP CONSORTIUM

Internship Training Manual 2018-2019

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I. INTRODUCTION

The Chestnut Hill College (CHC) Internship Consortium (Consortium), administered by the Chestnut Hill College School of Graduate Studies, Department of Professional Psychology, provides doctoral internships in clinical psychology to Doctor of Psychology (Psy.D.) and Ph.D. students in clinical psychology. The Consortium offers 2,000-hour minimum, one-year internships, beginning July 1st and ending June 30th each year.

The Consortium is a cooperative training program comprised of clinical service agencies across the greater Philadelphia region. Each agency (“site”) is independent and maintains clinical and financial responsibility and liability for its clients and interns. The Consortium administration provides oversight of the integration and integrity of the educational and training aspects of the interns’ experiences, but does not provide on-site supervision of clinical work.

This Manual provides an overview of the Consortium, including background and philosophy; organization and content of the training experience; Consortium membership and leadership; internship selection process; and evaluation procedures. It also includes a copy of the Membership Agreement, which outlines additional information about the Consortium and the responsibilities of the parties involved in the agreement.

The following are Consortium Training Sites for the 2018-2019 training year:

- Beechwood NeuroRehab
- Chestnut Hill College Psychological Services Center (Clinic)
- Connections Community Support Programs, LLC (Connections)
- Growth Opportunity Center (GOC)
- Northeast Treatment Center (NET)
- The Pennsylvania State University, on behalf of its Abington Campus, Counseling & Psychological Services (PSA)
- Rider University Counseling Center
- SPIN, Inc.

In addition to training at their primary site, interns may supplement their training at other Consortium Sites to gain a more diverse training experience. Any supplemental training by an intern must be at a Consortium Site, and is subject to mutual agreement by the Site Director at the intern’s primary site and by the Consortium Internship Director. All clinical responsibility, client responsibility, and supervision of clinical services are the responsibility of the site at which the clinical services are provided.

A. Background

The Consortium was developed in response to the need for diverse and quality training in the Pennsylvania, New Jersey, and Delaware regions. Local students are given priority in order to keep future practitioners in the region. The first Consortium internship class matriculated during the 2010–2011 training year.
B. Philosophy

The Consortium seeks to prepare graduates to become professional psychologists and to refine their clinical knowledge and skills in psychotherapy, psychological assessment, supervision, consultation, and professional practice. The Consortium seeks to build off of a student’s practitioner–scholar or similar doctoral training by fostering a scholarly attitude, professional behavior, and an integration into the professional community. In addition, the Consortium encourages students to refine their socio-cultural awareness, ethical decision making, scholarly inquiry, reflective practice, and familiarity with biopsychosocial and psychotherapy research. The Consortium’s curriculum is based on the competencies developed by APPIC, by APA, and by the National Council for Schools and Programs of Professional Psychology (NCSPP) and provides a foundation for the successful graduate to prepare for the licensing examination in Pennsylvania and throughout the United States.

C. Mission

The Consortium’s mission is to provide a broad and integrated internship experience that services the community and enhances the clinical skills, scholarly inquiry, and professional growth of each intern. This cooperative community of supervisors, faculty, and interns fosters a scholarly, professional, and socially responsible attitude that is consistent with the CHC mission.

Chestnut Hill College Mission Statement:

The mission of Chestnut Hill College is to provide students with holistic education in an inclusive Catholic community marked by academic excellence, shared responsibility, personal and professional growth, service to one another and to the global community, and concern for the earth.

Chestnut Hill College, founded by the Sisters of Saint Joseph in 1924, is an independent, Catholic institution that fosters equality through education. Faithful to its strong liberal arts tradition, Chestnut Hill College offers academic programs of excellence in the areas of undergraduate, graduate, and continuing studies.

The College nurtures a sense of integrity, spirituality, and social justice in all.

D. Accreditation Status

The Chestnut Hill College Internship Consortium is accredited by the American Psychological Association (APA). The program’s accreditation is effective May 1, 2015. The next site visit will be held in 2022. For general information about APA accreditation or specific information on the accreditation status of the Chestnut Hill College Internship Consortium, please contact:

Office of Program Consultation and Accreditation (OPCA)
American Psychological Association
750 1st Street, NE, Washington, DC 20002
Phone: (202) 336-5979 Fax: (202) 336-5978
E-mail: apaaccred@apa.org
Web: www.apa.org/ed/accreditation

The Consortium’s accreditation status pertains to the Consortium as a whole; individual sites are not, and do not represent themselves to be, independently accredited at any time. Additionally, interns should report their internship on CVs, job applications, licensing applications, etc. in the following manner:

Chestnut Hill College Internship Consortium
Rotation(s) at: Site Name

II. GENERAL CLINICAL AND ADMINISTRATIVE DUTIES

Consortium interns are expected to attend all clinical and administrative staff meetings as required by their sites. Interns are also required to stay current with all paperwork duties, including, but not limited to, medical record notes, assessment documentation, and weekly schedules. All medical charting must be consistent with ethical and legal guidelines and any site-specific requirements. Intern chart notes (including all intakes, progress notes, termination summaries, letters to patients, etc.) must be co-signed by Site Clinical Supervisors.

Other administrative duties may be described in handbooks for the individual sites.

A. Orientation

The Consortium conducts a formal orientation for all interns at the start of the internship year. Each site is also responsible for orienting its interns to site-specific activities and requirements within the first week of the training year. For the 2018-2019 training year, Consortium orientation will be held on Friday, July 6, 2018, from 9 am to 5:15 pm.

B. Communication with Academic Program

During the intern selection process, verification of Chestnut Hill College (CHC) intern candidates’ readiness for internship is required in writing from the Director of Clinical Training at Chestnut Hill College’s Department of Professional Psychology. Students from other graduate programs must provide verification of candidates’ readiness for internship from their home program.

During the internship, the Site Director or Site Clinical Supervisors will initiate informal telephone contacts or formal letters with the Internship Director as needed. If interns have problems with the training program, they are instructed to first go to their Site Clinical Supervisor and/or the Site Director before contacting the Consortium Internship Director (see Section IV, Due Process, for specific information on conflict resolution/Due Process Procedures). Procedures for communication between the Consortium and the intern’s academic program are also delineated in the Due Process Procedures.

The Site Director keeps copies of every formal written evaluation of interns (and supervisors) and makes the originals available to the Internship Director, who signs the evaluations and keeps them on file. Copies of evaluations for students from other academic programs will be sent to their home
program in December and June of the internship training year or more frequently if needed requested by intern or academic program.

III. ETHICAL STANDARDS

The Consortium adheres to ethical and legal standards in direct service, training, and research. This commitment is evident in every aspect of the training program. All site staff members are expected to be thoroughly familiar with and uphold the APA Ethical Principles of Psychologists and Code of Conduct, related professional guidelines, Federal Statutes (including HIPPA), and the statutes of the state in which the site resides (Pennsylvania, New Jersey, etc.).

The Consortium site staff and CHC Consortium faculty are dedicated to helping interns recognize and grapple with ethical dilemmas related to their clients. Ethical issues and relevant state statutes are directly addressed during orientation, in training seminars, and throughout the training year. In these sessions, principles and standards are reviewed and applied to direct clinical service situations. During individual and group supervision, ethical principles and behaviors are frequently reviewed as they relate to the intern's cases. Concerns include, but are not limited to, confidentiality and informed consent; crisis intervention; keeping client information and files safe and confidential (in conjunction with state, HIPPA, and APA guidelines); and client needs and expectations of therapy and the therapist. Ethical issues related to assessment are also discussed. Interns are exposed to discussions in staff meetings in which all staff members share legal and ethical concerns confronted in day-to-day work. Group discussion of ethical and legal issues encourages the consideration of different perspectives and helps generate creative and ethically defensible solutions to ethical dilemmas.

Both the site’s Institutional Review Board (IRB) (if applicable) and the Chestnut Hill College IRB must approve any research conducted by interns within the Consortium.

All Consortium interns are expected to:

A. Be familiar with and understand the following codes of ethics and professional practice guidelines:
   1. APA Ethical Principles and Code of Conduct (2010)
      http://www.apa.org/ethics/code.html
   2. APA Guidelines on Multicultural Education Training, Research, Practice and Organizational Change for Psychologists
   3. APA Guidelines for Providers of Psychological Services to Ethnic, Linguistic, and Culturally Diverse Populations
   4. APA Guidelines for Psychotherapy with Lesbian, Gay and Bisexual Clients
      http://www.apa.org/pi/lgbc/guidelines.html
   5. APA Guidelines for Practice with Older Adults
   6. APA Guidelines for Record Keeping
   7. APA Guidelines for Psychological Practice with Girls and Women
8. APA General Guidelines for Providers of Psychological Services
9. APA Standards for Educational and Psychological Testing
10. APA Guidelines for Computer Based Tests and Interpretations
11. APA Specialty Guidelines for the Delivery of Services by Clinical Psychologists, Counseling
    Psychologists, Industrial/Organizational Psychologists, and School Psychologists

B. Be familiar with and understand the following policies, statutes and legal decisions:
1. Pennsylvania State Board of Psychologist Examiners Licensing Regulations or equivalent
   state statutes appropriate to the state in which the Agency resides.
2. Pennsylvania Mental Health Statutes or equivalent state statutes appropriate to the state in
   which the Agency resides.
3. Tarasoff versus Regents of University of California, 13 C. 3d 177, 529 P.2d 533, 118 Cal.
   Rptr.129 (1974).
5. Pennsylvania Child & Older Adult Protection Acts: Legal responsibilities in instances of child
   or elder abuse.
7. Chestnut Hill College’s Academic Honesty Policy.

C. Review the clinical site’s legal and ethical policies with each client during intake sessions and
   provide appropriate disclosure statements (i.e., interns must present themselves at all times as
   doctoral trainees and inform clients of their status, the name and contact information for their Site
   Clinical Supervisor, and their length of stay at the site).

D. Demonstrate appropriate concern and advocacy for client welfare.

E. Conduct themselves in an ethical manner at all times.

IV. DUE PROCESS

Conflict resolution procedures are implemented when: 1) a Site Clinical Supervisor or member of the
Chestnut Hill College (CHC) Internship Consortium training faculty has concerns about the
performance or behaviors of an intern; 2) when an intern or faculty member of the Consortium has
concerns about the Site Clinical Supervisor or affiliated training site; or 3) when an affiliated training
site or intern has concerns about the Consortium. All conflict resolution procedures should be fair,
impartial, and respectful to all parties. As used in this Manual, the term “due process” refers to the
policies and procedures for conflict resolution and for decision making regarding remediation,
probation, suspension or termination from the internship or the CHC Psy.D. Program, as they are
described in this Manual.

One aspect of the training process involves the identification of growth and/or competency problem
of the intern. A concern in professional growth is defined as a behavior, attitude, or other
characteristic, which, while of concern and requiring remediation, is not excessive, or outside the
domain of behaviors for professionals in training. These concerns are typically amenable to informal
management procedures or amelioration. The next level of problem behavior is a professional competency problem that can be broadly defined as interference in professional functioning which is reflected in one or more of the following ways: 1) not integrating professional standards into one's repertoire of professional behaviors; 2) not developing the professional skills necessary to reach an acceptable level of competency; and/or 3) exhibiting personal stress, psychological dysfunction, and/or strong emotional reactions which interfere with professional functioning. Specific evaluative criteria, which link these definitions of professional competency problems to particular professional behaviors, are incorporated in the evaluation forms completed by supervisors.

More specifically, behaviors will typically become identified as professional competency problems if they include one or more of the following characteristics:

1. The intern does not acknowledge, understand, or address the problem when it is identified,
2. The problem is not merely a reflection of a skill deficit that can be rectified by academic or didactic training,
3. The quality of services is negatively affected,
4. The problem is not restricted to one area of professional functioning,
5. A disproportionate amount of attention by training staff is required,
6. The intern's behavior does not change after feedback, remediation efforts, and/or time.

At any time during the year a site staff member may designate some aspect of an intern's performance as inadequate or problematic. By the same token, an intern may take issue with a staff member regarding a particular behavior or pattern of behaviors, with the entire staff, or Consortium regarding policy or procedure.

In all cases, it is expected that the complainant will first take the issue directly to the person(s) involved and that the parties will work to resolve the issue in a manner satisfactory to both. In the event that either party feels dissatisfied with the outcome, the grievance and appeal procedures outlined below can be accessed to aid in the resolution of problems.

If an intern has concerns regarding an affiliated site’s provision of learning experiences or other issues during the internship, these should be discussed promptly with both the Site Clinical Supervisor and the Consortium Internship Director and documented, as appropriate. It is the intern’s responsibility to inform the Site Clinical Supervisor and CHC Coordinator of any and all concerns as soon as they arise. The goal should be to work collaboratively to determine the most appropriate course of action to address the concerns.

If a Site Clinical Supervisor or Site Director has concerns regarding an intern, these should be discussed promptly with the intern and the Consortium Internship Director and documented, as appropriate. It is the Site Clinical Supervisor and/or Site Director’s responsibility to inform the intern
and the CHC Internship Director of any and all concerns as soon as they arise. Again, the goal should be to work collaboratively to determine the most appropriate course of action to address the concerns.

If a staff member associated with the Consortium (such as a member of the CHC faculty or a staff member at an affiliated Consortium site) has concerns regarding an intern, a site within the Consortium, or the Consortium itself, these should be discussed promptly with either the Consortium Internship Director or the site liaison (listed below) and any other relevant parties (if any) and documented, as appropriate. It is the faculty or staff member’s responsibility to inform the CHC Internship Director or site liaison of any and all concerns as soon as they arise. Again, the goal should be to work collaboratively to determine the most appropriate course of action to address the concerns. Concerns unrelated to the Consortium should be addressed following the procedures of the staff member’s place of employment.

Site Liaisons:
- Beechwood NeuroRehab: Thomas Blash, Psy.D.
- CHC Psychological Services Clinic: Joshua Saks, Psy.D.
- Connections Community Support Programs, LLC: Robin Timme, PsyD
- Growth Opportunity Center: Diane Sizer, Ph.D.
- Northeast Treatment Center: Jeanne Lehrer, Ph.D.
- Penn State Abington: Karen Gould, PsyD
- Rider University Counseling Center: Nadine Marty, Ed.D.
- SPIN: Annemarie Clarke, Ph.D.

In working collaboratively, the Internship Director may at any time consult with other Consortium Site Directors in any or all aspects of the Due Process procedure.

A. Grievance Procedures Initiated by an Intern:

If a problem arises at the internship site at any point during the internship, the intern is encouraged to first seek resolution at the informal level, unless she or he believes this would place him or her in a vulnerable or compromised position. It is likely that the majority of interns’ concerns can be addressed through informal discussion with the Site Clinical Supervisors, the Site Director and/or with the CHC Internship Director.

If a problem arises that cannot be resolved within the site setting, the intern can file a formal grievance by summarizing his or her concerns in a letter to the Internship Director. The grievance is then discussed with the Training Committee, at the quarterly meeting or sooner if necessary. The Training Committee may request additional written information from the intern and the site within 10 days of the receipt of the formal grievance. The Training Committee then responds to the student in writing through the Internship Director within 10 days of the request or of the receipt of the additional written information from the site or intern. The Internship Director consults and intervenes with the Site Clinical Supervisor and Site Director as appropriate. The Internship Director is responsible for keeping records of formal grievances and documenting the outcomes of the grievance in a secure file, separate from other intern files, in the Internship Director’s office.
Unless there are extenuating circumstances, it is Chestnut Hill College’s expectation that the Internship Director, the Site Clinical Supervisor, the Site Director and the intern work collaboratively to address intern grievances in order that the intern may continue at the site. However, should the Internship Director determine that the site is no longer an appropriate internship setting, the Internship Director will work collaboratively with the intern to terminate the internship at that site and to identify a new training site. Details such as whether the initial internship hours count toward the required total hours are decided on a case-by-case basis, depending on the nature of the experience and the concerns leading to termination at the site. In such an event, the Consortium Director works with the Site Clinical Supervisor to identify a replacement site if and when appropriate and if a replacement is available.

During a process such as the one described above, the intern is expected to work closely and collaboratively with the Internship Director. An intern does not have the authority to terminate a placement unilaterally. Such an action is grounds for failure of the internship and termination from the Consortium, as well as from the Chestnut Hill College Psy.D. Program if the intern is a CHC student. Those interns from different home programs are subject to their respective disciplinary policies.

If the intern is not satisfied with the resolution, he/she may appeal the decision according to the procedure below (Section F, below).

B. Grievance Initiated by a Clinical Supervisor Toward an Intern:

Whenever a clinical supervisor has concerns about an intern’s behavior or performance, the following general steps are followed, in order:

1. **Notice.** The intern receives notice that a problem has been identified and that the internship is addressing the problem. Notice should follow the steps below:

   a. **Informal Notice.** When a clinical supervisor feels that an intern is not performing in an appropriate or professional manner, it is the supervisor’s responsibility to informally provide that feedback to the intern. The faculty or staff person should also consider whether it is appropriate to inform the Consortium Director.

   b. **Verbal Notice.** If the problem is not resolved after informal notice, the Site Director (if the site director is the site clinical supervisor then skip directly to written notice) is informed and discusses the concern with the intern. The intern is provided with a time frame for problem remediation as well as potential consequences of unresolved problems. If verbal notice is given, the Site Director should notify the Internship Director.

   c. **Written Notice.** If the preceding steps have not resolved the problem, then the Site Director prepares a written communication of warning regarding the inappropriate behavior within 10 days of notice by the Site Clinical Supervisor the problem has not been resolved. This document contains the position statements of the parties involved in the dispute and is placed in the intern's file. Such action is only taken by mutual
consent of the Consortium Director and the Site Director in consultation with the intern's Site Clinical Supervisor.

d. **EXCEPTION:** Should an intern be charged with a felony pending further investigation, have sexual contact with a client, or perform any other serious violation of ethical conduct, she or he is placed on suspension immediately, with further disposition determined by the training staff, which may include reporting the incident to outside agencies and the intern’s home program. This action is taken to protect the interns’ clients from harm. A hearing (see below) will be held within 15 days and a decision regarding the intern’s final status rendered at that meeting. The intern retains the right to appeal the decision according to the procedure outlined below.

C. Grievance Initiated by a Staff Member Toward an Intern:

The following is the procedure to follow if a site staff person, CHC staff person, or CHC faculty member has concerns about an intern’s behavior or performance.

1. **Notice:** The intern receives notice that a problem has been identified. The notice follows the steps below.

   a. **Informal Notice:** When a site staff person, CHC staff person or CHC faculty member feels that an intern is not performing in an appropriate or professional manner; it is the faculty or staff person’s responsibility to informally provide feedback to the intern. The faculty or staff person should also consider whether it is appropriate to inform the Internship Director.

   b. **Verbal Notice:** If the problem is not resolved after informal notice, the Site Director (if incident occurs at site) or the Internship Director (if incident occurs at CHC) is informed by the faculty or staff person and schedules a meeting with the intern to discuss the concern. The Site Director or Internship Director will make a determination regarding the concern. If the Site Director or the Internship Director feels that feedback and behavior modification are warranted, it will be provided and the intern will be given a timeframe for problem remediation as well as potential consequences of unresolved problems. If the problem occurs at a site, the Site Director should notify the Internship Director.

   c. **Written Notice:** If the preceding steps have not resolved the problem within the designated timeframe, the Site Director or Internship Director prepares a written communication of warning regarding the inappropriate behavior within 10 days of notice by the site staff person, CHC faculty or CHC staff person that the problem has not been resolved. This document contains the position statements of the parties involved in the complaint and is placed in the intern’s file. Decisions regarding the creation of a formal remediation plan and/or probation, suspension, or termination of an intern are made by the CHC Internship Director and full Training Committee. The intern retains the right to appeal decisions according to the procedure outlined in section F of Due Process.

   d. **EXCEPTION:** Should an intern be charged with a felony pending further investigation, have sexual contact with a client, or perform any other serious violation of ethical conduct, she or he is placed on suspension immediately, with
further disposition determined by the training staff, which may include reporting the incident to outside agencies and the intern’s home program. This action is taken to protect the interns’ clients from harm. A hearing (see below) will be held within 15 days and a decision regarding the intern’s final status rendered at that meeting. The intern retains the right to appeal the decision according to the procedure outlined below.

2. Hearing. If the above steps have not resulted in successful resolution of the problem, then a hearing is held with the intern and the members of the intern’s Training Committee, within 15 days of the date of notice that the problem has not been resolved. This timeframe may be accelerated in the case of Suspension or Termination (see below). (Note: The Training Committee is comprised of the intern’s Site Clinical Supervisor, the Site Director, and the Internship Director. When the Site Director is also the Site Clinical Supervisor, the Site Director or the Internship Director appoints another licensed psychologist or clinical supervisor from that or another Consortium Site to be part of the Committee.) The intern is given at least 5 days’ notice of the hearing. If the intern refuses or fails to attend the hearing, the meeting will proceed without the intern. At the hearing, the Training Committee will review the concerns that prompted the hearing. Next, the intern will have an opportunity to respond and present his/her position. Next, there will be an opportunity for discussion and questions. Finally, the intern will be excused from the meeting and the intern’s Training Committee will discuss the appropriate disciplinary action and remedial action (see below, Section D). The intern will have an opportunity to appeal the decision, according to the procedure outlined below (Section F).

D. Levels of Disciplinary Consequences and Remedial Actions:

Once a problem has been identified in the intern's functioning and/or behavior, it is important to implement procedures to remediate the particular difficulty. The intern’s home program will also be informed of any disciplinary action (see below for the timeframe for informing the intern’s home program), and there may be additional consequences imposed by the home program. For example, interns who are also students in the Psy.D. Program at Chestnut Hill College and who are put on probation by an internship will automatically be placed on probation by the Psy.D. Program.

The following are potential consequences, listed in order of the severity: (1) Probation; (2) Extension of Internship and/or Recommendation of a Second Internship; (3) Suspension; or (4) Termination. During the process, if it is warranted, there may be a temporary reduction or removal of the intern’s case privileges. Each of these consequences is described below.

1. Probation

Probation is a time-limited and remediation-oriented consequence. The primary purpose of probationary action is to provide the intern with the opportunity to improve his or her performance. The intern is placed on probation for a specified period of time during which his or her behavior is closely monitored by the Site Clinical Supervisor in consultation with the rest of the training staff at the site. Termination of probationary status occurs upon demonstrated improvements in the intern's functioning, as determined by the entire site training staff. The Site
Director and/or Internship Director then communicate the termination of probationary status to the intern within two working days of the final date. The Internship Director is notified immediately of the decision to place the intern on probation and of the disposition following the probationary period.

There are four reasons why an intern might be placed on probation:

a. **Inadequate response to supervision**
   It is expected that, during weekly supervision, Site Clinical Supervisors will provide regular verbal feedback to interns regarding their performance. If a Site Clinical Supervisor has provided feedback and guidance to which an intern has not adequately responded, the supervisor may contact the Internship Director to discuss scheduling a hearing that may lead to placing the intern on probation. It is critical that the supervisor have detailed documentation of this feedback and the intern’s failure to respond to such feedback.

b. **Specific incident or incidents**
   A Site Clinical Supervisor or a Site Director may place a student on probation following one incident, or a series of incidents, such as inappropriate, unacceptable, unprofessional behavior at the internship site or while functioning in the role of intern at a designated site.

c. **Formal evaluation ratings**
   Ratings of *needs remedial work* on a formal intern evaluation may result in probationary status or failure of the internship, depending on the nature and severity of the area(s) of concern.

d. **Noncompliance with site and/or consortium paperwork requirements**
   Failure to submit required internship documents, such as proof of malpractice insurance, in a timely fashion, as well as failure to complete Consortium or site paperwork (client records), or other requirements in a timely and satisfactory manner, may result in probationary status.

The decision to place an intern on probation will be made collaboratively by the intern’s Training Committee following the hearing (see above). If circumstances warrant, the Internship Director, at his/her discretion, may also confer with the CHC Director of Clinical Training. The decision to place the intern on probation is communicated to the intern both in writing and in person in a meeting with the Site Clinical Supervisor. A written remediation plan is developed. Remedial plans may include, but are not limited to: specific behavioral change requirements, additional supervision and mentoring, and/or a repeat of all or part of an internship. The remediation plan is developed by the Site Clinical Supervisor in collaboration with the other members of the intern’s Training Committee.

A formal letter and remediation plan will be sent by the Site Clinical Supervisor to the intern, with a copy to the rest of the Training Committee, outlining the concerns identified in the meeting, consequent probationary status, and the remediation requirements. The intern must sign and return this letter to the Site Clinical Supervisor and Site Director within 5 days receipt of the letter, and a copy is sent to the Consortium Director, both to confirm receipt of the letter and to confirm
agreement with the remediation requirements. An intern’s refusal to accept the site’s remediation plan constitutes voluntary withdrawal from the internship Consortium. The intern’s home program is informed and additional consequences may be imposed by the home program. Interns who are also students in the CHC Psy.D. Program and who withdraw from internship are considered to have withdrawn from the CHC Psy.D. program as well. Interns have the option of appealing the decision to place them on probation and the terms of the remediation plan.

The intern’s home program will be informed of the intern’s probationary status and the terms of the remediation plan within 5 days of the beginning of the probationary status. It is up to the discretion of the home program whether additional consequences or remedial actions will be imposed. If the intern is a Chestnut Hill College student, he/she will also be placed on probationary status in the Psy.D. Program.

During the probationary period, the Site Clinical Supervisor keeps the Site Director and the CHC Internship Director abreast of any and all relevant issues regarding the intern. The Internship Director maintains regular contact with the Site Clinical Supervisor and Site Director and the intern. The Internship Director reserves the right to consult with the Director of Clinical Training regarding interns on probation, or at risk for probation.

Also during the probation period, the Site Clinical Supervisor should provide regular and timely feedback to the intern regarding his or her progress on the corrective recommendations and also set a date for another formal written review. This date might be the next quarterly evaluation date or sooner, depending on the nature of the concern(s). The outcome of the next formal review may be a suspension of probation at the site, continued probation at the site, or termination of the internship.

Interns on probation continue to receive their stipend. If the terms of the remediation plan involve a reduction in privileges or hours spent at the site, the Internship Director will consult with APPIC regarding the circumstances of the probation to determine if it may be appropriate to adjust the intern’s stipend. Adjustments shall be considered temporary only so long as reduced privileges are in place. The intern shall return to a full stipend once privileges have been reinstated.

2 Extension of the Internship and/or Recommendations for a Second Internship

When the intern's behaviors or skills need remediation, but insufficient progress has been made prior to the end of the internship, the intern may be required to extend his or her stay at the clinical site in order to complete the requirements. In some cases, the intern may be required to complete part or all of a second internship. In both cases, the intern must demonstrate a capacity and willingness for complete remediation, and the CHC academic program or the intern’s home academic program is notified and consulted.

Stipends for additional hours or for an additional internship will be negotiated on a case-by-case basis.

3 Suspension
Suspension means that the internship is temporarily “on hold” while the problem that prompted the suspension is remediated or while the situation is under review by the Training Committee.

While definitive parameters of behavior would be impossible to list, the following problems are examples of unacceptable practices and standards that could lead to suspension:

1. When a client or staff person is judged to be endangered
2. When probation has not been effective in resolving the problem that prompted the probation
3. When an intern on probation continues to engage in the problematic behavior that prompted the probation, or when the problem becomes worse
4. When an intern fails to maintain the required minimum level of malpractice insurance.
5. A charge of a felony pending further investigation.

The length of suspension is determined by the nature of the situation and its resolution. However, it is expected that every effort will be made by all involved parties to expedite the process in the best interest of the intern and clients served. Interns who are suspended will be required to make up the hours lost by extending the internship or repeating an internship at another site (see below). In most cases, interns who have been suspended are barred from the site and do not collect their stipend during the term of the suspension.

In the case of a suspension related to the intern’s performance, a hearing will be held before the intern’s Training Committee prior to the suspension. The intern will be given at least 5 days notice of the hearing. If the intern refuses to or fails to attend the hearing, the meeting will take place without the intern. Following the hearing, the intern will be notified in person of the decision to suspend the internship, unless extenuating circumstances preclude the possibility of an in-person encounter. In any case, the Internship Director will attempt to reach the intern in person, by phone message, or by email within 24 hours of the hearing. In all cases, the intern is also formally notified in writing by the Internship Director within 5 days of the decision. The intern’s home academic program is also informed by telephone within 24 hours (excluding holidays and weekends) of the hearing, and in writing by the Internship Director within 5 days of the hearing.

In some cases, an internship site might need to be suspended or terminated through no fault of the intern. These are not disciplinary actions and are not construed as adverse decisions against the intern. In this case, the Consortium Director makes every effort to locate an alternative site for the intern as soon as possible. Sites may face additional consequences for breach of contract and for not meeting their obligations for a given training year.

4. Termination

Interns in the Chestnut Hill College Internship Consortium are expected to maintain the standards established by the psychology profession and by the Consortium in order to continue in the internship. In order to safeguard intern rights and to ensure the standards of the profession and the Consortium, the Consortium has established policies and guidelines for termination of an intern from an internship.
The Site Clinical Supervisor bears legal responsibility for the intern’s clinical work at the internship site. Thus, the Site Clinical Supervisor and Site Director may recommend termination of the internship in extreme cases in which an intern’s performance places a client (or clients) at risk. The Consortium Director may recommend termination of an intern’s internship for repeated noncompliance with the Consortium’s internship requirements.

In either of these cases, a hearing will be held before the intern’s Training Committee prior to formal termination of the intern (see procedure for Hearing above). The intern may be suspended from the site pending the outcome of this hearing. As with all decisions affecting the intern, the intern reserves the right to appeal the decision of termination (see Section F below).

If the intern is a student in the CHC Psy.D. program, termination of an internship based on an intern’s performance may constitute grounds for immediate dismissal from the CHC Psy.D. program. In these cases, the decision to dismiss the intern or to impose other consequences will be made in accordance with the policies and procedures of the CHC Psy.D. Program. In the event of termination from the internship for an intern from another academic program, that program maintains jurisdiction over the intern’s academic standing.

Reasons for Considering Termination from an Internship
While it is not possible to list all reasons to consider termination, the following problems are examples of unacceptable practices and standards:

a) The intern demonstrates great difficulty relating to other individuals, such as: difficulty interacting with patients appropriately and effectively; not maintaining a sufficient client caseload; interacting inappropriately with others at the internship site; and/or demonstrating an inability to distinguish between professional and social relationships.
b) The intern does not, in the judgment of the supervisor, respond appropriately to supervision.
c) The intern does not follow agency policies.
d) The intern exhibits inappropriate and unprofessional behavior regarding appearance and general demeanor.
e) The intern does not adequately and consistently adhere to components of the remediation plan set during a probation or suspension period.
f) The intern displays insufficient awareness of self or of his or her negative or inappropriate impact on others (supervisors, other staff, colleagues or clients).
g) The intern does not demonstrate appropriate self-care, for instance, does not seek help for medical or emotional problems. It is expected that all interns will have control of personal stressors, and, if indicated, take appropriate measures to address stressors that could interfere with their performance. It is also expected that, under such circumstances, interns will comply with the Site Clinical Supervisors’ and interns’ Training Committee’s decisions regarding what is in the best interest of interns’ clients.
h) The intern’s behavior shows disregard for the legal and ethical guidelines for psychologists as outlined in the Ethical Principles of Psychologists and Code of Conduct.
i) The intern does not practice in accordance with evaluative and other criteria set out in this Manual.

j) The intern does not practice in accordance with evaluative and other criteria established by the internship site.

The intern will be given at least 5 days’ notice of the hearing. If the intern refuses to or fails to attend the hearing, the meeting will take place without the intern. Following the hearing, the intern will be notified in person of the hearing decision, unless extenuating circumstances preclude the possibility of an in-person encounter. In any case, the Internship Director will attempt to reach the intern in person, by phone message, or by email within 24 hours of the hearing. In all cases, the intern is also formally notified in writing by the Internship Director, within 5 days of the decision. The intern’s home academic program is also informed by telephone within 24 hours of the hearing, and in writing by the Consortium Director within 5 days of the hearing.

E. Temporary Reduction or Removal of Case Privileges

At any point during this process, if it is determined that the welfare of the intern or clients has been jeopardized, the intern's case privileges will be significantly reduced or suspended for a specified period of time. At the end of this time, the intern's Site Clinical Supervisor, in consultation with the site training staff and the other members of the intern’s Training Committee, will assess the intern's capacity for effective functioning and determine whether or not the intern's case privileges should be reinstated. An intern’s stipend may be reduced for the period of time when his/her case privileges are temporarily reduced or suspended. Such a reduction will be made only subsequent to consulting with APPIC. Furthermore, the intern will receive the full stipend once privileges have been reinstated.

F. Appeals Procedure

It is expected that most conflicts will be resolved collaboratively between the intern and the members of the intern’s Training Committee. However, the following procedures apply when an intern wishes to make a formal appeal of a decision reached by the Site Clinical Supervisor or Training Committee.

If the appeal is at the level of a Verbal or Written Notice:
1. The intern submits the appeal in writing to the Site Clinical Supervisor and the CHC Internship Director within 10 days of the notice.
2. A meeting of the intern’s Training Committee is convened as soon as is feasible. The intern is invited to attend this meeting to present his/her concern in person if he/she so desires, but the intern’s attendance is not required. The intern receives at least 5 days’ notice of the hearing.
3. The Training Committee will render a decision regarding the intern’s appeal and will notify the student in writing within 10 days of the decision.

If the appeal is at the level of Probation, Suspension, or Termination, or if the procedure above does not result in a resolution that is satisfactory to the intern:
1. The intern submits the appeal in writing to the Internship Director within 5 days of the notice.
2. The Internship Director convenes an ad-hoc committee consisting of: the Coordinator; the CHC Director of Clinical Training; a representative of the intern’s site (e.g., the Site Director or Site Clinical Supervisor) selected at the discretion of the site; a member of the full-time faculty of
the CHC Department of Professional Psychology selected by the Chair of the Division of Psychology; and a Site Director at another Consortium site selected by the Internship Director in collaboration with the Director of Clinical Training.

3. The ad hoc committee reviews the intern’s appeal and convenes as soon as is feasible to deliberate the issue and within a minimum of 15 days of the receipt of the appeal. The intern is invited to the meeting of the ad hoc committee to present his/her concerns and to answer questions. The intern receives at least 3 days’ notice of the meeting. If the intern refuses to attend the meeting of the ad hoc committee or does not respond to the invitation, the meeting will proceed without the intern. After the intern has an opportunity to speak and answer questions, the intern is then excused from the meeting while the ad hoc committee deliberates on the issues. Within 5 days of the committee meeting, the intern is informed of the committee’s decision in writing by the Internship Director. The decision of the ad-hoc committee is final and no further appeals are possible.

During the appeals process, the safety of the intern’s clients must be given primary importance. Accordingly, while the appeal is being considered, the intern will be expected to comply with any restrictions on his/her case privileges imposed by the site (see Section E, above).

V. EVALUATION PROCESS

Consortium Quality Assessment and Improvement (QAI) Activities, QAI forms, and all evaluation forms are contained in this Manual (see Appendix C).

The processing and exchange of mutual feedback is the primary purpose of the evaluation process among the intern, supervisors (both site and faculty supervisors) and the Consortium program. While documentation is important, the evaluation forms are used mainly to stimulate discussion and target areas for professional growth and program improvement. They also provide a written record of this feedback process. Copies of all evaluations are kept in the intern’s file at the site, and originals are kept on-file by the Internship Director.

Throughout the training year, Clinical Case Presentation and Didactic Lecture Evaluation Forms are completed by appropriate staff each time an intern conducts a formal presentation either on site or in the weekly seminar activities. Both forms are returned directly to the Internship Director for inclusion in the intern’s file.

The interns also provide input regarding didactic presentations by guest lecturers, other faculty, and outside consultants. They complete the Evaluation of Didactic Presentation—Guest Lecturer forms after each guest lecture, and the Internship Director reviews these forms to determine: 1) whether particular speakers may be relevant for future presentations and 2) which topics are of particular interest and utility to the interns.

Prior to the Start of Internship
Prior to beginning internship, interns who have matched to the Consortium are required to provide the Internship Director with child abuse and state background clearance forms (instructions are provided in their welcome letters sent on Match Day), a copy of their student professional liability policy, and
the Internship Survey Form. These forms/instructions are provided to new interns on Match Day, as well as 2 months prior to the start of the internship.

Interns are required to disclose a criminal record at the time of application. Failure to do so may result in immediate dismissal from the internship program. Interns are required to disclose, in writing to the Internship Director within 48 hours or risk dismissal from the Internship Consortium, if they have been charged with a criminal offense or convicted of a criminal offense after Match Day and at any point thereafter through the completion of internship. Interns must be aware that a criminal record might prevent them from obtaining a psychology license or employment in the field.

Beginning of Internship
During the Consortium orientation, interns complete the Authorization to Exchange Information Form, the Intern Contact Information Form, and the Orientation Self-Assessment. In order to assess their own levels of competence in all areas which will be evaluated during the training year, interns review the Intern Evaluation Form/Clinical Supervisory Inventory (CSI), included in this Manual. This document provides clear information about what parameters interns will be evaluated on and makes performance expectations explicit. Under supervisory guidance and within the first or second on-site supervision session, interns complete an Individualized Training Plan wherein they prioritize personal training goals, which may be modified and updated during the year. A signed copy of this plan is returned to the Internship Director.

End of First Trimester (four months)
1. All appropriate site staff, in conjunction with the Site Clinical Supervisor, complete the Intern Evaluation Form/Clinical Supervisory Inventory (CSI). These forms provide for formal written intern evaluations, which reflect the training goals of the internship. The evaluations provide feedback regarding competency areas, those areas in need of additional growth and training, as well as areas of strength and excellence.
2. Interns complete the Supervisor Evaluation: Summary by Supervisee Form for each primary supervisor and review these forms in supervision with the appropriate supervisor. Originals are sent to the Internship Director who retains them in a file; copies are given to the Site Director.
3. Supervisor Evaluation forms are distributed to any trainees supervised by the intern and are returned to the intern’s supervisor for review with the intern.
4. As part of the clinical training experience, supervision must include direct observation. Direct observation can be live or electronic and can include co-therapy in the room with the student, co-leading group therapy with the student, live observation of the student performing clinical duties, watching student sessions on video, and/or one-way mirror observation. Audio recordings are not considered sufficient in meeting the direct observation requirement. The revised Intern Evaluation Form/Clinical Supervisor Inventory (CSI) provides an opportunity to document and provide feedback on this direct observation.
5. Interns complete the Self-Assessment-Evaluation of Intern Competencies form and return it to the Internship Director after getting signatures from their supervisors.
6. Interns complete a Time Analysis Log for the trimester just completed.
7. Finally, the supervisor conducts the intern evaluation and reviews the CSI results with the intern. Changes and updates are made to the intern’s Individualized Training Plan as
appropriate. Any updates to the intern’s Individualized Training Plan are provided to the Consortium Internship Director with the respective CSI. Updated copies of the training plan are returned to the Internship Director.

End of Second Trimester (eight months)

1. All appropriate staff, in conjunction with the Site Clinical Supervisor, complete the Intern Evaluation Form/Clinical Supervisor Inventory (CSI).
2. Supervisor Evaluation forms are distributed to any trainees supervised by the intern and are returned to the intern’s supervisor for review.
3. Interns complete the Self-Assessment-Evaluation of Intern Competencies form and return it to the Internship Director after getting signatures from their supervisors.
4. As part of the clinical training experience, supervision must include direct observation. Direct observation can be live or electronic and can include co-therapy in the room with the student, co-leading group therapy with the student, live observation of the student performing clinical duties, watching student sessions on video, and/or one-way mirror observation. Audio recordings are not considered sufficient in meeting the direct observation requirement. The revised Intern Evaluation Form/Clinical Supervisor Inventory (CSI) provides an opportunity to document and provide feedback on this direct observation.
5. Interns complete a Time Analysis Log for the trimester just completed.
6. Finally, the supervisor conducts the intern evaluation and reviews the CSI results with the intern. Changes and updates are to the intern’s Individualized Training Plan as appropriate. Copies of the updated Training Plan and originals of the formal written evaluations are returned to the Internship Director.

End of the Training Year (12 months)

1. All appropriate staff, in conjunction with the Site Clinical Supervisor, complete the Intern Evaluation Form/Clinical Supervisor Inventory (CSI).
2. Supervisor Evaluation forms are distributed to any trainees supervised by the intern and are returned to the intern’s supervisor for review and then to the Internship Director.
3. Interns complete the Self-Assessment-Evaluation of Intern Competencies form and return it to the Internship Director after getting a signature from their supervisor.
4. Interns complete the main program evaluative portion of the End-of-Year Program Evaluation Form.
5. As part of the clinical training experience, supervision must include direct observation. Direct observation can be live or electronic and can include co-therapy in the room with the student, co-leading group therapy with the student, live observation of the student performing clinical duties, watching student sessions on video, and/or one-way mirror observation. Audio recordings are not considered sufficient in meeting the direct observation requirement. The revised Intern Evaluation Form/Clinical Supervisor Inventory (CSI) provides an opportunity to document and provide feedback on this direct observation.
6. Interns complete a Time Analysis Log for the trimester just completed.
7. All interns complete the Intern Contact Information Form.
8. The Site Clinical Supervisor reviews the final CSI and Intern Evaluation results with the intern and conducts a formal in-person evaluation. Originals of all of these forms are returned to the Internship Director.

9. All forms should be completed one week before the end of the third trimester quarter. Originals are sent to the Internship Director who retains them in a file for each intern.

Serious deficiencies in an intern's skill development and/or professional progress are addressed in detail in the Due Process Section of this Manual.

Alumni Survey forms are emailed to all interns yearly after completion of the Consortium program in order to assess distal outcome measures and changes in perception that might occur after graduation. Revisions to the training program may be made on the basis of this feedback.

VI. EXIT CRITERIA

Interns will have successfully completed the internship when they attain the following:

1. Completion of 2000 hours.

2. Passing final written Intern Evaluation Form/Clinical Supervisory Inventory (CSI): receiving an overall score of 4.0 in each section area. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.

3. Satisfactory completion of any due process and/or remediation plans.

4. Satisfactory completion of a minimum of 500 direct contact hours with clients. This includes initial assessments, psychological testing, intakes, consultations, and psychotherapy hours.

5. Satisfactory research/outreach skills as evidenced by:
   • Successfully completing at least one outreach/program development project, the nature which was agreed upon by the Site Clinical Supervisor and intern, with verbal approval by the Internship Director. These projects should be delineated in the Individualized Training Plan
   • Presentation of the project at an end-of-the year didactic session, using the Outreach Project Summary Form
   • Development of a research project poster to be presented at the Internship Poster Session held at the end of the training year
   • Receiving an overall score of 4.0 in the “Professional Presentation/Communication Skills, Research/Evaluation” sections of the final end-of-year CSI form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
   • Completion of other Research, Presentation, and Communication Skills exit criteria outlined in section X of this manual.

6. Satisfactory development of professional identity as evidenced by:
• Performance of assigned tasks, interactions with other supervisors and other professionals, as documented in the *Intern Evaluation Form/CSI*.
• Ability to identify legal and ethical issues in clinical work.
• Awareness and understanding of relevant ethical codes and professional guidelines as described in Ethical Standards section of this Manual.
• Demonstrate ability to behave in ways that reflect the values and attitudes of psychology, engage in self-reflection, and open and responsive to feedback and supervision.
• Demonstrate an ability to develop and maintain effective relationships with a wide range of individuals, produce and comprehend oral, nonverbal, and written communications, and demonstrate effective interpersonal skills.
• Interns should be able to manage difficult communications and not shy away from these communications across their internship.
• Receiving an overall score of 4.0 in the “Ethical Legal/Professional Identity”, “Reflective Practice/Self-Assessment/Self-Care”, “Relationships”, and “Site Specific Requirements” sections of the final end-of-year *CSI* form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
• Completion of all other Ethical & Legal Standards, Professional Values, Attitudes, and Behaviors, and Communication & Interprofessional Skills goal-specific exit criteria outlined in Section X of this manual.

7. Satisfactory work with diverse populations as evidenced by:
• Attendance and full participation in the Diversity and Multicultural Didactic Module as detailed in the “Didactic Activities” section of this Manual.
• Ability to articulate diversity issues in clinical work.
• Ability to identify own cultural/diversity issues, both on site and as discussed in case presentations on site and in case presentations during the didactic activities.
• Ability to integrate cultural/diversity issues into all profession-wide competencies.
• Receiving an overall score of 4.0 in the “Individual and Cultural Diversity” section of the final end-of-year *CSI* form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
• Completion of all other Working with Diverse Populations Skills goal-specific exit criteria outlined in Section X of this Manual.

7. Satisfactory assessment, intake, or testing skills as evidenced by:
• Completion of a minimum of 2 comprehensive psychological assessment batteries, with write-up and supervisor approval.
• Evidence of thorough screening, appropriate diagnosis and recommendations, and clearly written reports.
• Demonstration of the ability to choose appropriate assessment materials (taking into consideration cultural, language, and disability factors).
• Demonstration of the ability to independently administer, score, and interpret assessment materials as measured by observation or recording one assessment and handing in one protocol for assessment supervisor to review for accuracy in administration, scoring, and interpretation.
• Attendance and full participation in didactic activities as detailed under the Assessment and Evaluation Didactic Module in the Consortium Didactic Activities section of this Manual
• Presentation of at least one assessment case during a didactic session, with an average rating of 2.0 (meets expectations) or higher
• Receiving an overall score of 4.0 in the “Assessment/Evaluation Competence” section of the final end-of-year CSI form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
• Completion of all other Assessment, Evaluation and Testing Skills competency-specific exit criteria outlined in Section X of this Manual

8. Satisfactory psychotherapy skills as evidenced by:
• Completion of psychotherapy cases with successful termination and supervisor approval (a minimum of 150 hours spent in intervention over the course of the internship year)
• Attendance and full participation in case presentations, as detailed under Psychotherapy Case Presentations in the Consortium Didactic Activities section of this Manual.
• Presentation of at least one case during a didactic session, with an average rating of 2.0 (meets expectations) or higher. These case presentations are based on the format found in Appendix B
• Receiving an overall score of 4.0 in the “Psychotherapy and Intervention” section of the final end-of-year CSI form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
• Completion of all other Psychotherapy and Intervention Skills competency-specific exit criteria outlined in Section X of this Manual

9. Satisfactory training/supervision skills and use of supervision as evidenced by:
• Attendance and full participation in weekly group supervision sessions
• Timely follow-through on supervisor’s requests (e.g., for audio/video tapes, letters to clients, reports, actions with clients, etc.)
• Openness to feedback and suggestions in individual and group supervision
• Receiving scores of 4.0 or above in all areas relating to the supervision of intern competencies covered in the “Supervision/Management” section of the final end-of-year CSI form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
• Completion of all other Supervision Skills competency-specific exit criteria outlined in Section X of this Manual
10. Satisfactory consultation and interprofessional/interdisciplinary skills as evidenced by:
   • Attendance and full participation in didactic sessions on consultation that are part of the Consultation Didactic Module detailed in this Manual.
   • Satisfactory completion of consultation vignette exercise.
   • Receiving an overall score of 4.0 in the “Consultation and Interprofessional/Interdisciplinary Skills” section of the final end-of-year CSI form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
   • Completion of all other Consultation and Interprofessional/Interdisciplinary Skills competency-specific exit criteria outlined in Section X of this Manual

11. Satisfactory crisis intervention/emergency skills as evidenced by:
   • Attendance and full participation in didactic sessions on suicidality and crisis intervention that are part of the Professional Practice Didactic Module detailed in this Manual
   • Demonstration (through live role-play with the Site Clinical Supervisor, and/or in didactic activities, or in demonstration of competency on-site, as determined by the supervisor) of a telephone or face-to-face assessment including suicide potential, lethality/homicidal potential, and mental status
   • Demonstration (through discussion and in supervision sessions with the Site Clinical Supervisor) that the intern has full understanding of all on-site requirements and procedures for managing suicidality and crisis intervention
   • Demonstration (through live role-play with the Site Clinical Supervisor and/or in didactic) of helping client develop a safety plan and short term crisis management plan which utilizes resources, strengths, and support system
   • Receiving an overall score of 4.0 in the “Crisis Intervention/Emergency” section of the final end-of-year CSI form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.
   • Completion of all other Crisis Intervention/Emergency Skills goal-specific exit criteria outlined in Section X of this Manual

12. Satisfactory completion of all paperwork including:
   • All clinical cases completed and co-signed by supervisor including: intakes, psychological testing reports, treatment plans, progress notes, and termination summaries
   • Co-signatures on all clinical charting by supervisees
   • Completion of all required QAI assessments, documents and forms
   • Completion of all required Time Analysis Logs documents
   • Receiving an overall score of 4.0 in “Consortium Requirements” section of the final end-of-year CSI form. If an intern receives below a 3 on more than one component of the overall score, they are at risk of failing the internship.

13. Satisfactory use of training as evidenced by:
   • Attendance and full participation in all relevant training seminars, as required by both the site, and in accordance with the Consortium’s Didactic Activities Attendance Policy.
After all evaluations are received and all necessary forms completed, returned and reviewed, and after the intern has been deemed as completing all requirements for the internship, the intern will receive a Certificate of Psychology Internship Completion (see Appendix S).

VII. MULTIPLE-ROLE RELATIONSHIP GUIDELINES

“Generally, multiple role relationships arise when an individual participates simultaneously or sequentially in two or more relationships with another person. Harmful multiple role relationships typically arise when there are substantial differences or conflicts between the two roles” (Kitchener, 1999, p. 111).

Whenever possible, interns will supervise practicum students. In the event of a CHC doctoral intern supervising a CHC Psy.D. practicum student, it will not be permissible for the intern and practicum student to have any external social ties with each other during the supervisory experience.

Any faculty member or training staff involved with the Consortium will strive to be clear about his or her roles. CHC faculty members who serve as site staff members at Consortium sites will excuse themselves from internship selection.

The Internship Director will make herself or himself available to all Consortium interns as a way to handle any possible dual relationship issues on an informal basis.

The Internship Consortium adheres to the APA Ethical Standards as well as all relevant local and national laws and statutes including HIPAA.

VIII. CONSORTIUM-WIDE DIDACTIC ACTIVITIES

A. Weekly Didactic Activities

In addition to individual and group supervision and other educational activities provided by the clinical sites, the Consortium provides Consortium-wide didactic activities throughout the year.

Interns from all agency sites are required to attend these didactic activities, which occur on a weekly basis (except during College breaks and holidays when the College is closed). Didactic seminars are usually held on the campus of Chestnut Hill College, on Fridays from 9 am to 5 pm. Occasionally, didactic seminars are held at other sites, such as member sites of the Consortium or the annual Pennsylvania Psychological Association Convention. Additionally, interns are expected to engage in independent instructional activities as assigned by the Internship Training Director for an average of two additional hours per week. Thus, interns engage in didactic activities for roughly 10-12 hours per week. Didactic activities are broken down into “modules” which focus on specific training issues and topic areas that are appropriate for intern-level trainees. Modules include: Assessment and Evaluation, Diversity and Multiculturalism, Professional Practice/Clinical Topics, Ethical Issues, Professional Development Seminar, and Research Seminar (see Section VIII of the Manual for more details about the Consortium Didactic Activities). In addition, as part of the didactic activities, interns receive group supervision from the Internship Director and have opportunities for peer discussion and interaction among all interns.
Didactic activities may include seminars, in-service trainings, case presentations and conferences, group supervision, peer discussion, and other didactic experiences. In lieu of a weekly didactic activity, interns as a cohort, along with the Consortium Internship Director or another Site Supervisor, may occasionally attend off-site training activities or workshops (e.g., CE workshops or state/local conferences). The schedule for the didactic activities is determined annually and is added as an addendum to this Manual. It is updated over the course of the year to accommodate additional speakers or workshop opportunities. Interns who miss any of the activities are required to make up the material in a form determined by the Internship Director (see Attendance Policy).

The specific didactic activity modules are:

1. Assessment and Evaluation Module. This module includes seminars on specific assessment/evaluation topics, as well as case presentations and case discussions. These activities are intended to: increase knowledge of psychological testing in general and of individual psychological tests in particular; increase familiarity with a wide range of assessment tools; increase comfort level with administering, scoring, and interpreting psychological tests; and increase competency in reading and writing professional and personal reports and giving feedback to clients. Interns will present at least one assessment case under this activity. Individual supervision of cases is also provided by supervisors at the Consortium sites.

2. Diversity and Multicultural Module. This module includes seminars, discussions, and case presentations that assist interns in formally and informally exploring personal and professional issues pertaining to multiculturalism. Topics and formats include:
   - Discussion of assigned articles
   - Discussions of video recordings
   - Discussions of diversity-related topics, such as affirmative action, institutional racism, working with diverse groups
   - Diverse case presentations
   - Discussion of multicultural/diversity issues in all clinical discussion and professional seminars.
   - Monthly reflection excerise
   Additionally, interns are required to discuss relevant cultural and diversity factors in all cases formally presented.

3. Ethical Issues Module. This module includes seminars, discussions, and case presentations that assist interns in formally and informally exploring ethical issues that may occur in professional practice. Topics and formats include: discussion of assigned articles, specific didactic presentations on ethical issues, and the inclusion of a discussion of ethical issues in all case presentations.

4. Professional Practice/Clinical Module. This module includes seminars, in-service trainings, group supervision, peer discussions, and other activities designed to assist interns develop breadth and depth of clinical and professional practice skills. Topics may include: DSM-5/ICD-10 review; theory and techniques of behavioral and cognitive-behavioral therapy,
psychodynamic psychotherapy, brief dynamic therapy, and family systems models; supervision presentations; clinical case presentations; practice issues faced by psychologists; consultation and collaboration with other professionals; working in managed care/integrated healthcare settings; application and understanding of theory and treatment; empirically-validated and supported treatments; understanding of effective and efficacious treatments; and individual, couples, and family therapy. Additionally, the Consortium is driven by a commitment not only to provide the requisite traditional clinical training and experience, but also training in how to most effectively deliver these services. As such, each intern conducts a minimum of one individual formal case presentation during the year. This provides the opportunity to a) refine skills in organizing and conceptualizing complex case material in a clear and clinically useful fashion and b) demonstrate awareness of any multicultural issues inherent in the case. After these presentations, other interns provide group feedback and supervision. The format for the case presentations is in Appendix O. The Internship Director or another CHC faculty member or Consortium supervisor moderates the intern case presentations and provides feedback to the intern.

5. Professional Development Seminar. This seminar focuses on career and professional development and formation of a professional identity for interns. Topics covered include the EPPP, licensure, job searching and negotiations, and participating in professional organizations. Additionally, each intern presents a minimum of 1 one-hour lecture throughout the year on a clinically-relevant topic of his/her own choice, as approved by the Internship Director and determined in collaboration with the other interns. These are usually 50 minutes in duration with a 10-minute question and answer period. In addition to their academic and research content, these lectures give the interns an opportunity to share knowledge, hone their organizational ability, and practice presentation skills.

6. Research Seminar. In this seminar, interns are expected to gain skills and experience in conducting clinically-relevant research projects or program/outcome evaluation projects. Interns will be provided with periodic didactic seminars on research-related topics, which may include grant writing, clinical research methods and techniques, methods of evaluation, or methods of statistical analysis. Additionally, interns will develop, in collaboration with their primary supervisors and the Internship Training Director, a research project to be completed over the course of the year and presented at a poster session held during Intern Graduation. As part of these projects, a portion of the research seminar time will be dedicated to independent research and project work, as well as periodic meetings with the Internship Training Director and fellow students for feedback and input. Possible research projects may include: development of a “best practices” guide for the treatment of a specific disorder, using research to adapt a treatment protocol for a specific population, analyzing the effectiveness of a program at the intern’s site, etc. In some instances, the research project may be combined with the consultation/outreach project if the intern is measuring the effectiveness of the outreach project.

7. Supervision Seminar: This seminar focuses on developing interns supervision skills. Interns may have the opportunity to supervise practicum students at their sites. All interns will have the opportunity to provide peer supervision to during Friday seminars. Interns will also develop an understanding of supervision theory and how to provide effective and appropriate
feedback. During Friday seminars, interns will watch video recordings of mock therapy and supervision cases. The interns will then provide feedback and critique the experiences in order to develop their supervision skills.

8. Consultation Seminar: This seminar will focus on developing theoretical knowledge of consultation models. Interns will be provided with consultation vignettes and asked to develop a plan in working with this client, company, or organization. Interns may also be given the opportunity to engage in consultation while at their sites.

B. Online Activities

Interns have access to the Blackboard Academic Suite™ platform as part of their internship. This web-based platform is used to facilitate communication among interns and the Internship Director, post resources and readings, and initiate discussions or ask questions. At the discretion of the Internship Director, interns may be asked to engage in on-line didactic training activities provided by other institutions (e.g., on-line workshops). These opportunities provide a venue for intern communication with peers at other sites. In addition, clinical and professional development resources are provided on-line, including links to websites, reading materials, library resources, and copies of documents.

All online activities are moderated by the Internship Director.

C. Ongoing Informal Activities

Interns meet regularly on-site at CHC on Fridays. As part of the Friday schedule, interns have time for lunch and networking with each other without faculty presence or supervision. This time allows for face-to-face, informal contact with each other throughout the internship year. The purpose of these meetings is for the interns to provide peer support, share experiences, and communicate with each other outside the formal didactic activities. Occasionally, interns may also have the opportunity to meet informally without the Internship Director. These informal intern-only meetings are scheduled on an as-needed basis by the Internship Director and are included in the calendar of didactics.

D. Attendance Policy

Friday Seminar

Attendance at the weekly didactic seminars and group supervision is a requirement for all interns in the Consortium. The Internship Director must supply documentation of attendance when interns apply for licensure to ensure compliance with APPIC regulations. Furthermore, Friday seminars time is extremely difficult to make-up. **For this reason, the Consortium has a strict attendance policy for the Friday seminars.**

Interns are expected to attend all scheduled meetings of the Friday seminar. The Friday seminar does not meet during official college breaks and official college holidays unless make-up sessions need to be scheduled due to the college being closed due to weather. A schedule for the seminars will be distributed at the beginning of each semester and is updated throughout the year. Interns will be given release time on Fridays in order to complete research projects, prepare for intern presentations, and
complete site-specific requirements. During the 2018-2019 training year, interns will be given release time on the following Fridays: 8/31/18, 10/19/18, 1/18/19, 5/24/19, and 6/7/19. The following policies provide further clarification of Friday seminar attendance.

- Attendance at weekly group supervision and didactic seminars is **required** and **mandatory**. Interns are expected to attend all seminars, arrive on time, and remain for the full duration. All interns should plan to be at Chestnut Hill College from 9 am to 5:15 pm every Friday, unless otherwise noted on the seminar schedule. Interns should not schedule travel out of town before this time. Leaving internship early is not permitted. Interns will not be given permission to miss Friday seminars unless an intern is sick (intern must provide proper medical documentation); there is a death in the family (intern must provide documentation), or attending a conference (interns must provide proper documentation and report back to cohort upon return). Interns who miss a meeting of the Friday seminar because of a serious emergency or for serious illness should provide appropriate documentation to the Internship Director. Make-up work may be required.

- The didactic calendar is posted on Blackboard and updated frequently. Interns are expected to check the calendar regularly for the schedule of didactic activities, as changes may occur.

- If an intern is going to be late, it is the intern’s responsibility to contact the Internship Director. If the seminar has already begun, interns may send a text message. However, notification does not imply approval. Two or more lateness will be considered an absence.

- After the first absence, interns will receive a written warning, which will be placed in the intern’s file. The warning may or may not be shared with the intern’s primary supervisor; such action will be taken by mutual consent of the Internship Director and the Site Director.

- After the second absence, the intern will be placed on probation, and a written remediation plan and review will be developed by the Internship Director and Director of Clinical Training. The intern’s Site Clinical Supervisor will be notified. The outcome of the review will include, but may not be limited, to remedial work, continued probation, suspension, or termination from the Consortium and the Psy.D. Program.

- Interns maybe required to make-up Friday seminar time during the following training year. This may impact doctoral graduation and start of postdoctoral study.

### Site Attendance

- Interns are allotted 15 paid days off, 5 of which should be reserved for emergency site/college closings and other emergency situations. Interns should notify their sites and the Internship Director in advance of scheduled vacation days. Scheduled vacation days should be requested a minimum of 2 weeks in advance. Decisions regarding vacation request made with less than two weeks noticed are at the discretion of the Site Director and Internship Director.

### Closing Due to Inclement Weather

- Interns are expected to follow their assigned sites’ policies for closing for inclement weather or other emergencies. If an intern is unable to arrive at the site but the site is open, the intern,
in negotiation with the site and his or her supervisor, may make arrangements to make up the time or use one of his or her designated time off days. Friday didactic seminars will follow the closing policy of Chestnut Hill College. Should weather or other circumstances force the closing of the College, an announcement will be made on KYW News Radio 1060AM or posted at www.kyw.com. The School of Graduate Studies snow number is KYW 2155. An announcement is also recorded at (215) 248-7009 and posted to the college website at www.chc.edu. Interns are also encouraged to enroll in the College’s Emergency Notification Service, which uses voice messaging, text messaging, and email to send out critical information to the College community. This service is free, although standard voice and text messaging charges may apply. Interns may opt-in to this service by enrolling at: School Closing/Notification Sign-up

- For days that interns are scheduled to be at their sites, they should follow the closing policies of the site. Interns should reserve 5 of their 10 paid days off to cover potential closings due to inclement weather. At their discretion, site directors may grant flex time (interns will come to their site on another day) to make up for closings due to inclement weather. Interns will be required to reserved time to cover all closings due to inclement weather that occur during Friday seminars unless otherwise noted by Internship Director.

**Consortium Leave Policy:**

Over the course of the training year, an intern may find it necessary to take an extended leave of absence from internship. These situations may be foreseeable or unforeseeable, and may include, but are not limited to: pregnancy/parental leave, medical leave for the intern or an immediate family member, death or loss of a family member, or other unexpected situations. Nevertheless, all interns are required to meet Consortium requirements for completion of internship, including those specifying the total number of internship hours and the total amount of face-to-face clinical time required. When leave is foreseeable, interns are expected to work with their clinical supervisor and the Consortium Training Director in order to create a plan to complete Consortium requirements. When the leave is unforeseeable, interns are expected to work with their clinical supervisor and the Consortium Training Director to create a plan within a reasonable amount of time. Plans will be designed to be flexible and adapted or modified as circumstances require, and will need to accommodate both the needs of the intern as well as the needs and opportunities of the site. Plans may include working additional hours per week before or after the leave occurs, extending internship, accumulating hours while working from home (if feasible), and others. Payment of stipends during leave will be negotiated between the intern, the Consortium Training Director, and the site. In most cases, intern leave will be unpaid unless other arrangements have been made.

IX. INTERN RIGHTS AND RESPONSIBILITIES

Expectations of Consortium interns include the following:

1. To behave according to the guidelines established by the APA Ethical Principles of Psychologists.
2. To behave in accordance with the laws and regulations of the Commonwealth of Pennsylvania or the state within which the Agency resides and with HIPPA.
3. To act in a professionally appropriate manner that is consistent with the standards and expectations of each training site (including a reasonable dress code), to integrate these standards as a professional psychologist into a repertoire of behaviors, and to be aware of the impact of these behaviors on clients and colleagues.

4. To meet training expectations by fulfilling goals and exit criteria.

5. To make appropriate use of supervision and other training formats (e.g., seminars and didactic activities) through such behaviors as arriving on time and being prepared, taking full advantage of the learning opportunities, as well as maintaining an openness to learning and accepting and using constructive feedback effectively.

6. To manage personal stress, including tending to personal needs, recognizing the possible need for professional help, accepting feedback regarding this, and seeking that help if necessary.

7. To give professionally appropriate feedback to peers and training staff regarding the impact of their behaviors and to the training program regarding the impact of the training experience.

8. To participate actively in the training, service, and overall activities of the Consortium with the goal of providing competent professional services across a range of clinical activities and settings.

In general, the Consortium will provide interns with the opportunity to work in a setting conducive to the acquisition of skills and knowledge required for a beginning professional.

The rights of interns will include:

1. The right to a clear statement of general rights and responsibilities upon entry into the internship program, including a clear statement of goals, objectives and exit criteria of the training experience.

2. The right to clear statements of standards upon which the intern is to be evaluated four times per year.

3. The right to be trained by professionals who behave in accordance with the APA Ethical Guidelines and Code of Conduct.

4. The right and privilege of being treated with professional respect as well as being recognized for the training and experience attained prior to participation in the CHC Internship Consortium.

5. The right to ongoing evaluations which are specific, respectful, and pertinent.

6. The right to engage in ongoing evaluation of the training experience.

7. The right to initiate an informal resolution of problems that might arise in the training experience through request(s) to the individual concerned, the Site Director and/or Internship Director, and/or the training staff as a whole.

8. The right to due process when informal resolution has failed or when there is a need to determine if an intern’s rights have been infringed upon. (see Due Process Procedures section in this Manual).

9. The right to privacy and respect of personal life.

10. The right to expect that the Consortium will try to make accommodations to meet any special training needs. Requests for disability accommodations need to be made through the CHC Disability Resource Center. Instructions for requesting accommodations can be found at www.chc.edu/disability.
X. CONSORTIUM COMPETENCIES, OBJECTIVES, AND TRAINING PLAN

The CHC Internship Consortium seeks to build on the skills developed during doctoral coursework in order to prepare competent entry-level professional psychologists who can function in a variety of clinical settings and continue to develop professionally throughout their careers.

The philosophy of the Psychology Internship Consortium is based on a graded or developmental approach to training, a practitioner–scholar model, and an emphasis on a consortium (collaborative) approach.

The graded or developmental approach focuses on the professional growth of the intern over the course of the training year. Interns enter the program with a student status but exit as professional colleagues, with appropriate levels of competency for each of the program goals. Supervision, clinical duties, and training seminars are more structured at the beginning of the year, with an emphasis on strengthening and solidifying existing skills rather than on developing new ones. As the year goes on, the emphasis shifts to more advanced skills. The various sites also take a graded approach to administrative skills, with interns given more advanced tasks as the year progresses.

As practitioner–scholars, the Chestnut Hill College Internship Consortium is committed to the integration of clinical practice with scientific inquiry, the use of existing research, the view that psychologists are both active consumers of and contributors to research, the value of reflective and critical thinking, and the knowledge of the empirical bases of clinical practice including evidence-based treatment. Interns are expected to integrate research and clinical practice in all of their training activities. As such, the internship requires participation in a research seminar and the completion of a research-related project over the course of the training year (as previously mentioned). Additionally, the internship experience allows for some time to be spent on completing the doctoral dissertation, exploring evidence-based therapies, or other ways in which the intern, in conjunction with the Site Clinical Supervisor, chooses to integrate research with practice. These activities take place at the discretion of the Site Clinical Supervisor and within the guidelines of the Internship Exit Criteria. No more than 375 hours of the 2000 required hours for internship may come from research-related activities.

Through the course of the internship experience, interns gain experience in initial assessments and diagnosis, psychotherapy (individual, group, crisis intervention and family systems based interventions), outreach, psychological testing, emergency coverage/crisis intervention, supervision of practicum students and peers, consultation, work with diverse populations, and applied research.

The consortium approach means that interns benefit from shared resources and shared goals. They are trained in a broad range of fundamental and common skills, with specialization areas available at the different sites. Interns usually train all year primarily at one site, but benefit from vicarious exposure to other interns, professionals, issues, approaches, and ideas from the other sites on a weekly basis during the many seminars. Additionally, the Consortium model also allows for interns across sites to benefit from resources and training as approved by the Internship Director and Site Directors. These situations expose interns to diverse populations and training experiences.
The Internship Training Committee. The consortium approach to training also ensures that interns receive support, guidance and input from licensed psychologists on the Internship Training Committee. The Training Committee is comprised of a representative from each of the Consortium sites, and the Internship Director. Members of the Training Committee meet on a quarterly basis to discuss training goals, needs, objectives, and changes that may be necessary. Each Consortium site agrees to provide at least one didactic seminar to interns, which allows interns to benefit from different perspectives, areas of expertise, and training styles.

Members of the Training Committee may have informal discussions throughout the internship year through telephone calls, emails, during site visits by the Consortium Director, or during quarterly committee meetings. In addition, at any time during the training year, the intern may call on any or all members of the Training Committee for support or guidance. Each member of the Training Committee takes responsibility for informing the other members of the Committee about any concerns regarding the intern, the intern’s site, or other aspects of the Consortium that may be affecting the intern’s training experience or ability to meet training goals. The training Committee is also convened formally in the Due Process procedures outlined in this Manual, and the Committee follows all procedures outlined in the Due Process Section of this Manual when those procedures are implemented.

Consortium Competencies
The Consortium has nine profession-wide competencies and one consortium specific competency. Each competency has objectives (the specific ways in which competencies are defined), processes (the training methods by which goals and objectives are met), outcomes, and exit criteria. Progress made on these competencies and objectives is formally measured three times a year via the written Intern Evaluation Form-Clinical Supervisory Inventory (CSI).

A. Training Processes

Training processes include hands-on practice, direct observation, individual and group supervision, and participation in didactic activities. The Consortium believes that psychologists-in-training learn to develop and strengthen skills not only by practicing those skills, but also by observing other psychologists and by being observed themselves. For example, interns may have the opportunity to co-lead a therapy group with a training staff member, or record a session for review in supervision. Training staff may also present their work on tape during orientation or didactic seminars. Opportunities for viewing video or audiotapes may be available depending on the site. It is expected that interns will present their work to their supervisors on a regular basis. Interns receive a minimum of four hours per week in supervision, of which at least two hours are face-to-face, individual supervision. In addition to the weekly Friday seminar activities that interns attend as a cohort, they may also participate in additional educational and training activities at their sites. They are also encouraged to attend local and national conferences and are provided with time off to do so.

B. Outcomes

Outcomes and competencies are assessed in many different ways. Interns are formally evaluated in writing three times per year and the training program and supervisors are also assessed throughout the year, both formally and informally. Interns also complete formal self-assessments at the onset,
middle, and end of training. On the Intern Evaluation Form/CSI and Self-Assessment forms, the competency levels of interns are rated on each goal area (from 1: “Needs Remedial Work” to 5: “Exceeds Expectations for End-of-Year Intern”). The primary individual supervisor for each intern completes the form with input from additional supervisors, staff persons, and seminar leaders, as well as from the intern. The evaluation is based on direct observation of the intern’s work (e.g., via tapes or in co-therapy), intern case notes, intern self-reports, intern seminar participation, and input from supervisees and other site personnel. While a score of 1 during the first trimester is acceptable, a score of 1 during the second trimester may result in probationary status or other forms of remediation (see Due Process Section of this Manual)

In order for interns to successfully complete the Consortium program, they must fulfill the areas described in the exit criteria. This includes ratings of a 4 (“Proficient: Expected Competency of End-Of-Year Intern”) in all overall scores of the final Intern Evaluation Form-Clinical Supervisory Inventory (CSI) form.

In addition to formal evaluations, interns will track all assessment, intervention, and clinical work, supervision, and didactic training via the Time Analysis Log. Finally, the progress of former interns and their retrospective assessments of the internship program are assessed distally via the Alumni Surveys (see Appendix A: QAI Forms)

C. Competency-Specific Exit Criteria

The CHC Internship Consortium provides an organized training program that seeks to build on the skills developed during doctoral coursework in order to prepare competent entry-level professional psychologists who can function in a variety of clinical settings and continue to develop professionally throughout their careers.

The Consortium has nine required profession-wide competencies and one program-specific competency that are designed to assist interns in meeting the overall program goal noted in the previous paragraph. The profession-wide and program specific competencies have been established in order to:

- Provide depth and breadth of training.
- Expose interns to new populations and settings, as well as to assist them in gaining greater expertise in settings in which they may have had prior experience.
- Build and expand upon the intern’s prior academic and practicum experiences and facilitate integration of academic knowledge with clinical practice.

Competency-specific exit criteria must be fulfilled in order for the intern to successfully graduate from the program. Each exit criterion has been designed to coincide with a specific competency. In addition to meeting the competency-specific exit criteria, each intern must meet all of the exit criteria outlined in Section VI of this Manual.

The nine profession-wide competencies and one consortium-specific competency, objectives, processes, outcomes, and exit criteria of the internship program are outlined below:

**Competency 1: Research, Presentation, and Communication Skills**
Goal: Production of interns with skills in generating research and professional presentations that contribute to the professional knowledge base and/or evaluating the effectiveness of various professional activities.

Interns will develop their skills in effectively communicating their ideas to others through teaching, case/didactic presentations, and writing activities. All of their communications will be at a level appropriate for the intended audience and compliant with applicable ethical, legal, cultural, and confidentiality considerations. Interns will be well-prepared, organized, and scholarly in all professional communications. When indicated, didactic presentations will include the integration of relevant clinical and research literature and consideration of empirical evidence and/or outcomes measurement. In both oral and written communications, interns will handle feedback in an open, respectful and non-defensive manner and project a suitable professional identity. Similarly, interns will actively participate in other’s presentations in a professional manner.

Processes: Interns will have the opportunity to communicate orally and in writing through virtually every aspect of the internship experience, from providing clinical and assessment services and documenting them, to supervision, participation in treatment teams, and conducting formal and informal clinical presentations to both professional and non-professional audiences through their site and the training activities. Interns will finally complete a research project and present a poster.

Outcomes: Interns are formally evaluated in writing three times per year on their communication and professional presentation skills on the Intern Evaluation Form. This evaluation is made by their individual supervisor with input from other supervisors, site training staff, supervisees, patients/families, the Internship Director, and CHC faculty who have observed their oral and written communications during the various training activities and staff meetings.

Minimum Threshold for Achievement: Supervisor’s evaluation of the intern’s performance in all oral and written communicative tasks; appropriate, effective and professional communications with patients/families, peers, supervisees, programs, staff, other professionals, and supervisor's judgment; full attendance and participation in all training activities, with scholarly and professional oral and written presentations as determined by CHC faculty and staff who have observed the presentations; overall score of 4 on the Research, Presentation, and Communication Skills section of the final Intern Evaluation Form/Clinical Supervisory Inventory (CSI).

Competency 2: Ethical & Legal Standards
Goal: The production of interns with competence in application of ethical concepts and awareness of legal issues regarding professional activities with individuals, groups, and organizations. The production of interns with professional values and ethics as evidenced in behavior and comportment that reflects the values and ethics of psychology, as well as behavior that exhibits integrity and responsibility.

Each intern will demonstrate a working knowledge of and adherence to the American Psychological Association ethical guidelines and Codes of Conduct. They will be aware of and appropriately function within pertinent State laws governing all aspects of professional practice. In initial assessment/intake sessions with clients, they will review the site’s legal and ethical statement and provide appropriate disclosure statements, including their status as an intern. During all other contacts
with clients, interns will demonstrate appropriate concern and advocacy for client welfare and will conduct themselves in an ethical manner at all times. Interns will demonstrate the acquisition of a professional identity and socialization into the profession.

**Processes:** At least three (or more) didactic activities within the Professional Practice Didactic Module are devoted to ethics. Further, interns are required to address ethical issues in their case presentations. In addition, ethics and the development of a professional identity are discussed during individual and group supervision, in all the ongoing training activities, and often during staff meetings. Job search strategies, as well as awareness of professional development during and after internship, are presented seminars within Professional Practice Didactic Module, as well as in supervision sessions.

**Outcomes:** Interns are formally evaluated in writing four times per year on their adherence to ethical standards and the development of a professional identity, using the Intern Evaluation Form. This evaluation is made by their individual supervisor with input from other training staff, the Internship Director, and CHC faculty who have observed their behavior with patients and during the various training activities and staff meetings.

**Minimum Threshold for Achievement:** Performance of assigned tasks, interactions with programs, staff, and systems, interactions with other professionals, and supervisor's judgment; ability to identify legal/ethical issues in clinical work; awareness and understanding of relevant ethical codes and professional guidelines; attendance and full participation in the professional practice activities; overall score of 4 on the “Ethical Legal Standards” section of the final Intern Evaluation Form.

**Competency 3: Individual and Cultural Diversity**

**Goal:** The production of interns with competence in awareness, sensitivity, and skills in working professionally with diverse individuals, groups, and communities who represent various cultural and personal backgrounds and characteristics defined broadly and consistent with APA policy.

Interns will be sensitive to and evaluate the needs of diverse populations. Interns will show awareness of diversity including but not limited to age, disability, ethnicity, gender, gender identity, race, language, culture, national origin, religion, sexual orientation, and social class. They will be aware of appropriate community resources and will make referrals when appropriate. They will become aware of their own attitudes and values and how these affect the psychotherapy process (e.g., sexism, racism, and heterosexism). They will demonstrate theoretical and empirical knowledge and the ability to employ effective techniques with special populations.

**Processes:** Interns participate in the Diversity and Multicultural Didactic Modules. These focus on formal and informal exploration of professional and personal issues pertaining to multiculturalism. Multicultural issues are also woven into many other didactic activities relating to areas such as assessment, testing, psychotherapy, research, and professional practice. All individual and group supervisory activities routinely include careful examination of diversity considerations. Additionally, interns are required to address diversity issues in both their assessment and intervention case presentations.
Outcomes: Interns receive ongoing feedback on their work with diverse populations during individual supervision, as well as during the didactic activities. They are formally evaluated in writing on this skill four times per year by their Site Supervisor with input from other training staff members who have observed their work during case presentations, group discussions, and in the Diversity and Multicultural Didactic Modules.

Minimum Threshold for Achievement: Attendance and full participation in the Diversity and Multicultural Didactic Modules; ability to articulate diversity issues in clinical work; ability to identify own cultural/diversity issues; ability to work competently in psychotherapy with diverse clients; demonstration of awareness and sensitivity of diversity issues during all didactic activities and in all clinical work; overall score of 4 on “Individual and Cultural Diversity” section of the Intern Evaluation Form.

Competency #4: Professional Values, Attitudes, Behaviors, & Interpersonal Skills.
Goal: The production of interns with competence in practicing personal and professional self-awareness and reflection with awareness of competencies; with appropriate self-care. Interns will also be able to respond professionally in increasingly complex situations with a greater degree independence.

Interns will conduct themselves in a professional manner in interpersonal relations, in fidelity to appointments, meeting deadlines, and completing documentation in a timely manner. They will demonstrate the capacity for working collaboratively with colleagues and other professionals. They will demonstrate conscientiousness in keeping appointments, meeting deadlines, and completing documentation requirements. Interns will strive to meet site-specific requirements and Consortium requirements as outlined in this manual. Interns will also utilize positive and negative feedback from others to modify their behavior and acquire the ability to evaluate critically their own performance of clinical skills. They are expected to engage in reflective practice, self-awareness, and self-care and to relate effectively and meaningfully with individuals, groups, and/or communities.

Processes: Interns receive a minimum four hours/week of supervision by licensed psychologist/s (of which 2 hours may be group supervision) that includes a focus on professional values, attitudes, and interpersonal skills. In addition, interns are given the opportunity to interact and communicate with a wide variety of individuals and communities throughout the internship, including clients, intern colleagues, supervisors, guest lecturers, and CHC faculty. In addition, interns are required to participate in Professional Development Seminars throughout the internship year.

Outcomes: Interns are formally evaluated in writing three times per year on their reflective practice, self-care, and ability to relate effectively and meaningfully with individuals, groups, and/or communities using the Intern Evaluation Form. This evaluation is made by their individual supervisor with input from other training staff, the Internship Director, and CHC faculty who have observed their behavior with patients and during various training activities and meetings.

Minimum Threshold of Achievement: Performance of assigned tasks, interactions with programs, staff, and systems, interactions with other professionals, and supervisor's judgment; ability to respond professionally in increasingly complex situations with a greater degree of independence throughout the year. Ability to engage in self-reflection regarding one’s personal and professional functioning; engage in activities to maintain and improve performance, well being, and professional effectiveness.
Interns must achieve an overall score of 4 on “Reflective Practice/Self-Assessment/Self-Care” and “Relationships” section of the Intern Evaluation form during the last quarter of internship.

**Competency #5: Assessment**

**Goal:** The production of interns with competence in assessment and diagnosis of problems, capabilities, and issues associated with individuals, groups and organizations.

Interns will understand and know how to organize and perform intakes, clinical assessments, and psychological testing. They will conduct thorough, professional interviews to include: identifying information, presenting problems, symptoms, background information/history (family history, relationship/social status, cultural/religious status, academic/occupational status, financial/legal status, previous mental health treatment, medical status, substance use/abuse, traumatic experiences), diversity aspects, mental status, suicidal/homicidal ideations, strengths, clinical/diagnostic impressions, tentative treatment plan/goals, and diagnosis. They will document this information as required by the site and refer clients when appropriate to other professionals and agencies. Interns will choose, administer, score, and interpret standard psychological tests accurately and appropriately, making cultural modifications as necessary. They will write articulate and timely reports and communicate assessment findings accurately to clients and referral sources.

Interns will accurately identify the nature of the client's presenting problem and/or referral question. They will determine environmental stressors and support systems that affect the client's ability to function. They will understand and respect ethical and diversity issues in psychological assessment. They will assess the client's strengths and weaknesses in determining the nature of the problem. They will appropriately use the diagnostic criteria and will formulate tentative statements of prognosis. Interns will use test materials appropriately in order to address referral questions and will organize materials into a cohesive battery.

**Processes:** Interns receive direct experiential practice doing assessment/intakes on a regular basis. All interns are required to complete a minimum of two comprehensive psychological assessments over the course of the training year. These assessments include administration of psychological tests, scoring of psychological tests, interpretation and write-up of results, and provision of feedback to clients. These activities are performed under the guidance of the clinical supervisor, who approves the completed assessment. Interns are supervised on their intakes in individual supervision. Interns will attend the Assessment and Evaluation Didactic Modules. Interns must present at least one testing case in the Didactic Activities over the course of a year.

**Outcomes:** Interns are formally evaluated in writing on their initial assessment skills three times per year. This evaluation is made by the primary individual supervisor (or designated supervisor), with input from the intern and from the rest of the training staff on site. Interns also receive feedback from the Internship Director (or her designee) and their peers on their assessment presentation.

**Minimum Threshold of Achievement:** Completion of a minimum of 2 assessments/intakes with write-up and supervisor approval; evidence of thorough screening, appropriate diagnosis, relevant recommendations, and clearly written reports; attendance and full participation in the assessment seminars; presentation of at least one psychological assessment case during the Consortium-Wide Didactic Activities.
Competency #6: Intervention
Goal: The production of interns with competence in psychotherapeutic interventions designed to alleviate suffering and to promote health and well-being of individuals, groups and/or organizations.

Interns will clearly articulate a theoretical conceptualization of a patient and translate that understanding into effective and realistic psychotherapeutic interventions. They will establish and maintain a working therapeutic relationship. They will time interventions effectively and will demonstrate a balanced awareness and responsiveness to cognitive, affective, behavioral, and familial and systems aspects of treatment. Interns will possess the ability to intervene in crisis situations. They will demonstrate the ability to manage complex issues in accordance with their own experience and developmental level. They will assess and direct the course of treatment. They will demonstrate familiarity and competence with appropriate empirically-supported treatments for the presenting issue and familiarity with psychopharmacological treatments. They will manage transference and termination issues. When leading or co-leading groups, interns will understand and use the group process to facilitate group goals. They will have good working relationships with their co-facilitators. They will clearly articulate a theoretical framework of group psychotherapy and translate that theory into practice. They will show sensitivity to and appropriate use of nonverbal communications, and use a range of appropriate interventions as indicated. They will use their knowledge and understanding of cultural and gender issues in all interventions.

Processes: Interns receive direct experiential practice in psychotherapy and intervention skills throughout the internship year (a minimum of 150 hours spent in direct, face-to-face intervention with clients). Interns receive two hours per week of individual supervision that includes discussions of psychotherapy skills. In addition, interns attend a variety of didactic modules devoted to case presentations, case conceptualization, treatment, diversity in treatment and practice, evidence-based and empirically-supported treatments, and a variety of clinical interventions. Interns also present at least one intervention case during didactic seminars, according to the format in Appendix O.

Outcomes: Interns are assessed formally in writing on their psychotherapy and intervention skills three times per year. This assessment is made by their Site Clinical Supervisor, with input from other supervisors, other site staff members, and the intern and from the Internship Director and other CHC faculty who have had the opportunity to observe the intern through case presentations and in discussion during the didactic activities. Additionally, interns are rated by their peers and the Internship Training Director (or her designee) on their case presentations during didactic seminars.

Minimum Threshold for Achievement: Completion of therapy cases with successful termination and supervisor approval (a minimum of 150 face-to-face hours spent in intervention activities); review of therapy recording by supervisor (if recording is approved at the intern’s site); presentation of at least one intervention case during didactic seminars; attendance and full participation in Professional Practice Didactic Modules, including providing questions, comments, and peer supervision when other interns are presenting cases.
Competency #7: Supervision/Management

Goal: The production of interns with competence in the professional knowledge base of supervision and training, and in the evaluation of the effectiveness of various professional activities, both as a supervisee and as supervisor of other students/trainees.

Psychology interns supervise other students training at the practicum level whenever possible. They also provide peer supervision on their sites, during group supervision, and in didactic case consultations. Interns act as professional role models with their supervisees and will demonstrate understanding of and adherence to ethical standards. They will show awareness of client/therapy issues and aid their supervisees with diagnostic and treatment issues. They will work to establish a supportive yet challenging learning environment and develop a supervisory relationship that respects individual differences and mutual boundaries. When they are involved in supervisory relationships, they will manage their own time and their supervisee’s time effectively. They exhibit understanding of legal/ethical issues related to supervision. They will use appropriate didactic material and will be knowledgeable about different theories and models of supervision and community resources. As a supervisee, interns will present themselves professionally, be open and responsive to supervision, communicate effectively with their supervisors, come prepared for supervision, and will use feedback effectively. Their activities, both as supervisors and supervisees, will be professional and will reflect effective time management and effective management of procedures.

Processes: When they are supervising a student, interns meet one hour per week with their supervisee and perform all aspects of supervision including case management, review of notes and recordings, and written evaluation of their supervisees. Interns are supervised on their supervision both in individual and group supervision. In both types of supervision, interns present their supervision work. The didactic activities on supervision provide the interns with feedback on their supervision work in Group Supervision and in peer discussions, as well as to expose interns to a variety of supervision issues, models, and styles. In their own supervision sessions with their Site Supervisors, interns communicate openly and effectively. As supervisors and supervisees, interns have awareness of how their own personal issues may affect the supervision process. Interns manage their own time, paperwork and processes effectively in the supervision process, both as a supervisor and supervisee. Interns serve as peer supervisors to each other by providing feedback to other interns on their didactic presentation and assessment and intervention case presentations.

Outcomes: Interns who engage in supervision are formally evaluated in writing three times per year on their supervision skills by their supervisor, with input from other interns, supervisors, and/or CHC faculty who have observed their work in group supervision and/or during the formal presentations. They are also evaluated in writing by supervisees four times per year (or when indicated) using the Evaluation of Supervisor form, which is returned to the intern’s primary supervisor.

Minimum Threshold for Achievement: Passing the supervision case presentation; receiving an overall score of 4 on all areas covered in the Evaluation of Supervisor form completed by intern's supervisee and receiving a 4 on the “Intern as Supervisor” section of the final Intern Evaluation Form.
Competency #8: Consultation and Interprofessional/Interdisciplinary Skills

Goal: The production of interns with competence in interventions related to consultation, administration, program development and outreach.

Interns will demonstrate theoretical knowledge of consultation models and will apply theory to practice. They will demonstrate competence in understanding administrative and program development/evaluation issues effectively. They will demonstrate facility with public visibility, agency representation, presentations, and public relations. They will demonstrate the ability to coordinate services. They will demonstrate the ability to evaluate and adjust interventions. Interns will demonstrate understanding of the difference between consultation and supervision. They will demonstrate competence to serve on and effectively present to inter-professional teams and/or consultees. Finally, interns will demonstrate competence in their understanding of both the role(s) of a psychologist and mental health professionals in a variety of settings, including integrated healthcare settings, and to represent psychology in a professional manner when working closely with other health care providers and treatment teams.

Processes: Depending on the site, interns may work with inter-professional and interdisciplinary teams of health care providers, schools, college resident advisors, social services, various aspects of the law enforcement community (attorneys, parole officers, halfway houses, etc.), other mental health and healthcare professionals, and family members. Interns may enter into ongoing consultation relationships as needed. Interns will also develop consultation skills via the Consultation Module during Friday seminars. Interns will present their simulated consultation project during a Friday didactic seminar to gain experience presenting their ideas and offering feedback to other interns.

Outcomes: Interns are evaluated formally in writing on their consultation/program development skills three times per year by their individual supervisors with input from other training staff members who have presented with them or worked with them on the consultation, outreach, or program development project.

Minimum Threshold for Achievement: Successfully completing consultation vignette activity during the Consultation Module as evaluated by the Internship Director; presentation of the goals, objectives, and outcomes of the project during a Professional Practice didactic seminar; ability to articulate an understanding of various systemic, population, and diversity issues that can affect the implementation and outcome of consultation projects; ability to evaluate the program’s successes and ways in which similar programs could be provided to similar or different populations.

Competency #9: Crisis Intervention/Emergency Skills

Goal: The production of interns with competence in interventions related to appropriately assessing risk of suicidality/homicidality, and interventions related to crisis situations.

Interns will quickly identify and clarify the nature of the client's presenting problem. They will perform basic mental status exams. They will exhibit competence in appropriately assessing the risk of suicide/homicide and taking appropriate next steps. They will rapidly determine environmental stressors and support systems and will assess client's strengths and weaknesses. They will form appropriate short-term treatment plans with follow-ups as needed. They will demonstrate competence
with legal and ethical issues related to crisis intervention and emergency skills. They will know appropriate procedures for emergency consultation and hospitalization. They will use community resources when applicable.

**Processes:** Depending on the site requirement, interns may carry a pager and handle after-hours crises, hold walk-in hours, deal with telephone or in-person clinic crises, or handle emergency situations as they arise within an ongoing therapy relationship. In all cases, interns will be provided with senior staff back-up as needed. Interns will discuss ways in which to handle emergency and crisis situations with their supervisors. Interns will attend seminars on suicidality and crisis intervention within the Professional Practice Didactic Module, and will discuss various scenarios and procedures during these activities. Interns may participate in role play activities during didactic seminars or individuals supervision, in which they demonstrate the ability to assess risk level of a “patient.”

**Outcomes:** Interns are formally assessed in writing on these skills four times per year by their Site Supervisors, with input from other staff members. Interns will also exhibit knowledge of these skills in the didactic activities and case discussions. They will be assessed on the Intern Evaluation Form by the Internship Director on their ability to display competence in this area as demonstrated during the didactic seminars.

**Minimum Threshold for Achievement:** Demonstration to supervisor and/or Internship Director on site and during didactic activities (through live role play, recording, or account of case) of ability to perform a telephone or face to face assessment including suicide potential, lethality/homicidal potential, and mental status; demonstration to Site Supervisor (through live role play, recording, or on-site activities) of ability to help client develop a safety plan and short term crisis management plan which utilizes resources, strengths, and support systems; demonstration to supervisor of knowledge of and ability to appropriately access crisis intervention/hospitalization resources; demonstration to supervisor of knowledge and ability to perform legally and ethically in crisis situation; demonstration to supervisor of appropriate use of training staff consultation and back-up; demonstration to supervisor and Internship Director of strong systems intervention interpersonal skills; demonstration to supervisor and Internship Director of ability to seek out support and to utilize stress management strategies in order to manage burnout and secondary trauma; demonstration to supervisor of the ability to document all emergency/crisis intervention contacts thoroughly and accurately on appropriate forms and notes. Competence of the above Crisis Intervention skills is documented by the Site Clinical Supervisor and the Internship Director on the Intern Evaluation Forms.

In addition to the eight profession-wide competencies and the one consortium specific competency delineated above, interns are expected to adhere to and be familiar with all relevant ethical and legal standards in all of their activities as an intern (see Section III., Ethical Standards).

**XI. SELECTION CRITERIA**

**Site Selection**
Sites are selected to become part of the Consortium based on the site’s ability to meet all of the training goals and objectives in this Training Manual. Only sites that can meet all of the requirements of this training Manual may be approved to be part of the Consortium. An individual site may provide
a full-time slot, or more than one part-time slots from other member sites may be joined to create a full-time training slot. Entrance criteria for sites can be found in Appendix R of this manual.

**Intern Selection**
The Internship Selection Process is conducted through the APPIC match system. Selection criteria may include, but are not limited to, the following:

1. **Academic Record**
   Preference for the following characteristics:
   • Grade Point Averages (GPAs) of 3.5 or higher or, in the event that a traditional GPA is not utilized, receiving only grades of *Pass* in all courses

2. **Clinical Experience**
   Applicants must have completed assessment and clinical experience practica
   Applicants must have completed at least 480 clinical intervention hours

3. **Scholarly Productivity** (concordance with practitioner–scholar model)
   Preference for the following characteristics:
   • Doctoral dissertation proposal accepted prior to submitting AAPI on APPIC website
   • Experience with the practitioner–scholar or similar training models.
   • Presentations, publications, or other experiences which provide evidence of practitioner–scholar identity

4. **Diversity and Multicultural Interest and Experience**
   Preference for the following characteristics:
   • Interest in and some experience with diversity, including evidence of self-awareness of own cultural issues
   • Academic classes in multicultural issues or diversity training

5. **Match with Site**
   Preference for the following characteristics:
   • Evidence of desire to train with the Consortium
   • Previous experience relevant to specific site(s)
   • Shared philosophy and training goals with the Consortium

6. **Oral Communication and Writing Skills**
   Preference for the following characteristics:
   • Evidence of well-developed oral communication skills and comfort with public speaking and conducting formal and informal presentations
   • Evidence of professional, organized, and articulate writing skills in application materials

7. **Letters of Recommendation**
   Preference for the following characteristics:
   • Three letters of recommendation (at least one from a professor or instructor and at least one from a field supervisor) that are above average
   • High recommendations without any reservations
8. **Other Factors**

Preference for the following characteristics:

- Interns who are flexible, non-defensive, open to constructive feedback, collaborative, ability to work independently while being open to new approaches, and with no evidence of personality problems
- Interns who can speak a second language, have additional related experiences, have won special awards and honors, and/or who show apparent personality strengths
- Students from APA-accredited doctoral programs
- Interns with some knowledge and experience of healthcare administration and financing, insurance reimbursement, and managed care

**XII. INTERN SELECTION PROCEDURES**

All applications are submitted through the APPIC website. Details regarding required application materials are included in the APPIC website. Application materials may include:

1. A brief cover letter outlining the applicant's interest in the Consortium and their reasons for wanting to train at the clinical sites to which they are applying.
2. Completed APPIC Application for Psychology Internship (AAPI), which can be obtained at http://www.appic.org.
3. Letters of recommendation
4. Copies of de-identified assessment reports

No Consortium site may request a printed copy of an applicant’s application materials from the applicant.

The Consortium is an APPIC-member site and as such participates in the APPIC match (using National Matching Services, NMS). All selection procedures are conducted within the APPIC guidelines, including APPIC guidelines for training sites offering multiple programs in the Match. Phase I of the APPIC match is open only to Chestnut Hill College students. Phase II of the Match is open to all students participating in Phase II, including students from other doctoral programs.

The selection committee at each site consists of the Consortium Site Director and senior supervisory staff, in consultation with the Consortium Internship Director. For Phase I, sites are requested to interview all candidates who apply, but may choose not to do so in consultation with the Internship Director if they believe an intern would not be a good match for the site. All applicants are first interviewed by the Internship Training Director, to assess overall fit within the Consortium model. Applicants are then interviewed by the sites where they have expressed an interest in training. Interview times, format, and questions are determined by each site. Candidates are also encouraged to talk with current interns about their training experiences. Current CHC interns at the site will be available to applicants for information purposes, but will not be part of the selection committee and will have no selection authority. Candidates who do not pass the interview may be notified by telephone or in writing by the site at the conclusion of the interviews. When interviews are concluded, Site Clinical Supervisors submit confidential rank order lists to the CHC Internship Director who inputs the information into the APPIC computer system. All rank order procedures for
Phase I are consistent with APPIC requirements as outlined on www.appic.org. By submitting final ranking information to the Internship Consortium, sites are making a binding agreement to train the applicants matched to their sites.

For Phase II, the Internship Director reviews all applications and forwards applications of qualified candidates to Site Directors. Site Directors must not require applicants to attend an on-site interview, but may conduct in-person, phone, or videoconference interviews (i.e., Skype) with Phase II candidates. After the interview process is complete, Site Clinical Supervisors submit confidential rank order lists to the CHC Internship Director who will input the information into the APPIC computer system. All rank-order procedures for Phase II are consistent with APPIC requirements, as outlined on www.appic.org. By submitting final ranking information to the Internship Consortium, sites are making a binding agreement to train the applicants matched to their sites.

The Match results constitute a binding agreement to contract with applicants matched to the sites. Internship sites agree to abide by the APPIC policy that no person in their training facility will solicit, accept, or use any ranking-related information from any intern applicant.

The Consortium avoids recruiting or selecting intern candidates who might have multiple role relationships with the site staff whereby conflicts of interests would be to the detriment of the intern. The Consortium is committed to upholding the APA Ethical Principles and Code of Conduct.

The Consortium does not discriminate on the basis of race, color, sex, sexual orientation, age, religion, national origin, disability, or on the basis of any other criteria that is inconsistent with state or local laws in the administration of its educational policies, admission policies, or financial aid.

Clinical Site Choice to Not Offer a Position/Affiliated Sites

Affiliated clinical training sites may be unable to accept applications for their site for a given training year(s) or, after reviewing applicants, they may decide not to rank interns for that training year. Also, they may end up with unmatched slots after the matching process. Such sites will maintain their affiliation with the Consortium even though the site does not have an intern placed at the site during that training year. The affiliated training site continues to be a participant in all Consortium activities and decision-making. It is the assumption that Consortium sites will view themselves as long-term and ongoing members of the Consortium. Affiliated sites that have not offered a full or part-time slot may provide occasional or part-time supervised training opportunities for Consortium interns; these training experiences are designed to offer interns exposure to populations or clinical experiences that they may not receive from their primary training site(s). Training experiences at affiliated sites must be approved by the Internship Director, and must meet the training criteria outlined in this Manual.

XIII. COMPENSATION AND BENEFITS

Interns are expected to complete a total of 2000 hours in the training year. Due to the full-time nature of the internship, interns are discouraged from additional outside employment. Interns who do seek outside employment should share this information with the Site Director and the Internship Director.
Each intern is formally titled "Psychology Intern." A full-time intern position is a minimum of 40 hours per week, with a maximum of 45 hours per week. The internship begins on July 1, 2018 and ends on June 30, 2019.

A. Intern Compensation

The Consortium does not allow uncompensated internships. Interns will be offered a one (1) year internship contract by the Agency or Agencies, which selects them. For the 2018-2019 training year, interns are paid a stipend of $24,000. The sites pay stipends to Chestnut Hill College, which disburses the funds to the interns. Agencies are invoiced at the end of the month following an interns’ service. Interns are paid on the 15th of the following month (2018-2019 pay dates: 8/15/18, 9/15/18, 10/15/18, 11/15/18, 12/15/18, 1/15/19, 2/15/19, 3/15/19, 4/15/19, 5/15/19, 6/15/19, and 7/15/19). Intern checks are mailed to the address on file for the intern, unless other arrangements have been made in advance. Interns may not accept direct payment from clients for any services provided through the site. Interns cannot be paid on a fee-for-service basis in which their stipend is directly dependent upon income generation. Interns may not bill for their time under a license from another professional and may not bill under any other professional license they hold. However, the site may bill third-party payers for the services of interns if that is allowable within the site’s service contracts, and if the supervisor is able to sign off on the billing under his/her license, with the supervisee status clearly indicated.

B. Benefits

Paid Time Off: 15 days annual paid time off a time mutually agreeable to the site, to CHC, and to the intern. Paid time off may be used for vacation, sick, or personal leave. Interns should reserve 5 days for emergency site/school closings. Any additional time off must be made up. Interns are responsible for ensuring that they meet the 2000 minimum hour requirement for completion of the internship. All time off needs to be approved at the discretion of the site director. When requesting planned time off, interns should provide a minimum of two weeks’ notice so that appropriate coverage can be obtained.

10 holidays as follows (Please note that on occasion the requirements and demands at some sites may require interns to work on one or more of these holidays. In these cases, the site, the site supervisor, and the intern may negotiate an alternative date to exchange for the holiday time.):

- Independence Day: July 4, 2018
- Labor Day: September 3, 2018
- Thanksgiving: November 22 and 23, 2018
- Christmas: December 24 and 25, 2018
- New Year’s Day: January 1, 2019
- Martin Luther King, Jr. Day: January 21, 2019
- Good Friday: April 19, 2019
- Memorial Day: May 27, 2019

Consortium Training Seminars: Sites release the interns for one day per week to attend regularly scheduled education and training activities for all consortium interns (usually held at CHC campus). Interns are also released from their sites for up to 2 days of professional leave, as approved in advance by supervisors, to attend conventions, workshops, job interviews, or other professional development activities.
**Intern Administrative, Clerical and Technical Support**

At Chestnut Hill College, interns are provided with administrative clerical, and technical support as needed throughout the year. The Consortium has a 12-hour per week Graduate Assistant and a 10-hour per week Administrative Assistant employed by and located at CHC. During the internship orientation for the Consortium interns are given CHC ID cards that provide access to the library, gym, dining hall, computer lab equipped with SPSS, and other CHC facilities. Interns are also provided with a CHC username and password, which provides access to Blackboard (an online teaching portal) and scholarly databases such as PsychInfo. CHC email and Blackboard are also used as a means for communication between the Internship Director and interns. All interns are provided with CHC parking passes free of charge.

Please note: all hourly exit requirements documented in this Manual must be met for the internship.

**XIV. SITE DESCRIPTIONS**

Each affiliated training site will prepare a self-descriptive document containing, but not limited to, the following information. These must be updated when any changes are made and should be current and accurate at all times.

- Site Name and Address
- Contact Information and Website (if available)
- Projected openings (intern slots) for coming training year
- Complete listing of names, credentials, and contact information for all site supervising psychologists and Site Director
- Names and credentials of other licensed/non-licensed staff who will be involved directly or indirectly with intern education and training
- General description of site’s range of clinical services (i.e. levels-of-care, target populations, special programs, accreditation status (CARF, Joint Commission, DPW etc)
- Description of site’s treatment philosophy, modes of intervention (individual, group, family, crisis intervention) and intervention strategies
- Description of site’s major and (if applicable) minor rotations (clinical services) available for intern training
- Description of site’s assessment and psychodiagnostic testing opportunities
- Description of intern primary roles and responsibilities
- Description of any special application or experience requirements for interns (i.e. eating disorders, substance abuse, wraparound services experience, etc.)

Site descriptions for current sites are also available on the Consortium’s website at [www.chc.edu/psyd/consortium](http://www.chc.edu/psyd/consortium).

**Beechwood NeuroRehab**
469 East Maple Ave.
Langhorne, PA 19047
Beechwood NeuroRehab (BNR) is a community-integrated, post-acute rehabilitation program serving individuals who have acquired neurological disorders, including traumatic brain injuries, non-traumatic brain injuries, seizure disorders, and other neurological disorders.

BNR is a program of Woods Services, which serves children and adults with developmental and acquired disabilities. BNR is situated in the historic borough of Langhorne, in the heart of Bucks County, Pennsylvania. BNR is located between the cities of Philadelphia, Pennsylvania and Trenton, New Jersey, and is easily accessible by the major traffic routes servicing the greater Philadelphia area and by public transportation.

BNR’s mission is to develop and facilitate daily skills performance for individuals whose functional autonomy has been compromised by acquired neurological disorders. BNR recognizes and respects the needs, desires and the rights of those whom we serve, their families, and those agencies providing financial support. BNR serves individuals with a wide range of needs in several program locations, as well as individuals who live in their own homes in the community. BNR provides supports for living and services for individuals served in community residential, vocational, and outpatient programs.

BNR’s Transdisciplinary Teams focus on functional skills development that enables the persons served to actualize the greatest degree of autonomy, dignity and quality of living. BNR provides a full range of transdisciplinary services including Cognitive Rehabilitation, Health and Nutrition Services, Physical Rehabilitation, Occupational Therapy, Supported Employment Services, Neuropsychological Services, Clubhouse, Communication Services, Life Skills, Recreational Services and Case Management.

BNR serves people who have experienced brain injury, who also may experience a full range of life problems now made even more difficult by cognitive and physical impairments. This includes people injured in car crashes, work accidents, falls, assaults, soldiers injured in war, as well as injuries to the brain that occur as a result of stroke, tumor, seizure disorder, anoxia, or electrocution. These causes of brain injury may result in mild, moderate, or severe disabilities. Some of people served live in their own homes in the community and some live in Beechwood’s 12 Community Residences. Life problems include dealing with emotional problems, such as anxiety and depression, interpersonal difficulties, such as spousal, peer, and family relationship problems, as well as difficulties with being successful in work or school. Thus the trainee will get a well-rounded training and experience, not just in neuropsychological assessment and intervention, but in how to intervene clinically in any area of life functioning, using a neuro-rehabilitation based, systems approach.

The Neuropsychology Internship Training Program is housed within the BNR Clinical Department. The Clinical Department includes Neuropsychology, Physical Therapy, Occupational Therapy, Speech Pathology and Cognitive Rehabilitation services. Beechwood offers one, full-time training Intern position, that includes training on site 4 days per week and training at the Consortium one day per week.

Neuropsychology trainees have the opportunity to develop assessment and intervention skills within a context that hinges upon the transdisciplinary approach. Training activities include neuropsychological assessment, cognitive rehabilitation therapy, brain injury counseling and education, cognitive behavioral therapy, and structured day program groups. These skills may be
developed in BNR’s Community Residential, Clubhouse Structured Day, Outpatient, or Vocational programs. Additional training occurs through participation in weekly Clinical Department Meetings and bi-monthly Neuropsychology Section Meetings. Didactic training at BNR will focus on brain-behavior relationships and cognitive rehabilitation, and didactic training is also offered one day a week through the Consortium. Opportunities exist to learn from the entire BNR team, including Neuropsychologists, Physical Therapists, Occupational Therapists, Speech and Language Pathologists, Vocational Specialists, Social Workers, Recreational Therapists, Life Skills Trainers, Medical Director, Neurologist, Psychiatrist, and Physiatrist. There are opportunities to learn from a wide variety of medical rehabilitation specialists and allied health professionals using a transdisciplinary model. Opportunities also exist for developing pediatric skills in a school based brain injury classroom in BNR’s Connect NeuroEd Program.

Administrative, Clerical, and Technical Support:
Each intern is provided with either individual office space and/or shares an office with a Staff Neuropsychologist. Beechwood NeuroRehab has a Main Campus, Community Group Homes, Apartments, and outpatient services. Space and equipment is provided to conduct professional services at each different site. The main building, the Stabler Center, has an office with a one-way mirror allowing supervisor(s) to observe when a trainee is conducting interventions and assessments. Each intern undergoes Orientation Training with the Parent Organization, WOODS, as well as an Orientation geared specifically to Beechwood NeuroRehab. After training is completed with the Parent Organization, interns and trainees are given identification badges, a computer email address, and each trainee/intern is included in the Clinical Department’s Group email list. All interns/trainees have access to the same computer, software, internet, and research resources available to Staff Neuropsychologists. Each intern/trainee has access to clerical supplies, but most chose to use their own laptops or the computers found in the offices they occupy. Interns/trainees are able to gain knowledge of Adaptive Prosthetic Equipment through the other branches of the Clinical Department and our Assistive Technology Department. The site provides any and all clerical and mechanical supports required so each intern/trainee is treated no differently than an employee, with the exception they do not have direct access to billing technology or support.

Chestnut Hill College Psychological Services Clinic
1107 Bethlehem Pike, Suite 212
Flourtown, PA 19031

The Chestnut Hill College Psychological Services Clinic (PSC-CHC) provides interns an opportunity to become well-rounded clinical psychologists with advanced competency in working with diverse populations. Interns complete one full year of training in assessment and psychotherapy, serving children, couples, families and adults living in the greater Philadelphia area. Licensed clinical psychologists on the faculty of the Chestnut Hill College Department of Professional Psychology supervise all of the interns.

The setting is a community mental health clinic providing outpatient and assessment services. Interns will be exposed to a diverse set of clients. The therapeutic techniques utilized will focus primarily on psychodynamic and family systems modalities, but students will be encouraged to use integrative approaches when warranted, utilizing other evidence-based treatments depending on client need, presenting problem, diversity issues, and other client-related factors.
In addition to the therapy provided by the intern, the intern will engage in psychosocial, psychoeducational and psychodiagnostic assessment services. In collaboration with their supervisors, interns are responsible with the assessment process from start to finish. As such, they will conduct the initial interview, choose appropriate assessment instruments, administer and score tests, and write comprehensive integrated reports. Interns may also go to schools for observation of clients, as well as for administration of the tests.

The PSC-CHC clinic provides the following types of assessment services to children, adolescents, college students, adults, and older adults:

- Learning disabilities
- Attention-Deficit/Hyperactivity Disorder
- Personality
- Behavior disorders
- Intellectual abilities
- Academic achievement
- Clinical/Diagnostic
- Autism spectrum disorder evaluations

Other opportunities for training at the clinic include supervision of practicum students, and forming and running therapy groups for specific populations. In addition, interns may have the opportunity to engage in research with CHC faculty members, related to testing and/or supervision conducted through the clinic.

This internship provides the opportunity for the trainee to expand on and build skills in assessment and psychotherapy, while expanding knowledge into new areas and while developing skills required for independent practice. Interns will be involved in training and consultation with other professionals, program development and enhancement, and community outreach, all within a growing and thriving community health setting.

This internship slot may require occasional weekend or evening hours.

Administrative, Clerical, and Technical Support
The Chestnut Hill College Psychological Services Clinic is located in an office building on Bethlehem Pike in Flourtown, PA, just outside of Philadelphia. The building has ample parking, is wheelchair accessible, and is located near a stop on a public transit bus route. The clinic has a reception desk and small waiting area. The reception desk is generally staffed by graduate assistants, who are students in the Psy.D. program that earn tuition remission by committing to work for a specified number of hours in a given semester. The front desk area has a computer, a combination printer/copier/fax machine, telephone, and locked file cabinets that contain client records and office supplies. Chestnut Hill College’s Information Technology staff installed the computer system and provides ongoing tech support.

Beyond the waiting area, the clinic contains 5 individual offices. The interns are each assigned individual offices. There is also office space that is shared among clinical supervisors, including the clinic director and associate director, and therapy and assessment practicum clinicians. All of these
offices are comfortably equipped for individual therapy. The offices can also be made ready for psychological assessment. The clinic owns several card tables for this purpose.

The clinic’s largest room serves several purposes. It is used for psychological testing, for family therapy sessions, and for clinic team meetings and presentations. It is outfitted with a one-way mirror for direct observation of clinical activities and is newly equipped with video-recording capabilities. It also contains a small, but growing, reference library of books relevant to clinical practice. Additionally, an ample number of psychological tests and assessment materials are available for cognitive, academic, neuropsychological, and personality assessment (for example, Wechsler scales, ADOS-2, MMPI-2, Rorschach). There are several smaller rooms used for storage of psychological testing materials and office supplies and available to students for test scoring and report-writing. Finally, there is a small kitchenette, with a microwave and a coffeemaker.

**Connections Community Support Programs, LLC**
Correctional Healthcare Division
3821 Lancaster Pike
Wilmington, DE

Correctional Facility
James T. Vaughn Correctional Center
1181 Paddock Rd
Smyrna, DE 19977

Connections provides medical, dental and mental health care, as well as substance abuse and sex offender treatment to more than 6,500 people held in the Delaware Department of Correction’s unified prison system.

Our teams work in all Delaware Level 5 prisons, which house men and women sentenced for their crimes as well as those detained in lieu of bail and awaiting the resolution of their charges. We also provide the same services in Delaware’s Level 4 work-release facilities and the violation of probation centers.

Our nonprofit model of correctional health care puts patient treatment over profits, with the ultimate goal of decreasing recidivism and increasing effective rehabilitation. We also have instituted a re-entry program to assist incarcerated men and women find housing, jobs and ultimately stability as they transition back to the community.

**Residential Treatment Center**
**Overview of Services**
**James T. Vaughn Correctional Center**
**About Our Patients**

The Residential Treatment Center (RTC) at James T. Vaughn Correctional Center treats about 50 patients over age 18 who have been diagnosed with a serious mental illness (SMI) and are having difficulty living in a correctional setting. SMI includes serious and persistent mental illness, such as schizophrenia spectrum disorders, major affective disorders, as well as diagnoses such as PTSD, anxiety disorders, personality disorders, and intellectual or cognitive impairment, where there is significant functional impairment (SFI).
The RTC provides effective and integrated treatment for individuals faced with complex and significant problems in living. Patients are typically referred for treatment at RTC because they need a different treatment approach. Through debilitating symptoms, recurrent crises, violence, self-destructive or suicidal behaviors and social withdrawal, many patients communicate their distress. They have generally been unable to use outpatient or other treatment modalities to make significant progress in their capacity to function adaptively. It is common for our patients to have multiple diagnoses, and, in some cases, be identified as “treatment resistant.”

About Our Program
The Residential Treatment Center is based on a recovery-oriented, trauma-informed model of treatment integrating group, community, and individual therapy with psychiatric intervention. The goal of the treatment program is one of psychosocial habilitation, where patients become stronger than they were before they were incarcerated. In addition, the treatment program helps the Delaware Department Of Corrections progress from a reliance on segregation and punishment to psychosocial rehabilitation in addressing violence and destructive behavior among its residents.

Services and Special Capabilities
• A modified therapeutic community environment Through personal, social, ethical and organizational learning, therapeutic communities, modified for people demonstrating significant functional impairment and diagnosed with multiple behavioral health disorders, offer patients an opportunity to belong, learn, and develop their full voice as individuals and members of a community.
• Continuum of care The Residential Treatment Center (RTC) provides specialized residential units for patients at different levels of psychosocial development and risk for harming others, and/or themselves. Continuity of care is afforded with the same clinical supervision, psychiatric provider, and interdisciplinary team through various levels of treatment and living arrangements.
• Active Therapies Program The Active Therapies Program includes morning workshops where patients can engage in a variety of supervised, self-supporting, and rapport-building activities. These include recreational games, art and writing, music, and more.
• Group Psychotherapy and Social Learning The Group Psychotherapy and Social Learning Program is a series of afternoon group sessions facilitated by masters-level and doctoral-level mental health professionals. Group sessions utilize evidence-based approaches to increased interpersonal and communication skills, emotional regulation and anger management, and constructive thinking skills.
• Individual psychotherapy and medication management Weekly individual psychotherapy from an integrative, strengths-focused, and evidence-based perspective, facilitated by masters-level and doctoral-level mental health professionals, is offered to patients, along with medication management from a psychiatrist or psychiatric nurse.

Clinical Training Model
Connections Community Support Programs, Inc. is a member site of the Chestnut Hill College Internship Consortium, providing an internship experience accredited by the American Psychological Association (APA). The Consortium values the practitioner-scholar model of training which dovetails nicely with the philosophy of Connections, and provides interns the opportunity to complete the required research component of the internship training year. Interns are able to present scholarly work in the form of presentations, writing, and other explorations while at Connections.
Clinical experience for the intern includes group and individual psychotherapy with a male inpatient forensic population. The intern will have exposure to individuals with Serious Mental Illness (SMI), which in the RTC includes Severe and Persistent Mental Illness (SPMI) and those with Significant Functional Impairment (SFI). The latter group refers to individuals who, regardless of diagnosis, demonstrate inability to safely exist in a correctional setting, such that they engage in non-suicidal self-injurious behavior, repeated acts of interpersonal aggression, or who continue to receive disciplinary infractions such that they find themselves in progressively more restrictive settings, losing good time, or receiving additional criminal charges. The intern will have the opportunity to provide consultation to non-clinical staff, and to provide consultation, training, and support to a team of masters-level clinicians.

Administrative, Clerical, and Technical Support
Currently, one intern is accepted each year, and is based in the RTC. The intern will complete administrative activities (supervision, case conferences, behavioral health team meetings, etc) at the Wilmington location. At least two days per week, interns will travel to RTC in Smyrna, DE to meet with inmates to conduct individual and group psychotherapy. At each location, the intern has access to an office, networked computer, phone line, printer, fax machine, scanner, and other office supplies. The intern is expected to be on site 28 hours per week Monday through Thursday. Interns will spend Fridays at Chestnut Hill College to participate in Consortium didactics and professional development. The intern will receive at least two hours of face-to-face supervision with a licensed psychologist each week, as well as 90 minutes of supervision and consultation off-site (Wilmington office) with the psychology team weekly. Additionally, the intern is expected to attend monthly meetings of the behavioral health provider team, which includes psychiatrists, nurse practitioners, physician’s assistants, psychologists, and postdoctoral fellows. The intern is expected to make at least one didactic presentation to the provider group during the rotation, which may take the form of a case conference, a workshop on a relevant topic, or a discussion around an article or book chapter provided to the group in advance of the presentation.

The intern is supervised by a team of three licensed psychologists, including the Chief Psychologist, the Psychology Supervisor, and the Director of Residential Treatment Services. Adjunctive supervision is provided by additional psychologists in less formal settings, as well as by a group of psychiatrists and psychiatrically-trained nurse practitioners.

Growth Opportunity Center
928 Jaymor Road
Southampton, PA 18966

The Growth Opportunity Center is a large, outpatient behavioral health group practice founded in 1974.

GOC Mission Statement: A non-profit organization transforming life's challenges into opportunities for growth through behavioral health and consultation services.

GOC Vision Statement: With a commitment to quality and service, to be a caring and compassionate community of diverse and multi-talented professionals striving for personal and professional excellence by supporting individuals, families, and organizations in meeting their full potential.
Growth Opportunity Center services include:
- Individual, couples, and family counseling for all ages
- Psycho-educational evaluations
- School-based support services and consultation
- ADHD assessment and services
- Senior citizen assessments and service teams
- Medication evaluations and management by staff psychiatrists
- Autism Spectrum Disorder evaluation and treatment team
- Social Skills training groups
- DBT-Informed Groups for Children and Adults for Mood and Behavior Management
- Mindfulness Groups for Staff and the Community
- College Counseling
- Organizational Consultation

The internship experience is designed to provide a full range of psychological services to the community. By the end of the internship the student will be prepared for independent practice as a psychologist. The responsibilities of a doctoral intern will include the following: psychoeducational evaluations, diagnostic assessments, consultation, coordination of assessment services (e.g. conducting telephone intakes and assignment of cases), supervision of practicum students, counseling for college student populations in the college setting (we currently have contracts with two local colleges), and developing and forming psychoeducational groups (e.g., social skills, DBT-Informed, resiliency, mindfulness). The intern will be supported to develop an area of interest or expertise that may serve as a starting point for a specialized area of practice. About 16 hours per week will be spent on psychoeducational evaluations, 8-10 hours in a college counseling center, and 8 hours in general counseling, supervision, and program development.

The GOC intern will have opportunities to attend peer supervision groups, didactic trainings, and to consult and interact with the entire GOC team of psychologists, psychiatrists, and master's level therapists. The applicant should be highly motivated for practice development, should be comfortable with independence, and must be a self-starter. Because at least half-time is spent on psychoeducational evaluations, the intern must have strong writing skills, be highly organized, and be able to perform without external deadlines. The internship slot may require occasional weekend or evening hours.

Administrative, Clerical, and Technical Support
GOC is a large outpatient behavioral health facility. Its main site, where the interns work, has 27 offices. The interns have an office which has a large table for testing, computer with software for scoring many tests and rating scales, and a file cabinet. It also has an observation mirror which is used for training purposes. GOC has a well-stocked testing closet of the most commonly used cognitive, achievement, memory, information processing, and personality tests. There is also a multitude of rating scales and checklists to help in assessing and diagnosing behavioral, neuropsychological, and mental health disorders. Each student has a voicemail extension and has access to office supplies. Although the office staff is primarily a billing staff and not secretarial, they are able to support the students by answering common questions and helping them access patient information in the computer system.
Northeast Treatment Center (NET)
499 North 5th Street
Philadelphia, PA 19123

NET is a non-profit, licensed and accredited organization/agency (community mental health center) that offers a range of behavioral health services to children, adolescents, and adults, individuals and families. The doctoral internship is at the 5th & Spring Garden site in Philadelphia County (Northern Liberties section). Treatment is cost-free to all clients. Community Behavioral Health (CBH) is the funding source for NET’s programs. Clients of NET present with a range of Axis I and II psychiatric conditions, many of them chronic. The majority of NET clients have endured or continue to endure considerable trauma (direct and vicarious). The overall population at NET (clients and staff) is quite diverse; there is a strong representation of African Americans and Hispanics, as well as Caucasians. Other components of culture (e.g., religion, sexual orientation) are well-respected at NET. The possible interplay between an underlying medical condition/factor and one’s psychiatric condition is to be carefully considered as any case is being formulated. Consideration of differential diagnoses is important in any case formulation.

Internship year is July 1 until June 30. Performance is evaluated on a quarterly basis. Interns are on-site Monday-Thursday and hours are flexible/negotiable. Office space is shared and will be discussed further at the internship interview. Interns will have a NET phone number/extension/voice mailbox, and a NET email account. Interns are strongly encouraged to utilize the benefit time to which they are entitled, and are strongly encouraged to model and practice reasonable self-care. Interns receive weekly individual supervision (2 hours/week) with a licensed psychologist. Interns attend a weekly case consultation group consisting of doctoral and masters-level interns and this is facilitated by the OP Manager.

Before interns start at NET, they must provide all relevant clearances and human resources-related paperwork. Early-on in the internship, the intern must attend NET’s orientation (one day) and First Aid/CPR training (one day).

Children’s Services Track

The NET programs in which doctoral interns are involved include: (1) Behavioral Health Rehabilitative Services (BHRS) also known as “wrap-around.” Service delivery occurs the home, school, and community by a BSC (Behavioral Specialist Consultant), MT (Mobile Therapist), and TSS (Therapeutic Support Staff). (2) School Therapeutic Support (STS) is a school-based behavioral health support program consisting of an LC (Lead Clinician), BHW (Behavioral Health Worker), and GMT (Group Mobile Therapist). STS is provided to students K-8th grade. NET is the STS provider for the following schools: Ben Franklin Elementary, Dunbar Promise Academy, Julia deBurgos Elementary, Juniata Park Elementary, Ludlow Elementary, and Stearne Elementary. (3) Outpatient Therapy (OP): Interns accrue a caseload of 14-18 clients, including children, adolescents, and adults. Session modalities include individual and family, and it is possible (and encouraged) to conduct collateral sessions (i.e., session without client present) with family members and other involved parties (e.g., BSC). There is no separate intake department at NET; therefore, the client seen for an OP intake is also your therapy client. NET also provides psychiatric services (i.e., medication management) on an outpatient basis to children, adolescents, and adults actively involved in any NET
program. Clients must be participating in therapy to receive medication. Approximately 25% of the intern’s time is spent doing OP-related activities. Case management duties are minimal. OP-related paperwork is manageable, namely for individuals who are able to organize and manage their time effectively.

Regarding #1 and #2 above, approximately 50% of the intern’s time is spent conducting/writing Comprehensive Biopsychosocial Evaluations (CBEs) and Comprehensive Biopsychosocial Re-evaluations (CBRs) for the BHRS and STS programs. CBEs and CBRs are semi-structured diagnostic interviews in which behavioral data/updates are compiled, the most fitting level-of care is rationalized, diagnoses are updated as necessary, and then specific treatment recommendations are developed. Finally, an organized, professionally-written report is completed, and then submitted to CBH for approval and authorization.

*The completion of CBEs and CBRs is considered to be the Assessment portion of the NET internship. However, interns who wish to or are required to complete other types of assessments (e.g., IQ testing, projective testing) will cross-train at the CHC Psychological Services Clinic.

Administrative, Clerical, and Technical Support:
Clerically, NET has assigned staff members who schedule appointments (including medication follow-up appointments, psychiatric evaluations, and psychological evaluations) and verify insurance coverage for all clients on a daily basis. Authorization management/care management staff meet on a weekly basis to review active and expiring service authorizations. Billing of all services rendered is also overseen by specific assigned staff members. NET uses a behavioral health-specific electronic charting and scheduling system. Agency-specific forms (e.g., incident reports, internal referral forms) are maintained in a database. Phone extensions with voicemail, as well as secure email accounts, are assigned to all NET staff members, including interns. A Quality Assurance process exists within NET, which includes quarterly chart reviews and client satisfaction surveys. This data is then analyzed statistically and presented in a written report to the Board. Regarding technical support, NET has an in-house IT department who oversee the functionality of the electronic charting system, secure email system, printers/copiers, security cameras, and other related systems.

Regarding training materials and equipment, NET uses a web-based CEU program (called Relias Learning). Interns participate in new employee orientation at the start of internship, which includes various training opportunities. On-site, open trainings are offered throughout the year; these are advertised throughout the agency. Orientation and other trainings are held in a specific training room, which includes ample seating and technology. NET is agreeable to interns taking time to attend off-site trainings, such as an autism-specific training that was offered at Chestnut Hill College in July 2014. Regarding equipment, the autism program at NET utilizes a specific set of toys and other props during the administration of the ADOS-2. Outside of that, there is a “community” set of toys, games, and other activities that are available to all therapists (including interns) to use during sessions.

Regarding physical facilities, treatment staff (including interns) that are not community-based have assigned offices or cubicles. Treatment sessions and other appointments are always conducted in a private, confidential space (e.g., office, conference room). There are several bathrooms, water fountains, vending machines (food and drink), and a lunch room with refrigerators for food storage.
There are handicap-accessible entrances/exits, bathrooms, and parking spaces. NET has a sizeable cost-free parking lot reserved for staff and clients.

**The Pennsylvania State University, on behalf of its Abington Campus, Counseling & Psychological Services (PSA)**
Cloverly Building
1600 Woodland Road
Abington, PA 19001

Counseling and Psychological Services (CAPS) at Penn State University-Abington Campus (PSA) offers a full-time twelve month doctoral internship designed to provide high quality training in the multiple functions carried out within a major university counseling center. For eleven months of the training year, intensively supervised experiences are offered in individual and group counseling/psychotherapy, crisis intervention, evaluation and diagnosis, consultation/outreach, training, clinical supervision, and other activities appropriate to the setting. The intern completes their assessment requirements through the Growth Opportunity Center for one month in July (see description of assessment opportunities at GOC).

CAPS is a unit of Student Affairs. The Center, which is housed in the historic Cloverly building, is the major and primary mental health and personal counseling resource for over 4,000 full and part time undergraduate students. Students are seen for a wide variety of problems ranging from normal developmental issues to more extreme psychopathology. Typical presenting problems include interpersonal concerns, depression, anxiety, lack of motivation or concentration, poor academic performance, eating disorders, and trauma. Less typical but frequently seen problems include various forms of more severe psychological disturbance.

CAPS staff provide both short and longer-term individual counseling/psychotherapy, group counseling/psychotherapy, crisis intervention, referrals for services in the community including medical/psychiatric evaluations and psychological testing, and consultation services for the university community and outside providers.

CAPS also conducts outreach programming for the campus community and the greater area community. CAPS staff are also involved in staff development, training, and research. CAPS predoctoral internship is designed to train clinical psychologists who are competent generalists, as well as skilled clinicians who are developing in areas of specific interest. The overall theoretical orientations that are embraced from a conceptual lens are psychodynamic and systems, although our practice approach is flexible to meet students where they are, and to tailor treatment in an artful manner for each individual student. In addition, the intern will have the opportunity to individualize learning objectives that may include interests outside of psychodynamic and systems theory and practice.

As a part of our training program, we value a focus on self-examination. Some of our supervisory opportunities (beyond the two hours of individual supervision per week) take place in a larger group format. The intern will be invited and expected to share personal reactions and to engage in a process of self-examination in a group context as well as in individual supervision.
Individual Counseling/Psychotherapy
Individual counseling and psychotherapy, prominent functions of CAPS, is considered a core part of intern training. Interns will carry a diverse caseload of no more than 15 clients per week for which they receive intensive individual supervision (two hours per week minimum). Supervision may occur for one hour with a delegated licensed clinical professional to provide a variety of therapeutic perspectives.

Group Counseling/Psychotherapy
The intern will typically co-lead one group with a staff clinician in both the fall and spring semesters. Groups range from informal discussion groups, to mindfulness meditation, to more formal process groups.

Crisis Intervention and Mental Health Consultation
The intern is an important part of the crisis evaluation process at CAPS. CAPS operates Monday through Thursday from 8:00 a.m. - 7:00 p.m. and Friday from 8:00 a.m. - 5:00p.m. There is not a 24-hour on-call system but the intern is trained on all of the community crisis resources so that our students, staff, resident advisors, and faculty can be readily educated.

Diversity, Equity, Inclusion, and Social Justice
Multicultural Competence is paramount for the effective delivery of clinical, consulting, and outreach services. The intern will be expected to operate with respect for diversity, equity, inclusion, and social justice. The intern will engage in what will become a lifelong learning process of understanding how identity, oppression, discrimination, and other social processes intersect and influence each other (intersectionality). The intern will be challenged to engage in critical thinking and the process of self-examination so that prejudices or biases (and the assumptions on which they are based) may be evaluated.

Supervision
Interns may supervise a CAPS practicum student who is an advanced doctoral student in the APA accredited Clinical Psychology Program at Chestnut Hill College.

Outreach
The intern will be involved in outreach events each semester during their internship year and may be responsible for the planning and execution of one event each semester.

Staff Meetings
Intern attends a bi-weekly directors meeting and is given the opportunity to participate actively in staff discussions. Opportunities to be involved in other areas of student affairs such as the Office of Diversity, Equity, and Inclusion, Career and Professional Development, Student Engagement and Leadership, Health and Wellness, and Athletics may be provided.

Staff Development
In addition to training experiences specifically designed for the internship, the intern also participates in professional development trainings and conferences.
Administrative, Clerical, and Technical Support
PSA CAPS Coordinator reports directly to the Director of Student Affairs. The Director of CAPS at University Park, as well as our commonwealth campus CAPS liaison are both licensed psychologists with an extensive background in college counseling and are available to provide clinical consultation and support as needed.

CAPS is located in the Cloverly building on the far edge of the campus. There is adequate parking right at the building. CAPS has a private side entrance adjacent to the parking lot with a comfortable waiting area just inside. The physical space is maintained by the Office of the Physical Plant housed under Business Services. There are three one-person offices which each contains a desktop computer, conference phone, printer/copier/fax/scanner, locked filing cabinets, and white noise machines. Office supplies are provided and there is a small personal library of professional resources. Additional resources that support student service may be available upon request. Our department of Computer and Instructional Media Services provides all necessary IT support. Although CAPS does not currently have its own administrative/clerical support person, there are administrative support people within the Division of Student Affairs who are available to lend support upon request.

Rider University Counseling Center
Zoerner House, 2083 Lawrenceville Road
Lawrenceville, NJ 08648

This site provides college counseling services for full and part-time students, at undergraduate and graduate levels. Interns engage in personal counseling, crisis counseling, evaluation and referrals when necessary. Internship also includes provision of emergency services; design, planning and implementation of psychoeducational programming; assisting with outreach on campus; training of residence life and other staff, consultation services to faculty, staff and administrators. Services are offered on the main campus in Lawrenceville, as well as at Westminster Choir College, located in Princeton, NJ. A division of the Westminster College of the Arts, Westminster Choir College is a residential college of music located on a 23-acre campus in the heart of Princeton, New Jersey. At Westminster's core is a four-year music college and graduate school that prepares men and women for careers as performers and as music leaders in schools, universities, churches and professional and community organizations.

Client/patient population is primarily traditionally college-aged students, along with graduate students and non-traditional students. Individuals present with a wide range of adjustment disorders, plus autism spectrum disorders and various psychiatric challenges such as major depressive disorder, anxiety disorders, bipolar disorder and other mood disorders. Therapy is generally short-term with the option to extend treatment at the discretion of the Director.

Interns training at this site will complete their assessment requirements through the CHC Psychological Services Clinic.

Administrative, Clerical, and Technical Support:
Rider University has one main campus and a second satellite campus (Westminster Choir College), each of which has a counseling office. On the main campus, the counseling center is located in a two-story house at the front of the campus, and has its own entrance independent of the main university
entrance. The satellite campus has its counseling office within the main administrative building, and collectively occupies four offices on the third floor. There is an additional office in one of the academic buildings, which is accessible by elevator or stairway.

Each counseling center location has an administrative associate who is responsible for the management of office procedures. Technical support is supplied by the Office of Information Technology, and the physical space is maintained by Facilities Management. Basic office equipment is available for each location and most of the counseling rooms have computers for research and internet use. Specific training materials are supplied upon request, and there is a library of professional books and journals that may be accessed by any staff member.

SPIN, Inc.
10541 Drummond Road
Philadelphia, PA 19154

SPIN (www.spininc.org) is a nationally recognized non-profit provider of direct support, employment, educational and behavioral health services in Philadelphia, Pennsylvania. Since 1971, SPIN’s mission and values-led services have supported thousands of children, adults, and families to live inclusive lives in their communities. SPIN's mission is to provide the highest quality people-first services and supports for children and adults with intellectual, developmental, and autism spectrum disabilities so that each may achieve and enjoy a life of possibilities. SPIN's mission-driven programs demonstrate the expectant values of hope, possibility, and choice supported by SPIN's four pillars of People-First, Professionalism, Performance Excellence, and Productivity, the standard to which all employees are held accountable. Today, SPIN supports over 3000 children and adults annually in the Southeastern and Lehigh/Northampton regions of Pennsylvania to achieve and enjoy a life of possibilities.

SPIN has received many awards for its innovative services, partnerships, and professional development practices. SPIN has been ranked among the global elite for its innovative workforce training and development by Training Magazine’s Top 125 distinguished award. SPIN has also been ranked by its employees as a Top Workplace by The Philadelphia Inquirer for six consecutive years. SPIN has also been recognized by Opportunity Knocks as the best Non-Profit to work for.

The Behavioral & Developmental Services Department at SPIN currently employs a team of highly trained and experienced clinical professionals who have a variety of roles working with children and youth with behavioral health disorders, with a specific focus within the practice on the diagnosis and treatment of Autism Spectrum Disorder (ASD). SPIN has been designated as a Philadelphia Autism Center for Excellence. Within its licensed outpatient mental health clinic, which serves a broad ranging population, SPIN provides the following services specifically for individuals with Autism and their families: high quality, comprehensive diagnostic assessment of individuals at risk for Autism; outpatient psychiatric and psychotherapy for children, adolescents, adults, and families; social skills treatment groups; a therapeutic summer program; a therapeutic afterschool program, intensive home-, school-, and community-based behavioral health services, Blended Case Management, and ongoing parent support groups/activities. Each of these services adopts an integrated treatment approach that supports enhanced coordination of care and integration of interventions across all aspects of the patient’s/family’s life.
The APPIC Internship will be a 12 month, full time internship within SPIN’s Outpatient Mental Health Clinic and Autism Center for Excellence. The intern will typically work Monday-Thursday, and will be assigned to work two evenings per week until 7:30 p.m. The internship will prepare professionals to support individuals with autism spectrum disorder across their lifespan as well as develop expertise in working with adults with co-occurring intellectual disability, autism, and serious behavioral health disorders who have a history of trauma. The primary responsibilities of the intern will be to complete the following responsibilities under the supervision of a licensed psychologist:

- Complete intakes with a variety of patients and in conjunction with the clinical supervisor assign diagnoses and make preliminary recommendations for treatment services.
- Perform comprehensive diagnostic evaluations for individuals (primarily children/youth ages 2-21) at risk for a diagnosis of autism, including writing reports and making treatment recommendations. This will include being clinically trained in the administration of the ADOS-2, as well as the use of other autism-specific instruments.
- Perform annual re-evaluations for children receiving prior authorized services to determine ongoing medical necessity.
- Act as a co-facilitator for a social skills treatment group for children/youth with ASD and other social impairments.
- Carry one-two ongoing therapy assignments throughout the year, either children or adults living within SPIN’s residential Behavioral Health program.
- Assist with training and supervision of Masters’ interns or staff within the department.

It is expected that the intern will complete this experience with an enhanced degree of specialization in working with children with ASD and their families, as well as gain experience working in a mental health clinic.

**Administrative, Clerical, and Technical Support:**

SPIN has an administrative/clerical support team that coordinates each intern’s schedule, reaches out to families to confirm they will be attending the appointments, and ensures all necessary clinical paperwork is completed. The administrative team also supports the interns with obtaining necessary office supply materials, scheduling confidential meeting spaces, and troubleshooting any other issues that arise on a day to day basis. The administrative team is available Monday-Friday from 7am-8pm for the interns. With regard to computer/IT support, SPIN has an IT department that supports the intern’s computer, phone, and system access needs. All interns have a phone line, a confidential email login, and a confidential network login. The IT department is available Monday-Friday 8am-6pm and then on a limited basis over the weekend via an on-call line. The full-time intern at SPIN has private office space in which he or she can conduct his therapy and diagnostic sessions, and this is located in SPIN's licensed outpatient mental health clinic. There are large rooms in which group sessions are conducted. In addition, video equipment is available for recording sessions, as well as video conferencing. With regard to training materials, the interns have a full range of psychological assessment materials available for their use, and these are available for inspection during the site visit if needed. Additionally, a library of reference books and journals are available for their access, as are therapeutic games, toys, and other resources to use with clients. Several behavioral health curriculum are available to all clinical staff, including the interns, and interns are offered opportunities to participate in clinical staff training throughout the year. All trainees receive pre-service training and
orientation at SPIN, and a full curriculum of these courses can be made available to applicants as necessary.
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<tr>
<th>Supervisor</th>
<th>Theoretical Orientation</th>
<th>Areas of Expertise</th>
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<tbody>
<tr>
<td><strong>Jade Logan, PhD., ABPP</strong>&lt;br&gt;Training Director</td>
<td>1. Psychodynamic&lt;br&gt;2. Interpersonal&lt;br&gt;3. Cognitive Behavioral&lt;br&gt;4. Relational Cultural Theory</td>
<td>Multicultural Training and Supervision&lt;br&gt;PTSD related to sexual trauma and domestic violence, mood disorders, anxiety disorders, relationship issues.&lt;br&gt;Individual therapy with young adults and adults. Couples and group psychotherapy</td>
</tr>
<tr>
<td><strong>Connections Community Support Programs, LLC</strong>&lt;br&gt;Robin Timme, Psy.D., ABPP&lt;br&gt;Site Director</td>
<td>1. Psychodynamic&lt;br&gt;2. Systems</td>
<td>Forensic psychology, psychological assessment, individual psychotherapy, expert witness testimony, serious mental illness, supervision</td>
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<tr>
<td>Mark Richardson, Psy.D.</td>
<td>1. Relational/Analytic&lt;br&gt;2. Systems</td>
<td>Intensive psychotherapy, correctional psychology, serious mental illness, supervision</td>
</tr>
<tr>
<td><strong>Chestnut Hill College Psychological Services Clinic</strong>&lt;br&gt;Amy Brosof, Ph.D.</td>
<td>1. Eclectic (includes psychodynamic, cognitive-behavioral, and behavioral)</td>
<td>Psychological assessment, therapy with adolescents</td>
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<tr>
<td>Joshua Saks, Psy.D.</td>
<td>1. Integrative</td>
<td>Individual therapy with</td>
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<tr>
<td>Site Director</td>
<td>2. Psychodynamic</td>
<td>adolescents and adults; anxiety disorders, mood disorders, and trauma</td>
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<td>3. CBT</td>
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**Growth Opportunity Center**

| Diane Sizer, Ph.D.           | 1. Biological                                                                    | Psychological/educational assessment; family therapy                     |
| Site Director                | 2. Behavioral                                                                    |                                                                         |
|                               | 3. Systems                                                                        |                                                                         |
|                               | 4. Eclectic                                                                      |                                                                         |

**Northeast Treatment Center**

| Nancy Morrow, Ph.D.          | 1. Behavioral                                                                     | Mood disorders, Trauma (PTSD), Brain-Behavior, Diagnosis                   |
| Site Director                | 2. Behavioral/Developmenter                                                        |                                                                         |
|                               | 3. Psychodynamic (complicated adult cases)                                        |                                                                         |

**Jeanne Lehrer, Ph.D.**

| Site Director                | 1. Behavioral/Cognitive-Behavior                                                  | Developmental Disability, Behavioral Management/FBA. Program development, system interaction, school consultation |
|                               | 2. Integrative                                                                   |                                                                         |

**Maria Pitale, Psy.D.**

| 1. Integrative               | Assessment: psycho-educational, autism, CBE, evaluations of family and family systems; Child and family therapy for trauma, internalizing, and externalizing disorders; Therapy and assessment in Spanish |
| 2. CBT                      |                                                                                   |                                                                         |
| 3. Family Systems           |                                                                                   |                                                                         |
| 4. Humanistic               |                                                                                   |                                                                         |
| 5. Psychodynamic            |                                                                                   |                                                                         |

**Penn State Abington**

| Karen Gould, Psy.D.         | 1. Psychodynamic                                                                  | Individual and group psychotherapy; adolescent/young adult development; neurobiology & psychopharmacology; depression & anxiety; suicide; trauma/PTSD; serious mental illness; adjustment & transition issues; relationships and interpersonal development; mindfulness; multiculturalism, diversity & social justice for marginalized groups; identity development; LGBTQ+ rights. |
| Site Director               | 2. Family Systems                                                                 |                                                                         |

**Rider University Counseling Center**

| Nadine Marty, Ed.D.         | 1. Psychodynamic                                                                  | Therapeutic interventions with the college population, crisis intervention in the college setting |
| Site Director               | 2. Eclectic                                                                       |                                                                         |
| Kathryn Stratton, Psy.D.    | 1. Psychodynamic                                                                  | Therapeutic interventions with the college population, crisis intervention in the college setting |
|                            | 2. Eclectic                                                                       |                                                                         |
| SPIN | Annemarie Clarke, Ph.D. | 1. Behavioral  
2. Systems | Early Childhood Development  
Autism Spectrum Disorders |
|------|-------------------------|-----------------|-----------------------------|
|      | Bari Keller, Ph.D.      | 1. Integrative  
2. Psychodynamic  
3. Systems  
4. Cognitive Behavioral | Development Disabilities  
Autism Spectrum Disorders  
Early Childhood Development |
Resources


- APA Guidelines on Multicultural Education Training, Research, Practice and Organizational Change for Psychologists

- APA Guidelines for Providers of Psychological Services to Ethnic, Linguistic, and Culturally Diverse Populations

- APA Guidelines for Psychotherapy with Lesbian, Gay and Bisexual Clients

- APA Guidelines for Practice with Older Adults

- APA Guidelines for Record Keeping

- APA Guidelines for Psychological Practice with Girls and Women

- APA General Guidelines for Providers of Psychological Services

- APA Standards for Educational and Psychological Testing

- APA Guidelines for Computer Based Tests and Interpretations

- APA Specialty Guidelines for the Delivery of Services by Clinical Psychologists, Counseling Psychologists, Industrial/Organizational Psychologists, and School Psychologists
APPENDIX A: Yearly Schedule of Quality Assessment and Improvement Activities
(Summary)

CHESTNUT HILL COLLEGE
School of Graduate Studies
Internship Consortium

Yearly Schedule of Quality Assessment and Improvement Activities - SUMMARY

During the Application and Recruitment Period
- Letter of Interest/Cover Letter
- CV
- AAPI
- Child Abuse Clearance (Date Received: ____________)
- Criminal Background Check (Date Received: ____________)
- Mandated Child Abuse Training Certificate (Date Received: ____________)
- Internship Survey Form (Date Received: ____________)
- Copy of Student Liability Policy; Expiration: __________________________ (Date Received: ____________)
- Signed Affiliation Agreement from site (Date Received: ____________)

During the Program Orientation (7/1/2018)
- Intern Contact Information Form (Date Received: ____________)
- Authorization to Exchange Information Form (Date Received: ____________)
- Orientation Self-Assessment (Date Received: ____________)
- Individualized Training Plan (developed in collaboration with supervisor) (Date Received: ____________)

End of First Trimester (10/31/2018)
- Intern Evaluation Form/Clinical Supervisory Inventory, completed by supervisor (Date Received: ____________)
- Time Analysis Log (Date Received: ____________)
- Individualized Training Plan is reviewed and updated, if necessary (Date Received: ____________)
- Self-Assessment – Evaluation of Intern Competencies Form, completed by intern (Date Received: ____________)

End of Second Trimester (2/28/2019)
- Intern Evaluation Form/Clinical Supervisory Inventory, completed by supervisor (Date Received: ____________)
- Time Analysis Log (Date Received: ____________)
- Individualized Training Plan is reviewed and updated, if necessary (Date Received: ____________)

- Self-Assessment – Evaluation of Intern Competencies Form, completed by intern (Date Received: ______________)

**Supervisor Evaluations (12/14/2018 & 6/28/2019):**
- Supervisor Evaluation #1: Summary by Supervisee Form, completed by intern (Date Received: ______________)
- Supervisor Evaluation #2: Summary by Supervisee Form, completed by intern (Date Received: ______________)

**End of the Training Year (6/22/2019)**
- Intern Evaluation Form/Clinical Supervisory Inventory, completed by supervisor (Date Received: ______________)
- Time Analysis Log (Date Received: ______________)
- Program Evaluation Form, completed by intern (Date Received: ______________)
- Self-Assessment – Evaluation of Intern Competencies Form, completed by intern (Date Received: ______________)
- Intern Contact Information Form, completed by intern (Date Received: ______________)

**Other Information Required by End of Training Year**
- Didactic Presentation and Summary of Evaluations; Date: ______________
- Assessment Presentation and Summary of Evaluations; Date: ______________
- Intervention Case Presentation and Summary of Evaluations; Date: ______________
- Outreach Project Summary; Date: ______________
- Consultation Vignette Activity; Date: ______________
- Copy of Research Project Poster; Date: ______________
APPENDIX B: Authorization to Exchange Information

The Committee on Accreditation and the Office of Program Consultation and Accreditation of the American Psychological Association (APA) encourage close working relationships between internship programs and graduate programs in professional psychology. Doctoral programs and internship centers share a responsibility to communicate about trainees. More specifically, communication is required regarding preparation for training experiences and progress and status in programs.

This form is intended to facilitate communication between the internship and doctoral program of the intern named below. Please provide the information in the spaces below. By signing this form you are providing permission for your doctoral program and this internship to communicate about your functioning in both programs.

Intern Name: ___________________________________________

Site: _________________________________________________

Director of Internship (Site): _______________________________

Address of Internship: __________________________________

__________________________________________________________________________

Site Director’s Telephone Number: ____________________________

Site Director’s e-mail: _______________________________________

Intern’s Doctoral Program: ___________________________________

Director of Doctoral Program: ________________________________

Address of Doctoral Program: _________________________________

__________________________________________________________________________

Academic Program’s Director’s _______________________________

Telephone Number: _________________________________________

Academic Program’s Director’s e-mail: __________________________

I grant permission to the above listed internship and doctoral program to exchange information pertinent to my internship, training, and professional development.

Intern Signature ______________________________________ Date __________________________

Please return this completed form to the Internship Director
APPENDIX C: Pre-Internship Consortium Quality Measures

Chestnut Hill College
Internship Consortium Orientation Self-Assessment

Intern: ___________________________ Date: ___________________________

**Directions:** The Orientation Self-Assessment is designed for psychology supervisees to assess their own professional development at the beginning of a training or clinical experience. Supervisees are asked to use the 3-point scale below to rate their skills, competence, and knowledge. Please assess your current level of skill, ability, proficiency, competence, and knowledge using the following scale:

1=Rudimentary 2=Intermediate 3=Advanced NA=Not Applicable/Cannot Say

1. Knowledge (Theory, Practical) and Understanding of Assessment, Diagnosis
2. Skills, Proficiency, and Competence in Assessment and Diagnosis
3. Knowledge (Theory, Practical) and Understanding of Effective Intervention
4. Skills, Proficiency, and Competence in Effective Intervention
5. Knowledge (Theory, Practical) and Understanding of Consultation
6. Skills, Proficiency, and Competence in Consultation
7. Knowledge (Theory, Practical) and Understanding of Evaluation
8. Skills, Proficiency, and Competence in Evaluation
9. Knowledge (Theory, Practical) and Understanding of Supervision
10. Skills, Proficiency, and Competence in Supervision
11. Knowledge (Theory, Practical) Understanding, Skills, Proficiency, and Competence in Research/ Scholarly Inquiry
12. Knowledge (Theory, Practical) and Understanding of Issues of Cultural and Individual Diversity Relevant to All of the Above
13. Knowledge (Theory, Practical) and Understanding of Ethical and Legal Issues in Professional Psychology
14. Knowledge (Theory, Practical) Understanding, Skills, Proficiency, and Competence in Health Care Administration & Financing, Psychological Services Delivery and Managed Care

---

1 including empirically supported treatments
2 e.g., program evaluation

**Further Comments:** (please feel free to use the back of this form for additional comments)

____________________________________________________________________________________________

____________________________________________________________________________________________

Intern’s Signature

*Thank you for completing this self-assessment. Please return it to the Internship Director by the end of the orientation.*
Individualized training plans are designed to assist supervisees in meeting their personal training objectives as well as those of the training program. The rationale for instituting this training plan is to:

1) Prioritize personal training goals at the beginning of the internship, based on the intern’s strengths as well as weaknesses as established by the Site Clinical Supervisor and the intern.
2) Be used by the intern and Site Supervisor to update and re-establish training goals at the end of each quarter. Please use a second page, if necessary, for additional comments.

At the end of each quarter, the intern and supervisor should review this document together based on the intern’s progress. Please document any changes to this plan, based on review of the intern’s quarterly Intern Evaluation Form. Copies of the updated Training Plan should be returned to the Internship Director.

Goals of Training:

1.
2.
3.
4.
Plan for Training:

1.

2.

3.

4.

Additional Comments:

Date for Reassessment of Progress: 

I have read and understand this training plan and been provided opportunities to discuss it with Dr(s).

______________________________
Signature of Supervisee

Signature of Site Clinical Supervisor

APPENDIX E: Clinical Supervisory Inventory

Chestnut Hill College Internship Consortium
Clinical Supervisory Inventory (CSI)
Evaluation of Intern Competences (by Supervisors)

<table>
<thead>
<tr>
<th>Intern’s Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>List all Supervisors in this Trimester</td>
</tr>
<tr>
<td>Internship Site:</td>
</tr>
<tr>
<td>Term: □ 1st Trimester □ 2nd Trimester □ 3rd Trimester   Dates Covered:</td>
</tr>
<tr>
<td>Methods Used in Evaluation (check as many as apply):</td>
</tr>
<tr>
<td>□ Discussion □ Co-therapy □ Seminar □ Other (specify):</td>
</tr>
<tr>
<td>At least one of the following is required each evaluation period: □ Videotapes □ Live</td>
</tr>
</tbody>
</table>

Note: Interns must have some live observation of their work by their supervisors

Evaluation is designed to be a collaborative process that will facilitate growth. It is intended to pinpoint areas of strength and difficulty and to refine goals. It is a tool for evaluating performance as well as a vehicle for change. In the evaluations below, please identify your strengths as well as areas you wish the intern to work on. Indicate any areas that are of any particular concern to you, as well as your plans to address these areas with the intern.

Please note: This form is to provide written evaluations that reflect the training goals of the internship program as outlined in the Consortium Manual. Competencies in the Consortium build on and extend those in the Chestnut Hill College Psy.D. academic program (or intern’s home doctoral program). They also include the competency Developmental Achievement Levels (DALS) that are based on the NCSPP competency model of education and training required for entry level practice in professional psychology. In addition, the competencies in these evaluations are based on the Competency Benchmarks Document (September, 2008), Assessment of Competencies Benchmark Work Group convened by the APA Board of Educational Affairs in collaboration with the Council of Chairs of Training Councils.

Internship Expectations and Internship Completion Criteria

1. Interns are evaluated developmentally on each competency, and are expected to show increasing competency throughout the year.
2. Interns are expected by the 1st and 2nd trimester to show “Gaining Proficiency” (2) in all competency areas.
3. Interns are expected by the 3rd trimester to achieve “Proficiency” (4) in all competency areas to be considered for graduation from the internship.
4. Interns must have successfully completed any Remediation Plan to be considered for graduation.
5. Interns must have completed all required hours as per APPIC/APA/CHC (total hours, face-to-face hours, individual supervision, group supervision, and formal didactic training activities to be considered for graduation.)
Scale for Rating Competencies (please see individual competences for further explanation of benchmarks):

<table>
<thead>
<tr>
<th>Score</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Exceeds Expectations for End-of-Year Intern</td>
</tr>
<tr>
<td>4</td>
<td>Proficient Expected Competency of End-of-Year Intern</td>
</tr>
<tr>
<td>3</td>
<td>Exceeds Expectations for 1st or 2nd trimester intern.</td>
</tr>
<tr>
<td>2</td>
<td>Gaining Proficiency: Expected Competency of 1st or 2nd trimester intern.</td>
</tr>
<tr>
<td>1</td>
<td>Marginal Competency: Beginning Intern</td>
</tr>
<tr>
<td>NA</td>
<td>Not applicable/Not assessed during training experiences</td>
</tr>
</tbody>
</table>

General Information

1. Summarize the goals and areas focused on in supervision over the period covered by this evaluation (or you may attach an updated copy of the Chestnut Hill Individualized Training Plan):

2. Describe the intern’s individual interests/specialty areas/rotation covered by this evaluation:
1. **RESEARCH, PRESENTATIONS, AND COMMUNICATION SKILLS:** Generating professional presentations and research that contribute to the professional knowledge base and/or evaluates the effectiveness of various professional activities.

<table>
<thead>
<tr>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st &amp; 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preparation for presentation(s)</td>
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<tr>
<td>Organization and quality of presentation(s), literature review</td>
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<tr>
<td>Appropriate level of presentation(s)</td>
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<tr>
<td>Integration of research and clinical issues</td>
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<tr>
<td>Ability to communicate information effectively</td>
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<tr>
<td>Participation in others’ presentations/professional activities</td>
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<tr>
<td>Scientific Mindedness</td>
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<tr>
<td>Scientific Foundation of Psychology</td>
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<tr>
<td>Scientific Foundation of Professional Practice</td>
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<tr>
<td>Outreach Implementation</td>
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</tbody>
</table>

**OVERALL SCORE**

*Please provide formal, written evaluation of the Research, Presentation, and Communication skills, knowledge and attitude (you may use a separate sheet of paper).*
EXCEEDS EXPECTATIONS: This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern independently reviews and integrates research literature to inform his/her clinical work and in oral/written form on a consistent basis. Advanced competency in methods of assessing outcomes in psychological services is demonstrated through selection of instrument, implementation in treatment, and understanding of results.

PROFICIENT: Intern often reviews research literature and can apply knowledge of the relevant current literature to inform his or her practice. Competency in basic methods of assessing outcomes is demonstrated.

GAINING PROFICIENCY: Intern is aware of the importance of understanding research literature and increasingly reviews and utilizes empirical data to inform her/his clinical practice. Consistent with the level of a 1st and 2nd trimester intern, supervisory suggestion and guidance may be needed to insure consistency in incorporating research findings into treatment. There is a basic knowledge of outcomes measures; they are used regularly with supervisory support.

MARGINAL: Intern has some difficulty using the relevant research literature to inform his or her practice. Intern demonstrates limited knowledge of assessing outcomes of interventions. Please comment on learning plan.

(For each criterion, place an X in the appropriate box corresponding to your rating of the intern.)

<table>
<thead>
<tr>
<th>KNOWLEDGE OF ETHICAL/Legal/PROFESSIONAL STANDARDS/GUIDELINES</th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Awareness &amp; Application of Ethical Decision Making</td>
<td></td>
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<tr>
<td>Ethical Conduct</td>
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</table>

OVERALL ETHICAL BEHAVIOR

Please provide formal, written evaluation of the Ethical/Legal and Professional Identity skills, knowledge and attitude (you may use a separate sheet of paper).
EXCEEDS EXPECTATIONS: This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern demonstrates knowledge of the APA’s Ethical Code and other relevant ethical, legal, and professional standards and a strong commitment to addressing and resolving even complex ethical issues. Behavior reflects a high level of awareness of ethical issues and a desire to adhere to the spirit and letter of the guidelines.

PROFICIENT: Intern demonstrates awareness of important ethical issues such as confidentiality and informed consent and exhibits competency in legal and professional standards. Intern routinely demonstrates ethical behavior, but can, at times, be naïve or lacking in understanding of more complex ethical issues. The intern’s behavior is acceptable and is consistent with the APA’s Ethical Code and other relevant ethical, legal, and professional standards.

GAINING PROFICIENCY: Intern shows a basic knowledge of the APA’s Ethical Code and other relevant ethical, legal, and professional standards, but can be naïve or lacking in understanding in these areas. Intern recognizes need to consult with supervisor for guidelines and standards in this domain. This is typical level of understanding for 1st or 2nd trimester intern.

MARGINAL: Intern demonstrates minimal awareness and understanding of APA ethical guidelines and/or of other ethical, legal, or professional standards. Behavior may be unethical or there is questionable ethical judgment. Comment on learning plan.
3. INDIVIDUAL AND CULTURAL DIVERSITY: Awareness, sensitivity, and skills in working professionally with diverse individuals, groups, and communities who represent various cultural and personal backgrounds and characteristics defined broadly and consistent with APA policy.

<table>
<thead>
<tr>
<th></th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency for End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self as shaped by individual and cultural diversity</td>
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<tr>
<td>Others as shaped by individual and cultural diversity</td>
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<tr>
<td>Interaction of self and others as shaped by diversity</td>
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<tr>
<td>Applications based on individual and cultural diversity</td>
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<tr>
<td><strong>OVERALL SCORE</strong></td>
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</tbody>
</table>

Please provide formal, written evaluation of diversity skills, knowledge and attitude (you may use a separate sheet of paper):

**EXCEEDS EXPECTATIONS:** This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern demonstrates understanding of complex issues in diversity. Intern can independently recognize multiple issues related to gender, ethnicity, religion, sexual orientation, age, etc. and apply these considerations with sensitivity and respect in formulation and treatment. Clear recognition of one’s own cultural differences and biases can be articulated and integrated into clinical work. Intern is consistently able to work effectively with individuals whose group, demographic, or worldview are in conflict with his/her own and actively seeks to explore any personal biases that may emerge.

**PROFICIENT:** Intern demonstrates understanding of the importance of diversity. Intern can typically recognize specific issues related to gender, ethnicity, religion, sexual orientation, age, etc. and apply these considerations with sensitivity and respect in formulation and treatment. Recognition of one’s own cultural differences and personal biases is articulated and integrated into clinical work. Usually able to work effectively with individuals whose group, demographic, or worldview are in conflict with his/her own; explores these biases when they emerge.

**GAINING PROFICIENCY:** Intern’s competency is consistent with that of a 1st or 2nd trimester intern. Intern demonstrates basic understanding of the importance of diversity. Intern can often recognize specific issues related to gender, ethnicity, religion, sexual orientation, age, etc. and apply these considerations with sensitivity and respect in formulation and treatment. Intern has increasing recognition of one’s own cultural differences and personal biases and is increasingly able to articulate these and integrate them into clinical work through supervisory support and guidance. Sometimes has difficulty in working effectively with individuals whose group, demographic, or worldview are in conflict with his/her own, but is willing to explore these biases when they emerge.

**MARGINAL:** Intern demonstrates simple or over-generalized understanding of diversity. When prompted, the intern can recognize,
For each criterion, place an X in the appropriate box corresponding to your rating of the intern.

<table>
<thead>
<tr>
<th>Measurement &amp; Psychometrics</th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for a 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency Beginning Intern (1) Consider Learning Plan</th>
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</thead>
<tbody>
<tr>
<td>Evaluation Methods</td>
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<tr>
<td>Application of Methods</td>
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<td>Diagnosis</td>
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<tr>
<td>Conceptualization +</td>
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<td>Recommendations</td>
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<td>Communication of Findings</td>
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</table>

OVERALL SCORE

Please provide a formal, written evaluation of Assessment skills, knowledge and attitude (you may use a separate sheet of paper):

specific issues related to gender, ethnicity, religion, sexual orientation, and age, etc., but does not independently apply consideration of these in formulation and treatment. Is often unable to work effectively with individuals whose group, demographic, or worldview are in conflict with his/her own or may be resistant to exploring these biases. Limited recognition of one’s own cultural differences and personal biases is indicated. Please comment on learning plan.
EXCEEDS EXPECTATIONS: This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern consistently provides a valid, comprehensive, and articulate assessment of client functioning. This includes the ability to independently grasp the complexity of client presentation, to specify salient evaluation questions and assessment approaches, and to integrate information from multiple sources. The intern is consistently accurate in administration, scoring and interpretation of psychological tests, and explains seemingly contradictory results in a systematic and theoretically consistent manner. When communicating findings, the intern consistently uses correct grammar, spelling, and style; writing is well-organized, precise, succinct, free of jargon, and free of bias.

PROFICIENT: Intern generally provides a thorough and valid assessment of client functioning. This includes an understanding of the complexity of client presentation, selection of appropriate questions and assessment approaches, and integration of information from multiple sources. The intern is generally accurate, with no major errors, in administration, scoring and interpretation of psychological tests, and explains seemingly contradictory results adequately. When communicating findings, the intern generally uses correct grammar, spelling, and style, with minor errors; writing is generally well-organized, precise, succinct, free of jargon, and free of bias.

GAINING PROFICIENCY: Competency is consistent with that of a 1st and 2nd trimester intern. Intern often provides a thorough and valid assessment of client functioning, which includes an adequate understanding of the complexity of client presentation, selection of appropriate questions and assessment approaches, and integration of information from multiple sources. The intern is generally accurate, with few major errors, in administration, scoring and interpretation of psychological tests, and explains seemingly contradictory results adequately. When communicating findings, the intern generally uses correct grammar, spelling, and style, with minor errors; writing is generally well-organized, precise, succinct, free of jargon, and free of bias.

MARGINAL: Intern has some difficulty providing a thorough and valid assessment of client functioning. Intern requires more oversight than would be expected of someone at the internship level of training in order to understand the complexity of client presentation, select appropriate questions and assessment approaches, and integrate information from multiple sources. The intern often makes minor errors in administration, scoring and interpretation of psychological tests, as well as in explanations of seemingly contradictory results. When communicating findings, the intern makes frequent errors in grammar, spelling, and style; writing is at times disorganized, imprecise, wordy, and characterized by jargon and/or bias. Please comment on learning plan.

(For each criterion, place an X in the appropriate box corresponding to your rating of the intern.)

| 5. PSYCHOTHERAPY/INTERVENTION: Psychotherapeutic interventions designed to alleviate suffering and to promote health and well-being of individuals, groups, and/or organization. |
|---|---|---|---|---|
| Knowledge of Interventions | Exceeds Expectations for End-of-Year Intern (5) | Proficient Expected Competency of End-of-Year Intern (4) | Exceeds Expectations for 1st or 2nd Trimester Intern (3) | Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2) |
| Intervention Planning | Marginal Competency Beginning Intern (1) Consider Learning Plan |
| Skills | | | | |
| Intervention Implementation | | | | |
| Progress Evaluation | | | | |
| OVERALL SCORE | | | | |

Please provide a written evaluation of the Psychotherapy/Intervention skills, knowledge and attitude (you may use a separate sheet of paper):
EXCEEDS EXPECTATIONS: This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern communicates exceptional interest, respect, regard, and understanding for the client, using notable tact and patience. Appropriate professional boundaries are scrupulously maintained. Intern is able to establish and maintain a productive therapeutic alliance even with difficult clients. Intern demonstrates a mastery of theoretical orientations and evidence-based techniques, beyond that expected of an intern. Intern applies this knowledge in a sophisticated manner in formulating cases, selecting modalities best suited to the client(s), setting realistic and useful treatment goals, and identifying and carrying out effective therapeutic interventions.

PROFICIENT: Intern communicates interest, respect, regard, and understanding for the client, using tact and patience. Appropriate professional boundaries are maintained. Intern is able to establish and maintain a therapeutic relationship with clients. Intern demonstrates a solid knowledge of theoretical orientations and techniques and effectively applies this knowledge in formulating cases, selecting modalities best suited to the client(s), setting realistic and useful treatment goals, and identifying and carrying out appropriate therapeutic interventions.

GAINING PROFICIENCY: Intern is generally able to communicate interest, respect, regard, and understanding for the client, using tact and patience. Intern is performing at mid-year level and proficiencies in this domain are being developed. Appropriate professional boundaries are learning to be maintained and intern is establishing and sustaining therapeutic relationship with clients. Intern is starting to demonstrate a solid knowledge of theoretical orientations and techniques, as well as effectively apply this knowledge in formulating cases, setting realistic and useful treatment goals, and identifying and carrying out appropriate therapeutic interventions. Selecting modality best suited to the client(s) is demonstrated with increasing competency.

MARGINAL: Intern at times has some difficulty communicating interest, respect, and/or understanding for the client, and may have problems using tact and patience. There may be some difficulty in maintaining appropriate professional boundaries. Intern at times has difficulty establishing or maintaining a productive therapeutic relationship with clients. Intern demonstrates limited knowledge of theoretical orientations or techniques. Intern has some difficulty in formulating cases, selecting modalities best suited to the client(s) setting realistic and useful treatment goals, or in identifying or carrying out appropriate therapeutic interventions, and requires more oversight than would be expected for someone at the internship level of training. Please comment on learning plan.

(For each criterion, place an X in the appropriate box corresponding to your rating of the intern.)

| 6. SUPERVISION/MANAGEMENT: Supervision and training in the professional knowledge base and evaluation of the effectiveness of various professional activities. Includes deportment as both a supervisee and supervisor of other students/trainees. |
|---|---|---|---|---|
| **Exceeds Expectations for End-of-Year Intern** (5) | **Proficient Expected Competency of End-of-Year Intern** (4) | **Exceeds Expectations for 1st or 2nd Trimester Intern** (3) | **Gaining Proficiency Expected Competency of 1st or 2nd Trimester** (2) | **Marginal Competency Beginning Intern** (1) Consider Learning Plan |
| Expectations & Roles |  |  |  |  |
| Processes & Procedures |  |  |  |  |
| Skills Development as Supervisee |  |  |  |  |
| Skills Development: Intern as Supervisor |  |  |  |  |
| Awareness of Factors Affecting Quality of Supervision |  |  |  |  |
| Participation in the Supervision Process |  |  |  |  |
| Awareness of Personal Issues Related to Being a Supervisor and Supervisee |  |  |  |  |
**Ethical and Legal Issues**

**OVERALL SCORE**

*Please provide formal, written evaluation of the Supervision skills, knowledge and attitude (you may use a separate sheet of paper):*

**EXCEEDS EXPECTATIONS:** This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern understands and consistently utilizes models of supervision in effectively teaching and training trainees at various levels of development. Intern is consistently open and responsive to supervision, communicates effectively with supervisor, cooperates, is prepared for supervision, and effectively utilizes feedback. If applicable, intern is able to competently supervise (formally or informally) using multiple orientations and modalities and utilizes evidence-based practices that are in the best interest of the client. Intern is skilled and comfortable providing appropriate feedback, constructive criticism, and necessary support and remediation to trainee as needed. Intern reliably takes appropriate responsibility for trainee’s health service duties (e.g., reviewing case notes, etc.)

**PROFICIENT:** Intern understands and is able to utilize models of supervision in effectively teaching and training trainees at various levels of development. Intern is more often than not, open and responsive to supervision, communicates effectively with supervisor, cooperates, is prepared for supervision, and effectively utilizes feedback. If applicable, intern is able to supervise (formally or informally) using more than one orientation and various modalities, and utilizes evidence based practices that are in the best interest of the client. Intern recognizes the influence of a mentor and serves as a positive role model in both personal and professional deportment. Intern is able to provide appropriate feedback, constructive criticism, and necessary support and remediation to trainee as needed. Intern reliably takes appropriate responsibility for trainee’s health service duties (e.g., reviewing case notes, etc.)

**GAINING PROFICIENCY:** Intern understands and is learning to utilize models of supervision in teaching and training trainees at various levels of development. Intern increasingly more open and responsive to supervision, communicates effectively with supervisor, cooperates, is prepared for supervision, and effectively utilizes feedback. If applicable, intern may only feel competent in supervising using one orientation and/or may not be able to apply various modalities. Intern is learning to recognize the skills of being a mentor and attempts to serve as a positive role model. Intern may not be comfortable and lack skills in giving appropriate feedback, constructive criticism, and necessary support to trainees, and in following up on trainee responsibilities. Intern typically does not yet fully understand the role of a supervisor and may need significant assistance and guidance from his/her own supervisor.

**MARGINAL:** Intern lacks an adequate understanding of supervision models and/or developmental levels for teaching and training trainees. Intern is rarely open and responsive to supervision, communicates ineffectively with supervisor, is uncooperative, is not prepared for supervision, and effectively utilizes feedback. Intern may not currently possess ability to guide others in theoretical orientations and/or various modalities. Intern demonstrates difficulty in his/her role as a mentor and role model and needs to build skills in giving appropriate feedback, constructive criticism, and necessary support to trainee(s). Intern may find it challenging to take appropriate supervisory responsibility for trainee due to a lack of understanding or discomfort with the role as a supervisor and will need significant assistance and guidance from his/her own supervisor. Please comment on learning plan.

---

**7. CONSULTATION & INTERPROFESSIONAL/INTERDISCIPLINARY SKILLS:** Interventions related to consultation, administration, and program development.

<table>
<thead>
<tr>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluation (e.g., program, treatment outcome evaluation, needs assessment)</td>
<td>Program Development</td>
<td>Administration</td>
<td></td>
<td></td>
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</tbody>
</table>

(For each criterion, place an X in the appropriate box corresponding to your rating of the intern.)
<table>
<thead>
<tr>
<th>Knowledge of Interventions</th>
<th>Planning</th>
<th>Skills</th>
<th>Progress Evaluation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Understanding/knowledge/handling of consultation roles &amp; processes</td>
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<tr>
<td>Understanding of institutional/organizational/systems dynamics/functions/programs</td>
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<tr>
<td>Effectively collaborates as a consultant/defines own role/contributions</td>
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<tr>
<td>Demonstrates timely response to consultation requests</td>
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<tr>
<td>OVERALL SCORE</td>
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</table>

Please provide formal, written evaluation of the Consultation skills, knowledge and attitude (you may use a separate sheet of paper):

**EXCEEDS EXPECTATIONS.** This expectation is met by being almost independent to practice and is rarely attained at the internship level. The intern consistently demonstrates an understanding of models of consultation and applies that knowledge through the intentional collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work. Appreciation and respect for the perspective of other professionals is notable.

**PROFICIENT:** The intern often demonstrates an understanding of models of consultation and applies that knowledge through collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work. Appreciation and respect for the perspective of other professionals is apparent.

**GAINING PROFICIENCY:** The intern’s competency is consistent with that of a 1st or 2nd trimester intern. He/she is gaining proficiency in demonstrating an understanding of models of consultation and in the application of that knowledge through collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work. In providing consultation to others, the intern needs some assistance from his or her supervisor to identify relevant issues and provide effective consultation.

**MARGINAL** The intern has difficulty identifying the relevant issues and appropriately providing consultation through collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work. Please comment on learning plan.
## 8. PROFESSIONALISM; REFLECTIVE PRACTICE/SELF-ASSESSMENT/SELF-CARE; RELATIONSHIP

Professional values and ethics as evidenced in behavior and comportment that reflects the values and ethics of psychology, integrity, and responsibility. Practice conducted with personal and professional self-awareness and reflection; with awareness of competencies; with appropriate self-care. Relates effectively and meaningfully with individuals, groups, and/or communities.

<table>
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<tr>
<th>Competency</th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
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<tr>
<td>Integrity</td>
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<td>Deportment</td>
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<td>Accountability</td>
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<td>Concern for the Welfare of Others</td>
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<td>Professional Identity</td>
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<td><strong>OVERALL PROFESSIONALISM</strong></td>
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<tr>
<td>Reflective Practice</td>
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<tr>
<td>Self-Assessment</td>
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<tr>
<td>Self-Care</td>
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<tr>
<td><strong>OVERALL REFLECTIVE PRACTICE</strong></td>
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<tr>
<td>Interpersonal Relationships</td>
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<td>Affective Skills</td>
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<tr>
<td>Expressive Skills</td>
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<tr>
<td><strong>OVERALL RELATIONSHIPS</strong></td>
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</table>

*Please provide formal, written evaluation of the Professionalism, Reflective Practice, and Relationship skills, knowledge and attitude (you may use a separate sheet of paper):*

**EXCEEDS EXPECTATIONS:** This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern continuously demonstrates appropriate professional values, attitudes, and behaviors throughout internship experiences and clinical work. There is consistent adherence to agency expectations and policies. Behavior is routinely acceptable and cooperative. Intern has earned respect and trust through consistent honesty, integrity, accountability, reliability and professionalism. Intern regularly manages personal well-being. Intern demonstrates a consistently positive attitude toward supervision, maintains openness to feedback, and incorporates feedback into practice. Intern’s self-awareness is well-developed and is regularly incorporated into a reflective practice that leads to a deep understanding of self as therapeutic agent, the dynamics of clinical relationships, and excellent clinical judgment. Intern takes an active role in engaging in activities that promote professional growth and development.

**PROFICIENT:** Intern typically demonstrates appropriate professional values, attitudes, and behaviors throughout internship experiences and clinical work. Intern adheres to agency expectations and policies. Intern is typically cooperative and has
capacity to be a team player. Intern demonstrates honesty, integrity, and is dependable. Intern is typically professional in his/her conduct and manages personal well-being. Intern benefits from supervision and incorporates feedback into clinical work. Intern demonstrates self-awareness and openness to self-exploration that promotes reflective practices resulting in an understanding of self as therapeutic agent, the dynamics of clinical work, and reliable clinical judgment. Intern takes an active role in engaging in activities that promote professional growth and development.

**GAINING PROFICIENCY:** Intern’s competency is consistent with that of a 1st or 2nd trimester intern. Intern is developing skills in appropriate professional values, attitudes, and behaviors throughout internship experiences and clinical work. Intern is learning to adhere to agency policies and expectations, but may have difficulty in responding professionally to complex clinical and agency situations. Intern will build trust and respect if demonstration of honesty, integrity, accountability and reliability are sustained. Personal well-being is seen through adjustment to internship requirements. Intern typically benefits from supervision and incorporates feedback. Intern may demonstrate a slight tendency toward dependence or defensiveness. Intern is beginning to demonstrate self-awareness and openness to self-exploration to develop clinical judgment. Intern may take an active role in the development of professional growth, but is primarily adjusting to the demands of internship.

**MARGINAL:** Intern demonstrates challenges in demonstrating appropriate professional values, attitudes, and behaviors in the internship experience and in clinical work. Intern can be uncooperative and there may be conflicts with other staff, fellow interns, and/or supervisor. Qualities of honesty, integrity, accountability, reliability and professionalism may be, at times, in question. Inadequate demonstration of personal well-being. Intern exhibits some defensiveness resulting in impaired ability to benefit from supervision, along with a lack of cooperation in incorporating supervisory feedback into practice. Intern shows little self-awareness or openness to self-exploration and can fail to understand the role of self as therapeutic agent, the dynamics of clinical work, or demonstrate adequate clinical judgment. Intern may not be sufficiently adjusting to the demands of internship.

Comment on learning plan.

---

### 8. CRISIS INTERVENTION/EMERGENCY: Interventions related to appropriately assessing risk of suicidality/homicidality, and interventions related to crisis situations.

<table>
<thead>
<tr>
<th>Demonstrates knowledge of Interventions</th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
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<tbody>
<tr>
<td>Understands can initiate emergency measures (e.g., hospitalization, involvement of appropriate parties)</td>
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<tr>
<td>Understands how/when to assess suicidality/homicidality</td>
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<tr>
<td>Intervention Planning</td>
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<tr>
<td>Skills/Intervention Implementation</td>
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</table>

*Please provide formal, written evaluation of the Crisis Intervention skills, knowledge and attitude (you may use a separate sheet of paper)*:
To Be Completed by CHC Internship Director

Consortium Requirements:

- Completion of all evaluation forms
- Satisfactory attendance at all Friday seminars (Professional Issues Seminar, Research Seminar, Multicultural Seminar, Assessment Seminar, Supervision Seminar, Consultation Seminar)
- Evidence of satisfactory mastery of the competencies listed above during seminars, and listed in the Didactic Activities portion of the Consortium Manual
- Satisfactory case presentation during Professional issues Didactic Activity
- Satisfactory didactic presentation, including appropriate literature review, presentation skills, relevancy of topic, ability to lead discussion and answer questions.
- Satisfactory Assessment presentation during Assessment Seminar
- Participation in Informal Peer Supervision Discussions
- Participation in Group Supervision

Overall Score Consortium Requirements

1 2 3 4 5

To be Completed by Supervisor:

1. What are the strengths of this intern?  

2. What are the limitations/growth areas of this intern?  

3. Training recommendations.

Signature of Intern  Date

Signature of Supervisor  Date

Signature of Internship Consortium Director  Date

**Note: The above form was adapted from the forms provided by the University of Denver, Graduate School of Professional Psychology and the Mid-Atlantic Internship Consortium of Argosy University.**
APPENDIX F: Consortium Quality Assessment and Improvement Evaluations

Supervisor Evaluation: Summary by Supervisee Form
Evaluation of Supervisor/s – To be completed by Intern

Supervisee: ___________________________  Primary Individual Supervisor: ___________________________

Other supervisors this period: ________________________________________________________________

Date: ___________________________  Period covered: ___________________________________________

Evaluation is to be a collaborative process designed to facilitate growth, to pinpoint areas of strength and difficulty and to refine goals. It is a tool for evaluation performance and also a vehicle for change.

Please note: Competencies are based on the Competency Benchmarks Document (September, 2008), Assessment of Competencies Benchmark Work Group convened by the APA Board of Educational Affairs in collaboration with the Council of Chairs of Training Councils (see attached document). Note that competencies consist of: knowledge, skills, and attitudes/values. Competencies in the Consortium build on and extend those in the Chestnut Hill College Psy.D. academic program.

In this evaluation, please evaluate both your primary individual supervisor, as well as any other supervisors during this same period. If your ratings are different among supervisors, please indicate this wherever it applies on the form.

This form may also be used to evaluate the CHC intern as a supervisor by the intern’s supervisee(s). If an evaluation criterion does not apply, please leave it unanswered.

Scale for Rating Competencies:

3 = Outstanding  
2 = Above average  
1 = Average or below  
0 = Below acceptable level  
NA = Not Applicable

1. Describe the goals and areas of focus in supervision over the period covered by this evaluation:
2. **Rate the supervisor’s (or supervisors’) competencies in the following areas:**

   **a) Professionalism:** Professional values and ethics as evidenced in behavior and comportment that reflects the values and ethics of psychology, integrity, and responsibility
   - Deportment: [0] 1 [2] 3 NA
   - Accountability: [0] 1 [2] 3 NA
   - Professional Identity: [0] 1 [2] 3 NA
   - Overall score for Professionalism: [0] 1 [2] 3 NA

   **Comments:**

   **b) Reflective Practice/Self-Assessment/Self-Care:** Practice conducted with personal and professional self-awareness and reflection; with awareness of competencies; with appropriate self-care.
   - Reflective Practice: [0] 1 [2] 3 NA
   - Self-Assessment: [0] 1 [2] 3 NA
   - Self-Care: [0] 1 [2] 3 NA
   - Overall score for Reflective Practice: [0] 1 [2] 3 NA

   **Comments:**

   **c) Scientific Knowledge and Methods:** Understanding of research, research methodology, techniques of data collection and analysis, biological bases of behavior, cognitive-affective bases of behavior, and development across the lifespan. Respect for scientifically derived knowledge.
   - Scientific Mindedness: [0] 1 [2] 3 NA
   - Scientific Foundation of Psychology: [0] 1 [2] 3 NA
   - Scientific Foundation of Professional Practice: [0] 1 [2] 3 NA
   - Overall score for Scientific Knowledge/Methods: [0] 1 [2] 3 NA

   **Comments:**

   **d) Relationships:** Relates effectively and meaningfully with individuals, groups, and/or communities.
   - Interpersonal Relationships: [0] 1 [2] 3 NA
   - Affective Skills: [0] 1 [2] 3 NA
   - Expressive Skills: [0] 1 [2] 3 NA
   - Overall score for Relationships: [0] 1 [2] 3 NA

   **Comments:**
e) Individual and Cultural Diversity: Awareness, sensitivity, and skills in working professionally with diverse individuals, groups, and communities who represent various cultural and personal background and characteristics defined broadly and consistent with APA policy.

- Self as shaped by Individual and Cultural Diversity
- Others as shaped by Individual and Cultural Diversity
- Interaction of Self and Others as shaped by Diversity
- Applications based on Individual and Cultural Context
- Overall score for Individual and Cultural Diversity

Comments:

f) Ethical Legal Standards and Policy: Application of ethical concepts and awareness of legal issues regarding professional activities with individuals, groups, and organizations.

- Knowledge of Ethical/Legal/Professional Standards/Guidelines
- Awareness and Application of Ethical Decision Making
- Ethical Conduct
- Overall score for Ethical Legal Standards and Policy

Comments:

g) Assessment: Assessment and diagnosis of problems, capabilities, and issues associated with individuals, groups, and/or organizations.

- Measurement and Psychometrics
- Evaluation Methods
- Application of Methods
- Diagnosis
- Conceptualization and Recommendations
- Communication of Findings
- Overall score for Assessment

Comments:

h) Intervention: Interventions designed to alleviate suffering and to promote health and well-being of individuals, groups, and/or organizations.

- Knowledge of Interventions
- Intervention Planning
- Skills
- Intervention Implementation
- Progress Evaluation
- Overall score Intervention

Comments:

i) Research/Evaluation: Generating research that contributes to the professional knowledge base and/or evaluates the effectiveness of various professional activities.
Scientific Approach to Knowledge Generation 0 1 2 3 NA
Application of Scientific Method to Practice 0 1 2 3 NA
Overall score Research/Evaluation 0 1 2 3 NA

**Comments:**

**j) Supervision:** Supervision and training in the professional knowledge base and evaluation of the effectiveness of various professional activities.

- Expectations and Roles 0 1 2 3 NA
- Processes and Procedures 0 1 2 3 NA
- Skills Development 0 1 2 3 NA
- Awareness of Factors Affecting Quality 0 1 2 3 NA
- Participation in the Supervision Process 0 1 2 3 NA
- Ethical and Legal Issues 0 1 2 3 NA
- Overall score Supervision 0 1 2 3 NA

**Comments:**

3. **What are the strengths of this supervisor?** (If more than one supervisor during this period please list strengths separately by supervisor)

4. **What are the limitations/growth areas of this supervisor?** (If more than one supervisor during this period please list limitations/growth areas separately by supervisor)

5. **Recommendations for supervisor:** (If more than one supervisor during this period, please list recommendations separately by supervisor)

______________________________  ____________________
Signature of Supervisee  Date

______________________________  ____________________
Signature of Primary Supervisor  Date

______________________________  ____________________
Signature of Consortium Internship Director  Date

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APPENDIX G: Consortium Quality Assessment and Improvement Evaluations

Chestnut Hill College Internship Consortium
Self-Assessment - Evaluation of Intern Competencies (Completed by Intern)

<table>
<thead>
<tr>
<th>Intern’s Name</th>
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</table>

List all Supervisors in this Trimester

Internship Site:

Term: [ ] 1st Trimester [ ] 2nd Trimester [ ] 3rd Trimester

Dates Covered:

Evaluation is designed to be a collaborative process that will facilitate growth. It is intended to pinpoint areas of strength and difficulty and to refine goals. It is a tool for evaluating performance as well as a vehicle for change. In the evaluations below, please identify your strengths as well as areas you wish to work on. Indicate any areas that are of any particular concern to you, as well as your plans to address these areas.

Please note: This form is to provide written evaluations that reflect the training goals of the internship program as outlined in the Consortium Manual. Competencies in the Consortium build on and extend those in the Chestnut Hill College Psy.D. academic program (or intern’s home doctoral program). They also include the competency Developmental Achievement Levels (DALS) that are based on the NCSPP competency model of education and training required for entry level practice in professional psychology. In addition, the competencies in these evaluations are based on the Competency Benchmarks Document (September, 2008), Assessment of Competencies Benchmark Work Group convened by the APA Board of Educational Affairs in collaboration with the Council of Chairs of Training Councils.

Internship Expectations and Internship Completion Criteria

1. Interns are evaluated developmentally on each competency, and are expected to show increasing competency throughout the year.
2. Interns are expected by the 1st and 2nd trimester to show “Gaining Proficiency” (2) in all competency areas.
3. Interns are expected by the 3rd trimester to achieve “Proficiency” (4) in all competency areas to be considered for graduation from the internship.
4. Interns must have successfully completed any Remediation Plan to be considered for graduation.
5. Interns must have completed all required hours as per APPIC/APA/CHC (total hours, face-to-face hours, individual supervision, group supervision, and formal didactic training activities to be considered for graduation.)

Scale for Rating Competencies (please see individual competences for further explanation of benchmarks):
5 = Exceeds Expectations for End-of-Year Intern
4 = Proficient Expected Competency of End-of-Year Intern
3 = Exceeds Expectations for 1st or 2nd trimester intern.
2 = Gaining Proficiency: Expected Competency of 1st or 2nd trimester intern.
1 = Marginal Competency: Beginning Intern  
NA = Not applicable/Not assessed during training experiences

### General Information

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<tbody>
<tr>
<td><strong>1. Summarize the goals and areas focused on in supervision over the period covered by this evaluation (or you may attach an updated copy of the Chestnut Hill Individualized Training Plan):</strong></td>
<td></td>
</tr>
<tr>
<td><strong>1. Describe your individual interests/specialty areas/rotation covered by this evaluation:</strong></td>
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</tbody>
</table>
1. **RESEARCH, PRESENTATIONS, AND COMMUNICATION SKILLS:** Generating professional presentations and research that contribute to the professional knowledge base and/or evaluates the effectiveness of various professional activities.

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<tr>
<th></th>
<th><strong>Exceeds Expectations for End-of-Year Intern (5)</strong></th>
<th><strong>Proficient Expected Competency of End-of-Year Intern (4)</strong></th>
<th><strong>Exceeds Expectations for 1st &amp; 2nd Trimester Intern (3)</strong></th>
<th><strong>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</strong></th>
<th><strong>Marginal Competency of Beginning Intern (1)</strong></th>
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<tbody>
<tr>
<td>Preparation for presentation(s)</td>
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<tr>
<td>Organization and quality of presentation(s), literature review</td>
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<td>Appropriate level of presentation(s)</td>
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<td>Integration of research and clinical issues</td>
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<td>Ability to communicate information effectively</td>
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<td>Participation in others’ presentations/professional activities</td>
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<td>Scientific Mindedness</td>
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<td>Scientific Foundation of Psychology</td>
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<td>Scientific Foundation of Professional Practice</td>
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<td>Outreach Implementation</td>
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**OVERALL SCORE**

*Please provide formal, written evaluation of the Research, Presentation, and Communication skills, knowledge and attitude (you may use a separate sheet of paper).*
EXCEEDS EXPECTATIONS: This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern independently reviews and integrates research literature to inform his/her clinical work and in oral/written form on a consistent basis. Advanced competency in methods of assessing outcomes in psychological services is demonstrated through selection of instrument, implementation in treatment, and understanding of results.

PROFICIENT: Intern often reviews research literature and can apply knowledge of the relevant current literature to inform his or her practice. Competency in basic methods of assessing outcomes is demonstrated.

GAINING PROFICIENCY: Intern is aware of the importance of understanding research literature and increasingly reviews and utilizes empirical data to inform his/her clinical practice. Consistent with the level of a 1st and 2nd trimester intern, supervisory suggestion and guidance may be needed to insure consistency in incorporating research findings into treatment. There is a basic knowledge of outcomes measures; they are used regularly with supervisory support.

MARGINAL: Intern has some difficulty using the relevant research literature to inform his or her practice. Intern demonstrates limited knowledge of assessing outcomes of interventions.

2. ADHERENCE TO ETHICAL & LEGAL STANDARDS AND POLICY AND DEVELOPMENT OF A PROFESSIONAL IDENTITY: Application of ethical concepts and awareness of legal issues regarding professional activities with individuals, groups, and organizations. Professional values and ethics as evidenced in behavior and comportment that reflects the values and ethics of psychology, integrity, and responsibility.

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<tr>
<th></th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
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<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
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<td>Knowledge of Ethical/Legal/Professional Standards/Guidelines</td>
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<td>Awareness &amp; Application of Ethical Decision Making</td>
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<tr>
<td>Ethical Conduct</td>
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</table>

*OVERALL ETHICAL BEHAVIOR*

*Please provide formal, written evaluation of the Ethical/Legal and Professional Identity skills, knowledge and attitude (you may use a separate sheet of paper).*
**EXCEEDS EXPECTATIONS:** This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern demonstrates knowledge of the APA’s Ethical Code and other relevant ethical, legal, and professional standards and a strong commitment to addressing and resolving even complex ethical issues. Behavior reflects a high level of awareness of ethical issues and a desire to adhere to the spirit and letter of the guidelines.

**PROFICIENT:** Intern demonstrates awareness of important ethical issues such as confidentiality and informed consent and exhibits competency in legal and professional standards. Intern routinely demonstrates ethical behavior, but can, at times, be naïve or lacking in understanding of more complex ethical issues. The intern’s behavior is acceptable and is consistent with the APA’s Ethical Code and other relevant ethical, legal, and professional standards.

**GAINING PROFICIENCY:** Intern shows a basic knowledge of the APA’s Ethical Code and other relevant ethical, legal, and professional standards, but can be naïve or lacking in understanding in these areas. Intern recognizes need to consult with supervisor for guidelines and standards in this domain. This is typical level of understanding for 1st or 2nd trimester intern.

**MARGINAL:** Intern demonstrates minimal awareness and understanding of APA ethical guidelines and/or of other ethical, legal, or professional standards. Behavior may be unethical or there is questionable ethical judgment.
### 3. INDIVIDUAL AND CULTURAL DIVERSITY:

Awareness, sensitivity, and skills in working professionally with diverse individuals, groups, and communities who represent various cultural and personal backgrounds and characteristics defined broadly and consistent with APA policy.

<table>
<thead>
<tr>
<th></th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
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</thead>
<tbody>
<tr>
<td>Self as shaped by individual and cultural diversity</td>
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<tr>
<td>Others as shaped by individual and cultural diversity</td>
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<tr>
<td>Interaction of self and others as shaped by diversity</td>
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<tr>
<td>Applications based on individual and cultural diversity</td>
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</tbody>
</table>

**OVERALL SCORE**

*Please provide formal, written evaluation of diversity skills, knowledge and attitude (you may use a separate sheet of paper):*

---

**EXCEEDS EXPECTATIONS:** This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern demonstrates understanding of complex issues in diversity. Intern can independently recognize multiple issues related to gender, ethnicity, religion, sexual orientation, age, etc. and apply these considerations with sensitivity and respect in formulation and treatment. Clear recognition of one’s own cultural differences and biases can be articulated and integrated into clinical work. Intern is consistently able to work effectively with individuals whose group, demographic, or worldview are in conflict with his/her own and actively seeks to explore any personal biases that may emerge.

**PROFICIENT:** Intern demonstrates understanding of the importance of diversity. Intern can typically recognize specific issues related to gender, ethnicity, religion, sexual orientation, age, etc. and apply these considerations with sensitivity and respect in formulation and treatment. Recognition of one’s own cultural differences and personal biases is articulated and integrated into clinical work. Usually able to work effectively with individuals whose group, demographic, or worldview are in conflict with his/her own; explores these biases when they emerge.

**GAINING PROFICIENCY:** Intern’s competency is consistent with that of a 1st or 2nd trimester intern. Intern demonstrates basic understanding of the importance of diversity. Intern can often recognize specific issues related to gender, ethnicity, religion, sexual orientation, age, etc. and apply these considerations with sensitivity and respect in formulation and treatment. Intern has increasing recognition of one’s own cultural differences and personal biases and is increasingly able to articulate these and integrate them into clinical work through supervisory support and guidance. Sometimes has difficulty in working effectively with individuals whose group, demographic, or worldview are in conflict with his/her own, but is willing to explore these biases when they emerge.

**MARGINAL:** Intern demonstrates simple or over-generalized understanding of diversity. When prompted, the intern can recognize,
specific issues related to gender, ethnicity, religion, sexual orientation, and age, etc., but does not independently apply consideration of these in formulation and treatment. Is often unable to work effectively with individuals whose group, demographic, or worldview are in conflict with his/her own or may be resistant to exploring these biases. Limited recognition of one’s own cultural differences and personal biases is indicated.

(For each criterion, place an X in the appropriate box corresponding to your rating.)

<table>
<thead>
<tr>
<th>4. ASSESSMENT: Assessment and diagnosis of problems, capabilities, and issues associated with individuals, groups, and/or organizations.</th>
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</thead>
<tbody>
<tr>
<td>[ ] Measurement &amp; Psychometrics</td>
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<td>[ ] Evaluation Methods</td>
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<tr>
<td>[ ] Application of Methods</td>
</tr>
<tr>
<td>[ ] Diagnosis</td>
</tr>
<tr>
<td>[ ] Conceptualization + Recommendations</td>
</tr>
<tr>
<td>[ ] Communication of Findings</td>
</tr>
</tbody>
</table>

**OVERALL SCORE**

*Please provide a formal, written evaluation of Assessment skills, knowledge and attitude (you may use a separate sheet of paper):*
EXCEEDS EXPECTATIONS: This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern consistently provides a valid, comprehensive, and articulate assessment of client functioning. This includes the ability to independently grasp the complexity of client presentation, to specify salient evaluation questions and assessment approaches, and to integrate information from multiple sources. The intern is consistently accurate in administration, scoring and interpretation of psychological tests, and explains seemingly contradictory results in a systematic and theoretically consistent manner. When communicating findings, the intern consistently uses correct grammar, spelling, and style; writing is well-organized, precise, succinct, free of jargon, and free of bias.

PROFICIENT: Intern generally provides a thorough and valid assessment of client functioning. This includes an understanding of the complexity of client presentation, selection of appropriate questions and assessment approaches, and integration of information from multiple sources. The intern is generally accurate, with no major errors, in administration, scoring and interpretation of psychological tests, and explains seemingly contradictory results adequately. When communicating findings, the intern generally uses correct grammar, spelling, and style, with minor errors; writing is generally well-organized, precise, succinct, free of jargon, and free of bias.

GAINING PROFICIENCY: Competency is consistent with that of a 1st and 2nd trimester intern. Intern often provides a thorough and valid assessment of client functioning, which includes an adequate understanding of the complexity of client presentation, selection of appropriate questions and assessment approaches, and integration of information from multiple sources. The intern is generally accurate, with few major errors, in administration, scoring and interpretation of psychological tests, and explains seemingly contradictory results adequately. When communicating findings, the intern generally uses correct grammar, spelling, and style, with minor errors; writing is generally well-organized, precise, succinct, free of jargon, and free of bias.

MARGINAL: Intern has some difficulty providing a thorough and valid assessment of client functioning. Intern requires more oversight than would be expected of someone at the internship level of training in order to understand the complexity of client presentation, select appropriate questions and assessment approaches, and integrate information from multiple sources. The intern often makes minor errors in administration, scoring and interpretation of psychological tests, as well as in explanations of seemingly contradictory results. When communicating findings, the intern makes frequent errors in grammar, spelling, and style; writing is at times disorganized, imprecise, wordy, and characterized by jargon and/or bias.

5. PSYCHOTHERAPY/INTERVENTION: Psychotherapeutic interventions designed to alleviate suffering and to promote health and well-being of individuals, groups, and/or organization.

<table>
<thead>
<tr>
<th>Knowledge of Interventions</th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency Beginning Intern (1) Consider Learning Plan</th>
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<tbody>
<tr>
<td>Intervention Planning</td>
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<td>Skills</td>
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<td>Intervention Implementation</td>
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<tr>
<td>Progress Evaluation</td>
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</table>

OVERALL SCORE

Please provide a written evaluation of the Psychotherapy/Intervention skills, knowledge and attitude (you may use a separate sheet of paper):
EXCEEDS EXPECTATIONS: This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern communicates exceptional interest, respect, regard, and understanding for the client, using notable tact and patience. Appropriate professional boundaries are scrupulously maintained. Intern is able to establish and maintain a productive therapeutic alliance even with difficult clients. Intern demonstrates a mastery of theoretical orientations and evidence-based techniques, beyond that expected of an intern. Intern applies this knowledge in a sophisticated manner in formulating cases, selecting modalities best suited to the client(s), setting realistic and useful treatment goals, and identifying and carrying out effective therapeutic interventions.

PROFICIENT: Intern communicates interest, respect, regard, and understanding for the client, using tact and patience. Appropriate professional boundaries are maintained. Intern is able to establish and maintain a therapeutic relationship with clients. Intern demonstrates a solid knowledge of theoretical orientations and techniques and effectively applies this knowledge in formulating cases, selecting modalities best suited to the client(s), setting realistic and useful treatment goals, and identifying and carrying out appropriate therapeutic interventions.

GAINING PROFICIENCY: Intern is generally able to communicate interest, respect, regard, and understanding for the client, using tact and patience. Intern is performing at mid-year level and proficiencies in this domain are being developed. Appropriate professional boundaries are learning to be maintained and intern is establishing and sustaining therapeutic relationship with clients. Intern is starting to demonstrate a solid knowledge of theoretical orientations and techniques, as well as effectively apply this knowledge in formulating cases, setting realistic and useful treatment goals, and identifying and carrying out appropriate therapeutic interventions. Selecting modality best suited to the client(s) is demonstrated with increasing competency.

MARGINAL: Intern at times has some difficulty communicating interest, respect, and/or understanding for the client, and may have problems using tact and patience. There may be some difficulty in maintaining appropriate professional boundaries. Intern at times has difficulty establishing or maintaining a productive therapeutic relationship with clients. Intern demonstrates limited knowledge of theoretical orientations or techniques. Intern has some difficulty in formulating cases, selecting modalities best suited to the client(s) setting realistic and useful treatment goals, or in identifying or carrying out appropriate therapeutic interventions, and requires more oversight than would be expected for someone at the internship level of training.

6. SUPERVISION/MANAGEMENT: Supervision and training in the professional knowledge base and evaluation of the effectiveness of various professional activities. Includes deportment as both a supervisee and supervisor of other students/trainees.

<table>
<thead>
<tr>
<th>Expectations &amp; Roles</th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency Beginning Intern (1) Consider Learning Plan</th>
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<tbody>
<tr>
<td>Expectations &amp; Roles</td>
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<tr>
<td>Processes &amp; Procedures</td>
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<tr>
<td>Skills Development as Supervisee</td>
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<tr>
<td>Skills Development: Intern as Supervisor</td>
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<tr>
<td>Awareness of Factors Affecting Quality of Supervision</td>
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<tr>
<td>Participation in the Supervision Process</td>
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<tr>
<td>Awareness of Personal Issues Related to Being a Supervisor and Supervisee</td>
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<tr>
<td>Ethical and Legal Issues</td>
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<tr>
<td>OVERALL SCORE</td>
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</table>
Please provide formal, written evaluation of the Supervision skills, knowledge and attitude (you may use a separate sheet of paper):

**EXCEEDS EXPECTATIONS:** This expectation is met by being almost independent to practice and is rarely attained at the internship level. Intern understands and consistently utilizes models of supervision in effectively teaching and training trainees at various levels of development. Intern is consistently open and responsive to supervision, communicates effectively with supervisor, cooperates, is prepared for supervision, and effectively utilizes feedback. If applicable, intern is able to competently supervise (formally or informally) using multiple orientations and modalities and utilizes evidence-based practices that are in the best interest of the client. Intern is skilled and comfortable providing appropriate feedback, constructive criticism, and necessary support and remediation to trainee as needed. Intern reliably takes appropriate responsibility for trainee’s health service duties (e.g., reviewing case notes, etc.).

**PROFICIENT:** Intern understands and is able to utilize models of supervision in effectively teaching and training trainees at various levels of development. Intern is more often than not, open and responsive to supervision, communicates effectively with supervisor, cooperates, is prepared for supervision, and effectively utilizes feedback. If applicable, intern is able to supervise (formally or informally) using more than one orientation and various modalities, and utilizes evidence-based practices that are in the best interest of the client. Intern recognizes the influence of a mentor and serves as a positive role model in both personal and professional deportment. Intern is able to provide appropriate feedback, constructive criticism, and necessary support and remediation to trainee as needed. Intern reliably takes appropriate responsibility for trainee’s health service duties (e.g., reviewing case notes, etc.).

**GAINING PROFICIENCY:** Intern understands and is learning to utilize models of supervision in teaching and training trainees at various levels of development. Intern increasingly more open and responsive to supervision, communicates effectively with supervisor, cooperates, is prepared for supervision, and effectively utilizes feedback. If applicable, intern may only feel competent in supervising using one orientation and/or may not be able to apply various modalities. Intern is learning to recognize the skills of being a mentor and attempts to serve as a positive role model. Intern may not be comfortable and lack skills in giving appropriate feedback, constructive criticism, and necessary support to trainees, and in following up on trainee responsibilities. Intern typically does not yet fully understand the role of a supervisor and may need significant assistance and guidance from his/her own supervisor.

**MARGINAL:** Intern lacks an adequate understanding of supervision models and/or developmental levels for teaching and training trainees. Intern is rarely open and responsive to supervision, communicates ineffectively with supervisor, is uncooperative, is not prepared for supervision, and effectively utilizes feedback. Intern may not currently possess ability to guide others in theoretical orientations and/or various modalities. Intern demonstrates difficulty in his/her role as a mentor and role model and needs to build skills in giving appropriate feedback, constructive criticism, and necessary support to trainee(s). Intern may find it challenging to take appropriate supervisory responsibility for trainee due to a lack of understanding or discomfort with the role as a supervisor and will need significant assistance and guidance from his/her own supervisor.

### 7. CONSULTATION & INTERPROFESSIONAL/INTERDISCIPLINARY SKILLS:
Interventions related to consultation, administration, and program development.

<table>
<thead>
<tr>
<th></th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
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<tbody>
<tr>
<td>Evaluation (e.g., program, treatment outcome evaluation, needs assessment)</td>
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<td>Program Development</td>
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<tr>
<td>Administration</td>
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<tr>
<td>Knowledge of Interventions</td>
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<tr>
<td>Planning</td>
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<td>Skills</td>
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</table>
## Progress Evaluation

| Understanding/knowledge/handling of consultation roles & processes | | | |
| Understanding of institutional/organizational/systems dynamics/functions/programs | | | |
| Effectively collaborates as a consultant/defines own role/contributions | | | |
| Demonstrates timely response to consultation requests | | | |

**OVERALL SCORE**

Please provide formal, written evaluation of the Consultation skills, knowledge and attitude (you may use a separate sheet of paper):

**EXCEEDS EXPECTATIONS.** This expectation is met by being almost independent to practice and is rarely attained at the internship level. The intern consistently demonstrates an understanding of models of consultation and applies that knowledge through the intentional collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work. Appreciation and respect for the perspective of other professionals is notable.

**PROFICIENT:** The intern often demonstrates an understanding of models of consultation and applies that knowledge through collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work. Appreciation and respect for the perspective of other professionals is apparent.

**GAINING PROFICIENCY:** The intern’s competency is consistent with that of a 1st or 2nd trimester intern. He/she is gaining proficiency in demonstrating an understanding of models of consultation and in the application of that knowledge through collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work. In providing consultation to others, the intern needs some assistance from his or her supervisor to identify relevant issues and provide effective consultation.

**MARGINAL.** The intern has difficulty identifying the relevant issues and appropriately providing consultation through collaboration with other professionals in addressing problems, sharing information, and promoting the effectiveness of treatment in clinical work.

(For each criterion, place an X in the appropriate box corresponding to your rating.)

### 8. PROFESSIONALISM; REFLECTIVE PRACTICE/SELF-ASSESSMENT/SELF-CARE; RELATIONSHIP:

Professional values and ethics as evidenced in behavior and comportment that reflects the values and ethics of psychology, integrity, and responsibility. Practice conducted with personal and professional self-awareness and reflection; with awareness of competencies; with appropriate self-care. Relates effectively and meaningfully with individuals, groups, and/or communities.

<table>
<thead>
<tr>
<th></th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
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</table>
Please provide formal, written evaluation of the Professionalism, Reflective Practice, and Relationship skills, knowledge and attitude (you may use a separate sheet of paper):

<table>
<thead>
<tr>
<th>EXCEEDS EXPECTATIONS:</th>
<th>PROFICIENT:</th>
<th>GAINING PROFICIENCY:</th>
<th>MARGINAL:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intern continuously demonstrates appropriate professional values, attitudes, and behaviors throughout internship experiences and clinical work. There is consistent adherence to agency expectations and policies. Behavior is routinely acceptable and cooperative. Intern has earned respect and trust through consistent honesty, integrity, accountability, reliability and professionalism. Intern regularly manages personal well-being. Intern demonstrates a consistently positive attitude toward supervision, maintains openness to feedback, and incorporates feedback into practice. Intern’s self-awareness is well-developed and is regularly incorporated into a reflective practice that leads to a deep understanding of self as therapeutic agent, the dynamics of clinical relationships, and excellent clinical judgment. Intern takes an active role in engaging in activities that promote professional growth and development.</td>
<td>Intern typically demonstrates appropriate professional values, attitudes, and behaviors throughout internship experiences and clinical work. Intern adheres to agency expectations and policies. Intern is typically cooperative and has capacity to be a team player. Intern demonstrates honesty, integrity, and is dependable. Intern is typically professional in his/her conduct and manages personal well-being. Intern benefits from supervision and incorporates feedback into clinical work. Intern demonstrates self-awareness and openness to self-exploration that promotes reflective practices resulting in an understanding of self as therapeutic agent, the dynamics of clinical work, and reliable clinical judgment. Intern takes an active role in engaging in activities that promote professional growth and development.</td>
<td>Intern’s competency is consistent with that of a 1st or 2nd trimester intern. Intern is developing skills in appropriate professional values, attitudes, and behaviors throughout internship experiences and clinical work. Intern is learning to adhere to agency policies and expectations, but may have difficulty in responding professionally to complex clinical and agency situations. Intern will build trust and respect if demonstration of honesty, integrity, accountability and reliability are sustained. Personal well-being is seen through adjustment to internship requirements. Intern typically benefits from supervision and incorporates feedback. Intern may demonstrate a slight tendency toward dependence or defensiveness. Intern is beginning to demonstrate self-awareness and openness to self-exploration and to understand concepts of self as therapeutic agent, the dynamics of clinical work, and to develop clinical judgment. Intern may take an active role in the development of professional growth, but is primarily adjusting to the demands of internship.</td>
<td>Intern demonstrates challenges in demonstrating appropriate professional values, attitudes, and behaviors in the internship experience and in clinical work. Intern can be uncooperative and there may be conflicts with other staff, fellow interns,</td>
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</table>
and/or supervisor. Qualities of honesty, integrity, accountability, reliability and professionalism may be, at times, in question. Inadequate demonstration of personal well-being. Intern exhibits some defensiveness resulting in impaired ability to benefit from supervision, along with a lack of cooperation in incorporating supervisory feedback into practice. Intern show little self-awareness or openness to self-exploration and can fail to understand the role of self as therapeutic agent, the dynamics of clinical work, or demonstrate adequate clinical judgment. Intern may not be sufficiently adjusting to the demands of internship.

### 8. CRISIS INTERVENTION/EMERGENCY: Interventions related to appropriately assessing risk of suicidality/homicidality, and interventions related to crisis situations.

<table>
<thead>
<tr>
<th>Demonstrates knowledge of Interventions</th>
<th>Exceeds Expectations for End-of-Year Intern (5)</th>
<th>Proficient Expected Competency of End-of-Year Intern (4)</th>
<th>Exceeds Expectations for 1st or 2nd Trimester Intern (3)</th>
<th>Gaining Proficiency Expected Competency of 1st or 2nd Trimester Intern (2)</th>
<th>Marginal Competency of Beginning Intern (1) Consider Learning Plan</th>
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<tbody>
<tr>
<td>Understands/can initiate emergency measures (e.g., hospitalization, involvement of appropriate parties)</td>
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<tr>
<td>Understands how/when to assess suicidality/homicidality</td>
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<tr>
<td>Intervention Planning</td>
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<tr>
<td>Skills/Intervention Implementation</td>
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<tr>
<td>OVERALL CRISIS INTERVENTION</td>
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</table>

*Please provide formal, written evaluation of the Crisis Intervention skills, knowledge and attitude (you may use a separate sheet of paper):*
1. What are your strengths?

2. What are your limitations/growth areas?

3. Training recommendations.

Signature of Intern ________________________________  Date __________________

Signature of Supervisor __________________________  Date __________________

Signature of Internship Consortium Director          Date __________________

**Note: The above form was adapted from the forms provided by the University of Denver, Graduate School of Professional Psychology and the Mid-Atlantic Internship Consortium of Argosy University.**


**APPENDIX H: Consortium Quality Assessment and Improvement Evaluations**  
**Chestnut Hill College Internship Consortium**  
**Time Analysis Summary Log**

Intern Name: ________________________________  
Site: ______________________________________  
Trimester: ________________________________

Please indicate the total cumulative number of patients seen for evaluation and treatment and the number of hours spent in each of the following training experiences:

<table>
<thead>
<tr>
<th>Training Experience</th>
<th>This Quarter</th>
<th>Cumulative</th>
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<tbody>
<tr>
<td><strong>Clinical Intervention</strong></td>
<td></td>
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<tr>
<td>Individual therapy hours</td>
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<tr>
<td>Family, group, or couples therapy hours</td>
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<tr>
<td>Total therapy hours</td>
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<tr>
<td>Mean individual therapy hours per week</td>
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<tr>
<td>Mean family, group, or couples therapy per week</td>
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<td>Assessment hours (includes intakes, biopsychosocial and neuropsychological)</td>
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<tr>
<td>Total clinical intervention hours</td>
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<tr>
<td>Mean clinical intervention hours per week</td>
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<tr>
<td><strong>Supervision Hours</strong></td>
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<tr>
<td>Individual supervision hours</td>
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<tr>
<td>Group supervision hours</td>
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<td>Total supervision hours</td>
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<tr>
<td>Mean supervision hours per week</td>
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<tr>
<td><strong>Other Training Experiences</strong></td>
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<tr>
<td>Total didactic hours (includes intern presentations &amp; any conference attendance)</td>
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<td>Total research hours</td>
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<td>Total outreach hours</td>
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<td>Total independent learning activities</td>
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<td>Total intern networking time (Friday seminar time only)</td>
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<tr>
<td>Total administrative hours (includes report-writing, note-writing, prep time, etc.)</td>
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<tr>
<td><strong>Nonprofessional time (8hrs per day; does not include holiday)</strong></td>
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<td><strong>Total number of internship hours</strong></td>
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Supervisee Signature: ________________________________  
Date: ________

Site Clinical Supervisor Signature: ________________________________  
Date: ________

*Please return this form to the Consortium Internship Director.*
APPENDIX I: Consortium Quality Assessment and Improvement Evaluations
Case Presentation/Didactic Lecture Evaluation Form
CHESTNUT HILL COLLEGE
Internship Consortium

Name of Intern: ______________________________ Date of Presentation: __________

Title/Nature of Presentation: _____________________________________________________
_____________________________________________________________________________

1 = Development Required  2 = Meets Expectations  3 = Exceeds Expectations  NA = Not Applicable/Cannot Say

Please use the scale above to complete the items below:

1. Preparation for presentation(s) 1 2 3 NA
2. Organization and relevance of material presented 1 2 3 NA
3. Appropriate level of presentation(s) 1 2 3 NA
4. Literature review 1 2 3 NA
5. Integration of research and clinical issues 1 2 3 NA
6. Handling of audience and responsiveness to participants 1 2 3 NA
7. The presentation incorporated audiovisual aids effectively 1 2 3 NA
8. The handouts/bibliography were useful and current 1 2 3 NA
9. Effectiveness of presenter’s communication 1 2 3 NA
10. Miscellaneous (specify):_________________________ 1 2 3 NA

Overall Quality of Case Presentation/Didactic Lecture 1 2 3 NA

Progress and Comments: _________________________________________________________
_____________________________________________________________________________

_____________________________________________________________________________

Signature/Degree of Person Completing this Form: ____________________________________
APPENDIX J: Consortium Quality Assessment and Improvement Evaluations
Evaluation of Didactic Presentation-Guest Lecturer/Seminar Speakers
Chestnut Hill College Internship Consortium

Date of Presentation ___________________  Presenter ___________________

Topic _____________________________________________________________________

1. On the basis of my overall impression of this presentation I would evaluate it as:

   Excellent_____  Good_____  Undecided_____  Bad_____  Very Bad_____

2. The speaker was well prepared for the presentation.

   Strongly agree_____  Agree_____  Undecided_____  Disagree_____  Strongly disagree____

3. The material presented was interesting.

   Strongly agree___  Agree____  Undecided____  Disagree____  Strongly disagree____

4. The material presented was informative.

   Strongly agree____  Agree_____  Undecided____  Disagree____  Strongly disagree____

5. The speaker’s method of presentation was:

   Excellent_____  Good_____  Undecided_____  Bad_____  Very Bad_____

6. The speaker addressed relevant diversity issues.

   Strongly agree_____  Agree____  Undecided____  Disagree____  Strongly disagree____

7. What aspect of the presentation did you like most and why?

8. What aspect did you like the least and why?

9. Suggestions for improvements in the topic or the speaker’s presentation.
### APPENDIX K: Consortium Quality Assessment and Improvement Evaluations
#### Chestnut Hill College Internship Consortium

**END-OF-ROTATION/END-OF-YEAR PROGRAM EVALUATION**

<table>
<thead>
<tr>
<th>Name of Clinical Site:</th>
<th>Intern Name:</th>
<th>Date:</th>
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</table>

Along with other quality assessment and improvement activities related to the internship, we are interested in obtaining your impressions of your experience this year. The information you provide will be used in planning future internship activities. Please rate each of the following aspects of the internship training program by circling the number corresponding to the following scale:

1 = Needs Improvement  2 = Satisfactory  3 = Good  4 = Excellent  NA = Not Applicable

**A. Didactics**

1. CHC- Consortium Didactic Seminars
   - **Comments/Recommendations:**

2. Site-Specific Educational Activities
   - **Comments/Recommendations:**

3. Professional Development Conferences
   - **Comments/Recommendations:**

4. Case Conferences
   - **Comments/Recommendations:**

5. Other Didactic Training
   - a. (Please specify)
   - b. (Please specify)
   - c. (Please specify)
B. Clinical Site Rounds (if applicable)

1. (Please specify)  
2. (Please specify)  
3. (Please specify)  
4. (Please specify)  
5. (Please specify)  
6. (Please specify)

Comments/Recommendations: __________________________________________________________
________________________________________________________________________________
________________________________________________________________________________

C. Clinical Site Team Meetings

1. (Please specify)  
2. (Please specify)  
3. (Please specify)

Comments/Recommendations: __________________________________________________________
________________________________________________________________________________
________________________________________________________________________________

D. Overall Quality of Training in Areas of Professional Functioning

Please use the following scale to describe your training in each of the areas below:
1 = Needs Improvement   2 = Satisfactory   3 = Good   4 = Excellent   NA = Not Applicable

1. Assessment  
2. Intervention

Comments/Recommendations: __________________________________________________________
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3. Consultation

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Comments/Recommendations: ______________________________________________________
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4. Evaluation (e.g., program evaluation)

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Comments/Recommendations: ______________________________________________________
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5. Supervision

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Comments/Recommendations: ______________________________________________________
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6. Research and Scholarly Inquiry

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Comments/Recommendations: ______________________________________________________
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7. Cultural and Individual Diversity

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Comments/Recommendations: ______________________________________________________
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8. Ethical and Legal Issues

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Comments/Recommendations: ______________________________________________________
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9. Healthcare Administration, Psychological Services Delivery & Managed Care

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Comments/Recommendations:

________________________________________________________________________________
________________________________________________________________________________
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10. Site-Specific Competencies

Specify: ________________________________ 1 2 3 4 NA
Specify: ________________________________ 1 2 3 4 NA
Specify: ________________________________ 1 2 3 4 NA

E. Clinical Service Rotations (if applicable)

Please use the following scale to describe your experiences on each rotation:
1 = Needs Improvement   2 = Satisfactory   3 = Good   4 = Excellent   NA = Not Applicable

1. Rotation 1: (Please specify):

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<td>Overall rating</td>
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Case load was appropriate to meet educational needs: __ Yes __ No
Explain: ________________________________________________________________

Clinical services were coordinated with training activities of internship: __ Yes __ No
Explain: ________________________________________________________________

Strengths of rotation: __________________________________________________

Suggestions for enhancing rotation: ________________________________________
2. **Rotation 2**: (Please specify):

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Case load was appropriate to meet educational needs: __Yes__ __No__
Explain: _______________________________________________________________________________________

Clinical services were coordinated with training activities of internship: __Yes__ __No__
Explain: _______________________________________________________________________________________

Strengths of rotation: ____________________________________________________________________________

Suggestions for enhancing rotation: _________________________________________________________________

3. **Rotation 3**: (Please specify):

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<td>Relevance of training to personal professional objectives</td>
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<td>Clarity of expectations and responsibilities for intern</td>
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Case load was appropriate to meet educational needs: ___ Yes ___ No
Explain:__________________________________________________________________________________
______________________________________________________________________________________

Clinical services were coordinated with training activities of internship: ___ Yes ___ No
Explain:__________________________________________________________________________________
______________________________________________________________________________________

Strengths of rotation:____________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________

Suggestions for enhancing rotation: ___________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________

F. Miscellaneous

Please use the following scale to rate each element of the internship:
1 = Needs Improvement  2 = Satisfactory  3 = Good  4 = Excellent  NA = Not Applicable

1. Consortium Orientation
   Comments/Recommendations: _____________________________________________________________
   1 2 3 4 NA
   __________________________________________________________________________________
   __________________________________________________________________________________
   __________________________________________________________________________________

2. Orientation Materials
   Comments/Recommendations: _____________________________________________________________
   1 2 3 4 NA
   __________________________________________________________________________________
   __________________________________________________________________________________
   __________________________________________________________________________________

3. Internship Handbook
   Comments/Recommendations: _____________________________________________________________
   1 2 3 4 NA
   __________________________________________________________________________________
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4. Site-Specific Materials
   Comments/Recommendations: 

5. Mentoring Opportunities
   Comments/Recommendations: 

6. Other (specify):
   Comments/Recommendations: 

G. Overall Assessment of Internship

Please use the following scale to rate each of the following elements of the internship:

1 = Needs Improvement  2 = Satisfactory  3 = Good  4 = Excellent  NA = Not Applicable

1. Organization and Structure
   Comments/Recommendations:

2. Quality of Clinical Site Faculty
   Comments/Recommendations:

3. Quality of CHC Faculty
   Comments/Recommendations:

4. Quality of Consortium Training Director
   Comments/Recommendations:
5. Quality of Didactic Training
   Comments/Recommendations: ____________________________________________
   ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________

6. Quality of Supervision
   Comments/Recommendations: __________________________________________
   ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________

7. Opportunities for Training
   Comments/Recommendations: _________________________________________
   ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________

8. Overall Assessment of Internship
   1  2  3  4  NA

H. Additional Comments
   Please provide additional feedback and recommendations that you believe might be helpful for internship faculty to review and which might improve the internship.

   ________________________________________________________________
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Thank you for completing this form and returning it to the Internship Director.

Good luck next year!
APPENDIX L: Student Resources for Presentations and Projects

Chestnut Hill College Internship Consortium
Outreach Project Summary

<table>
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<tr>
<th>Intern Name: _________________________</th>
<th>Site: __________________________</th>
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**Project Description:**
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

**Type of Consultation:**
_____________________________________________________________________________________

**Target Population:**
_____________________________________________________________________________________

**Goals/Objectives:**
_____________________________________________________________________________________
_____________________________________________________________________________________

**Issues Affecting Implementation and Outcome (e.g., consultant/consultee characteristics, including population, diversity and systemic issues)**
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

**Outcome/Method of Evaluation:**
_____________________________________________________________________________________
_____________________________________________________________________________________
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*Note: This form is to be completed and handed in to the Internship Director during the Didactic session on Consultation/Outreach, scheduled toward the end of the training year.*
APPENDIX M: Didactic Presentation Instructions/Expectations

• All interns are expected to give a **minimum** of 2 didactic presentations during the internship year

• One of these presentations will be given during the didactic seminar held on Fridays at Chestnut Hill College; the other will be given at the intern’s site

• Didactic presentations are to be **1 hour** in length; interns need to plan accordingly, as this time limit includes time for question and answer, discussion, etc.

• Interns present on a topic of their choice after receiving approval from the Training Director

• Presentations are scheduled in collaboration with the Training Director and put on didactic calendar

• Presentations are expected to include the following:
  o Use of existing clinical and research literature related to the topic
  o Efforts to engage the audience (through discussion, audio-visual materials, activities, etc.)
  o A handout that summarizes the presentation or provides resources
  o Reference list

• Intern will bring copies of the **Didactic Lecture Evaluation Form** to the presentation for each of the other interns, as well as the supervisor

• Interns will be evaluated based on feedback from both the supervisor and peers obtained on the **Didactic Lecture Evaluation Form**
APPENDIX N: Assessment Case Presentation Instructions/Expectations

• All interns are expected to give a **minimum** of 1 assessment presentation during the internship year

• The presentation will be given during the didactic seminar held on Fridays at Chestnut Hill College

**One week prior to the presentation:**
• Interns will bring in a de-identified copy of assessment data sheets/protocols

• Assessment protocols will be distributed among the rest of the interns to check scoring, recording of responses, etc.

• Intern will bring a de-identified copy of the assessment report for each of the other interns and the Director
  o The report should include, at minimum, the following sections:
    ▪ Reason for referral
    ▪ Relevant background/history
    ▪ List of tests administered
    ▪ Behavioral observations
    ▪ Test results/interpretation
    ▪ Summary/Conclusion/Diagnostic Formulation
    ▪ Recommendations
    ▪ Scores (in table format or included in text)

• Over the course of the week, all are responsible for reviewing the assessment report and preparing for discussion, as well as reviewing scoring of a test, if assigned

**Presentation:**
• Assessment presentations are to be **1 hour** in length; interns need to plan accordingly, as this time limit includes time for question and answer, discussion, etc.

• Presentation will begin with the intern giving a brief background of the case and the reason for referral

• Intern will then guide discussion on case by handling questions from classmates, bringing up clinical or ethical issues that are relevant, possible areas of future assessment or where more information is needed, accuracy of diagnosis, etc.
APPENDIX O: Psychotherapy/Clinical Case Presentation Instructions/Expectations

- All interns are expected to give a **minimum** of 1 treatment/intervention presentation during the internship year.
- The presentation will be given during the didactic seminar held on Fridays at Chestnut Hill College.

**One week prior to the presentation:**
- Interns will bring in a de-identified case report that includes the following information:
  - **Description of client/case** (e.g., individual, couple, family, group):
    - Relevant identifying information (with client’s identity protected)
    - Presenting problem
    - Relevant history/background
    - Results of psychological testing/assessment (if available)
  - **Current diagnostic formulation:** The intern should present his or her diagnosis of the client according to the DSM-5 and/or the PDM, provide evidence supporting his or her choice of diagnoses, and cite alternative diagnoses and why they were ruled out.
  - **Case conceptualization:** The intern should present his or her conceptualization of the case, clearly illustrating the incorporation of the clinical perspective used to conceptualize the case. The conceptualization should identify the major issues presented by the client(s) and detail a theoretical framework for understanding how these issues have arisen and how treatment should proceed. Rather than presenting a generic theoretical framework (such as describing object relations or systems theories in a general way), the intern should explicate a conceptualization that is unique to the client, one that shows how the specific theory or theories were applied to understanding the client’s problems and designing treatment strategies. Relevant literature should be cited.
  - **Treatment plan:** The intern should present in detail the plan for treating the client’s problems. This treatment plan should include long-term and short-term goals and objectives and strategies that have been or will be employed to assist the client in attaining these goals/objectives. The intern should cite relevant literature to support the choice of therapeutic interventions and should show how these interventions were utilized. It is essential that the intern explain clearly how the treatment plan flows directly from the case conceptualization. It is also essential that the intern discuss the criteria he or she employed (or will employ) for evaluating the success of the treatment plan and how modifications were (or will be) implemented in response to the assessment of treatment effectiveness.
  - **Anticipated obstacles:** The intern should anticipate obstacles that might be encountered during the course of the recommended treatment and discuss how he or she plans to address these obstacles.
Diversity issues relevant to the case should be discussed explicitly, even if the client, couple, or family represents the same gender, culture, and ethnicity as the therapist. Supporting literature should be cited.

Ethical issues relevant to the case should be discussed explicitly, as well as ethical issues that are anticipated to arise during the course of treatment. Relevant sections of the APA Ethical Standards should be cited, in addition to supporting literature as appropriate.

- Intern will post an article on Blackboard that is relevant to the case (the interventions being used, an ethical/diversity issue, diagnostic issues, etc.)

- Over the course of the week, all are responsible for reviewing the case report and article posted on Blackboard

**Presentation:**

- Treatment/intervention presentations are to be 1 hour in length; interns need to plan accordingly, as this time limit includes time for question and answer, discussion, etc.

- Presentation will begin with the intern giving a brief background of the case, nature of the treatment, major clinical issues, etc. (no more than 20 minutes)

- Interns are strongly encouraged to present a recording (audio or video) from a session to stimulate discussion and demonstrate clinical skills/interventions if permitted by site and with appropriate consent from the client

- The intern will lead a scholarly discussion of the case, with the intern summarizing aspects of the treatment that went well and/or were particularly challenging. The intern should be prepared to discuss the treatment, entertain questions, and receive peer supervision from the other interns and Internship Director regarding the case.
APPENDIX P: Alumni Forms and Letters

Template for Cover Letter for Alumni Survey

Date

Dear Former Intern:

I am writing to you to extend warm greetings on behalf of the faculty and current interns at the Chestnut Hill College Internship Consortium. I hope this letter finds you well and that your current professional activities are rewarding.

The American Psychological Association requires accredited programs to obtain information about former trainees' current activities and accomplishments and their views about their training experiences. Enclosed is a survey to help us obtain this information as part of our ongoing quality assessment and improvement efforts. We appreciate your cooperation in completing and returning the enclosed survey at your earliest convenience.

Thank you again for all of your earlier contributions to the internship and in advance for your response to this survey. Please feel to contact us at any time to let us know how you are doing. I appreciate your interest in staying in touch with us and am looking forward to hearing from you. You are welcome to call me at 215-242-7702 or to contact me by e-mail at loganj@chc.edu.

Best Wishes,

Jade Logan, PhD, ABPP
Director, Chestnut Hill College Internship Consortium
Chestnut Hill College Consortium Internship Alumni/ae Survey

This survey is for alumni and alumnæ of our training program. We are requesting information regarding Demographics, Education, Professional Activity, Employment, Licensure, Achievements, and Additional Feedback. This information is used for the purpose of quality improvement or is required by APA.

**DEMOGRAPHICS**

Name: ___________________________ Year of Internship: ___________________________

Address: ___________________________ Home Phone (Day): ___________________________

Email Address: ___________________________ Home Phone (evening): ___________________________

Gender: □ Female □ Male □ Transgendered □ Other

Ethnic Origin: Click Here to Select From List If multiethnic (please specify):

I am subject to the Americans with Disabilities Act: □ NO □ YES

I am a Foreign National: □ NO □ YES

**EDUCATION**

Doctoral Institution: ___________________________ Degree: ___________________________

Degree Conferral Date: ___________________________

Area of Psychology: Click Here to Select From List Training Model: Click Here to Select From List

**PROFESSIONAL ACTIVITY**

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<th>Yes or No</th>
<th>Specify</th>
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<td>Are you a member of a professional society <em>(Specify: APA, PPA, APSA, etc.)</em>? <em>Note: Can include student-affiliated societies.</em></td>
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<td>Have you been listed as an author/co-author at a professional meeting <em>(Specify: How many accepted works)</em>?</td>
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<td>Have you been listed as an author/co-author for any article published in scientific journals <em>(Specify: How many articles)</em>?</td>
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<td>Have you held leadership roles/activities in state/provincial/regional or national professional organizations <em>(Specify: Which organizations)</em>?</td>
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**EMPLOYMENT**

Name of Agency *Immediately* Following Internship: ___________________________

Job Title: ___________________________

This position is/was: □ Full Time □ Part Time

Is/ Was this an official post-doctoral position? □ Yes □ No

Please select which one most closely describes the type of employment site: Click Here for List of Sites

How well did your internship experiences prepare you for your *first post-internship* position? Click Here for List
Current employment status: Click Here for List

Name of Agency At Which You Are Currently Working (if different from above):
Job Title:
This position is: ☐ Full Time ☐ Part Time
Is this an official post-doctoral position? ☐ Yes ☐ No

Please select which one most closely describes the type of employment site: Click Here for List of Sites

Estimated number of hours worked per week in current position:

How many hours are devoted to the following professional activities listed? (Leave blank those activities which are not applicable.)

- Administration
- Assessment
- Consultation
- Evaluation (i.e., Program Evaluation)
- Psychotherapy/Intervention
- Research
- Supervision
- Teaching
- Other (specify):

How well did your internship experiences prepare you for your current position? Click Here for List

How well do you believe any internship would prepare you for your current position? Click Here for List

**Licensure**

Do you hold a license as a psychologist? ☐ NO ☐ YES Which state(s)? License #: 

If you are not currently licensed, please indicate the reasons below (check all that apply):

- ☐ I am studying for the examination but have not yet taken it
- ☐ I have not acquired the necessary supervised hours
- ☐ I see no value to obtaining my psychology license
- ☐ Other (specify):

Do you hold any other licenses (LPC, MFT, LCSW)? ☐ NO ☐ YES

Please list below any other licenses held and the states in which these licenses were granted:

Examination for the Professional Practice of Psychology (EPPP, national examination) Status: Click for List

Score on EPPP (if applicable):

Credentialed by: ☐ Health Care Facility/Hospital ☐ Medicaid ☐ Medicare

☐ National Register of Health Service Providers in Psychology

Other Credentials: ABPP Diplomat? ☐ NO ☐ YES Specialty:
**Other Achievements**

Please provide any other achievements (e.g., awards, honors, positions) below. Be sure to include what the achievement was and the date of the achievement.

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<th>Achievement</th>
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Fellow status in a professional/scientific society:  □ NO  □ YES  Specify which organizations:

**Additional Information**

Additional comments about this training program:

Please return this survey to loganj@chc.edu

*Thank you for taking the time to complete this survey!*
APPENDIX Q: Full Time Membership Agreement

APPENDIX C: SITE AFFILIATION AGREEMENT IN THE CHESTNUT HILL COLLEGE PSYCHOLOGY INTERNSHIP CONSORTIUM

Student _______________________________________

This agreement is made this _____ day of _________________, 2016 by and between ______________________________________________ (herein after called the "Agency") and CHESTNUT HILL COLLEGE (herein after called the "College"), which has organized and operates the Chestnut Hill College Internship Consortium (hereinafter referred to as the “Consortium”).

WHEREAS, College has a curriculum in Clinical Psychology leading to the degree of Doctor of Psychology;

WHEREAS, placement in an internship program is a required and integral component of the curriculum, and College desires the cooperation of AGENCY in the development and implementation of this requirement;

WHEREAS, Agency wishes to join College in the development and implementation of an Internship Experience for said students, and to receive the benefits of the collegiate affiliation as well as to assist in the training of internship students;

WHEREAS, College has organized a Consortium of Agencies which Agencies are interested in providing an integrated training experience through shared standards, common procedures, and joint didactic learning programs; and

WHEREAS, Agency wishes to join the Consortium of Agencies organized by College;

NOW, THEREFORE, in consideration of the following, and with the intent to be legally bound hereby, Agency and College AGREE:

1. The Chestnut Hill College Internship Consortium (“Consortium”), organized and monitored by Chestnut Hill College, is a cooperative training program including a group of clinical
agencies and organizations across the region (individually hereinafter referred to as “Agency” and collectively hereinafter referred to as “Agencies”).

2. By entering into this Agreement, each Agency agrees to participate in the Consortium and to abide by the terms and conditions set forth herein, as well as the terms set out in the Consortium Manual which will be separately provided to each Agency and which may change from time to time.

3. Each Agency and the College agree:
   a. to make no distinction among students covered by this Agreement, on the basis of race, color, religion, sex, sexual orientation, national origin, age, or handicap;
   b. to mutually determine the number of students, date(s) of assignment(s), hours of supervision, and availability of Agency's faculty;
   c. to establish the educational objectives for Internship Experience, devise methods for their implementation, and continually evaluate the effectiveness of the Internship Experience in compliance with the Association of Psychology Postdoctoral and Internship Centers (APPIC) standards and guidelines as set forth in the CHC Consortium Manual;
   d. to inform one another in writing of changes reasonably relevant to the purposes of this Agreement (including, without limitation, changes in: academic curriculum or academic status of a student, availability of learning opportunities or staff changes affecting either academic preparation or clinical teaching and supervision of students);
   e. to provide an organized, structured, and sequential learning experience through shared standards, common procedures, and joint or coordinated didactic programs;
   f. to notify the other party of a problem with or requested withdrawal of a student from an assignment, such withdrawal to be upon such terms and conditions as the parties shall agree;
   g. to implement coordinated planning and evaluation of student interns and this program through regular communication and Quality Assessment and Improvement (QAI) activities between Agency and faculty members of the College (see Consortium Manual for yearly QAI schedule);
   h. to reserve the right to remove any students for cause from the field experience and such suspension or termination shall be reported immediately to Agency or to College’s staff in charge of placement (see “Due Process” policy as described in the Consortium Manual);
   i. to meet with the Consortium Director of Training regarding the progress of the assigned student. This appointment will be facilitated by the Internship Director and scheduled at a mutually convenient time;
   j. to work co-operatively to obtain APPIC membership for the Consortium and to work cooperatively to obtain APA accreditation for the Consortium.

4. Agency agrees that it shall:
a. designate a licensed doctoral level psychologist as Agency Site Director who will be responsible for the planning, implementation, and supervision of the Internship for each student assigned;

b. provide the Internship Site Director and other licensed site supervisors with time to plan and implement the Internship Experience including, when feasible, time to attend relevant meetings and conferences, including quarterly supervisor/faculty meetings held by the Consortium;

c. prepare and make available a formal written description of the Internship being offered and make such document available to all College students eligible to make application for internship;

d. provide the physical facilities and equipment necessary to conduct the Internship, provide assigned students with the reasonable use of its computer systems, telephones, paging systems, and library facilities and reasonable study and storage space;

e. advise College in a timely fashion of any change in its personnel, operation, or policies which may affect the Internship Experience;

f. instruct and fully orient each student assigned to it as to Agency's pertinent existing rules and regulations with which the student is expected to comply, including but not limited to, confidentiality regulations, and it will be the sole responsibility of Agency to assure communication of and compliance with such rules and regulations;

g. make available to assigned students learning experiences such as interdisciplinary collaboration, staff conferences, in-service education, special lectures, and similar activities at the discretion of the Internship Site Director and coordinated with the Director of the Consortium;

h. evaluate the performance of the assigned students quarterly (at least two of which must be written formal evaluations signed by the intern and supervisor), using the evaluation forms supplied by College in such timely manner as College may reasonably request (see Manual for list of yearly QAI activities);

i. promptly notify College of any injury to a student or of any event or problem which may threaten a student's successful completion of the program;

j. reserve the right to suspend or terminate any student from the internship whose behavior is a detriment to patient well-being or to Agency operations or violates Agency’s policies and procedures, and such termination shall be reported immediately to College's Internship Director;

k. provide scheduled face-to-face individual supervision for all interns at a minimum of 2 hours per week per intern and maintain a sufficient level of staff support to carry out adequate service functions so that an assigned intern will not be expected to perform in lieu of staff. Specifically, Agency will provide the minimum of two hours per week of scheduled face-to-face individual supervision as described above. At its own discretion, Agency may offer additional individual or group supervision by other psychologist or non-psychologist clinical staff if feasible. The College will provide a minimum of eight (8) hours of regularly scheduled
education and training activities weekly throughout the internship year inclusive of 2 hours of group supervision with interns from all Consortium Agencies;

l. ensure that the intern has immediate and uninterrupted access to a member of the Agency’s professional mental health staff at all times in cases of emergency;

m. provide to College and keep current a list of all Agency personnel who supervise or have direct or indirect reporting relationships over interns assigned, in addition to the primary designated site supervisors;

n. provide the assigned intern with a minimum total of two-thousand (2000) hours of experience including a minimum of five hundred (500) hours spent providing direct clinical and psychodiagnostic services to patients/clients. This 2000 hour minimum requirement is exclusive of vacations, holidays, sick days and all other non-professional time off. No more than 375 hours may be spent in research related activities;

o. refrain from sending any student to a patient’s home for any reason unless the student is accompanied by an Agency representative, or an Agency representative is on-site or reasonably available, or the Agency has evaluated the safety of the location and concluded it is a safe location for the intern. Any safety concerns will be discussed with the intern at the time of an assignment.

5. The College agrees that it shall:
   a. make eligible to apply to Agency only those students who have satisfactorily completed the required prerequisite experience and courses of study to prepare them for internship level experience;
   b. provide a Director of Consortium Training who will serve as liaison between the College and Agency and who will provide Agency with appropriate information prior to and in connection with each student assignment, and will plan appropriate visits and consultation conferences;
   c. establish and maintain on-going communication with the Agency Site Director regarding all issues and items pertinent to the clinical and administrative functioning of the consortium experience, such as curriculum development, accreditation, QAI activities, relevant course outlines, College policies, faculty changes, and continuing education workshops;
   d. educate and prepare all assigned interns as to their ethical and professional responsibility to comply with all rules and regulations of Agency including but not limited to confidentiality regulations; and
   e. develop a Consortium Manual setting forth the conditions for Agency participation in the Consortium and provide written notice to the Agency of any changes to the Consortium Manual at least thirty (30) days before they become effective.
   f. advise each intern that no material relative to this Internship Consortium Experience may be published or removed from Agency Premises without the express written consent of Agency.

6. General Provisions:
a. **Mutual Commitment.** The College and Agency agree to both be committed to the Consortium’s philosophy, training model, and goals and further agree to central control and coordination of the Consortium’s training program jointly and with other Agencies which join the Consortium. The College and the Agency both agree to abide by the conditions set forth in the Consortium Training Manual. The Agency agrees to provide the necessary experience for the interns to fulfill the exit criteria required for graduation as defined in the Consortium Manual. The Agency agrees not to publicize itself as independently accredited (when such accreditation is obtained by the College) but rather as part of an accredited consortium.

b. **Case and Duties Assignment.** Assignment of specific clients and clinical duties to the intern and ongoing daily service delivery administration and supervision of intern’s provision of professional services for the Agency shall be the responsibility primarily of the Agency and within the Agency’s sole discretion.

c. **Agency Intern Selection.** Agencies may be unable to accept applications for internship for designated training years, or after reviewing applicants they may decide not to offer a position for that training year. The Agency may choose to maintain its affiliation with the Consortium even though the site does not have an intern placed at the site during that training year. In such case, the Agency may continue to be a participant in all Consortium activities. Each year, APPIC publishes the procedures for APPIC-member programs to select new internship applicants through the national computer matching process. The Consortium and the Agency shall adhere to all APPIC guidelines and procedures on information dissemination, interviewing, selection, and notification. Consistent with APPIC guidelines, the Agency which is a member of the Consortium has a clearly identified selection preference for internship applicants from the College. The Agency will reserve Consortium slots for College’s applicants, with the option to withdraw the slots and declare inactive status in the Consortium if the Agency is unable to offer the positions to College’s applicants. This agreement does not preclude Agency from entering into training contracts with students from other academic institutions.

d. **Agency’s Other Training Relationships.** If the Agency also accepts doctoral level psychology interns from graduate programs other than the College’s Consortium, the Agency agrees to maintain all training contracts and policies governing the College’s program as administratively distinct and separate to avoid competition for cases, supervision time, training experiences, or access to professional resources. Mutual education and training activities, joint projects, the equitable sharing of additional resources or unique opportunities, and intern socialization are encouraged. If the Agency also accepts practicum/extern students it is agreed that interns will have a different, more advanced training experience than that experienced by practicum students.
7. Health/Accident Insurance. Students will be responsible for providing their own health insurance.

8. Intern Roles, Disclosure and Conduct. Each intern will be designated as “Psychology Intern” in order to identify his or her training status. Interns may have other job titles for hiring purposes, but their actual role and title must be “Psychology Intern.” Interns cannot be independent contractors or other semi-autonomous personnel. Agencies and interns shall inform all recipients of psychological services of the training status of the interns. Clients must be informed of the name of the supervisor at the Agency responsible for their treatment. The Agency must provide clients, workspace, and administrative support consistent with providing a high quality training experience for each intern. Interns are obligated to comply with all applicable legal, ethical, and professional standards. These standards include: the American Psychological Association Ethical Principles of Psychologists and Code of Conduct, Rules and Regulations of the Pennsylvania Board of Examiners or equivalent in the state in which the Agency resides, specialty guidelines of the American Psychological Association or its divisions, and other statutes and standards applicable to the practice of psychology. Interns must meet the credentialing, security, and health requirements of the Agencies at their own expense. The interns are expected to actively participate in all professional supervisory and training activities. Interns should model competence and professional behavior in all their training roles.

9. Training Standards. The intern supervisors designated by the Agency shall have primary responsibility for the provision of training, work closely with the to coordinate training activities, and be responsible to the Consortium. The Agency shall designate a doctoral-level licensed psychologist as Site Director who has primary responsibility for all Consortium-related training activities at the site. The Site Director shall maintain regular communication with the Agency supervisors and the Director of the Consortium to ensure coordination of training activities and compliance with Consortium policies and procedures. All training for the College’s Consortium interns conducted by the Agency shall be done under the auspices of the Consortium. The Consortium will provide regular weekly scheduled opportunities for interns to interact with each other. When feasible, Agency will provide educational experiences with several supervisors and trainers representing different models of psychotherapy, assessment, research, and consultation. Interns must be available to attend Consortium training activities for one-half day (four (4) hours) per week, in addition to Agency training and other professional activities (however, the Agency will only be responsible for providing two hours of that benefit). Didactic seminars and other training experiences will be conducted at Chestnut Hill College, and may also be held at various Agency sites and locations within commuting distance of Chestnut Hill College.

10. Supervisory Standards. The Agency Site Director must be a doctoral-level licensed psychologist (licensed in the state of the Agency) who is practicing at least half-time (20 hours per week) at the Agency. Agency training staff must be comprised of at least one (1) full-time equivalent doctoral-level licensed psychologists (licensed in the state of the
Agency) who serve as the primary supervisors for interns. It is desirable that other behavioral health professionals participate in multidisciplinary training, but those training hours do not count toward the individual, face-to-face supervision hours required for licensure. Each intern must receive a minimum of two hours of regularly scheduled, individual, face-to-face supervision each week regarding the psychological services they are providing. Additional supervision may be required for the remediation of documented deficiencies in intern performance. Licensed psychologists who are directly involved in intern supervision must provide a copy of their current curriculum vitae and psychologist license to the Consortium.

Interns should be exposed to a breadth of professional roles and services at their Agency sites. The Consortium encourages intern participation in case conferences, grand rounds, in-service trainings, and other learning experiences provided by the Agency. Supervisors at Agency sites have full legal responsibility for the activities of their interns. In clinical decisions, interns must follow the directions of their clinical supervisors who have final authority over all services provided to Agency clients. The Consortium does not provide professional liability insurance for the supervisory and training activities at Agency sites. All Agencies, supervisors, and interns must carry professional liability insurance. All supervisors are required to maintain records of supervision sessions with their interns. Supervision records will be retained at Agency sites for fifteen (15) years. Supervisors must provide regular feedback about the performance of their interns to the Agency Director and the Director of the Consortium, including, but not limited to, quarterly written evaluations and review of training goals submitted on the forms supplied by the Consortium. Supervisors must share the evaluations and review of goals with their interns, incorporating constructive recommendations for professional growth. Whenever there are significant concerns about an intern’s performance or professional behavior, those concerns must always be documented in the supervision records. The Director of the Consortium and Agency Director shall receive a copy of any documented concerns. Agency directors and supervisors are encouraged to consult with the Director of the Consortium if there are any problems in any aspect of the training process.

11. Certificate of Completion. Upon successful completion of each intern’s training, the Consortium will award the intern a Certificate of Completion. This certificate will document the total hours, dates of completion, name of the Agency served, and will be signed by the Director of the Consortium and the Agency site Director.

12. This agreement may be revised or modified only by written amendment signed by both parties.

13. Required Notice

Unless otherwise specified, all notices required under this agreement should be as follows:

To Agency: Name
To College:  Jade Logan, Ph.D., ABPP  
Assistant Professor of Psychology  
Director, CHC Internship Consortium  
Chestnut Hill College  
9601 Germantown Avenue  
Philadelphia, PA  19118  

IN WITNESS WHEREOF, the parties hereto have executed this agreement as of the day and year above mentioned.

_________________________________  
AGENCY  

_________________________________  
CHESTNUT HILL COLLEGE  
(Graduate Division)  

_________________________________  
AGENCY ADDRESS/TELEPHONE  

_________________________________________________________________________  
Internship Site Director  

_________________________________________________________________________  
DATE:  ________________________  

_________________________________________________________________________  
DATE:  ________________________  

_________________________________  
Internship Site Supervisor (if different)  

_________________________________________________________________________  
DATE:  ________________________  

_________________________________________________________________________  
DATE:  ________________________  

_________________________________  
STUDENT ENDORSEMENT ON NEXT PAGE
I, ________________________________________, a student (hereinafter “Student”) at Chestnut Hill College (hereafter “College”) or a student participating in the Chestnut Hill College Internship Consortium (hereafter “Consortium”) assigned to Agency for an internship (hereafter “Internship”) as part of a Graduate Program, according to the terms of the foregoing Affiliation Agreement, with the intent to be legally bound, represent and agree as a precondition to my participation as a student intern in the Internship to the following terms:

1) I am of full age and sui juris;

2) I have read and understood the Affiliation Agreement which includes terms and conditions directly related to my conduct during the Internship;

3) I acknowledge and agree that I am a student intern and no employer-employee relationship exists between the Agency and me and that the Agency has no responsibility to me for compensation or benefits including, without limitation, health or disability insurance, worker’s compensation, or unemployment compensation, except for any pre-agreed upon stipend; and I waive my entitlement to the collection of such benefits should they be awarded;

4) I acknowledge and agree that I am a student intern and no employer-employee relationship exists between the College and me or between me and the Consortium and that neither the College nor the Consortium has any responsibility to me for compensation or benefits including without limitation, health or disability insurance, worker’s compensation, or unemployment compensation, except for any pre-agreed stipend; and I waive my entitlement to the collection of such benefits should they be awarded;

5) I waive any rights or privileges I may have under the Family Educational Rights and Privacy Act or otherwise with respect to the confidentiality of my education records, performance evaluations and history of my participation in the educational program and at my Internship site and authorize the release and exchange of all such information and documents between the College, Consortium and the Agency in connection with my Internship for the purpose of evaluating my participation in the Internship;

6) I expressly authorize and agree to the exchange of information and documentation, including any test results, between or among the Agency, the College and the Consortium, relating to any drug or alcohol testing occurring in relation to my participation in the Internship. I expressly waive any rights I may have to the confidentiality of such records during the period of time I am enrolled in the College’s Graduate Program.

7) I further acknowledge and agree that as a condition of placement at an Agency or as a condition of continuing placement at an Agency, the Agency and/or College or Consortium may require that I take and pass a drug or alcohol test. Should I refuse to take the test or should I take the test and fail it or should I fail to produce
a copy of the test results when requested, I acknowledge and agree that I am subject to potential discipline, continuing supervision, suspension or dismissal from the Agency and/or from the Graduate Program.

8) I acknowledge that during my Internship I may have access to medical information including individually identifiable health information of patients and other information including, but not limited to, education records deemed by the Agency to be Confidential. I acknowledge that there are Federal and State laws which protect the confidentiality of this information and that all such information must be preserved and protected from disclosure in conformity with HIPAA and FERPA policies and the policies of the Agency. I agree to abide by all relevant policies related to the confidentiality of this information and to follow the rules and policies of the Agency related to the handling of such information.

9) I agree to acquire and maintain individual student liability insurance (minimum coverage $1,000,000/$3,000,000) prior to, and for the duration of, the Internship and will submit documentation of such to the Chestnut Hill College Director of Clinical Training and Internship administrators. If the policy is written on a “claims made” basis, I agree to purchase and maintain tail insurance for two years thereafter.

10) I agree to purchase and maintain personal health insurance during my enrollment in the College’s Graduate program;

11) I hereby agree to release, indemnify, and hold harmless Agency, College, and Consortium from any claims, or causes of actions, or costs related thereto, including reasonable attorneys’ fees, arising out of my participation in the internship.

12) I agree that the College may disclose any information to the Consortium or to the Agency concerning my physical, emotional, or mental health which it has reason to believe may be relevant to my participation in, or my continuing participation in the Internship experience. I expressly waive the right to object to the release or disclosure of this otherwise confidential information which I may have under federal or state law.

13) I agree to undergo the medical testing and obtain the clearances which may be required by the Agency or by the Consortium as a prerequisite for my participation in this Program or as a condition of a placement, including but not limited to, immunizations, child abuse clearances, criminal records review and other background checks required by the Agency or Consortium.

14) I agree to abide by the child abuse/neglect reporting requirements of the Agency, of the state where the Agency is located, of the College and of the Consortium.

15) I agree to promptly report to the College any incident of physical injury or harassment of any kind in which I am involved while at the Agency.
16) I agree to perform, in all respects, the obligations and duties assigned to me as a student at the Agency as part of my Internship from:

Start Date: ________________________ to End Date: _______________________

THEREFORE, intending to be legally bound, I have signed below:

_____________________________________________
Signature                  Date

ACCEPTED BY:

_____________________________________________
Jade Logan, Ph.D., ABPP                  Date
Director, CHC Internship Consortium
Department of Professional Psychology
Chestnut Hill College
9601 Germantown Avenue
Philadelphia, PA 19118-2693

One signed original will be returned to site supervisor/administrator. Thank you.

CHESTNUT HILL COLLEGE
School of Graduate Studies
Internship Consortium
APPENDIX R: Entrance Criteria for Sites
Chestnut Hill College Psychology Internship Consortium

Agencies may be organizations, institutions, or private practices that provide supervision and training in the delivery of psychological services. Agency sites must meet the following criteria for affiliation in the Consortium:

1. **Demonstrates a philosophy that is consistent with the Consortium**
   - Practitioner-Scholar Model
   - Consortium approach (sharing resources, learning from each other, collaborative)
   - Commitment to the advanced training of future psychologists
   - Investment of resources to provide psychological instruction and training opportunities appropriate for interns at the pre-doctoral level
   - Responsibility to exercise appropriate control, oversight, and review of the psychological services offered by interns
   - Adherence to the pre-doctoral internship training and supervision requirements as described in the College’s Consortium Manual

2. **Offers supervision by licensed psychologist/s**
   - Minimum two hours/week of individual supervision by a licensed psychologist who agrees to serve as the primary intern supervisor for an intern, being responsible for completing written evaluation of intern form four times/year
   - Supervisors must be accessible to the intern, support successful completion of the internship, act as appropriate role models for the program, and promote the acquisition of knowledge, skills, and competencies outlined in the Internship Training Manual

3. **Participates in weekly training seminars**
   - All interns meet at Chestnut Hill College (or at one of the Consortium sites or occasionally at other venues such as the Pennsylvania Psychological Association conference) from 9 am to 5 pm on Fridays for 2 hours of group supervision and the following training seminars: Ethics, Diversity, Assessment, Research, Professional Issues/Clinical, and Professional Development Seminars.
   - Seminars will meet at sites once/year and site training staff will be involved in all the seminars on those days.

4. **Participates in other Consortium activities**
   - All sites will send at least one representative to the quarterly Consortium meetings
   - All sites will participate in internship selection on an annual basis in the early fall
   - All sites will host Friday seminars one day/year (see above)

5. **Agrees to pay the following (amounts set yearly at the Consortium retreat):**
   - Annual stipend
   - Administrative fee
6. **Agrees to provide the following benefits for interns:**
   - 15 annual PTO days that can be used for sick, vacation, or personal leave at the mutual discretion of the site and intern
   - 10 holidays as follows: Independence Day, Labor Day, Thanksgiving (2 days), Christmas (2 days), New Year’s Day, Martin Luther King Jr. Day, Good Friday, and Memorial Day (unless otherwise negotiated between intern and site)
   - Two days of professional leave as approved by supervisors to attend conventions, workshops, job interviews, or appropriate professional development activities
   - Adequate office space

7. **Agrees to meet criteria of APA and APPIC accrediting bodies and document compliance with the following:**
   - The agency offers an organized program which, in contrast to a supervised on-the-job training experience, is designed to provide the intern with a planned, programmed sequence of training experiences. The primary focus and purpose is assuring breadth and quality of training.
   - The agency offers a training experience which is different from, and more advanced than, a practicum experience.
   - The agency has a designated doctoral-level psychologist, licensed in the state where the agency is located and hired by the site, who is responsible for the integrity and quality of the training program at the site, who agrees to serve as liaison with the Consortium, and who is present at the site for a minimum of 20 hours per week.
   - The agency has at least 2.0 FTE licensed psychologists on staff (preferably at least 3 psychologists on staff).

8. **Agrees to conduct administrative responsibilities in a timely manner including:**
   - Site liaisons and supervisors will answer telephone messages and emails in a timely fashion.
   - Primary individual supervisors will complete written Evaluation of Intern forms four times/year.
   - Site liaisons and supervisors will abide by the conditions set forth in the Internship Training Manual.

9. **Agrees to provide training experiences on site so that interns may meet the Consortium exit criteria (listed in the Internship Training Manual).**

10. **Approval by other Consortium sites, Consortium seminar leaders, Director of the Consortium, and appropriate representatives of Chestnut Hill College.**