

# **EMPLOYEE MANUAL**



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# **SECTION 1:**

# **GENERAL INFORMATION**

## Chestnut Hill College Mission Statement

"Chestnut Hill College, an inclusive Catholic community rooted in and animated by the Mission of the Sisters of Saint Joseph, is committed to transformative holistic education, just relationships, innovative thinking and responsible action toward a more unified global society and sustainable Earth."

Grounded in our strong liberal arts tradition and attentive to the need for informed professional education, Chestnut Hill College, founded in 1924, offers academic degree programs of excellence in undergraduate, graduate, and continuing studies. Faithful to our Catholic heritage and intellectual tradition, Chestnut Hill College espouses the beliefs and values inherent in the Abrahamic faith traditions, and welcomes and respects the contributions made by other faiths in the development of the whole person. We nurture integrity, spirituality, and dedication to justice in and for all. We value and commit to engage in the work of diversity, equity, and inclusion.

Approved by the Chestnut Hill College Board of Directors March 15, 2021.

## Chestnut Hill College Core Values

#### We Value Personal and Professional Growth throughout the Community.

We Strive To Live This Value By:

- maintaining a lively forum for intellectual and artistic pursuits on campus;
- promoting intellectual sharing and development through inter-disciplinary programs and the encouragement of mentoring relationships;
- exploring avenues for growth and learning outside the campus boundaries.

#### We Value Academic Excellence.

We Strive To Live This Value By:

- offering a rigorous and challenging academic program with a global emphasis;
- expecting students to take active responsibility for their education;
- fostering close student-teacher bonds;
- ongoing assessment of academic programs.

#### We Value Ethical Principles.

We Strive To Live This Value By:

- including ethics across the curriculum;
- practicing fairness to all;
- living according to ethical standards and codes of behavior;
- addressing appropriately breaches of ethical standards.

#### We Value Catholic Intellectual Tradition, History, and Legacy.

We Strive to Live This Value By:

- keeping alive the mission and charisma of the Sisters of Saint Joseph\*;
- offering sacramental preparation through campus ministry;
- providing opportunities to participate in Catholic liturgy;
- inviting dialogue on issues pertaining to human dignity, social, and economic justice, and stewardship of the environment;
- promoting on-going interpretations of core theological values and contemporary needs.

\*We live and work so that all people may be united with God and with one another. The mission of unity rests on the charism of reconciliation.

#### We Value Spirituality.

We Strive To Live This Value By:

- embracing the ideal of spiritual growth and expression;
- exploring the spiritual domain of human existence and integrating this into the totality of our experience;
- seeking to explore and to understand the world's religious traditions.

#### We Value Service.

We Strive To Live This Value By:

- fostering an attitude of generosity in service;
- providing opportunities for experiential and holistic community service on campus and in the broader community.

#### We Value Concern for the Earth.

We Strive To Live This Value By:

- keeping informed and educated about environmental issues;
- being mindful of the impact that we, as individuals and as a community, have on the environment;
- continuing to work to preserve and enhance the natural environment of the campus;
- accepting our responsibility as stewards of the earth and its resources.

#### We Value Holistic Pursuit of Truth, Integrity, and Justice.

We Strive To Live This Value By:

- reflecting these virtues in our everyday lives;
- applying these virtues as guides to our decision-making individually and as a community.

#### We Value Inclusive Community.

We Strive To Live This Value By:

- affirming human dignity as an absolute value;
- celebrating one another's potential and achievements, both great and small;
- fostering a friendly and open atmosphere, where all are welcome;
- exhibiting respect for all members of the global community.

## **History of Chestnut Hill College**

Located at the northwestern edge of Philadelphia on 75 acres overlooking the Wissahickon Creek, Chestnut Hill College opened in 1924 as a Catholic, four-year, liberal arts college for women. Founded as Mount Saint Joseph College by the Sisters of Saint Joseph, the College was renamed in 1938 as Chestnut Hill College.

Since its inception, the College has offered a rigorous liberal arts education that provides students with a broad background in the humanities, social sciences, and natural sciences. The goal of Chestnut Hill College has been to prepare students for life's challenges by helping them to grow intellectually, spiritually, emotionally, and socially.

In keeping with the spirit of the Sisters of Saint Joseph, the curriculum has been modified over time to meet the ever-changing needs of higher education and society. The College originally awarded only the Bachelor of Arts and Bachelor of Science degrees to young women of traditional college age. In 1972, a Continuing Education department extended opportunities for undergraduate study to mature women and men. With the addition of a coeducational graduate program in 1980, the College began to offer master's degrees and, in 1997, added its first doctoral program. Today, students may earn master's degrees in three disciplines as well as a doctorate in clinical psychology.

Academic changes also included expansion beyond the physical limits of the campus. As a member of SEPCHE (Southeastern Pennsylvania Consortium for Higher Education), Chestnut Hill pursues a collaborative approach to higher education with seven other local institutions. Through membership in the ACSSJ (Association of Colleges of Sisters of St. Joseph) Chestnut Hill is able to offer its students opportunities to enrich their educational experiences by studying at seven other colleges in the United States. Study-abroad programs with 15 institutions of higher education across the world further extend the reach of a Chestnut Hill education and help prepare students for life in a global society.

November 2001 proved to be an historic time for Chestnut Hill College. The announcement that men would be admitted to the traditional-age, full-time undergraduate program in fall 2003 marked the end of the 78-year-old College for Women. In choosing to pursue this new direction, the College makes a tradition of excellence and a history of success available to a wider audience.

On August 2, 2006, College President Carol Jean Vale, SSJ, Ph.D. announced one of the most transformational moments in the College's history, the acquisition of the SugarLoaf estate from the Albert M. Greenfield Foundation. The purchase of SugarLoaf Hill offered the College a oncein-a-lifetime opportunity to nearly double the size of its campus and allow for expansion to accommodate a growing student body. The existing structures at SugarLoaf were renovated and are being used as classroom space, lodging for undergraduate students and for conferences and social events. In the long-term, the property will expand to include additional residential and academic buildings in accordance with the College's Master Plan. In August 2007, College President Carol Jean Vale, SSJ, Ph.D., announced the College's reclassification from NCAA Division III to NCAA Division II and full membership in the Central Atlantic Collegiate Conference (CACC). Chestnut Hill College, a member of the NCAA Division III since 1996, has enjoyed unprecedented success in its athletics program since going coed in 2003.

The Chestnut Hill campus provides an atmosphere conducive to teaching, learning, and reflection for the entire college community. The decades of expansion in academic programs were matched by corresponding growth and change in the campus, which is listed on the National Register of Historic Places. For many years the main buildings were *St. Joseph Hall*, with its six-story Greco-Roman rotunda and French Gothic exterior, *Fournier Hall*, a jewel of Italian Romanesque architecture, and *Clement Hall*, with its classrooms and swimming pool. The additions of *Logue Library, Fontbonne Hall*, and *Barbara D'Iorio Martino Hall* meet the needs of a growing college community. In the fall of 2006, *Mary Jackson Fitzsimmons '35 Hall* opened as a residence hall to help alleviate a housing shortage on the campus. In 2012, the *Jack and Rosemary Murphy Gulati '61 Complex* was dedicated. This renovated Clement Hall space now includes a state-of-the-art fitness center, a sleek entrance pavilion and the inviting *Michael and Margaret Carney McCaffery '77 Lounge* (formerly the Social Room).

Each new structure was carefully designed to preserve the architectural integrity of the campus while addressing specific educational or student life needs. The last decade has seen an emphasis on providing the technology that is essential to today's students. Renovated science facilities and computer laboratories helped to create a teaching/learning environment appropriate for the 21st century. Martino Hall includes "smart" classrooms and seminar rooms that are part of the campus-wide network. Visitors to the grounds have long enjoyed the grotto with its charming fountain, the House of Loretto, and the elegant main chapel that was inspired by Sainte Chapelle in Paris.

More than 11,000 individuals have earned degrees from Chestnut Hill College since 1924. The list of accomplished graduates includes numerous representatives in medicine, law, research, education, business and social service workers. Alumni are also well known for their commitment to volunteerism in countless civic, cultural, educational, and religious organizations. Their spirit continues to animate the campus through the generous support of and dedication to their alma mater that they loyally demonstrate.

Faithful to its rich history, Chestnut Hill College will continue to meet the challenges of a changing society while maintaining its commitment to values-oriented education and its Catholic heritage. Future graduates of the College will continue to be people who use their education to transform the world as they join their predecessors in dedicating themselves to the College motto of *Fides, Caritas, Scientia*.

# **SECTION 2:**

## **EMPLOYMENT POLICIES**

Subject:	Employee Manual Purpose	
Policy:	2.1	
Effective:	July 1, 1999 Reviewed August 5, 2015 Revised August 2018	Contact: Chief of Staff

This Employee Manual is designed to serve Chestnut Hill College's employees — defined as all staff and faculty members of the College — by providing a written reference regarding College policies, procedures and benefits. As such written reference it is important to note that all policies, procedures and benefits contained herein are subject to change at any time due to College needs and/or applicable federal/state regulations.

While the College will normally attempt to provide employees with advance notice of changes, it reserves the right to alter a policy and/or procedure at any time without advance notice. Additions to this Employee Manual may also be made, and will be available to all employees when formally approved.

For the purposes of staff members only, nothing contained in the Employee Manual or any verbal statement should be construed as creating any type of employment contract, either express or implied nor intended to provide or guarantee employment for any specific period of time.

Subject:Equal Opportunity EmployerPolicy:2.2Effective:July 1, 1999<br/>Revised December 5, 2011<br/>Reviewed August 5, 2015<br/>Reviewed August 2018

Chestnut Hill College is an equal opportunity employer and no person will be discriminated against in employment, including recruitment, hiring, promotion, termination or forms of compensation or on any other terms of employment. Discrimination on the basis of any of the following is prohibited: race, ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, age, marital status, familial status, disability, or status as a veteran. Chestnut Hill College follows the June 2011 Fair Practices Ordinance of the City of Philadelphia (9-1100) as well as other local, state, and federal laws.

See also Policy 2.20 Non-Discrimination Policy.

Subject:Employment at WillPolicy:2.3Effective:July 1999<br/>Reviewed August 5, 2015<br/>Revised August 2018

An "at will" relationship exists between Chestnut Hill College and each staff member. Both the staff member and the College may terminate the employment relationship at any time for any lawful reason or for no reason at all.

Subject:Identification CardsPolicy:2.4Effective:March 2003<br/>Revised August 12, 2015<br/>Reviewed August 2018

All College employees are provided with a College Identification ("ID") Card. Employees are required to wear the CHC ID card at all times.

Subject:Employment ClassificationsPolicy:2.5Effective:March 1, 2003<br/>March 31, 2017<br/>Reviewed August 2018

Upon hire, staff employment is assigned a category and positions are assigned a classification.

Chestnut Hill College considers three categories of staff:

#### Full Time

A full-time staff member is one who is employed a minimum of 30 hours per week and whose schedule extends to 52 weeks per year.

#### Part Time

A part-time staff member is one who is employed a minimum of 20 hours per week but less than 30 hours per week and whose schedule extends to 52 weeks per year.

#### Temporary

A temporary staff member is one who is engaged to work for a period of fewer than 52 weeks per year. The term of employment has a definite beginning and ending date, specified at the time of employment.

These staff category definitions will be used whenever it is necessary to determine staff member status for eligibility in a College benefit program or with regard to a College policy.

In addition to the above categories, the College considers two classifications of staff positions by one of the following definitions in accordance with the Fair Labor Standards Act. The Human Resources Office is responsible for classifying a staff position as non-exempt or exempt.

#### Non-Exempt

Staff positions are not exempt from minimum wage and overtime pay regulations covered by the Fair Labor Standards Act (FLSA). These positions include clerical, administrative support, uniformed personnel and similar positions that do not meet the requirements for the exemption as defined by the FLSA. Staff members classified in non-exempt positions are eligible for overtime pay and are required to keep time records. Refer to Policy 3.23 Overtime Pay for Non-Exempt Staff.

#### Exempt

Staff positions are exempt from the minimum wage and overtime pay regulations of the Fair Labor Standards Act (FLSA). These positions, which include executive, managerial and professional positions, must meet the requirements of the exemption. Staff members in exempt positions are not eligible for overtime pay.

Subject:	Employment Review Period	
Policy:	2.6	
Effective:	March 1, 2004 Reviewed August 5, 2015 Revised August 2018	Contact: Chief of Staff

Any person newly hired into a staff position serves an Employment Review Period of ninety (90) calendar days beginning the first day on the job. During this period, the staff member will establish their ability to perform the assigned work duties and responsibilities of the position. The College will monitor the staff member to establish whether the staff member can perform the essential duties of the position.

The College, at any time during the initial ninety day (90) Employment Review Period, may terminate employment for any reason with or without notice and/or extend the Employment Review Period. The Employment Review Period does not guarantee employment with the College for any specific period of time nor does it in any way alter the employment at will relationship.

Supervisors will meet with staff members at least once during the Employment Review Period to discuss the staff member's progress and performance.

Staff members are eligible to use sick leave during the Employment Review Period at the accrued rate as set forth in the <u>Sick Leave Policy 3.2</u>. The College's <u>Policy on Corrective Action Plans 2.10</u> does not apply to staff members during the Employment Review Period.

Any staff member transferred or promoted into a new position serves an Employment Review Period of ninety (90) calendar days beginning the first day on the job. During this period, the staff member will establish their ability to perform the assigned work duties and responsibilities of the position. The College will monitor the staff member's performance to establish whether the staff member can perform the essential duties of the position. Staff members transferred or promoted into a new position are permitted to use their eligible paid time off based on their new position's paid time off eligibility.

Subject:	Standards of Conduct	
Policy:	2.7	
Effective:	April 1, 2003 Revised July 1, 2014 Reviewed August 2018	Contact: Chief of Staff

Chestnut Hill College expects all members of the College Community to conduct themselves in a professional, collegial manner in the fulfillment of all of the obligations of their institutional roles and in all interactions related to their work. In particular, each person should interact with others in a manner that is congruent with the College's mission. For example, it is expected that all members of the College Community act in a professional and civil manner, contribute to the smooth operation of the College and its departments, treat one another respectfully and refrain from behaviors that could be interpreted as bullying or harassing, care for College property, and uphold the reputation of the College.

This policy applies to all employees who work directly or indirectly for the College, including faculty, staff and administrators. Other, more specific policies may provide details about the application of this general policy for particular groups. Alleged acts of discrimination based upon sex, which includes sexual harassment or sexual violence are covered by the <u>Sexual Harassment and Sexual Violence Policy</u> 2.11 and are to be addressed under that Policy. Employees are also expected to follow the established policies and procedures of their departments and the College. This policy provides a protocol for responding to concerns about conduct, whether or not addressed by other policies of the College, in a fair and orderly manner and is intended to support civility and collegial relationships at Chestnut Hill College. In addition, this policy provides an effective and flexible means of identifying problem areas, resolving complaints, and preventing repetitive incidents by prompt intervention and assistance. It is directed toward continued institutional improvement.

The College recognizes that while there can be serious violations of professional responsibilities resulting in possible recommendation for suspension or dismissal, many personal and professional problems may be rectified by dialog and informal educational processes.

The College has a responsibility to respond to concerns about professional conduct and working relationships. Concerns brought to the attention of supervisors will ordinarily be addressed by a series of gradual steps involving strategies to resolve issues that have been identified. For example, the steps may include personal conferences, verbal and written warnings, and opportunities for assistance where applicable. When these steps are not warranted because of the seriousness of a violation, or when they do not result in a satisfactory resolution, individuals may be subject to suspension, probation, and/or dismissal. Please refer to the College's <u>Grievance Resolution Policy 2.26</u> for detailed guidelines.

Subject:Attendance and Timeliness PolicyPolicy:2.8Effective:October 1, 2009<br/>Reviewed: April 13, 2018<br/>Reviewed August 2018<br/>Revised July 2020Contact: Chief of Staff

Staff members of Chestnut Hill College are expected and required to report to work on a regular and timely basis.

#### Work Day

In general, the regular workday for full-time staff members is 8:30 a.m. to 4:30 p.m. or 9:00 a.m. to 5:00 p.m. The workday includes a one-hour, paid lunch period. There are no paid break periods built into the workday. Some offices or positions have hours based on an alternate schedule to meet student/College needs. Staff members with alternate schedules will be instructed by their supervisor. Supervisors will inform part-time staff members of their schedule.

#### **Attendance**

If you must be absent from work, you are required to call to report your absence to your supervisor each day. You should notify your supervisor or department head as soon as possible, but never later than the time you would normally report for work or within an hour of that time in cases of emergency.

Time missed from work, excluding absences covered under other College policies (e.g., sick leave), will be considered in terms of occurrences. An excessive number of occurrences is unacceptable and may result in corrective action as outlined in the <u>Corrective Action Plan Policy 2.10</u>.

Staff members who do not report for work or notify their supervisor for three or more consecutive scheduled work periods will be considered to have abandoned their position and the position will be posted as open.

#### **Timeliness**

Lateness occurs when a staff member does not adhere to a previously agreed upon work schedule. With the approval of your supervisor, you may vary your work schedule from time to time. In addition, your supervisor may require you to change your work schedule to better support the needs of the College.

Excessive lateness is unacceptable and may result in corrective action as outlined in the <u>Corrective</u> <u>Action Plan Policy 2.10.</u>

Subject:	Performance	
Policy:	2.9	
Effective:	September 10, 2007 Revised August 5, 2015 Reviewed August 2018	Contact: Chief of Staff

Staff members at Chestnut Hill College are expected to maintain a satisfactory level of performance on the job. As a representative of the College, appearance and conduct must be such that it reflects favorably upon the organization.

Staff members will be evaluated on an ongoing basis to ensure that performance meets the standard of excellence that is required by Chestnut Hill College. Your performance evaluation will be based upon the duties and requirements in the job description as well as goals and objectives set for the position by, or in consultation with, the supervisor.

Written performance appraisals will be completed and reviewed with the staff member toward the end of the <u>Employment Review Period Policy 2.6</u> and then on an annual basis. The format of the performance appraisal system is consistent College wide.

The Performance Evaluation Process provides an opportunity for supervisors and their staff to:

- Align individual and departmental goals and objectives with the College's Mission, Core Values and Strategic Plan.
- Align personal goals and objectives so that the staff employee can perform to the best of his/her ability.
- Clearly outline expectations of the staff member.
- Provide meaningful feedback to the staff member.

Note: At this time, performance evaluations will not be directly linked to compensation. This may occur at a future date to be determined.

Subject:Corrective Action PlanPolicy:2.10Effective:March 1, 2003<br/>Reviewed August 2018

Employees of Chestnut Hill College are expected to abide by the established rules and policies of the College, including, but not limited to, those outlined in the Standards of Conduct, the Attendance and Timeliness Policy and Performance Policy. The College provides employees who violate policies or exhibit unsatisfactory job performance an opportunity to comply with College requirements by means of a progressive discipline policy or Corrective Action Plan.

A Corrective Action Plan is a series of disciplinary actions, corrective in nature, taken to provide employees the opportunity to improve job performance and comply with College rules and policies. Such actions range from counseling/coaching, oral and written warnings, probation or suspension, to discharge, as deemed appropriate to the situation.

Before implementing a Corrective Action Plan, a supervisor should first consult with his or her Director, Dean or Vice President, and then with the Vice President, General Counsel or Director of Human Resources. The Vice President, General Counsel is responsible for the proper handling of such matters, including the assurance that appropriate action is taken when circumstances warrant.

The supervisor, with the assistance of the Director of Human Resources and Vice President, General Counsel, will also determine whether the particular violations are serious enough to warrant immediate specific disciplinary measures outside of progressive discipline, including discharge. Serious violations include, but are not limited to, those acts that could result in injury, impairment of the College's operations, or loss or damage to College's resources. Any behavior or action not congruous with the College's Mission is considered a serious violation.

The College reserves the right to skip one or more of the progressive discipline steps dependent upon the situation.

#### Corrective Action Procedures

• **Counseling/Coaching** is the most common method employed for assisting the employee to improve work performance or comply with rules and policies. This should be a cooperative attempt at determining and correcting the problem. With the exception of serious failures to conform to rules, policies and/or performance standards, disciplinary actions will occur only

after counseling/coaching efforts have been unsuccessful. The supervisor should keep notes of such counseling/coaching efforts.

• Warnings may be either oral or written. A written warning is used for more serious errors, failure to meet job requirements or violations of rules or policies, or when an oral warning has not produced satisfactory results. The warning should specify the problem(s) and what action is necessary to correct it. The supervisor should keep notes of the date and contents of the discussion and should advise the employee that a record is being maintained.

A written warning shall explicitly state that it is a written warning and should specify that further disciplinary action will ensue if the employee fails to correct the problem(s). A copy of the warning should be sent to the Vice President, General Counsel.

- **Disciplinary Probation or Suspension** are to be used when a prior warning does not produce satisfactory results in correcting behavior which is not in compliance with the College Standards of Conduct or uncorrected performance deficiencies, or it is determined that a violation is serious enough to warrant such action without prior use of a less severe discipline.
- **Probation** is for a specified period of time, during which the employee's performance or behavior is closely monitored in an effort to effect improvement or change. This is usually applicable to unsatisfactory job performance or dependability problems, such as tardiness or attendance. If new problems arise or performance significantly declines during the probationary period, immediate discharge may apply. The details of the probation including dates, specific nature of the problem(s) and the corrective action required should be in writing. A copy of this memo should be provided to the Vice President, General Counsel.
- **Suspension** is the temporary release from duty of an employee for up to 5 days without pay when it is determined that a violation or repetition of violations are serious enough to warrant suspension. Following consultation with the Vice President, General Counsel, written notice of suspension shall be given the employee. Notice should include the reason for suspension, and the dates and duration of the suspension.
- **Discharge** is the involuntary termination (other than layoff/reduction in work force) of an employee. Discharge should not occur unless there is a serious violation or repeated violation of College rules and policies or an uncorrected failure to meet job requirements.

Only the College President can authorize the discharge of an employee. Under no circumstances should an employee be discharged before consulting with the Vice President, General Counsel, who will review the circumstances and obtain the President's authorization.

If the violation is so serious that immediate termination is warranted, but the supervisor is unable to consult with the Vice President, General Counsel immediately, the employee should be placed on suspension until authorization can be obtained.

The employee being discharged should be notified in writing of the reason for discharge, the facts surrounding the incident(s), and the effective date of the discharge.

Subject:	Sex Discrimination, Sexual Harassment and Sexual Violence	
Policy:	2.11	
Effective:	May 23, 2011 Reviewed August 5, 2015 Revised August 2016 Revised August 2018 Revised August 14, 2020 Revised August 2021	Contact: Chief of Staff

**Please Note**: This policy was originally modified in April 2011 to ensure that Chestnut Hill College procedures are in compliance with the guidance issued by the Office for Civil Rights on April 4, 2011 relating to college and universities' obligations under Title IX to respond appropriately to allegations of sexual harassment and sexual violence. Sexual harassment and sexual violence are forms of sex discrimination prohibited by Title IX. In addition to sexual violence, this policy addresses any discrimination or harassment based on gender, sexual orientation, gender identity, or gender expression. This policy was subsequently modified in August 2014 and August 2015 to ensure that Chestnut Hill College is in compliance with the VAWA amendments, Campus SaVE Act, the April 2014 Questions and Answers on Title IX and Sexual Violence from the Office for Civil Rights, and guidance issued under The White House Document, Not Alone. This policy is reviewed and updated annually in order to ensure compliance with federal guidance and to best support members of our College community.

The policy was substantially reviewed and edited to be compliant with new regulations released by DOE and OCR in 2020. The policy below is effective on August 14, 2020 and will apply to formal complaints of sexual harassment brought on or after August 14, 2020. Complaints brought prior to August 14, 2020 will be investigated and adjudicated according to previous College policies. The College continues to monitor the order from the Biden administration Executive Order for OCR and DOE to initiate a comprehensive review of Title IX. If changes should occur from this comprehensive review the College will update the policy accordingly and distribute it to the campus community. It will also be updated in the Student Handbook.

#### **Policy Statement**

It is the policy of Chestnut Hill College that while employed or enrolled at Chestnut Hill College no administrator, faculty member, staff member or student shall be subject to discrimination based upon sex, which can include acts of sexual violence, sexual harassment, domestic violence, dating violence and stalking, by another member of the College community. Chestnut Hill College expects all members of the campus community to conduct themselves in a manner that does not infringe upon the rights of others; the College believes in a zero tolerance policy for gender-based or sexual misconduct.

Included within this Policy is the College's commitment to protect all individuals who are involved in an investigation of a potential violation of this Policy against retaliation from any member of the College community. Such retaliation will be deemed a separate basis for violating the College's Policy on Sex Discrimination, Sexual Harassment and Sexual Violence. For the purposes of this policy, sex discrimination, sexual harassment and sexual violence all fall under the category of sexual misconduct. Violations involving sexual misconduct that do not meet the criteria for investigation, adjudication, and resolution under Title IX will be handled under separate policies outlined in the Student Code of Conduct, Employee Manual, and/or Faculty Manual.

#### **Policy Rationale**

Chestnut Hill College values appropriate relationships, respect for all, and shared responsibility. Therefore, Chestnut Hill College is committed to fostering an educational and working environment that is free from sexual harassment and sexual violence. In recognition of and respect for the dignity of all at Chestnut Hill College, sexual misconduct in any form, cannot, and will not, be tolerated. This policy directly supports our mission in the areas of shared responsibility, social justice, and communal respect. The last decade has witnessed a heightened awareness in our society of the various forms of sexual misconduct, and a deep and sincere concern for the entire College Community prompts us to form a Policy on Sex Discrimination, Sexual Harassment and Sexual Violence.

The purpose of this policy is:

- To educate the community on the definitions of sexual misconduct,
- To outline the steps necessary to deal most effectively with cases involving allegations of sexual misconduct, and
- To define the rights and responsibilities for members of the Chestnut Hill College community.

#### Scope of Policy

- This policy and the procedures set forth herein apply to and cover all members of the College community in all three Schools without exception. The College community includes all administrators, faculty, staff, and students. Title IX protects students from sexual harassment in a school's educational programs and activities.
- The College also contracts with a number of vendors on campus. These individuals are also
  protected from all forms of discrimination and are held accountable to policies and procedures
  outlined by their respective employers. If a vendor is accused of misconduct against a member
  of the College community, the College will work collaboratively with the individual's employer.
  At the request of the College these individuals may also be subject to interim measures
  (outlined below) while an incident is investigated and resolved.
- Employees are protected from sexual discrimination in all phases of their employment including applications, job performance, salary, and promotions.
- Title IX also prohibits harassment based upon sex or sex-stereotyping.
- Members of the College community are protected from being retaliated against for filing a claim or for cooperating in an investigation

• This policy and the procedures cover all members of the College community in all three Schools for claims of discrimination, harassment or retaliation under any other protected category as outlined in the College's Non-Discrimination Policy 2.20.

#### **Legal Definition**

Discrimination or harassment on the bias of sex is a violation of Section 703 of Title VII of the I964 Civil Rights Action and Title IX of the Educational Amendments of 1972. Unwelcome sexual advancements, requests for sexual favors, and other verbal, non-verbal or physical conduct of a sexual nature constitute sexual harassment when:

- Submission to such conduct is made either explicitly or implicitly a term or a condition of an individual's employment or academic advancement;
- Submission to or rejection of such conduct by an individual is used as a basis for employment or academic decisions affecting the individual; or
- Such conduct has the purpose or effect of unreasonably interfering with an individual's academic or work performance or creating an intimidating, hostile, or offensive educational, living or working environment.

#### **Title IX Coordinator**

Chestnut Hill College designates Krista Bailey Murphy, Ph.D., Dean of Student Life, as the Title IX Coordinator. Dr. Murphy can be reached at 215-248-7142 or via email at <u>murphyk@chc.edu</u>. Dr. Murphy's office is located in Fournier, Room 144.

The Title IX Coordinator oversees the College's centralized review, investigation, and resolution reports of sexual misconduct. The coordinator also coordinates the College's compliance with Title IX. The Title IX coordinator is:

- responsible for oversight of the investigation and resolution of all reports of sexual misconduct;
- knowledgeable and trained in relevant state and federal laws and College policy and procedure;
- available to advise any individual, including a complainant, a respondent, or a third party, about the courses of action available at the College, both informally and formally;
- available to provide assistance to any College community member regarding how to respond appropriately to reports of sexual misconduct;
- responsible for monitoring full compliance with all requirements and timelines specified in the complaint procedures; and
- responsible for compiling annual and semi-annual reports.

#### SEXUAL MISCONDUCT OFFENSES INCLUDE, BUT ARE NOT LIMITED TO:

- Sexual Harassment
- Sexual Assault
  - Non-Consensual Sexual Contact (or attempts to commit same)
  - Non-Consensual Sexual Intercourse (or attempts to commit same)

- Sexual Exploitation
- Stalking
- Intimate Partner Violence: Domestic Violence or Dating Violence
- Bullying or Intimidation

Detailed definitions and examples of these forms of misconduct are included in the Supplemental Materials section of this Policy.

#### **Reporting Sexual Misconduct in Any Form**

If you have been subjected to an act of sexual misconduct, you are urged to report the incident immediately. You may also want to discuss the event with a close friend, roommate, Resident Assistant, staff, faculty, family member, etc. who can support you through the initial medical treatment (if necessary) and reporting of the events. If you have been the victim of sexual violence you are urged to report the incident to the police immediately.

If you have been the victim of an act of sexual misconduct, you may be wondering what to do next. Here are some of your **options**:

- Get to a place where you feel physically and emotionally safe.
- Contact someone you trust to stay with you for moral support.
- Immediately report the incident to the appropriate College personnel.
  - This could include a Resident Assistant (RA), Campus Safety and Security, the Title IX Coordinator, or another individual whom you trust.
- If you were a victim of sexual violence and wish to contact the police, you may do so by calling 911.
- If you were a victim of sexual violence, it is important to seek medical care so you can be treated for injuries and tested for pregnancy and sexually transmitted diseases. Philadelphia has created the Philadelphia Sexual Assault Response Center (PSARC). PSARC is located at 300 E. Hunting Park Avenue, Philadelphia, PA 19124 and can be reached via phone at 215-685-3251.
  - PSARC has specially trained and certified Sexual Assault Nurse Examiners (SANE) to assist in the medical process related to forensic exams. Forensic evidence can be collected up to 96 hours after an assault has occurred.
  - A forensic exam, completed by a medical practitioner, is the process through which physical evidence is collected. This evidence could be used in a judicial case, if the victim chooses to pursue charges. Physical evidence can include photo documentation of injuries, collection of fluids (blood, semen, urine, saliva) and other identifiable objects (hair, clothing with potential DNA). Forensic exams are free of charge to victims of assault and will not be billed to the victim or the insurance company.
- Avoid showering, bathing, douching or cleaning in any other way to help preserve medical evidence if you choose to prosecute. Any clothes, sheets, or other items that may be considered evidence should be stored in paper (not plastic) bags. If you are still wearing the clothes you had on at the time of the assault be sure to bring a change of clothes with you to the hospital.

#### To File A Complaint with the College

To make a report of an act of sexual misconduct, we encourage you to seek out another member of the College community with whom you feel comfortable (this may include a friend, coach, advisor, etc.). Campus Security (215-242-7777) can be reached 24 hours a day should you wish to file a complaint or need immediate assistance. Campus Security can also assist you in contacting the police if you would like to file a report with the police. The College does not limit the timeframe for filing a report of misconduct. Reports can be submitted at any time, including during non-business hours, following an incident, although the College's ability to take any action may be negatively affected by the length of time between the alleged incident and the report.

You may choose to pursue the incident through the College's hearing process; you may choose to prosecute through the police; or you may choose to do both. Once the matter is reported to the College, the College may have a responsibility to investigate the situation even if you chose not to cooperate with the College. You should not feel pressured into any option; you may want to consult with your family before making a decision.

In compliance with PA <u>Act 16 of 2019 (HB 1615)</u>, Chestnut Hill College also provides an online Title IX Reporting and Concern Form as a reporting option that can be accessed <u>here</u>. This online form allows for anonymous submissions.

#### Types of On Campus Reports/Confidentiality of Reports

The College encourages complainants of sexual misconduct to file a Formal Complaint so the College may provide supportive measures and initiate a full investigation and adjudication process (if desired). Different employees on campus have different abilities to maintain a complainant's confidentiality.

- Some individuals are required to maintain complete confidentiality; talking to them is sometimes called a "privileged communication." These individuals have a legal and professional obligation not to reveal information shared with them in the scope of performing their duties.
- Other employees may talk to a complainant in confidence, and generally only report to the College that an incident occurred without revealing any personally identifying information, such as the complainant's name. Disclosures to these employees will not trigger a College investigation into an incident against the complainant's wishes.
- All other College employees are designated as responsible employees and are required to
  report all the details of an incident (including the identities of both the complainant and
  alleged respondent) to the Title IX coordinator. A report to these employees constitutes a
  report to the College and generally obligates the College to investigate the incident and
  take appropriate steps to address the situation.
  - By virtue of their responsibilities in the residence halls, Resident Assistants (RAs) and Resident Coordinators (RCs) are considered responsible employees.

#### A. Privileged and Confidential Communications

Professional, licensed counselors and pastoral counselors who provide mental-health counseling to members of the school community (and including those who act in that role under the supervision of a licensed counselor) and nurses in the Health Center are not required to report any information about an incident to the Title IX coordinator without a complainant's permission.

Sheila Kennedy, SSJ, Ph.D.	Director,	215-248-7104	SJ 345
	Counseling Center		
	Psychologist		
Deirdre Horan, MSN, CRNP	Director, Health Center,	215-248-7111	FZ Lobby
	Nurse Practitioner		
Beth McLaughlin, RN, BSN	Registered Nurse	215-248-7111	FZ Lobby
Lisa Johnson, Psy.D.	Therapist	215-248-7104	SJ 343

#### B. Non-Professional Counselors and Advocates

Individuals who work in Campus Ministry can generally talk to a complainant without revealing any personally identifying information about an incident to the College. A complainant can seek assistance and support from these individuals without triggering a College investigation that could reveal the complainant's identity or that the complainant has disclosed the incident. While maintaining a complainant's confidentiality, these individuals or their office should report the nature, date, time, and general location of an incident to the Title IX Coordinator. This limited report – which includes no information that would directly or indirectly identify the complainant – helps keep the Title IX Coordinator informed of the general extent and nature of sexual violence on and off campus so the coordinator can track patterns, evaluate the scope of the problem, and formulate appropriate campuswide responses. Before reporting any information to the Title IX Coordinator, these individuals will consult with the complainant to ensure that no personally identifying details are shared with the Title IX Coordinator. The Title IX Coordinator will report this information to the Director of Security for inclusion in the Daily Crime Log and Annual Campus Crime Statistics.

Jackie Newns	Chief Officer for Mission and	215-248-7095	SJ 339
	Ministry		
Anna Ryan-Bender	Director of Campus Ministry	215-248-7993	SJ 348
Robert Mulligan, OSFS	Chaplain	215-248-7058	SJ 330

A complainant who speaks to a professional or non-professional counselor or advocate must understand that, if the complainant wants to maintain confidentiality, the College may be unable to conduct an investigation into the particular incident or pursue disciplinary action against the respondent. Even so, these counselors and advocates will still assist the complainant in receiving other necessary protection and support, such as victim advocacy, academic support or accommodations, disability, health or mental health services, and changes to living, working or course schedules. A complainant who at first requests confidentiality may later decide to file a complaint with the school or report the incident to local law enforcement, and thus have the incident fully investigated.

#### C. Reporting to Responsible Employees

Unless specifically listed above, all other College employees are considered responsible employees. A responsible employee is a College employee who has the authority to redress sexual violence, who has the duty to report incidents of sexual violence or other misconduct, or who is an individual who is reasonably believed to have this authority. Resident Assistants and Resident Coordinators are also considered responsible employees.

When a complainant tells a responsible employee about an incident of sexual violence, the complainant has the right to expect the College to take immediate and appropriate steps to investigate what happened and to resolve the matter promptly and equitably. A responsible employee must report to the Title IX coordinator all relevant details about the incident shared by the complainant so that the College can determine what happened – including the names of the complainant and respondent(s), any witnesses, and any other relevant facts, including the date, time and specific location of the alleged incident.

To the extent possible, information reported to a responsible employee will be shared only with people responsible for handling the College's response to the report. A responsible employee should not share information with law enforcement without the complainant's consent or unless the complainant has also reported the incident to law enforcement. Before a complainant reveals any information to a responsible employee, the employee should ensure that the complainant understands the employee's reporting obligations – and, if the complainant wants to maintain confidentiality, direct the complainant to confidential resources.

If the complainant wants to tell the responsible employee what happened but also maintain confidentiality, the employee should tell the complainant that the College will consider the request, but cannot guarantee that the College will be able to honor it. In reporting the details of the incident to the Title IX Coordinator, the responsible employee will also inform the Coordinator of the complainant's request for confidentiality.

Responsible employees will not pressure a complainant to request confidentiality, but will honor and support the complainant's wishes, including that the College investigate an incident fully. By the same token, responsible employees will not pressure a complainant to make a full report if the complainant is not ready to do so.

**Requesting Confidentiality from the College: How the College Will Weigh the Request and Respond.** If a complainant discloses an incident to a responsible employee but wishes to maintain confidentiality or requests that no investigation into a particular incident be conducted or disciplinary action taken, the College must weigh that request against the College's obligation to provide a safe, nondiscriminatory environment for all individuals, including the complainant.

If the College honors the request for confidentiality, a complainant must understand that the College's ability to meaningfully investigate the incident and pursue disciplinary action against the respondent(s) may be limited.

Although rare, there are times when the College may not be able to honor a complainant's request in order to provide a safe, non-discriminatory environment.

When weighing a complainant's request for confidentiality or determining that no investigation or discipline will be pursued, the Title IX Coordinator will consider a range of factors, including the following:

- The increased risk that the respondent will commit additional acts of sexual or other violence, such as:
  - o whether there have been other sexual violence complaints about the same respondent;
  - whether the respondent has a history of arrests or records from a prior school indicating a history of violence;
  - whether the respondent threatened further sexual violence or other violence against the complainant or others;
  - o whether the sexual violence was committed by multiple respondents;
  - whether the sexual violence was perpetrated with a weapon;
  - whether the complainant is a minor;
  - whether the College possesses other means to obtain relevant evidence of the sexual violence (e.g., security cameras or personnel, physical evidence);
  - whether the complainant's report reveals a pattern of perpetration (e.g., via illicit use of drugs or alcohol) at a given location or by a particular group.

The presence of one or more of these factors could lead the College to investigate the alleged incident. If the College determines that it cannot maintain a complainant's confidentiality, the College will inform the complainant prior to starting an investigation and will, to the extent possible, only share information with people responsible for handling the College's response.

The College will remain ever mindful of the complainant's well-being, and will take ongoing steps to protect the complainant from retaliation or harm and work with the complainant to create a safety plan. Retaliation against the complainant, whether by students or College employees, will not be tolerated. The College will also:

- assist the complainant in accessing other available victim advocacy, academic support, counseling, disability, health or mental health services, and legal assistance both on and off campus (see portion of policy identifying these);
- provide other security and support, which could include issuing a no-contact order, helping arrange a change of living or working arrangements or course schedules (including for the respondent pending the outcome of an investigation) or adjustments for assignments or tests; and
- inform the complainant of the right to report a crime to campus or local law enforcement and provide the complainant with assistance if the complainant wishes to do so.

Because the College is under a continuing obligation to address the issue of sexual violence campuswide, reports of sexual violence (including non-identifying reports) will also prompt the College to consider broader remedial action – such as increased monitoring, supervision or security at locations where the reported sexual violence occurred; increasing education and prevention efforts, including to targeted population groups; conducting climate assessments/victimization surveys; and/or revisiting its policies and practices. If the College determines that it can respect a complainant's request for confidentiality, the College will also take immediate action as necessary to protect and assist the complainant.

#### **Formal Complaints**

A Formal Complaint is a document – including an electronic submission - filed by a complainant with a signature or other indication that the complainant is the person filing the formal complaint, or signed by the Title IX Coordinator, alleging sexual harassment against a respondent about conduct within Chestnut Hill College's education program or activity and requesting initiation of the procedures consistent with the Chestnut Hill College Policy 2.11 on Sex Discrimination, Sexual Harassment and Sexual Violence to investigate the allegation of sexual harassment.

To file a Formal Complaint, a complainant must provide the Title IX Coordinator a written, signed complaint describing the facts alleged. A report filed through the online Title IX Reporting and Concern Form is not considered a formal complaint if it is filed anonymously. If a complainant does not wish to make a Formal Complaint, the Title IX Coordinator may determine a Formal Complaint is necessary. The Title IX Coordinator will inform the complainant of this decision in writing, and the complainant need not participate in the process further but will receive all notices issued under this Policy.

Once a Formal Complaint has been filed, the College will use its best efforts to process the incident (this includes investigation of facts, hearing notification, the hearing, deliberation, notification of the outcome of the hearing and the appeal process) within 90 business days. Circumstances may arise that require the extension of time frames, including extension beyond 90 days. Such circumstances may include the complexity of the allegations, the number of witnesses involved, the availability of the parties or witnesses, the effect of a concurrent criminal investigation, any intervening school break or vacation, or other unforeseen circumstances. In the event that the investigation and resolution exceed this time frame, the College will notify all parties of the reason for the delay and the expected adjustment in time frames. Best efforts will be made to complete the process in a timely manner by balancing principles of thoroughness and fundamental fairness with promptness.

#### **Alcohol and Drug Use Amnesty**

The health and safety of every student is of utmost importance. The Colleges recognize that students who have been drinking and/or using drugs (whether such use is voluntary or involuntary) at the time sexual misconduct occurs may be hesitant to report such incidents due to fear of potential consequences for their own conduct. The College strongly encourage students to report incidents of sexual misconduct. A witness to or individual who experience sexual misconduct, acting in good faith, who discloses any incident of sexual misconduct to College officials or law enforcement will not be sanctioned under the College's code of conduct for violations of alcohol and/or drug use policies occurring at or near the time of the incident(s) of sexual harassment or sexual violence. This amnesty provision also applies to student groups making a report of sexual misconduct. Amnesty does not preclude or prevent action by police or other legal authorities pursuant to relevant state or federal criminal statutes.

#### **Supportive Measures**

Complainants (as defined above), who report allegations that could constitute sexual misconduct under this policy, have the right to receive supportive measures from the College regardless of whether they desire to file a complaint. Supportive measures are non-disciplinary and non-punitive and may include, as appropriate and as reasonably available:

- referral to counseling or medical services
- extensions of deadlines or other course-related adjustments
- modifications of work or class schedules
- campus escort services
- restrictions on contact between the parties (no contact orders)
- changes in work or housing locations
- leaves of absence
- increased security and monitoring of certain areas of the campus

Supportive measures will remain private to the extent possible. Some College officials will be notified of supportive measures as needed for implementation.

#### **Emergency Removal**

As a residential educational institution, the College has a responsibility to protect the community from potential harm. The College retains the authority to remove a respondent from either institution's program or activity on an emergency basis, where the College (1) undertakes an individualized safety and risk analysis and (2) determines that an immediate threat to the physical health or safety of any student or other individual arising from the allegations of sexual misconduct or gender-based discrimination justifies a removal.

If a College official determines such removal is necessary, the respondent will be provided notice and an opportunity to challenge the decision immediately following the removal.

If appropriate, the College will work with the respondent to continue his/her course of study online.

#### Investigation

In order to assure a prompt and equitable resolution to the complaint, complainants will be asked to provide details of the reported incident, either verbally or in writing, detailing the specifics of the incident, names of individuals, date, time, place, specifics which occurred, witnesses to the events described, etc. This complaint will start the College's investigation of the events reported.

- An investigation will be conducted once a complaint is filed.
- The person who makes the report is the complainant and the individual named in the report is the respondent.
- Upon receipt of a formal complaint, the Title IX Coordinator will draft a Notice of Allegations that will be sent to the respondent. The Notice of Allegations will include the identity of the complainant, the alleged conduct violations, and the dates of these allegations. This Notice of

Allegations will be received prior to the beginning of an investigation. The Notice of Allegations will also state that the respondent is presumed not responsible and explain the use of an advisor of choice.

- There may be extenuating circumstances in which a complainant requests that the College investigate allegations confidentially. The College cannot promise complete confidentiality. Information can only be shared within the College if there is a "legitimate educational need." In order for information to be shared outside of the College, a complainant would need to give explicit permission or that information would need to be subpoenaed. It should be noted that the College's ability to thoroughly investigate and resolve incidents of sexual misconduct may by limited should the complainant not want his or her name or any identifiable information shared.
- The College bears the responsibility of conducting the investigation and collecting all evidence. All evidence collected, including copies of statements (as described below) will be shared with both parties.
- The respondent will be given the opportunity to provide his/her version of the reported incident. This can occur either verbally or in writing by the respondent to the investigator; the respondent has the right to decline this option.
- The College will provide an equal opportunity for the parties to present witnesses, including fact and expert witnesses, and other inculpatory and exculpatory evidence.
- The complainant's statement will be shared with the respondent.
- The respondent's statement (if provided) will be shared with the complainant.
- At the conclusion of the investigation, both parties will have an equal opportunity to review all evidence collected.
- The parties will have ten (10) business days to inspect and review the evidence and submit a written response by email to the investigator. The investigator will consider the parties' written responses before completing the Investigative Report. The parties and their advisors must sign an agreement not to photograph, copy or disseminate any of the evidence subject to inspection and review or use such evidence for any purpose unrelated to the College adjudication process.
- At the conclusion of the investigation, and following the 10-day review period, the investigator(s) will prepare an Investigative Report to be used by the Title IX Coordinator and hearing panel (if applicable).
- The College will use its best efforts to complete its investigation within 21 business days of the date it receives the complaint, to allow 10 days for review of this investigation, to allow 5 days for the completion of the investigative report (upon completion of these 10 days), and to schedule a disciplinary hearing within 14 business days of the completion of the Investigative Report.
  - At times, a thorough investigation may take longer than 21 days. In instances where extra time is needed, both parties will be notified of the reasons and an expected completion date.
- The parties may mutually agree to extend these time periods.

#### **Hearing and Resolution**

- Upon completion of the investigation, the College will schedule a hearing. As described above, every effort will be made to schedule a hearing within 14 business days of the completion of the Investigative Report.
- Both parties have the right to an advisor of choice; this advisor may be, but does not need to be, and attorney. If a party does not select an advisor of choice the College may provide one, at no charge, to the party.
- All hearings will be held using a live format. This may occur in person or virtually via the use of a video conferencing platform.
- The College cannot compel anyone to attend or participate in the hearing. However, if any party decides to not participate in the hearing, then the College cannot use any statements made by that individual in determining responsibility.
- The complainant and respondent are both subject to live cross examination by the advisor of choice for the other party (i.e. the advisor of choice for the complainant may cross examine the respondent and vice versa). Cross examination is not permitted directly by the complainant or respondent. Cross examination related to establishing credibility will generally be permitted, but questions regarding a party's previous sexual history will generally not be permitted. If a complainant or respondent refuses to participate in cross examination the College cannot use any statements previously made by that individual in determining responsibility.
- All hearings will be recorded and transcribed.
- Every effort is made to collect all information during the investigation. In the event that additional information is presented, both parties need to submit this additional documentation to the Title IX Coordinator at least 48 hours prior to the hearing; the Title IX Coordinator will share this information with the respective parties. Both parties will be shown a copy of the Statements provided by the other party; this includes Statements from any witnesses of fact.
  - Additional information presented at this point may result in the investigation being reopened.
- At least 72 hours' notice will be given to both complainant and respondent to appear at the hearing.
- In determining a remedy, the College may take into consideration the prior disciplinary history of the respondent.
- The College utilizes a preponderance of evidence as the standard of proof in all disciplinary proceedings; this standard is met if the proposition is more likely to be true than not true. Preponderance of evidence is the acceptable standard for civil cases.
- A written decision, complete with sanctions, if any, will be received within 10 business days after the hearing.
- The written decision will include the allegations, procedural steps that were followed, findings of fact, conclusions drawn based upon findings of fact, conclusions applying the facts to this policy and the Student Code of Conduct, a rationale for the findings for each charge, and appeal procedures.
- The complainant and respondent will be notified of the outcome of the hearing; this notification will be made in writing and will occur as concurrently as possible.
- The process will terminate if the respondent is no longer a student or employee.

- Please note that the College will still provide appropriate accommodations to the complainant if the respondent is no longer a student or employee. If the respondent is a student, the College reserves the right to place a hold on the account and withhold transcripts.
- The College will cooperate to the extent permitted by law with criminal proceedings.
- The College does not condone retaliation towards the respondent or the complainant.

Any claims of retaliation will be investigated and those individuals will be subject to disciplinary action. Please see the end of this policy for additional information on retaliation.

#### **Sanctions for Students**

Individuals found responsible for violating this policy may face one or more of the following sanctions. The severity of the incident, past judicial record, attitude, and willingness to make amends will be taken into consideration when determining sanctioning.

- Disciplinary Warning: notice to the student, orally or in writing, that continuation or repetition of the conduct found wrongful, within a period of time stated in the warning, may be cause for more severe disciplinary action.
- Disciplinary Probation: an official written notice to a student that violation of College policies, regulations, or patterns contrary to College standards or expectations, will not be tolerated. Repeated offenses or violations of any conditions of probation will result in more severe action, including possible suspension or expulsion. Disciplinary probation lasts for a stated time.
- Educational Sanctions: including counseling, reflection papers, research papers, classes and/or community engagement/service.
- Fines: fines range from \$10 to \$200 for punitive purposes and/or restitution.
- Restitution: the student or group may be required to make payment to the College, or to other persons, groups or organizations for damages to or misappropriation of property.
- Loss of Residency: a student will be required to leave the College residence community and may forfeit any housing costs. The student will be barred from entering all residence halls during the time of removal from the campus. A student who loses residency may be considered for future on-campus accommodations at the discretion of the Vice President for Student Life and the Director of Residence Life.
- Disciplinary Residence Hall Room Change: an action that requires a student to vacate his/her current room and relocate to another room because of the disciplinary process.
- Restrictions of Housing Lottery: an action may exclude a student from participation in a particular housing lottery or affect his/her ranking in a particular lottery.
- Suspension: separation of the student/group from the College for a specified period of time. This could include exclusion from classes and other privileges or College activities.
- Expulsion: termination (after due process) of student status for an indefinite period.
   The conditions of readmission, if permitted, shall be stated in the order of expulsion.

# Appeals

- Both parties have the right to appeal. A letter of appeal should be addressed to the Title IX Coordinator within 3 business days of receipt of the decision. Appeals may only be submitted on the following grounds:
  - evidence of improper or inadequate procedure;
  - prejudicial conduct;
  - disproportionate penalty;
  - new evidence, not available at the time of the investigation.
  - An appeal based on new evidence, not available at the time of the hearing will be referred back to the investigative process. Following the completion of the new evidence, the original hearing panel will reconvene for a second hearing.
  - Upon receipt of an appeal for improper or inadequate procedure, the Title IX Coordinator will review the case from initial complaint to resolution to determine if there was improper or inadequate procedure.
  - Upon receipt of an appeal for prejudicial conduct or disproportionate penalty, the Title IX Coordinator will convene a specially trained appeals board
  - If an appeal meets none of the above criteria, the complainant and/or respondent will be notified that the appeal does not meet the criteria to move forward.
  - The respondent's and/or complainant's letter(s) of appeal, the hearing panel's decision letter, and all other documents used in the hearing will comprise the official file to be used by the Appeal's Board.
  - The parties will receive written notice of an appeal decision within 10 business days.
  - Appeals will go a specially trained appeals board. While the College Appeals Board consists of faculty, staff, administrators or students as appointed by the President, no students will serve on appeals related to violations of the Policy on Sexual Discrimination, Sexual Harassment and Sexual Violence.
  - The non-appealing party will be notified that the appeal has been filed. Once it is formed, the Appeals Board will notify the parties if additional documentation is requested and the time period for its submission. All documentation reviewed by the Board will be made available in advance for both parties to review and submit comments; comments will be shared with one another. If evidence is discovered after the conclusion of the hearing, this new evidence will be reviewed by the Appeals Board. Both parties will be made aware of any new evidence. The Appeals Board will, after reviewing all available evidence and documentation, make a recommendation to the Title IX Coordinator or her designee. In cases involving a recommendation of suspension or expulsion, the recommendation of the Appeals Board will be issued to the President. In cases not involving suspension or expulsion, there is no right for either party to appeal to the President. Both parties will receive written notice of the appeal decisions within 10 business days after the Appeals Board has received any additional documentation it may request. As stated earlier, the review of the Appeals Board is limited to fact based issues, this includes evidence of improper or inadequate procedure, prejudicial conduct and/or disproportionate penalty.

• Sanctions, such as interim suspension from College housing or from the College itself, or from employment may be imposed during the appeals process at the decision of the Vice President for Student Life or the Assistant to the President for Administration and Special Projects.

#### **Alternative Resolution**

Parties who do not wish to participate in the full investigation and hearing process (as described above) may request Alternative Resolution by the College. The Title IX Coordinator will determine if Alternative Resolution is appropriate upon the written submission of a request by either party. Factors in considering the appropriateness of the alternative resolution process include, but are not limited to, the gravity of the allegations, whether there is an ongoing threat of harm or safety to the campus, whether the respondent is a repeat offender, and whether the parties are participating in good faith. This determination is not subject to appeal. In order to proceed, both parties must agree to this resolution. Either party may withdraw from the alternative resolution process at any time and resume the formal grievance process described above; the College, acting in good faith, may also determine, at any point in the process. Both parties also agree that the findings reached in the Alternative Resolution process are binding and cannot be appealed. Alternative Resolution is not permitted for allegations that involve sexual misconduct by faculty or staff against students.

Alternative Resolution typically takes the form of either Administrative Resolution or Mediation. In Administrative Resolution, the respondent agrees to and accepts responsibility for the charges (issued in writing through the Notice of Allegations as described above). A hearing panel will then be convened to determine sanctioning. At this hearing, the parties will have the opportunity to speak, including giving an impact statement, but there will be no cross examination and the facts will not be in question. The hearing panel will issue a written determination that includes sanctions, rational for these sanctions, and appeal procedures. Both parties will have the right to appeal the sanctions.

During mediation, any potential investigation will halt. If the mediation results in a resolution, the disciplinary process will be concluded, and the matter will be closed. If a resolution cannot be reached, the matter will be referred back to the Title IX Coordinator to re-evaluate other options for resolution, including investigation. During mediation, a facilitator will guide a discussion between the parties. In circumstances where the parties do not wish to meet face to face, either party can request that the facilitator conduct separate meetings. Whether or not the parties agree to meet face to face, each party will be permitted to bring an advisor of their choice to any meetings. At the conclusion of the mediation, the agreement reached between the parties will be signed by both parties.

Records of the outcomes of Alternative Resolution are maintained by the Title IX Coordinator.

## **Procedures for Faculty and Staff**

Any person who believes he or she has experienced sexual misconduct, as defined in the College's Policy on Sexual Discrimination, Sexual Harassment and Sexual Violence, may file a complaint against the Chestnut Hill College faculty, staff, or administration member (the person filing a complaint is referred to as a "complainant"). The procedures outlined below are designed to create a fair and confidential process for the complainant and respondent, while also ensuring a community built on

appropriate relationships and respect for all. As acts of sexual misconduct present a threat to the community, the President is kept apprised of all training and prevention efforts, as well as allegations of sexual misconduct.

## **Interim Measures**

Upon the filing of a complaint, the Title IX Coordinator will review the allegations and determine the necessity and scope of any interim measures to prevent further acts of harassment, misconduct, or retaliation and to provide a safe educational and work environment. The range of interim measures may include, but not be limited to:

- Adjusting the complainant's or respondent's work schedule, assignment, or location for employment.
- Changing the complainant's or respondent's academic schedule, allowing the complainant to take an incomplete in one or more courses, allowing the complainant to drop (or retake) a course without penalty, or complete course work via alternate delivery methods.
- Providing an escort to ensure safe movement between classes, work sites, and other activities.
- Allowing the complainant to withdraw from or retake a class without penalty, or extending deadlines for examinations or other assignments.
- Providing access to tutoring or other academic support.
- Putting the respondent on paid administrative leave until the conclusion of the investigation.
- Issuing a no contact order.

An individual's failure to comply with restrictions imposed by interim measures is a violation of this policy and a basis for disciplinary action, up to and including termination of employment.

# Investigation of a Complaint

# Investigator

The Title IX Coordinator will designate an Investigator (ordinarily a member of Human Resources, the Office of the President, or when necessary, an outside third party investigator) specifically trained in sexual misconduct investigations to conduct a prompt, thorough, and fair investigation of any sexual misconduct complaint against a College faculty or staff member. Every effort will be made to eliminate any possible or perceived bias in the selection of an investigator.

With the exception of sanctioning (described below), the Investigation, Hearing, and Resolution processes described above will be followed for cases involving faculty or staff. Alternative Resolution is not an option for allegations involving sexual misconduct by a faculty or staff member against a student.

# Sanctioning

If there is a finding of responsibility, the hearing panel will submit a report to the Vice President for Academic Affairs (if the respondent is full-time faculty), the Dean of the respective college (if the respondent is adjunct faculty) or the Director of Human Resources (if the respondent is staff) to make a final determination as to the appropriate disciplinary sanction, per policies outlined in the Faculty Manual and Staff Handbook, for the respondent's violation of the Policy. In the event that the respondent is a tenured faculty member, procedures outlined in the Termination of Contract and Dismissal policy (Faculty Manual Policy F301.1) will be followed. If a conflict of interest exists that could create real or perceived bias against either the complainant or the respondent, another Vice President may be appointed. All decisions related to suspension or termination of employment are made by the President.

# **Imposition of Sanctions**

# Suspension or Termination of Faculty.

Any disciplinary sanction that involves the suspension or termination of a faculty member will be conducted pursuant to the procedures outlined in the Faculty Handbook.

# **Disciplinary Actions against Staff.**

Disciplinary sanctions involving staff will be consistent with any applicable policies outlined in the Staff Handbook.

# Appeals

The respondent has the right to appeal the investigative determination and the sanction imposed. Appeals will be submitted to the Title IX Coordinator and will be handled by a third party contracted service.

The College's determination as to whether the respondent's conduct violated the Policy will be presumed to have been reached reasonably and appropriately, by a preponderance of the evidence. Therefore, an appeal is available only on the following grounds:

- evidence of improper or inadequate procedure;
- prejudicial conduct;
- disproportionate penalty;
- new evidence, not available at the time of the hearing.

Any appeal must be in writing and should be filed with the Title IX Coordinator within ten (10) calendar days of the date of receipt of the relevant Vice President's final decision.

## **Preservation of Records**

A confidential record of all complaints, including their disposition, will be maintained by the Title IX Coordinator.

## Retaliation

Chestnut Hill College strictly prohibits retaliation against any individual for reporting, providing information, exercising one's rights or responsibilities, or otherwise being involved in the process of responding to, investigating, or addressing allegations of sex discrimination, sexual harassment, and

sexual violence. Therefore, any retaliation, intimidation, threats, coercion, or discrimination against any such individual, undertaken or attempted either directly or by someone acting on behalf of another, will be addressed in the most serious way by the College, and individuals who engage in such actions are subject to discipline up to and including suspension, exclusion, or dismissal. These behaviors will result in subsequent disciplinary proceedings. Anyone who is aware of possible retaliation or has other concerns regarding the response to a complaint of sexual misconduct should report such concerns to the Title IX Coordinator or to any Deputy Coordinator, who shall take appropriate actions to address such conduct in a prompt and equitable manner.

# To File a Complaint with the Office of Civil Rights

Anyone who wishes to file a complaint with the Office of Civil Rights (OCR) may do so through the mail, email or online. Prior to filing a complaint with OCR against an institution, a potential complainant may want to find out about the institution's grievance process and use that process to have the complaint resolved. However, a complainant is not required by law to use the institutional grievance process before filing a complaint with OCR. If a complainant uses an institutional grievance process and also chooses to file the complaint with OCR, the complaint must be filed with OCR within 60 days after completion of the institutional grievance process. For more information on filing a complaint, please visit the OCR website at <a href="http://www2.ed.gov/about/offices/list/ocr">http://www2.ed.gov/about/offices/list/ocr</a>.

# **Record Keeping**

After a matter is concluded, the individual who conducted the investigation shall prepare a written summary of the matter. The purpose of the summary is (1) to insure the College is aware of repeat incidents by the same individual and (2) for record keeping purposes so the College can evaluate the effectiveness of its anti-harassment policy and procedures. This summary will be kept in a separate file which may be consulted for the two purposes stated.

# **Supplemental Information**

# **Definitions of Sexual Misconduct**

<u>Sexual Harassment</u>

Sexual Harassment is:

- unwelcome, gender-based verbal or physical conduct that is,
- sufficiently severe, pervasive and objectively offensive that it,
- unreasonably interferes with, denies or limits someone's ability to participate in or benefit from the College's educational program and/or activities, or is
- based on power differentials (quid pro quo, i.e. where an employee or student is informed their job or academic progress is dependent on their providing sexual favors to someone with authority over them), the creation of a hostile environment, or retaliation.

Examples include: an attempt to coerce an unwilling person into a sexual relationship; to repeatedly subject a person to egregious, unwelcome sexual attention; to punish a refusal to comply with a sexual based request; to condition a benefit on submitting to sexual advances; sexual violence; intimate partner violence, stalking; gender-based bullying.

Sexual harassment also includes harassment based on gender, sexual orientation, gender identity, or gender expression, which may include acts of verbal, nonverbal, or physical aggression, intimidation, or hostility based on sex/gender or sex/gender-stereotyping, even if the acts do not involve conduct of a sexual nature.

A single, isolated incident of sexual harassment alone may create a hostile environment if the incident is sufficiently severe. The more severe the conduct the less need there is to show a repetitive series of incidents to create a hostile environment, particularly if the harassment is physical.

# <u>Sexual Assault</u>

Sexual assault is defined as having sexual intercourse or sexual contact with another individual without consent, including:

- by the use or threat of force or coercion;
- without effective consent; or
- where that individual is incapacitated.

Sexual contact includes intentional contact with the intimate parts of another, causing another to touch one's intimate parts, or disrobing or exposure of another without permission. Intimate parts may include the breasts, genitals, buttocks, groin, mouth, or any other part of the body that is touched in a sexual manner. Sexual contact also includes attempted sexual intercourse.

Sexual intercourse includes vaginal or anal penetration, however slight, with a body part (e.g., penis, tongue, finger, hand, etc.) or object, or oral penetration involving mouth to genital contact.

It is important to note that a person who is incapacitated cannot consent to sexual activity. *Consent* to engage in sexual activity must be knowing and voluntary; it must exist from the beginning to end of each instance of sexual activity and for each form of sexual contact. Consent is demonstrated through mutually understandable words and/or actions that clearly indicate a willingness to engage freely in sexual activity. Consent is active, not passive. Incapacitation may result from the use of alcohol and/or drugs. Incapacitation and consent are further defined at the end of this policy.

Sexual contact and sexual intercourse are defined in additional detail below:

# <u>NON-CONSENSUAL SEXUAL CONTACT</u>

Non-Consensual Sexual Contact is:

- any intentional sexual touching,
- however slight,
- with any object,

- by a man or a woman upon a man or a woman,
- that is without consent and/or by force.

Sexual Contact includes:

- Intentional contact with the breasts, buttock, groin, or genitals, or touching another with any of these body parts, or making another touch you or themselves with or on any of these body parts; any intentional bodily contact in a sexual manner, though not involving contact with/of/by breasts, buttocks, groin, genitals, mouth or other orifice.
- <u>NON-CONSENSUAL SEXUAL INTERCOURSE</u> Non-Consensual Sexual Intercourse is:
  - any sexual intercourse
  - however slight,
  - with any object,
  - by a man or woman upon a man or a woman,
  - that is without consent and/or by force.

Intercourse includes:

- Vaginal penetration by a penis, object, tongue or finger, anal penetration by a penis, object, tongue, or finger, and oral copulation (mouth to genital contact or genital to mouth contact), no matter how slight the penetration or contact.
- <u>Sexual Exploitation</u>

Occurs when an individual takes non-consensual or abusive sexual advantage of another for his/her own advantage or benefit, or to the benefit or advantage of anyone other than the one being exploited, and that behavior does not otherwise constitute one of other sexual misconduct offenses. Examples of sexual exploitation include, but are not limited to:

- Invasion of sexual privacy;
- Prostituting another individual;
- Non-consensual video or audio-taping of sexual activity;
- Going beyond the boundaries of consent (such as letting your friends hide in the closet to watch you having consensual sex);
- Engaging in voyeurism;
- Knowingly transmitting an STI/D or HIV to another individual;
- Exposing one's genitals in non-consensual circumstances; inducing another to expose their genitals;
- Sexually-based stalking and/or bullying may also be forms of sexual exploitation
- <u>Stalking</u>

Stalking occurs when a person engages in a course of conduct or repeatedly commits acts toward another person, including following the person without proper authority, under circumstances that demonstrate either of the following:

- place the person in reasonable fear of bodily injury; or
- reasonably cause substantial emotional distress to the person.

Stalking includes the concept of cyber-stalking, a particular form of stalking in which electronic media such as the Internet, social networks, blogs, cell phones, texts, or other similar devices or forms of contact are used to pursue, harass, or to make unwelcome contact with another person in an unsolicited fashion.

Examples of stalking include:

- unwelcome and repeated visual or physical proximity to a person;
- repeated oral or written threats;
- extortion of money or valuables;
- unwelcome/unsolicited written communication, including letters, cards, emails, instant
- messages, and activity through social media or other online mediums;
- unwelcome/unsolicited communications about a person, their family, friends, or co-workers; or
- sending/posting unwelcome/ unsolicited messages with an assumed identity; or
- implicitly threatening physical contact;
- or any combination of these behaviors directed toward an individual person.

## Intimate Partner Violence: Domestic Violence or Dating Violence

Intimate-partner violence, also referred to as dating violence, domestic violence, and relationship violence, includes any act of violence or threatened act of violence against a person who is, or has been involved in, a sexual, dating, domestic, or other intimate relationship with that person. It may involve one act or an ongoing pattern of behavior. Intimate-partner violence can encompass a broad range of behavior, including, but not limited to, physical violence, sexual violence, emotional violence, and economic abuse. Intimate-partner violence may take the form of threats, assault, property damage, or violence or threat of violence to one's self, one's sexual or romantic partner, or to the family members or friends of the sexual or romantic partner. Intimate-partner violence affects individuals of all genders, gender identities, gender expressions, and sexual orientations and does not discriminate by racial, social, or economic background.

• Bullying or Intimidation

Bullying includes any intentional electronic, written, verbal, or physical act or a series of acts directed at another individual or individuals that is severe, persistent, or pervasive and that has the intended effect of doing any of the following: (i) substantially interfering with a student's education; (ii) creating a threatening environment; or (iii) substantially disrupting the orderly operation of the College. Bullying is prohibited, and participating in such acts will result in disciplinary action. Bullying that is based on gender, sexual orientation, gender identity, or gender expression, or based on any other protected classification as outlined in the College's *Non-Discrimination Policy* will be handled under this policy.

Intimidation is any verbal, written, or electronic threats of violence or other threatening behavior directed toward another person or group that reasonably leads the person(s) in the group to fear for

her/his physical well-being. Intimidation is prohibited and will result in disciplinary action.

Anyone who attempts to use bullying or intimidation to retaliate against someone who reports an incident, brings a complaint, or participates in an investigation in an attempt to influence the judicial process will be in violation of retaliation as described within this policy and will be subject to disciplinary action.

# ADDITIONAL APPLICABLE DEFINITIONS:

- Consent: Consent is clear, knowing and voluntary. Consent is active, not passive. Silence, in and of
  itself, cannot be interpreted as consent. The lack of a "no" cannot be interpreted as consent.
  Consent can be given by words or actions, as long as those words or actions create mutually
  understandable clear permission regarding willingness to engage in (and the conditions of) sexual
  activity.
  - Consent to any one form of sexual activity cannot automatically imply consent to any other forms of sexual activity.
  - Previous relationships or prior consent cannot imply consent to future sexual acts.
  - The College affirms a "yes means yes" standard for consent; by this standard, consent is an affirmative, conscious and voluntary agreement to engage in sexual activity
- Force: Force is the use of physical violence and/or imposing on someone physically to gain sexual access. Force also includes threats, intimidation (implied threats) and coercion that overcome resistance or produce consent ("Have sex with me or I'll hit you. Okay, don't hit me, I'll do what you want.").
  - Coercion is unreasonable pressure for sexual activity. Coercive behavior differs from seductive behavior based on the type of pressure someone uses to get consent from another. When someone makes clear to you that they do not want sex, that they want to stop, or that they do not want to go past a certain point of sexual interaction, continued pressure beyond that point can be coercive.
  - NOTE: There is no requirement that a party resists the sexual advance or request, but resistance is a clear demonstration of non-consent. The presence of force is not demonstrated by the absence of resistance. Sexual activity that is forced is by definition non-consensual, but non-consensual sexual activity is not by definition forced.
  - $\circ$   $\;$  In order to give effective consent, one must be of legal age.
  - Sexual activity with someone who one should know to be -- or based on the circumstances should reasonably have known to be -- mentally or physically incapacitated (by alcohol or other drug use, unconsciousness or blackout), constitutes a violation of this policy.
    - Incapacitation is a state where someone cannot make rational, reasonable decisions because they lack the capacity to give knowing consent (e.g., to understand the "who, what, when, where, why or how" of their sexual interaction).
    - This policy also covers a person whose incapacity results from mental disability, sleep, involuntary physical restraint, or from the taking of rape drugs. Possession, use and/or distribution of any of these substances, including Rohypnol, Ketomine,

GHB, Burundanga, etc. is prohibited, and administering one of these drugs to another individual is a violation of this policy. More information on these drugs can be found at <u>http://www.911rape.org/</u>

- Use of alcohol or other drugs will never function as a defense for any behavior that violates this policy.
- The sexual orientation and/or gender identity of individuals engaging in sexual activity is not relevant to allegations under this policy.
- For reference to the pertinent state statutes on sex offenses, please see <a href="http://www.legis.state.pa.us/WU01/LI/LI/CT/HTM/18/00.031">http://www.legis.state.pa.us/WU01/LI/LI/CT/HTM/18/00.031</a>.

### **External Resources**

### Medical Care for Sexual Assault:

### Philadelphia Sexual Assault Response Center (PSARC)

300 E. Hunting Park Avenue Philadelphia, PA 19124 215-685-3251 Hotline: 215-425-1625

#### **24-Hour Hotlines:**

Women Organized Against Rape 215.985-3333\* National Sexual Assault Hotline: 800-656-HOPE\* Philadelphia Domestic Violence Hotline: 866-SAFE-041

#### **Sexual Harassment:**

Women's Law Project 215.928.9801 Philadelphia Commission on Human Relations 215.686.4692

#### **Prosecution:**

Special Victims Unit 215.685.3251 Police Sex Crimes Unit 215.685.1180/81/82 Rape Prosecution Unit 215.686.8083

*Please note that these resources are in Philadelphia. For locations outside of Philadelphia please call 911.* 

\*These resources are confidential

## **Campus Wide Prevention Efforts**

Prevention efforts focus not only on education, but also primary prevention techniques such as bystander intervention, as well as providing alternative programming for individuals. Alternative programming sometimes has an educational component, but sometimes it is purely designed to provide an alcohol and drug free environment for individuals, thus helping to minimize their own risk. Examples of programs are included in the chart below:

Type of Program	Examples
Lectures & Workshops	Escalation Workshop
	"DUI: A Powerful Lesson" – Mark Sterner
	Women Organized Against Rape Workshop
	Healthy Choices Orientation Session
Awareness Programs	It's On Us Week of Action
	Alcohol 101 (in first year seminars and for
	policy violators)
	Denim Day
	Sobriety/Safe Drinking Pledge
	It's On Us Pledge
	DUI Simulator
	Virtual Bar
	Various Residence Hall Programs
	National Collegiate Alcohol Awareness Week
	Day of Silence
Alcohol Free Programming	Fridays After Dark (every Friday after 9 pm),
	Midnight Madness (funded by an NCAA
	CHOICES grant, Alternative programming on
	high risk days (Super Bowl, World Series,
	Halloween, St. Patrick's Day, etc.)
Training	Step UP to be a Dear Neighbor (bystander
	intervention training)
	Responsible Employee/Campus Security
	Authority Training with Faculty, Staff, Resident
	Assistants and other paraprofessional staff
	Sexual Harassment Training
Electronic	Social Media campaigns
	It's On Us Campaign
	Use of campus wide TVs

## **Educational Resources**

Our goal is to always prevent an incident from occurring. With this goal in mind, the remaining section includes examples of policy violations and risk reduction tips.

## **Risk Reduction Tips**

Risk reduction tips can often take a victim-blaming tone, even unintentionally. With no intention to victim-blame, and with recognition that only those who commit sexual violence are responsible for those actions, these suggestions may nevertheless help you to reduce your risk of experiencing a non-consensual sexual act. Below, suggestions to avoid committing a non-consensual sexual act are also offered:

- If you have limits, make them known as early as possible.
- Tell a sexual aggressor "NO" clearly and firmly.
- Try to remove yourself from the physical presence of a sexual aggressor.
- Find someone nearby and ask for help.
- Take affirmative responsibility for your alcohol intake/drug use and acknowledge that alcohol/drugs lower your sexual inhibitions and may make you vulnerable to someone who views a drunk or high person as a sexual opportunity.
- Take care of your friends and ask that they take care of you. A real friend will challenge you if you are about to make a mistake. Respect them when they do.

If you find yourself in the position of being the initiator of sexual behavior, you owe sexual respect to your potential partner. These suggestions may help you to reduce your risk for being accused of sexual misconduct:

- 1. Clearly communicate your intentions to your sexual partner and give them a chance to clearly relate their intentions to you.
- 2. Understand and respect personal boundaries.
- DON'T MAKE ASSUMPTIONS about consent; about someone's sexual availability; about whether they are attracted to you; about how far you can go or about whether they are physically and/or mentally able to consent. If there are any questions or ambiguity then you DO NOT have consent.
- 4. Mixed messages from your partner are a clear indication that you should stop, defuse any sexual tension and communicate better. You may be misreading them. They may not have figured out how far they want to go with you yet. You must respect the timeline for sexual behaviors with which they are comfortable.
- 5. Don't take advantage of someone's drunkenness or drugged state, even if they did it to themselves.
- 6. Realize that your potential partner could be intimidated by you, or fearful. You may have a power advantage simply because of your gender or size. Don't abuse that power.
- 7. Understand that consent to some form of sexual behavior does not automatically imply consent to any other forms of sexual behavior.
- 8. Silence and passivity cannot be interpreted as an indication of consent. Read your potential partner carefully, paying attention to verbal and non-verbal communication and body language.

## Examples

Amanda and Bill meet at a party. They spend the evening dancing and getting to know each other. Bill convinces Amanda to come up to his room. From 11:00 pm until 3:00 am, Bill uses every line he can think of to convince Amanda to have sex with him, but she adamantly refuses. He keeps at her, and begins to question her religious convictions, and accuses her of being "a prude." Finally, it seems to Bill that her resolve is weakening, and he convinces her to give him a "hand job" (hand to genital contact). Amanda would never had done it but for Bill's incessant advances. He feels that he successfully seduced her, and that she wanted to do it all along, but was playing shy and hard to get. Why else would she have come up to his room alone after the party? If she really didn't want it, she could have left.

Bill is responsible for violating the Non-Consensual or Forced Sexual Contact section of this policy. It is likely that a College hearing would find that the degree and duration of the pressure Bill applied to Amanda are unreasonable. Bill coerced Amanda into performing unwanted sexual touching upon him. Where sexual activity is coerced, it is forced. Consent is not effective when forced. Sex without effective consent is sexual misconduct.

Jiang is a junior and Beth is a sophomore. Jiang comes to Beth's dorm room with some mutual friends to watch a movie. Jiang and Beth, who have never met before, are attracted to each other. After the movie, everyone leaves, and Jiang and Beth are alone. They hit it off, and are soon becoming more intimate. They start to make out. Jiang verbally expresses the desire to have sex with Beth. Beth, who was abused by a baby-sitter when she was five, and has not had any sexual relations since, is shocked at how quickly things are progressing. As Jiang takes her by the wrist over to the bed, lays her down, undresses her, and begins to have intercourse with her, Beth has a severe flashback to her childhood trauma. She wants to tell Jiang to stop, but cannot. Beth is stiff and unresponsive during the intercourse. Is this a policy violation?

Jiang would be held responsible in this scenario for Non Consensual Sexual Intercourse. It is the duty of the sexual initiator, Jiang, to make sure that he has mutually understandable consent to engage in sex. Though consent need not be verbal, it is the clearest form of consent. Here, Jiang had no verbal or non-verbal mutually understandable indication from Beth that she consented to sexual intercourse. Of course, wherever possible, students should attempt to be as clear as possible as to whether or not sexual contact is desired, but students must be aware that for psychological reasons, or because of alcohol or drug use, one's partner may not be in a position to provide as clear an indication as the policy requires. As the policy makes clear, consent must be actively, not passively, given.

Sam and Chris are at a party. Sam is not sure how much Chris has been drinking, but is pretty sure it's a lot. After the party, Sam walks Chris to Chris' room, and Chris comes on to Sam, initiating sexual activity. Sam asks if Chris is really up to this, and Chris says yes. Clothes go flying, and they end up in Chris' bed. Suddenly, Chris runs for the bathroom. When Chris returns, Chris' face is pale, and Sam thinks Chris may have thrown up. Chris gets back into bed, and they begin to have sexual intercourse. Sam is having a good time, though Sam can't help but notice that Chris seems pretty groggy and passive, and Sam thinks Chris may have even passed out briefly during the sex, but Sam does not let that stop him. When Sam runs into Chris the next day, Sam thanks Chris for the wild night. Chris remembers nothing, and decides to make a complaint to the Dean.

This is a violation of the Non-Consensual Sexual Intercourse Policy. Sam should have known that Chris was incapable of making a rational, reasonable decision about sex. Even if Chris seemed to consent, Sam was well aware that Chris had consumed a large amount of alcohol, and Sam thought Chris was physically ill, and that Chris passed out during sex. Sam should be held accountable for taking advantage of Chris in that intoxicated condition. This is not the level of respectful conduct expected of students.

Subject:	Drug Free Workplace	
Policy:	2.12	
Effective:	July 1, 1999 Revised March 12, 2012 Reviewed August 2018	Contact: Chief of Staff

The Drug Free Workplace Act of 1988 requires each government contractor, subcontractor and federal grantee to develop and notify all employees of its drug prohibition policies. For Chestnut Hill College, the policies are as follows:

- 1. It is unlawful to manufacture, distribute, dispense, possess or use a controlled substance while engaged in their employment responsibilities and/or when on the premises of Chestnut Hill College
- 2. As a condition of employment, employees will abide by the terms of the statement in paragraph #1 and must notify the Human Resources Office in writing if he or she is convicted of a violation of a criminal drug statute occurring in the workplace no more than five calendar days after such conviction.
- 3. All employees are encouraged to attend programs on drug abuse awareness sponsored by various campus offices in order to become as informed as possible about the physical and psychological hazards of illegal drug use.
- 4. Drug counseling and rehabilitation is available through the College's Employee Assistance Program and through the health insurance plans the College sponsors. Employees may receive additional information in the Human Resources Office.
- 5. Any employee found possessing or using a controlled substance on the premises of Chestnut Hill College will be liable to immediate suspension from employment until he/she has undergone at least six months of therapy with a qualified counselor. After that period, employment may be resumed upon the recommendation of the counselor.
- 6. Any employee found manufacturing, distributing, or dispensing a controlled substance on the premises of Chestnut Hill College will be liable to immediate dismissal.
- 7. With the exception of the dessert reception for graduating seniors, the dinner to honor graduating students, or with written permission from the College President, alcoholic beverages may not be served at any College event where students, undergraduate or graduate, will be present.

Subject:	Tobacco Free Campus Policy	
Policy:	2.13	
Effective:	October 1, 2009 Reviewed August 5, 2015 Revised August 2018	Contact: Chief of Staff

Chestnut Hill College is committed to the health and wellness of its students, faculty, staff and visitors. In keeping with this commitment, Chestnut Hill College has adopted a Tobacco Free Campus Policy, effective August 15, 2018. Tobacco use is prohibited within the campus boundaries, in all College buildings, at all College sponsored events, and in all College owned vehicles. This policy also applies to parking lots, walkways, sidewalks, athletic facilities, and private vehicles parked or operated on College property. This policy applies to all faculty, staff, students, vendors, contractors, visitors and guests.

Tobacco use includes any lighted tobacco product (e.g., cigarettes, cigars, clove cigarettes, pipes), any oral tobacco product (e.g., smokeless tobacco, dip, chew), vaping, or the use of electronic cigarettes.

All employees of the Chestnut Hill College community are asked to respectfully remind others of the College's Tobacco Free Policy. Primary responsibility for enforcement falls to Campus Safety and Security. Campus Safety and Security can ask for identification from anyone found to be in violation of the policy; an incident report will be filed for anyone violating this policy. Student violations will be sent to the Dean of Student Life for processing. Employee violations will be sent to Human Resources. Vendor violations will be handled by Vendor Supervisor. Guests found to be intentionally and consistently violating this policy may be asked to leave campus. Students and employees should review their respective Handbooks and/or Employee Manual for information on individual disciplinary processes.

Penalties for violations are listed below:

First Violation – Warning Second Violation - \$25 fine Third Violation - \$50 fine; disciplinary probation (students) or corrective action plan (employees) Fourth Violation - \$100 fine; disciplinary probation (students) or corrective action plan (employees) Fifth Violation – possible dismissal or termination of employment

All fines collected will be used to further the College's health and wellness programming.

Employees of the College community who choose to smoke are required to leave campus. Chestnut

Hill College is bordered by Fairmount Park, Morris Arboretum, and private residences. Individuals are expected to be respectful of these neighbors and to properly dispose of any tobacco related items. It is a safety hazard, and disrespectful, to dispose of tobacco related products on the ground. Additionally, please be mindful to not block access or egress to the aforementioned green spaces, private residences, and/or SEPTA bus stops.

If you are looking for resources to help quit using tobacco products, please contact Human Resources, Student Health Services, <u>https://smokefree.gov</u> or <u>www.smokefreephilly.org</u> for local resources.

Subject:	Family Medical Leave Policy	
Policy:	2.14	
Effective:	July 1, 1999 Revised January 16, 2009 Reviewed August 2018 Revised November 2020 Revised July 2021	Contact: Chief of Staff

The Family and Medical Leave Act of 1993 (FMLA) applies to all employers which employ 50 or more employees during each of 20 or more calendar weeks in the current or preceding calendar year. Chestnut Hill College meets this criteria and therefore complies with all FMLA regulations as appropriate.

### Who is eligible?

To be eligible for FMLA benefits, an employee must have been employed for at least 12 months and must have provided at least 1,250 hours of service during any 12 months.

### What are FMLA benefits?

The FMLA entitles an eligible employee to a total of 12 work weeks of unpaid leave during any 12month period:

- 1) due to the birth, adoption, or placement for foster care of the employee's son or daughter;
- 2) in order to care for the employee's spouse, son, daughter, or parent with a serious health condition;
- 3) because of a serious health condition that makes the employee unable to perform the functions of the employee's position.
- 4) employees with a spouse, son, daughter, or parent on active duty or call to active duty status in the National Guard or Reserves in support of a contingency operation may use their 12-week leave entitlement to address certain qualifying exigencies. Qualifying exigencies may include attending certain military events, arranging for alternative childcare, addressing certain financial and legal arrangements, attending certain counseling sessions, and attending post-deployment reintegration briefings.

FMLA also includes a special leave entitlement that permits eligible employees to take up to 26 weeks of leave to care for a covered service member during a single 12-month period. A covered service member is a current member of the Armed Forces, including a member of the National Guard or Reserves, who has a serious injury or illness incurred in the line of duty on active duty that may render the service member medically unfit to perform his or her duties for which the service member is undergoing medical treatment, recuperation, or therapy; or is in outpatient status; or is on the temporary disability retired list.

The 12-month period is measured from the employee's first day of covered FMLA leave.

# **Requesting and Taking FMLA**

Employees must give 30 days' written notice of foreseeable events that will result in a request for family or medical leave. If 30 days written notice is impossible, the employee must give such written notice as is practicable. Employees must schedule planned medical treatments with due regard for the operations of Chestnut Hill College.

Employees must also provide sufficient information to the Human Resources Office to determine if the leave may qualify for FMLA protection and the anticipated timing and duration of the leave. Sufficient information may include that the employee is unable to perform job function, the family member is unable to perform daily activities, the need for hospitalization or continuing treatment by a health care provider, or circumstances supporting the need for military family leave. Employees also must inform the employee is for a reason for which FMLA leave was previously taken or certified. Employees also may be required to provide a certification and periodic recertification supporting the need for leave.

Effective November 1, 2020, Chestnut Hill College has partnered with MedLeave Solutions, LLC, a subsidiary of Creative Benefits, Inc., as the administrator of employees' family and medical leave. With years of experience administering all types of leaves, the MedLeave team will serve as a trusted partner to the College and its employees.

Written requests regarding FMLA should be submitted to the Human Resources Office, either at <u>HROffice@chc.edu</u> or delivered in person. All requests are confidential and employees' will receive a response from HR within 24 hours of their request.

# FMLA for Serious Health Conditions

"Serious health condition" is defined as a condition requiring in-patient care or continuing treatment by a health care provider. "Continuing treatment" includes (a) two or more visits to a health care provider or (b) a single visit to a health care provider that results in a regimen of continuing treatment under supervision of a health care provider.

In the case of an employee's serious health condition or that of a covered family member, Chestnut Hill College may require that the employee use any accrued paid leaves such as vacation, personal, or sick leave toward any part of the 12-week leave provided by the Act.

In the case of a serious health condition, leave may be taken on an intermittent or reduced schedule only if medically necessary.

Chestnut Hill College may require medical certification of a serious health condition and may obtain a second opinion at its own expense

## FMLA for Birth, Placement or Adoption of a Child

When an employee requests leave due to the birth, placement, or adoption of a child, Chestnut Hill College may require that the employee use any accrued paid leaves such as vacation and personal but not sick leave toward any part of the 12-week leave provided by the Act.

In the case of the birth, adoption, or placement of a child, leave may be taken on an intermittent or reduced schedule only if approved by the supervisor and appropriate Vice President.

# FMLA Leave for Care of a Covered Military Service Member

When an employee takes leave to care for a covered military service member, Chestnut Hill College may require that the employee use any accrued paid leave time such as vacation and personal toward any part of the up to 26-week leave.

# **Employee Benefits while taking FMLA**

Chestnut Hill College will maintain group health care coverage for the employee for the leave's duration and under the conditions that coverage would have been provided had the employee not taken the leave. The employee should mail her/his portion of any medical insurance premium to Chestnut Hill College, Human Resources Office, 9601 Germantown Ave, Philadelphia, PA 19118-2693.

Generally, paid leave for vacation, etc. cannot be earned while on leave of more than thirty (30) calendar days. Please refer to the specific leave policies within the Chestnut Hill College Employee Manual for more detailed information.

# Return from FMLA

Upon return of the employee, Chestnut Hill College will restore the employee to the same or a substantially equivalent position to the one the employee held prior to taking the leave. The taking of leave may not result in the loss of any seniority or employment benefits accrued prior to the taking of the leave.

If an employee is unable to return after using all available paid leaves and unpaid FMLA leave, Chestnut Hill College may post the employee's position as open and proceed with a hiring process.

Subject:Americans with Disabilities ActPolicy:2.15Effective:October 1, 2009<br/>Revised September 17, 2012<br/>Reviewed August 2018

The Americans with Disabilities Act (ADA) and the Pennsylvania Human Relations Act prohibit discrimination against a qualified person with a disability in any employment practice, including, but not limited to: recruitment, hiring, promotion, discharge, compensation, training, provision of benefits, and other terms and conditions of employment.

Chestnut Hill College is committed to making reasonable accommodations in policies, practices and procedures when such modifications are necessary for any qualified applicant or employee to perform the essential functions of the position. Reasonable accommodation means that the accommodation cannot cause the college undue hardship and cannot interfere with the day-to-day activities of the institution as defined in the Americans with Disabilities Act of 1990, which was amended in 2008. Please visit <u>www.eeoc.gov</u> for the full definition.

The College encourages any employee and/or applicant who has a disability to request accommodations in order to perform the responsibilities set forth in the employee's current job description or for the position to which they are applying.

#### **Requesting Accommodation(s) - The Interactive Process**

1. Consistent with relevant federal, state and local laws, the College provides equal employment opportunities to qualified individuals with disabilities. The College will make reasonable accommodations for the disclosed and properly documented physical or mental limitations of an otherwise qualified individual with a disability who is an applicant for a position or who is already employed by the College, unless undue hardship would result. As part of this process, the College will engage in an appropriate interactive process with the applicant or employee concerning this matter.

2. An applicant for employment or employee who requires an accommodation in order to participate in the application process or to perform the essential functions of their job should promptly contact the Director of Human Resources in order to request such an accommodation.

3. Any individual requesting an accommodation must provide a medical certification from a licensed physician or appropriate health care provider. The medical certification should address the issue(s) requested by the College as part of the interactive process including, but not limited to:

- the applicant's/employee's diagnosis;
- the specific symptoms;
- the expected length of time the employee may be affected by the symptoms;
- identify which life activities are specifically affected;
- identify which essential job functions cannot be performed;
- explain the connection between the symptoms and the essential job functions.

\*\*Additional information may be requested by the College as part of the interactive process.\*\*

The College will consider any suggestions from the employee regarding the accommodation that is requested, but the final determination as to any accommodation will be made by the Director of Human Resources.

Subject:Amorous RelationshipsPolicy:2.17Effective:May 5, 2008<br/>Reviewed August 2018Contact: Chief of Staff

Chestnut Hill College seeks to maintain an educational and working atmosphere wherein students, faculty, administrators and staff interact in appropriate professional and pedagogic ways. Pursuant to this, the policy on Amorous Relationships outlines expectations and prohibitions regarding such relationships. This policy applies to all employees, full time or part time, and paid or unpaid.

#### **Relationships with Students**

Amorous or sexual relationships between students and faculty members with whom they have an academic or evaluative relationship are fraught with the potential for exploitation. The respect and trust accorded a faculty member by a student, as well as the power exercised by the faculty member in an academic or evaluative role, make voluntary consent by the student for an amorous or sexual relationship suspect.

Similarly, the relationship between a coach and his/her team members has the potential for exploitation. Relationships between students and faculty or staff in positions that require them to serve as advisors, mentors or supervisors to students and/or student groups have the same potential.

Amorous or sexual relationships with students even if the other party is not in a direct academic, evaluative, mentoring, coaching, advising or supervisory relationship with the student also raise questions regarding the appropriateness of such behavior and contain the potential for future favoritism or the perception of favoritism.

Therefore, all such relationships with students are prohibited at Chestnut Hill College, even if the parties consent to the relationship.

In their relationships with students, employees are expected to be aware of their professional responsibilities and to avoid apparent or actual conflict of interest, favoritism, or bias. It is the responsibility of the employee to immediately disclose such relationships to the Director of Human Resources. When a prohibited sexual relationship exists, effective steps will be taken to ensure unbiased evaluation or supervision of the student. In addition, discipline of the employee will be imposed, up to and including the possibility of separation from employment.

## **Relationships with Staff**

Employees of the College, who are in a position of power or authority or seniority over a subordinate employee, are strongly discouraged from engaging in a sexual or amorous relationships. The authoritative individual's position again raises the possibility for exploitation.

If a consensual amorous or sexual relationship develops, it must be immediately disclosed to the Director of Human Resources, and steps will be taken to assure that the subordinate is evaluated in an unbiased fashion. It is the responsibility of the employee to disclose the relationship. Failure to do so will result in disciplinary action, including the possibility of separation from employment.

## **Other Considerations**

Employees are reminded that there are potential problems arising from amorous relationships with other employees in the workplace including, but not limited to difficulties or issues arising from interoffice workflow and sexual harassment allegations. Employees enter these relationships at their own risk and should be aware that the College will take all sexual harassment allegations or other grievances seriously and these are subject to the policies and procedures of the College.

A supervisor is required to consult with the Director of Human Resources if he/she is uncertain as to whether a relationship violates this policy and/or Chestnut Hill College's <u>Policy on Sexual Harassment</u> (see Policy 2.11).

Any employee or student who feels he/she is involved in a sexual or romantic relationship that is not welcome or consensual should contact a Designated Complaint Recipient in accordance with <u>Policy</u> <u>2.11</u>. This policy does not supersede or replace the Sexual Harassment Policy.

Subject:	Professional Appearance	
Policy:	2.18	
Effective:	October 1, 2009 Revised August 5, 2015 Reviewed August 2018	Contact: Chief of Staff

Professional office attire, grooming and personal cleanliness reflects the image that Chestnut Hill College staff members present to students, parents, visitors or other constituents of the College. A staff member is expected to present a clean, neat and professional appearance and to dress according to the requirements of his or her position. If a staff member is unsure of the appropriateness of a particular item of clothing, the staff member should not wear it. Standards for office attire may vary by department. It is the responsibility of the respective department supervisor to set the standards.

Professional office attire includes but is not limited to the following: collared shirts, ties, dress slacks, sport coat, business suit, pantsuits, skirt suits, dress shirts or blouses, dress cropped or capri pants, and skirts of at least knee length.

Professional office attire does not include tank tops, halter tops, excessively short or tight-fitting clothing, revealing clothing, or other generally recognized casual sportswear like jeans or denim pants or skirts, cargo pants, casual capri or crop pants, t-shirts, shorts, beach sandals, flip flops or sneakers/athletic shoes. Tattoos and body piercings should not be visible. Exotic hair colors and styles are not permitted.

Additionally, appropriate attire on early dismissal Fridays during the summer may be business casual such as khakis and a collared polo shirt.

Staff members who have dual responsibilities should dress based on the responsibilities of their fulltime position.

The staff member's supervisor is responsible for monitoring the staff member's professional appearance, advising the staff member when non-compliance of the policy takes place and for informing the staff member that repeated non-compliance could ultimately lead to corrective action.

Subject: Whistleblower Policy

Policy: 2.19

Effective: April 25, 2005 Revised August 2009 March 1, 2019 **Contact: Chief of Staff** 

All employees of the Chestnut Hill College community are expected to adhere to the highest standards of ethical conduct in carrying out their duties and responsibilities for the College. The College is committed to operating in compliance with applicable laws and regulations and College policies.

Chestnut Hill College maintains this Whistleblower Policy in an effort to encourage good-faith reports of suspected wrongdoing without fear of retaliation. Employees are encouraged to present facts and express concerns about suspected wrongdoing as it pertains to the business operations of the College.

The College encourages the reporting of suspected wrongdoing in a timely manner. The reporting procedure described below will best allow the College to promptly investigate claims.

This Whistleblower Policy pertains to the reporting and investigation of suspected wrongdoing committed by an employee of the College in the course of conducting College business.

For purposes of this Policy, when the violation involves accounting or financial matters or use of College resources, wrongdoing is defined as:

- a) A violation of local, state, or federal law or regulation, or
- b) A violation of College policy

Such wrongdoing may include but is not limited to:

- Theft of cash or of other College property
- Misappropriation of College funds / inappropriate use or misuse of College funds or College property
- Fraud or falsification of accounting or financial reports or records
- Falsification of work hours as reported on time sheets by employees, including student employees
- Inappropriate allocation or spending of College funds

• Inappropriate authorization of the use of College funds or resources

This Whistleblower Policy is not intended to be used to report general employment-related concerns. Employees are encouraged to constructively discuss employment-related concerns with their supervisors and/or should consult either <u>Grievance Resolution Policy 2.26</u> or the Faculty Grievance Policy F 301.4 for more information.

# Making a Report

To make a report via this Policy, an employee is asked to complete and sign a <u>Whistleblower Policy</u> <u>Disclosure Statement Form 5.4.</u> The Whistleblower Policy Disclosure Statement should be completed as soon as possible after the incident(s) leading to the allegation of wrongdoing.

Once the Whistleblower Policy Disclosure Statement has been completed, the individual making the report is to mail or deliver the Whistleblower Policy Disclosure Statement to the Director of Human Resources at the College. In the event an individual wants to make a report of suspected wrongdoing involving a member of the Human Resources staff, the individuals completed Whistleblower Policy Disclosure Statement should be submitted to the Vice President for Financial Affairs.

An employee who wishes to remain anonymous may mail the completed Whistleblower Policy Disclosure Statement to one of the offices listed above, and is not required to include his/her name or other identifying information on the report. However, anonymous reports may be more difficult to investigate and substantiate.

Employees may verbally report suspected wrongdoing in lieu of making a written report, and should be prepared to provide the types of information requested on the Whistleblower Policy Disclosure Statement. To make a verbal report, the Director of Human Resources should be contacted at 215.248.7036. If it is not appropriate to contact a member of the Human Resources staff, the Vice President for Financial Affairs should be contacted at 215.248.7163.

By submitting a Whistleblower Policy Disclosure Statement or making a verbal report of suspected wrongdoing, an employee certifies that the information being provided accurately reflects the individual's full knowledge of the incident. The individual also acknowledges that he/she understands an investigation of the allegations will commence.

## **Protection from Retaliation**

An individual, who, in good faith, makes a report, as outlined in this Policy, will not suffer retaliation by the College as a result of making a report. Retaliation is defined as harassment, discrimination or adverse employment or academic actions. An individual makes a good-faith report when he/she has no specific reason to believe the allegations are false and when the report is made without consideration of personal gain.

An individual who participates in the investigation of an alleged wrongdoing will not be subject to retaliation by the College.

An employee who believes that he/she has been retaliated against after making a good-faith report via this Policy, or after participating in an investigation, is to notify the Director of Human Resources. If the individual feels he/she has been retaliated against by or because of actions of the Director of Human Resources, the Vice President for Financial Affairs is to be notified.

An employee who harasses or otherwise retaliates against someone who has reported a suspected wrongdoing in good faith, or who has participated in an investigation, will be subject to corrective action, up to and including termination of employment.

# Confidentiality

The identity of an individual who makes a report via this Policy, as well as the identity of the individual(s) suspected of wrongdoing, will be kept confidential to the extent practical. Only those having a business-need-to-know the information and/or who are involved in the investigation of alleged wrongdoing will be informed of the report.

Individuals submitting a report should be aware that their public testimony may be required if the matter is turned over to law enforcement or other public agency.

An individual who makes a report via this Policy, and all those involved in the investigation or who become aware of the report, must refrain from discussing the report and allegations, the investigation, and/or the outcome of the investigation with their colleagues and anyone not directly involved in the investigation. This paragraph is not intended to prevent an individual from discussing the investigation as required or permitted by law.

# Investigation

After receiving a Whistleblower Policy Disclosure Statement or a verbal report of suspected wrongdoing, the Director of Human Resources will promptly initiate an investigation, involving others as necessary. If the report has been made directly to the Vice President for Financial Affairs, he or she will initiate the investigation. Responsibility for the investigation may be delegated to another member of the College administration or to an outside agency as appropriate based on the allegations.

College employees may be questioned as part of an investigation and will be expected to fully cooperate.

If the investigation establishes that a wrongdoing has occurred, the Director of Human Resources and/or the appropriate member of the senior administration will determine the applicable corrective action. An individual suspected of wrongdoing may be referred to law enforcement depending on the nature of the suspected wrongdoing and the facts and circumstances of the case.

The College administrator overseeing the investigation will be responsible for documenting the investigation, the outcome, and the facts and circumstances on which the outcome was based. Such documentation will be filed in confidential files located in the Human Resources office. In the event a report involving a member of the Human Resources staff was made, documentation pertaining to the investigation will be maintained by the Vice President for Financial Affairs.

The individual who made the report will be apprised of the outcome of the investigation, unless such individual has remained anonymous. It may not be advisable to share detailed information regarding the investigation or outcome, in which case a summary of the outcome will be provided to the extent possible.

## **Consequences of Making a False Report**

A report made via this Policy may have considerable impact on the personal and professional life of the individual accused of wrongdoing. While employees are encouraged to make good-faith reports per this Policy, knowingly making a false or misleading report will lead to corrective action. Corrective action for an employee who has intentionally made a false or misleading report may include termination of employment. Additionally, knowingly providing false, incomplete, or misleading statements during the course of an investigation will lead to corrective action, up to and including termination of employment.

# Other Employment-related or Academic Concerns, or Suspected Criminal Activity

As noted above, this Whistleblower Policy pertains to the reporting and investigation of suspected financial wrongdoing. Other employment-related concerns, academic concerns, concerns of students, or suspected criminal activity should be reported as outlined below.

**Employment-related / Academic Concerns --** Faculty are encouraged to constructively discuss employment-related concerns and should consult the Faculty Grievance Resolution Policy F 301.4 for more information. Faculty may feel free to address concerns to their Department Chair or to the Dean of the Faculty.

**Harassment** -- If a College employee feels he/she is being harassed in violation of the College's Antiharassment Policy, the Director of Human Resources is to be promptly notified.

**Safety-related Concerns** -- Concerns pertaining to the safety of the work environment may be addressed as outlined in either the <u>Grievance Resolution Policy 2.26</u>. Additionally, such concerns should promptly be brought to the attention of the Vice President for Student Life.

**Suspected Criminal Activity** -- Any suspected criminal activity involving or witnessed by a member of the College community is to be immediately reported to Campus Security at 215.753.3637. Employees are also encouraged to report suspected criminal activity to the appropriate law enforcement official.

Subject:Non-Discrimination PolicyPolicy:2.20Effective:December 5, 2011<br/>Reviewed August 5, 2015Contact: Chief of Staff

Chestnut Hill College, founded by the Sisters of Saint Joseph, is committed to an active inclusive love of all people without distinction. Therefore, it is the policy of Chestnut Hill College that no person will be discriminated against by Chestnut Hill College in admission to or participation in any educational program and, moreover, no person will be discriminated against in employment, including recruitment, hiring, promotion, termination or forms of compensation or on any other terms of employment. Discrimination on the basis of any of the following is prohibited: race, ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, age, marital status, familial status, disability, or status as a veteran. Chestnut Hill College follows the June 2011 Fair Practices Ordinance of the City of Philadelphia (9-1100) as well as other local, state, and federal laws.

Retaliation against complainants, alleged victims or witnesses is also prohibited by this Policy.

Subject:	Background Check Policy	
Policy:	2.21	
Effective:	September 10, 2007 Revised December 3, 2012 Revised May 18, 2015 Revised September 10, 2015 Reviewed August 2018	Contact: Chief of Staff

#### <u>Purpose</u>

The overall purpose of this policy is to ensure well-informed hiring decisions. It is important that Chestnut Hill College's Mission is supported by qualified employees who foster a safe and secure environment for all College constituents. In addition to the safety component, it is also important that the College take meaningful and reasonable actions to protect its funds, property and other assets. Chestnut Hill College also seeks to ensure compliance with the law and compliance with current practices outlined below.

#### <u>Scope</u>

This Policy applies to all employees (both regular and temporary) including staff, administrators, and faculty (adjunct, visiting, and tenure-track), as well as volunteers, interns, student workers and independent contractors.

#### **Background Checks**

The College will conduct background checks on faculty, staff, student workers, volunteers, temporary staff, and finalist job candidates to determine or verify background information. This is to ensure that individuals who serve the College are well qualified, have a strong potential to be productive and successful, and have accurately presented their background and qualifications.

The College complies with the Fair Credit Reporting Act (FCRA), which regulates the use of information gathered by consumer reporting agencies and which may determine an individual's eligibility for employment.

The College reserves the right to decline an applicant or finalist job candidate or to discipline, revoke the privileges of and/or terminate any faculty, staff, student worker, volunteer, temporary staff, or other person to whom this policy applies, who has provided false, misleading, erroneous, or deceptive information on a résumé, or during an interview or who has omitted material information during the hiring process. The College reserves the right to share false, misleading, erroneous and deceptive information to probation officers and other appropriate authorities. The College reserves the right to conduct a background check at any time as a matter of law or based on the nature of the position.

## **Guidelines**

- 1. Background checks are required for all new hires (individuals who are not current employees of Chestnut Hill College) as a condition of employment, after the offer is made. Employment will not commence until the results of the background checks are cleared through the Human Resources Office.
  - a. Under certain extenuating circumstances, a "Request for Immediate Start" can be submitted in writing to the Director of Human Resources requesting employment to start prior to clearance of the results of the background check contingent on the new hire signing a conditional memo of employment that can be issued by the Human Resources Office.
- 2. Background checks are conducted on current employees who:
  - a. Transfer into a new position and that position has been identified as requiring an initial or updated background check; or
  - b. Hold a position whose job duties or responsibilities require an initial or updated background check.
- 3. In addition to new hires and current employees, background checks will be required for any volunteers, independent contractors and non-employee associates affiliated with Chestnut Hill College, if that person's services, role, duties or responsibilities for Chestnut Hill College require an initial or updated background check. Volunteer assignments, or the services of an independent contractor involving direct contact with minors, will not commence until the results of the background check are cleared through the Human Resources Office.
- 4. If an employee leaves the College and is re-hired to a position with the College within a year, a background check will not be required if a previous check was completed by Chestnut Hill College. If an employee leaves the College and is re-hired by the College more than a year later, a new background check will be required. Notwithstanding the foregoing, if the employee is rehired and the position or job duties involve direct contact with minors, the College may be required to conduct the background checks required by law as described in this policy. Background checks may include verification of information provided on the résumé or on other forms used in the hiring process.
- 5. The Director of Human Resources determines the scope and extent of the background check based upon the position, job responsibilities or services, and/or activities the person will do as an employee or volunteer for the College. At a minimum, a criminal history check in the state where the person resides or previously resided will be conducted. In addition, background checks may include any or all of the following:
  - a. Verification of Social Security number
  - b. Current and prior employment verification
  - c. Professional license verification

- d. Education verification
- e. Child or elder abuse registry
- f. Reference checks
- g. Drug and alcohol screening
- h. Sexual offender registry
- i. Motor vehicle record
- j. Pennsylvania Child Abuse History Clearance
- k. Pennsylvania State Police Criminal Record Check (PATCH)
- 1. FBI criminal check, including a fingerprint check
- m. Name/alias check
- n. Other checks as determined by Human Resources
- 6. Faculty or staff, student workers, temporary staff, volunteers or finalist job candidates who have direct contact with a minor, which includes care, instruction, supervision, guidance or control of a minor, will be subject to all background checks required by the Pennsylvania Child Protective Services Law, as amended by Act 153 and as may be amended from time to time, in addition to all other checks required for the position.
- 7. In order to ensure the safety of the College community, all persons to whom this policy applies are required to report if they are charged with any felony or a misdemeanor offense involving violence or sexual misconduct, or if they are subject to a restraining or custody-removal order involving child abuse or exploitation, to the Director of Human Resources (or designee) within 72 hours after the arrest or issuance of the restraining or removal order.
- 8. If a person to whom this policy applies, is convicted of a felony or a misdemeanor offense involving violence or sexual misconduct, or has received any restraining or custody removal order involving child abuse or exploitation, that person must report the conviction to the Director of Human Resources (or designee) and submit documentation concerning the conviction within 72 hours after the conviction.
- 9. Upon review of the arrest and/or conviction information, the Director of Human Resources (or designee) will conduct an investigation to determine whether adverse employment, or other appropriate, action is recommended. A conviction does not automatically lead to termination of employment or further action. A recommended action is communicated to the Vice President, General Counsel. The supervisor or department head does not receive information contained in the reports. The Vice President of that department may also be consulted if the Director of Human Resources were to recommend an employment action.

Noncompliance with the above-stated requirements, and/or misrepresentation of the circumstances relating to the events, may result in discipline, up to and including termination,

loss of tenure (if applicable), revocation of a job offer, or loss of access to and privileges in the College.

- 10. In the event that the College receives a notice from a consumer reporting agency that there is a substantial difference between the address for the person that the College provided to request the consumer report and the address in the reporting agency's file for that person, College personnel shall take steps to confirm that the consumer report relates to the person about whom it has requested the report. These steps shall include:
  - a. Comparing the information in the consumer report to the information that the College:
    - 1. has obtained to verify the person's identity;
    - 2. maintains in its own records, such as change of address notifications; or
    - 3. obtains from third party sources; or
  - b. Verifying the information in the consumer report with the person to whom the report relates.

## **Procedures**

- 1. In accordance with FCRA, an applicant must personally authorize the background check before it can be done. No criminal background check may be requested or conducted until the applicant initiates a background check report electronically. In order to maintain the utmost discretion and confidentiality, background check results are provided to the College's Human Resources Office only. All criminal, sexual, and violent offender convictions are considered part of the application for employment and will be maintained in confidential files within the Human Resources Office. If any candidate or employee chooses not to initiate a background check, the College will not consider the individual further in the respective hiring process and with respect to all others to whom this policy applies, may lead to disciplinary action, up to and including termination, loss of tenure (if applicable) or loss of access to and privileges in the College.
- 2. Departments working with vendors and any third parties are responsible for requiring them to certify in writing that background checks that are at least as rigorous as the College's background check protocols outlined in this policy have been successfully completed for any third party's employees or independent contractors who work on Chestnut Hill College's campus or with Chestnut Hill College employees and/or programs.
- 3. For current employees needing recertification of their clearances as outlined in this policy, the Human Resources Office will notify them in advance that new clearances are required. Chestnut Hill College reserves the right to conduct additional background checks on covered individuals consistent with business and compliance needs, i.e. certain promotions and transfers and job positions.
- 4. Having a criminal history, including being arrested or convicted of a crime, does not necessarily preclude employment. All information relating to the criminal history is considered on a case-by-

case basis, except where required by law. With regard to the criminal history, except as required by law, Chestnut Hill College will consider multiple factors on a case-by-case basis, including, but not limited to, the nature of the crime and its relevance to the particular position and the time elapsed since the arrest or conviction, in making hiring decisions and other decisions with regard to persons who are covered by this policy. In addition, consideration will be given to the nature of the position involved, the job duties and responsibilities, and the implication for the general safety and security of the campus community as well as the security of the College's assets.

- 5. If any negative information is obtained in a background check, it will be reviewed by the Director of Human Resources with the appropriate Vice President or Dean, and Vice President, General Counsel as appropriate. Except as required by law, an individualized assessment will be made based on the information and a final employment determination (or other decision regarding the person's relationship with the College) will be made.
- 6. Should an adverse action be contemplated and/or taken because of the results of a background investigation on matters covered by the Fair Credit Reporting Act, the College will comply with the notice provisions of the FCRA. The Human Resources Office will give the finalist job candidate, or other person to whom this policy applies, a copy of the background check report and will be given an opportunity to admit, refute and/or correct any information provided in the report. A Notice of Adverse Action letter will be sent to the individual, informing the individual that Human Resources has made a final decision. This letter will be sent along with the "Summary of Your Rights Under the FCRA."
- 7. Regardless of whether the finalist job candidate (or other person to whom this policy applies) has commenced working or providing services, the College reserves the right at any time to rescind any offer of employment, or to take any other necessary action regarding the person's relationship with the College, should the results of a background check be unacceptable to the College.

## PENNSYLVANIA ACT 153 BACKGROUND CHECK PROCEDURES - DIRECT CONTACT WITH MINORS

In addition to the other procedures in this policy, the following procedures apply to any individual, 14 years or older, who applies for a paid position, or any non-employee associate whose duties for the College, or any volunteer whose volunteer assignment involves responsibility for the welfare of minors or direct contact with minors. The Pennsylvania state legislature enacted Act 153 of the Pennsylvania Child Protective Services Law (CPSL), effective December 31, 2014. Act 153 strengthened the CPSL by requiring colleges and universities to obtain background clearances for any individuals having direct contact with minors.

 To comply with Act 153, all faculty, staff, including those affiliated with a student workers, volunteers, temporary staff, and non-employee associates who will who have direct contact with minors, which include care, instruction, supervision, guidance or control of minors, must undergo three specific clearances as part of the background check (or in addition to any background check previously conducted), as follows: (1) a FBI Fingerprint Check; (2) a Pennsylvania State Police Criminal Record Check; and (3) a Pennsylvania Child Abuse History Clearance.

- 2. No new or current Chestnut Hill College faculty, staff, student workers, volunteers, temporary staff, and/or non-employee associate who will have direct contact with a minor will be permitted to have any contact with a minor until the required Act 153 background check is completed, reviewed and cleared by the Human Resources Office.
- 3. Once completed, Act 153 background checks will be valid for five (5) years for any person maintaining direct contact with minors. If necessary, a new Act 153 background check will be completed at that time.

# <u>Volunteers</u>

Volunteers subject to Act 153 are required to undergo the FBI Fingerprint Check, Pennsylvania State Police Criminal Record Check and Pennsylvania Child Abuse History Clearance. A volunteer may be exempted from the FBI Fingerprint Check requirement, only, under the following conditions:

- 1. The position is unpaid.
- 2. The volunteer has been a resident of Pennsylvania continuously during the previous 10-year period.
- 3. The volunteer swears or affirms in writing that s/he has not been convicted of an offense similar in nature to those crimes stated in the section entitled "Grounds for Denying Employment or Volunteer Assignment or Participation in Program, Activity or Service Direct Contact with Minors" under the laws or former laws of the U.S. or one of its territories or possessions, another state, the District of Columbia, Puerto Rico or a foreign nation, or under a former law of Pennsylvania.

## **Independent Contractors**

Independent contractors involved in a program, activity or service in which s/he will have direct contact with a minor must provide evidence that the Act 153 background checks have been completed, or a background check will be completed as outlined in this policy.

# <u>Grounds for Denying Employment or Volunteer Assignment or Participation in Program, Activity or</u> <u>Service – Direct Contact with Minors</u>

Chestnut Hill College will not approve an individual for employment, or, as applicable, any volunteer assignment or program, activity or service provided to Chestnut Hill College by an independent contractor, where the Pennsylvania Department of Human Services has verified that the individual is

named in the Statewide Child Abuse database as the perpetrator of a Founded Report committed within the five-year period immediately preceding verification (the background check).

Chestnut Hill College will not approve an individual for employment, or, as applicable, any volunteer assignment or program, activity or service provided to the College by an independent contractor, if the criminal history record information indicates the individual has been convicted of one or more of the following offenses under Title 18, Pennsylvania Statutes (relating to crimes and offenses) or an equivalent crime under Federal law or the law of another state:

- Chapter 25 (relating to criminal homicide)
- Section 2702 (relating to aggravated assault)
- Section 2709.1 (relating to stalking)
- Section 2901 (relating to kidnapping)
- Section 2902 (relating to unlawful restraint)
- Section 3121 (relating to rape)
- Section 3122.1 (relating to statutory sexual assault)
- Section 3123 (relating to involuntary deviate sexual intercourse)
- Section 3124.1 (relating to sexual assault)
- Section 3125 (relating to aggravated indecent assault)
- Section 3126 (relating to indecent assault)
- Section 3127 (relating to indecent exposure)
- Section 4302 (relating to incest)
- Section 4303 (relating to concealing death of child)
- Section 4304 (relating to endangering welfare of children)
- Section 4305 (relating to dealing in infant children)
- A felony offense under section 5902(b) (relating to prostitution and related offenses)
- Section 5903(c) or (d) (relating to obscene and other sexual materials and performances)
- Section 6301 (relating to corruption of minors)
- Section 6312 (relating to sexual abuse of children)
- The attempt, solicitation or conspiracy to commit any of these offenses

If an employee or volunteer or independent contractor of Chestnut Hill College subject to Act 153 is arrested for or convicted of an offense (listed above) that would constitute grounds for denying employment or a volunteer assignment or participation in a program, activity or service, or is named as a perpetrator in a Founded or Indicated Child Abuse report, the employee or volunteer shall provide the Director of Human Resources (or designee) with written notice of the changes in his/her clearance status not later than 72 hours after the arrest, conviction or receipt of notification that the person has been listed as a perpetrator in the Statewide database.

If Chestnut Hill College has a reasonable belief that an employee or volunteer or independent contractor was arrested or convicted for an offense that would constitute grounds for denying employment, or a volunteer assignment or participation in a program, activity or service under Title 18 of the Pennsylvania statutes as listed above or was named as a perpetrator in a Founded or Indicated Child Abuse report, or the employee or volunteer or independent contractor has provided notice of the changes in his/her clearance status as required, Chestnut Hill College will immediately require the employee or volunteer or independent contractor to submit current information (results of new background checks with the Act 153 checks).

Any employee or volunteer or independent contractor who willfully fails to disclose the changes in his/her clearance status shall be subject to discipline up to and including denial of employment or volunteer position or termination of any services provided and, in addition, may be charged with a misdemeanor of the third degree as prescribed by the CPSL as amended from time to time.

The Director of Human Resources is authorized to ensure that the policy is applied in a consistent manner throughout the College.

Subject:	Use of College Resources	
Policy:	2.22	
Effective:	September 17, 2012 Reviewed August 2018	Contact: VPFA

Responsible use of College property on campus is expected of all employees of the College. This includes the use of all computers, cell phones and equipment purchased and owned or leased by the College. Failure to do so will result in an investigation. During an investigation, suspension of privileges may occur. Following an investigation, sanctions may be imposed by the College, up to and including possible termination given the severity of the charge.

#### Computers/Technology

The computing and electronic resources of Chestnut Hill College are intended to be used for its programs of instruction and research and to conduct the legitimate business of the College. The College's computing resources, either during or after work hours, shall not be used for individual financial gain, commercial, profit or corporate activities unrelated to the College. College employees are expected to use the Internet responsibly and productively.

Examples of computer abuse include but are not limited to the following:

- Unauthorized attempt to modify computer equipment.
- Unauthorized attempt to add/delete/change software, such as games, graphics, operating systems, compilers, utility routines.
- Use of an account without proper authorization from the owner or authorized user of the account.
- Reading or using private files, including the College's administrative or academic files, without proper authorization, or changing or deleting private files belonging to another user without proper authorization.
- Violations of property rights and copyrights in data and computer programs. Use of software to view and/or communicate offensive or obscene messages to other users of the system.
- The use of any Chestnut Hill College computer for copying licensed or copyrighted software (whether the software is owned by the College or not) is strictly prohibited.
- The College's computing resources shall not be used for commercial, profit or corporate activities unrelated to the College.
- Using computer resources for personal reasons.

- Sending e-mail on matters not concerning the legitimate business of Chestnut Hill College.
  - Note that e-mail is not guaranteed to be private. E-mail messages can be accessed by duly authorized persons.
- Maintaining information on the College's computer system which is not related to the legitimate business of Chestnut Hill College.
  - Note that computer files are not guaranteed to be private and can be accessed by duly authorized persons.
- Using computer resources in a manner which harasses or demeans another person or which is inappropriate in the College's workplace

Computers, equipment and software owned or leased by the College may be accessed any time for any reason by authorized College personnel. This includes the hard drive of a computer and any other file storage media including network drives, email accounts including both sent and received email and any attachments

In addition to the policy contained herein, usage must be in accordance with applicable Chestnut Hill College policies and applicable State and Federal laws relating to copyright protection, trade secrets and licensing. Among the related laws are the Federal Computer Abuse Amendment Act 1994, the Federal Electronic Communications Privacy Act, and the U.S. Copyright Act.

Violations of this policy are to be reported to the Vice President for Financial Affairs.

Subject:Firearms, Weapons & Explosives PolicyPolicy:2.23Effective:September 27, 2010<br/>Reviewed April 25, 2013<br/>Reviewed August 2018

Chestnut Hill College is committed to providing educational services in a safe and secure environment.

All members of the College community, including faculty, staff, students, contracted employees, contractors and vendors, as well as visitors to Chestnut Hill College, are prohibited from possessing firearms, explosives or weapons (hereafter collectively referred to as "weapons") on the premises of the College or in any building under College control or at any College–sponsored event without the explicit authorization of Chestnut Hill College, whether or not a federal or state license to possess the same has been issued to the possessor.

#### **Policy/Procedures**

It is prohibited to possess weapons on property owned or controlled by Chestnut Hill College or at any College-sponsored event without the explicit written authorization of the College, whether or not a federal or state license to possess the same has been issued to the possessor.

This policy prohibiting firearms does not apply to law enforcement officials in pursuit of official duty when authorized by federal or state law.

Anyone possessing a weapon in violation of this policy will be asked to remove it from the campus or event immediately. They may also be subject to arrest and/or disciplinary action as discussed below. Any employee violating this policy shall be subject to a full range of disciplinary action, up to and including termination, as noted in the Employee Manual and Faculty Manual.

A contracted employee, contractor or vendor possessing a weapon will be asked to remove them from the campus or event immediately. The College may require the temporary or permanent removal of any contracted employee, contractor or vendor from the campus by the company in question.

Additionally, possession of unlicensed firearms or weapons may lead to criminal prosecution by the appropriate jurisdiction.

## **Definitions**

*Firearm:* Any device that shoots a bullet, pellet, flare, tranquilizer, spear dart, paintball or other projectile, whether loaded or unloaded, including those powered by pressurized gas. This includes, but is not limited to, guns, air guns, dart guns, pistols, revolvers, rifles, cannons, etc., and any ammunition for any such device.

**Weapon:** Any device that is designed to or traditionally used to inflict harm. This includes, but is not limited to: 1) firearms, slingshots, switchblades, daggers, blackjacks, brass knuckles, bows and arrows, hand grenades, hunting knives, num-chucks, throwing stars, etc.; 2) any object that could be reasonably construed as a weapon; or 3) any object legally controlled as a weapon or treated as a weapon under the laws of the Commonwealth of Pennsylvania.

**Explosives:** Any chemical compound or mechanical mixture that contains any oxidizing and combustible units, or other ingredients, in such proportion, quantities or packing that an ignition by fire, friction, concussion, percussion, or detonator, of any part of the compound or mixture, may cause a sudden generation of highly heated gases that results in gaseous pressures capable of producing destructive efforts on contiguous objects or of destroying life or limb. This includes, but is not limited to, fireworks, black powder, dynamite, etc. as well as detonating devices such as detonators, blasting caps, timers, incendiary wire and the like.

Subject:	Staff Teaching	
Policy:	2.24	
Effective:	August 5, 2015 Reviewed August 2018	Contact: Chief of Staff and VPAA

#### **Policy Statement**

Many staff members of Chestnut Hill College have talent and credentials that are or may be used more directly in teaching activities and would like the opportunity to teach at Chestnut Hill College. These interests and abilities must be balanced with their primary work responsibilities and within established teaching limits that foster the breadth and depth of our academic quality.

#### Purpose

This policy describes the conditions under which staff members of Chestnut Hill College may teach by providing conditions, general guidelines, limits on number of courses allowed so that the staff member is successful in performing his or her primary work responsibilities.

#### To Whom this Policy Applies

This policy applies to all full and part-time regular staff members.

#### Responsibility

This policy is overseen and enforced by the Human Resource Office and coordinated with Academic Affairs and the three Schools.

#### Teaching Outside of the Responsibilities of the Primary Job Description-

Staff members may teach outside of the responsibilities on their staff job description. If staff members do teach, they must first and foremost fulfill their everyday work responsibilities and its schedule. Staff members cannot use their teaching responsibilities as a reason for not meeting their normal job duties. Performance evaluation of the normal job will not include the teaching performed by the staff member, unless such teaching interferes with the performance of their job responsibilities.

As a general rule, a staff member is only allowed to accept adjunct teaching assignment(s) outside of their regular work schedule within the limits outlined below. Any exception to this policy requires the review and approval of their supervisor, Vice President and the Director of Human Resources. Any exception to this rule must involve a detailed explanation and an agreed upon schedule to ensure everyday responsibilities are addressed in the same workweek as the additional teaching responsibilities.

Compensation for teaching outside of normal work responsibilities and schedule can be in addition to

the salary paid for the staff member's regular position, but such compensation must be in line with the normal adjunct payment for courses in the program in which the member will be teaching.

## Teaching Within the Responsibilities of the Primary Job Description

The job description of the staff member may include a teaching responsibility. The job description must clearly describe the courses that will be taught, when they will be taught, and the distribution of time and effort allotted to teaching as compared to the other duties of the staff member. Compensation for teaching in this case will be included as part of the overall salary for the position (i.e., no additional compensation will be provided). The supervisor, chair/director, appropriate dean of the department or program in which the teaching will occur, and the Vice President of Academic Affairs must approve this teaching responsibility and determine compensation.

The Director of Human Resources will approve the entire job description including the teaching responsibilities according to existing compensation and job approval policy and processes.

## Limits on Total Number of Courses

In any circumstance, this policy prohibits a staff member from teaching more than two courses/sections (total six credits) per semester. For purposes of this policy, there are three semesters per year - fall, spring and summer. If a course is taught in an accelerated format, it will count as a course taken during the semester in which the accelerated course occurs. A supervisor or Vice President can restrict the teaching to fewer courses/sections per term or per year based on the need for the staff member to meet his/her normal job duties.

Subject:ConfidentialityPolicy:2.25Effective:August 2017<br/>Reviewed August 2018

**Contact: Chief of Staff** 

During the course of employment at Chestnut Hill College, employees may have access to confidential information for the purpose of performing their job responsibilities. Confidential information is defined as proprietary or non-public verbal, written and/or electronic information, including, but not limited to, email communication, belonging to the College.

Chestnut Hill College expects all employees to demonstrate professionalism, good judgment, and diligent care to avoid unauthorized or inadvertent disclosure of confidential information. Confidential information should be maintained by employees in a manner that ensures privacy and safety, and take all reasonable steps to protect confidential information from disclosure, including signing a Confidentiality Agreement. Employees should refrain from leaving confidential information contained in documents, or displayed on computer screens, in plain view.

It is customary to ask those who handle, or are privy to, sensitive institutional information to sign nondisclosure agreements, as there is some information that institutions of higher education do not disseminate to the broader public. For the good of the College and its employees, all employees are requested to sign the <u>Confidentiality Agreement Form 5.5</u> and return to the Human Resources Office.

Confidential information related to College matters made known or learned during employment shall not be disclosed to any person who does not have a legal need to know. Disclosure of confidential information may violate the Family Educational Rights and Privacy Act of 1974 (FERPA), and result in disciplinary action up to and including separation of employment.

Subject:	Grievance Policy and Procedures	
Policy:	2.26	
Effective:	March 1, 2019 Revised December 2019	Contact: Chief of Staff/VPAA

#### Introduction

Employees are expected to abide by the values of the College's Mission Statement and strive toward maintaining a campus environment where its diverse population can live and work in an atmosphere of acceptance, civility and mutual respect for the rights, duties and sensibilities of each individual.

It is generally recognized that, in any human group, complaints may originate because of misunderstandings, missed communications, perceived injustices, unanswered or incorrectly answered questions or minor problems that have been neglected. Effective communication techniques are the tools by which one builds good human relations and accomplishes the objectives of the institution.

Sometimes effective two-way communication is not possible in a time of conflict. These Grievance Procedures were developed with the hope that their accessibility and standard of fairness will encourage employees to utilize them as an internal forum for the resolution of such conflicts. These Procedures allow both sides of a disagreement to be fairly considered, and permit disputes to be resolved in a timely and constructive manner. Each grievance is to be treated seriously and with an awareness that grievances must ultimately be solved by people rather than structures. Internal resolution of grievances is desired. Procedures described in this Policy provide a method for that internal resolution.

Chestnut Hill College supports the right of employees at all of the College's locations, to obtain the review of actions taken that they consider unfair or as an impediment to the successful attainment of working at Chestnut Hill College.

Employees of the College community at all levels have a fundamental responsibility to resolve internal disputes by taking appropriate, prompt and fair action. Individuals attempting to resolve disputes should seek appropriate assistance from their Supervisor or Manager, Department Head, Vice President, Dean, the Director of Human Resources or any other appropriate College resource.

Grievances are to be presented to the appropriate individual as indicated at each step described in this Policy and must contain information prescribed by this Policy. Only one Grievance Procedure may be

used for the same grievable issue. A grievance submitted under the formal procedure must be in writing. To the extent possible, strict confidentiality will be maintained regarding all matters relevant to grievances on a criterion of "need to know."

The formal grievance process may generally be activated only after an effort has been made to resolve an issue through an informal process and when discussions between the parties to the disagreement have been exhausted and left unresolved. An exception to this is a grievance related to an alleged violation of an individual's civil rights. The desire to prevent or to anticipate or to register mere unhappiness over a particular decision or action does not, alone, justify a grievance.

Each Vice President will distribute the Grievance Policy and Procedures to all employees in his or her area covered by this Policy and Procedures and will attempt to settle grievances using the informal process before a formal grievance may be filed.

The College retains the final decision in any matters pertaining to disciplinary action or termination of individuals.

The College reserves the right to restrict use of the Grievance Policy and Procedures in any circumstances where it appears the Grievance Policy and Procedures are being used to harass employees.

## Applicability

This Grievance Policy applies to all employees of the College and to issues involving other employees and/or third parties with contractual relationships with the College. These Grievance Procedures are not applicable to complaints that have other internal remedies in place.

Employees who voluntarily resign their employment with the College are able to exercise rights under this Policy during the two weeks immediately following their resignation. Employees terminated for cause are not able to exercise rights under this Policy in order to be re-employed but otherwise have two calendar weeks immediately following termination to file a grievance.

This Policy is applicable to all grievances filed from the date of this Policy forward.

## Definitions

**Burden of Proof**: An employee of the College community who files a grievance has a burden of proving, by a preponderance of the evidence, that he or she has been wronged.

**Confidentiality:** Confidentiality means maintaining as confidential, to the extent possible, all matters related to a grievance on a criterion of need to know.

**Grievance:** A grievance is an allegation by an individual based on specific facts that there has been a misinterpretation, misapplication, discriminatory application, or violation of a College Policy or

procedure. The intent of a grievance process is to resolve a dispute over significant issues not minor disagreements.

The following situations may be grieved: (1) unsafe or inappropriate work assignment; (2) unsafe working conditions; (3) Policy application; (4) a repeated pattern of harassment or other inappropriate behavior; and (5) legally prohibited unequal treatment including but not limited to discrimination or harassment on the basis of age, sex, race, religion, color, ethnic/national origin, disability, sexual orientation or veteran status.

These Grievance Procedures may be utilized to review the process and procedures of awarding promotions, classification and salary increases. However, the Grievance Policy cannot be used to question or challenge the academic judgment or decision-making related to these actions.

**Grievance Coordinator:** The Grievance Coordinator is the individual to whom a formal, written grievance must be submitted. The Grievance Coordinator for all employees is the Director of Human Resources or a designee of the College President.

The Grievance Coordinator is responsible for helping to coordinate the expeditious and fair resolution of problems raised by employees. The role of the Grievance Coordinator is to assist the parties in seeking a satisfactory resolution of the issues and not to determine who is "right" or "wrong." To that end, the Grievance Coordinator will remain neutral throughout the proceedings and will serve primarily as a facilitator. In appropriate circumstances, the Grievance Coordinator may also coordinate efforts within various College offices to resolve disputes in a prompt, flexible and responsive manner. The Grievance Coordinator also may be consulted during the informal process of trying to resolve a grievance.

If a grievance is lodged against a Grievance Coordinator then the Grievance Coordinator's Vice President will name an alternative person to serve as the Grievance Coordinator for that specific matter.

Grievant: The Grievant is the person lodging a grievance.

**Respondent:** The Respondent is the person against whom a grievance is lodged.

**Retaliation:** Retaliation is a material adverse action against an individual, because of his or her participation in any part of a grievance proceeding. Retaliation includes but is not limited to undesirable work assignments, low or no salary increases, poor evaluations, involuntary termination or denial of promotion.

**Employee:** All staff and faculty members of the College. Also included are Vice Presidents, Deans and other non-academic administrators. Graduate assistants and student workers are considered employees for purposes of this Policy when serving in an administrative capacity.

**Terminated for Cause:** An involuntary termination of employment which includes but is not limited to reasons such as poor performance, excessive absenteeism, violation of a College Policy or policies, or illegal activity. The cause is not for reasons that may be deemed as arbitrary and capricious, but is one that a reasonable person will recognize as reason for an employee no longer occupying his or her position with the College.

**Witness:** An individual identified by the Grievant, Respondent or a member of the Grievance Hearing Panel who can contribute to the substance of the grievance at hand. An individual identified as a witness or potential witness cannot be forced to testify and will not be coerced, intimidated or retaliated against for their testimony or refusal to testify.

# Confidentiality

To the extent possible, strict confidentiality will be maintained by all parties regarding all matters relevant to grievances on a criterion of "need to know" with the following provisions. In the case of all grievances, the Grievant's and Respondent's management will be notified. If a grievance involves civil rights, the College's Diversity and Inclusion Officer and/or Director of Human Resources will immediately be notified. Members of the Grievance Hearing Panel, as described later in this Policy, shall not discuss the Grievance outside of the Hearing Panel meetings and shall not accept side conversations with persons who are not part of the formal hearing process.

# Non-retaliation

All employees have a right to file what they believe to be a legitimate grievance and to follow an informal and formal Grievance Procedure without fear of retaliation. The College will not tolerate retaliation against the Grievant, Respondent(s), Witnesses, Hearing Panel Members and Grievance Coordinator or against any other individuals formally involved as parties to the Grievance Procedure. Any attempt to retaliate against a person for raising an issue or participating in dispute resolution under this Policy is strictly prohibited. Any person who makes such an attempt will be subject to whatever disciplinary action the College concludes is appropriate, up to and including termination.

# **Burden of Proof**

Any employee who files a grievance has the burden of proving, by a preponderance of the evidence, that he or she has been wronged. If, at the conclusion of the Grievance Hearing, the Grievant fails to carry this burden, then the finding should be in the Respondent's favor.

# Timetables

Time is usually one of the concerns of persons seeking to resolve differences. Sensitivity to the issue of time is also important in the successful use of the Grievance Procedure. While haste is to be avoided in the discussion and resolution of problems, the danger of crippling the possibility of a meaningful resolution by delaying discussion or work on the issues involved is equally to be avoided. This procedure addresses the crucial issue of time – establishing a time limit for each step in the procedure.

An extension may be granted if necessitated by time limitations resulting from the College calendar or other special circumstances.

If an extension is desired by one or both parties involved in the resolution of a grievance, the request should be made to the Grievance Coordinator. The Grievance Coordinator will consult with the appropriate Vice President(s) or a designee of the College President and will convey the decision to the involved parties.

# **Civil Rights Complaints**

A grievance involves the civil rights of an individual when age, sex, race, religion, color, ethnic/national origin, disability, sexual orientation or veteran status is the primary cause of the grievance. If the Grievant thinks that his or her civil rights are involved in a grievance, the College's Diversity and Inclusion Officer and/or the Director of Human Resources should be consulted prior to or at the same time of the initiation of the Grievance Procedure. Following that notification, grievances which involve civil rights may be submitted to the grievance process.

Under the law, persons having grievances concerning civil rights issues (discrimination on the basis of age, sex, race, religion, color, ethnic/national origin, disability, or veteran status) cannot be required to use internal procedures before filing a complaint with an agency external to the College. It must be noted, however, that both the administrators of the College and the external agencies recommend the use of internal processes before initiation of external resolution processes. Still, an individual has the right at any time to use procedures and agencies external to the College. Employees have access to the following federal and state agencies:

- The Regional Office of the U.S. Department of Education, Office for Civil Rights, which investigates complaints of discrimination on the basis of age, sex, race, religion, color, ethnic/national origin, disability, or veteran status.
- The Department of Health, Education and Welfare which administers Title IX of the Education Amendment of 1972 prohibiting sex discrimination in education;
- The Wage and Hour Division of the Department of Labor which administers the Fair Labor Standards Act of 1938, among others;
- The Equal Employment Opportunity Commission (EEOC) which administers federal laws forbidding discrimination in employment because of age, sex, race, religion, color, ethnic/national origin, disability, or veteran status;
- The Pennsylvania Commission on Human Rights which enforces state anti-discrimination laws or similar agencies in the states where the College has a campus; or
- The Court System.

Time is always an important factor to these external agencies. If an employee wishes to consult an outside agency, the employee should be aware of the time limits imposed by that agency.

### **Grievance Process**

The grievance must be brought to the attention of the appropriate individuals within the timelines specified in these Procedures or the grievance will not be considered. Informal discussions between the parties at all levels of the College should occur in good faith to attempt to resolve the dispute.

If the grievance is not satisfactorily resolved through informal means, the following points are important. The Grievant submits the written complaint to the appropriate Grievance Coordinator, within the timelines described in these Procedures, for consideration and further action, stating the nature of the grievance, the steps that have been taken, and the resolution expected. A Grievance Hearing Panel will be convened to determine whether the issue qualifies as a grievance as defined by this Policy and, if so, to hear the grievance and make recommendations on the action, if any, to be taken.

## **Grievance Hearing Panel**

The Grievance Hearing Panel is comprised of six members of the College community, appointed by the respective Grievance Coordinator. If a grievance involves members of two constituencies, both staff and faculty, the Grievance Hearing Panel will have representation from both constituencies. Students may only serve on a Grievance Hearing Panel if one of the involved parties is a student or a student worker. Many members of the College have dual constituency status such as a staff member enrolled in academic coursework as a student and student employees. For purposes of this Policy, the constituency in which the Grievant is affected will be recognized.

The Grievance Hearing Panel will review documentation related to the grievance, and take testimony from the Grievant, Respondent, and witnesses presented by both parties. Based on the evidence presented, the Panel will reach a determination with respect to the issue(s) presented. The Grievance Hearing Panel's determination and recommendations, based on a simple majority vote, will be forwarded to the appropriate Grievance Coordinator who will transmit them to the appropriate Vice President(s) of the College or a designee of the College President. The decision of the Vice President(s) is final at the institutional level.

## **Extended Campus Locations**

Because of the complexities associated with the College's extended campus locations, the process for grievances involving individuals outside of the primary Philadelphia location may be conducted by telephone, teleconferencing, or by engaging a single, third-party neutral to hear the Grievance. The Campus Director shall consult with the appropriate Grievance Coordinator to develop a process that is appropriate for the particular local campus environment. Use of a neutral must be agreed upon by the involved parties. The neutral's recommendations may not subsequently be grieved. The neutral's recommendations will be forwarded to the Grievance Coordinator who will transmit them to the appropriate Vice President(s) or a designee of the College President.

### PROCEDURES

### Informal

Most issues and concerns can be resolved by open communications and through an informal process. Individuals are encouraged to achieve by informal means what they regard as a fair and reasonable resolution of their complaint. Before filing a formal written grievance, the Grievant must first make a good faith effort to confer with the party against whom he or she has a grievance in an effort to resolve the matter informally. This informal Grievance Procedure is described in Steps One through Three below.

In instances where the Grievant feels uncomfortable speaking to the Respondent, an immediate supervisor, or department head, or has any reservations about initiating the initial contact within the Grievant's department, the Grievant should contact the appropriate Grievance Coordinator. If the grievance is against the Grievance Coordinator then the Grievance Coordinator's Vice President should be contacted and he or she will appoint another individual to serve as a Grievance Coordinator for that matter. The Grievance Coordinator will discuss the matter with the Grievant, become familiar with the complaint, and then advise the Grievant as to what options are available for resolving the problem.

The Grievance Coordinator may ask the Grievant to meet with the Grievant's immediate or second level supervisor, the Vice President of the Grievant's organization in order to give those individuals an opportunity to resolve the matter. The Grievance Coordinator may meet with the parties together or separately to discuss the problem and may involve other persons in these discussions as appropriate. The Grievance Coordinator may serve as a resource or a facilitator during the informal process.

#### **Step One: Initial Discussion**

Before filing a formal written grievance, the Grievant must first make a good faith effort to meet and confer with the party against whom he or she has a grievance. The Grievant should normally initiate this informal process within 20 working days of the most recent incident or action leading to the grievance. This meeting should represent an effort to achieve by informal means what the Grievant regards as fair and reasonable resolution to the complaint.

The Grievant, either personally or through his or her Grievance Coordinator, has the obligation to adequately and fully inform the Respondent of the problem and what would be considered a satisfactory solution. The Respondent, in turn, has the obligation to consider the matter seriously and to answer issues as promptly as possible, yet not with undeliberated haste. Both parties have the obligation to act in good faith.

If the issue is not resolved, then the Grievant should proceed to Step Two of the informal process.

## Step Two: Meeting with Supervisor

If the Grievance is not resolved in Step One, then the Grievant should contact his or her immediate

supervisor or Grievance Coordinator to discuss the grievance. The Grievant must clearly inform the supervisor or other member of management that he or she is pursuing a grievance under this Policy. This step should normally be undertaken within five (5) working days of meeting with the Respondent. If the Grievance involves the supervisor then the Grievant should contact the next level of supervision. The department head, Vice President, and/or the appropriate Grievance Coordinator may also be consulted during this step. A meeting to discuss the Grievance should normally occur within five (5) working days of the Grievant's notification of the grievance to his or her supervisor, manager, or Grievance Coordinator.

If the Grievance is resolved in this meeting then the Grievant's supervisor or department head should prepare a document summarizing the issue and its resolution and give a copy to the involved parties. If the Grievance is not resolved, then the Grievant is encouraged to use Step Three of the informal process.

## **Step Three: Mediation**

If the matter has not been resolved to the Grievant's satisfaction in Step Two of the informal process, then the Grievant should contact the appropriate Grievance Coordinator to request a Mediation Meeting with the Grievance Coordinator and the Respondent's Vice President. The purpose of this meeting is to discuss the grievance and, if possible, reach a solution that is acceptable to all parties. The Grievance Coordinator will participate in this meeting and will function as the mediator to facilitate discussion and assist in resolving differences between the parties.

The Grievant's request should generally be made within five (5) working days of the conclusion of Step Two of this procedure. This meeting should generally occur within five (5) working days from the date the Grievant requests the meeting.

The Grievant should be prepared to fully explain the issue, the steps that have been taken and the resolution that is desired. If resolution is reached from this meeting, the Grievance Coordinator should document the meeting and the resolution, and obtain signatures of all involved parties. Copies of the signed documentation will be given to all involved parties, the appropriate department head(s) or Vice President(s) for implementation or a designee of the College President.

If resolution is not reached, the Grievant may proceed with the Formal Procedure.

## **Formal Grievance Procedure**

In the event the Grievance is not resolved through informal discussions and mediation then the Grievant may choose to pursue the Formal Grievance Procedure as described below. Prior to invoking the Formal Procedure the Grievant must demonstrate that he or she has exhausted all Informal actions and is still not satisfied with the resolution of the issue.

## Step One: Written Request for Grievance Hearing

A written Request for a Grievance Hearing should generally be completed and submitted to the appropriate Grievance Coordinator no sooner than five (5) and no more than 10 working days of the conclusion of the informal process. The Grievance Coordinator will notify the Respondent and will give the Respondent a copy of the written grievance. The Grievant is required to prepare a written Request for Grievance Hearing to ensure that any subsequent Grievance Hearing will address the specific issues that most concern the Grievant. The guidelines set forth below are designed to ensure that the written Request for a Grievance Hearing clearly identifies those issues. The written request, when made, must include the following information:

- the date the Written Grievance is submitted to the Grievance Coordinator;
- the Grievant's name and job title ;
- the department or school in which the Grievant is employed or enrolled;
- the specific nature of the problem or complaint including the name of the respondent(s), all facts related to the complaint, and all documentation related to the complaint;
- a written summary of the steps undertaken in the informal process and copies of any documents produced as a result of that informal process including documents produced by the Grievant as well as any responses from the Respondent, supervisor, department head, or others;
- a list of not more than five (5) witnesses and their contact information for any witnesses the Grievant plans to produce at the hearing; the Grievant may submit additional names which the Hearing Panel may wish to call as witnesses on its own accord;
- the specific reason(s) the grievant disagrees with responses obtained through the informal process; and
- the Grievant's suggestion for proper resolution of the matter.

# Step Two: The Grievance Hearing Panel

# Appointment of the Grievance Hearing Panel

The Grievance Coordinator, upon receipt of a Written Request for a Grievance Hearing, will immediately notify a designee of the College President that a Grievance has been filed and will give him or her a copy of the written Grievance. The Grievance Coordinator will randomly select seven members to serve as prospective members of the Grievance Hearing Panel. This will normally be done within five (5) working days of receipt of the written Grievance. At least three of the individuals selected will be of the same constituency as the Grievant and at least three will be of the same constituency as the Respondent. The seventh individual will be randomly selected from the remaining members of the Dispute Resolution Committee.

The Grievance Coordinator will present the Grievant and Respondent with the list of the seven selected individuals. Both the Grievant and Respondent will be given the opportunity to identify whether a conflict of interest or potential conflict of interest exists with any of the names of potential panel

members. If such a conflict or perceived conflict exists, the Grievance Coordinator will strike the name(s) from the list of potential Panel members and randomly select a replacement so that there will be seven potential Panel members. Both the Grievant and the Respondent will then be asked to strike one name from the list within two working days from receipt of the final list. They will notify the Grievance Coordinator of the names that are stricken. The remaining five (5) individuals will be notified by the Grievance Coordinator that they have been selected to serve on a Grievance Hearing Panel.

## **Purpose of the Grievance Hearing Panel**

The Grievance Hearing Panel has two charges. The first is to determine whether the Grievant's complaint is a grievable issue under this Policy. If the Hearing Panel determines that the issue is grievable under this Policy then its second objective is to hear the grievance and all related testimony and render a decision on the issue.

# Step Three: Initial Meeting of the Grievance Hearing Panel

The Initial Meeting of the Grievance Hearing Panel is a closed meeting, for Panel members only. This meeting will generally take place within 10 working days of appointment of the Panel members. During the meeting, the members will elect, by a simple majority vote, a Chair of the Panel. The Panel will then determine whether the issue(s) presented by the Grievant are grievable under this Policy, including whether the grievance is valid or is a frivolous complaint.

At least five (5) working days prior to the Initial Meeting of the Panel the Grievance Coordinator will provide members of the Panel with a copy of the Grievant's written complaint, and any other documents that are part of the grievance. Members of the Grievance Hearing Panel may ask the Grievance Coordinator to obtain additional documents that it believes to have relevance to the meeting.

The Panel's decision will be based on a simple majority vote of its members. If the issue is determined not to be grievable under this Policy, then the Chair will prepare a report of the Panel's findings and rationale and forward it to the appropriate Grievance Coordinator and a designee of the College President.. The report will generally be issued within five (5) working days of the Initial Meeting. The Grievance Coordinator will then forward the report to both parties and to the appropriate management personnel.

If the members determine the issue is grievable then a separate meeting will be held by the Grievance Hearing Panel for the purpose of hearing the grievance.

## **Appeal of the Grievance Hearing Panel Decision**

If the Grievance Hearing Panel determines that the issue is not grievable under this Policy, then the Grievant may appeal this decision to the College's Vice Presidents meeting as a Council of Vice Presidents. The appeal must be made within 10 working days of the date of the decision of the Grievance Hearing Panel. The Council of Vice Presidents will notify the Grievance Coordinator of its

decision within 10 working days of its receipt of the appeal. The Grievance Coordinator will notify the Grievant and Respondent of the decision. The decision of the Council of Vice Presidents is final.

## **Step Four: The Grievance Hearing**

The scope of the Grievance Hearing is limited to the issue(s) identified in the Written Request for a Grievance Hearing.

The Chair of the Panel will schedule a date for the Grievance Hearing. The Grievance Hearing will generally be held within 10 working days from the date the Hearing Panel issues its decision from the Initial Meeting. The Chair of the Hearing Panel will notify the Grievance Coordinator of the date of the Hearing and the Grievance Coordinator will notify all of the involved parties and witnesses. This notification will generally be made at least seven (7) working days prior to the date of the Hearing.

The Grievant and Respondent will be asked to submit to the Grievance Coordinator a list of no more than five (5) witnesses each to speak on their behalf during the Grievance Hearing Panel meeting. This list must be given to the Grievance Coordinator at least five (5) working days prior to the Hearing date. Generally, only witnesses whose names appear on this list will be permitted to participate in the Hearing. If extenuating circumstances exist, the Grievance Hearing Panel can elect to hear testimony from additional witnesses the Panel believes have pertinent information to provide. Members of the Grievance Hearing Panel may ask the Grievance Coordinator to obtain additional documents that it believes to have relevance to the Hearing. All documents and witness lists must be provided at least five (5) working days prior to the date of Hearing.

Both the Grievant and Respondent may be accompanied at the hearing by a support person (e.g., student, parent, faculty member, staff member, associate); however this person may not participate in the hearing or speak on his or her behalf. Potential witnesses, other than the Grievant and Respondent(s), must remain outside of the hearing room other than when they are required to testify.

Prior to the hearing the Grievance Hearing Panel will establish an appropriate schedule for the proceedings. A typical schedule follows. Once the Hearing is begun, the Grievant will present an opening statement. The Panel may then question the Grievant. The Respondent will then present an opening statement. If there is more than one Respondent each may make an opening statement. After the opening statement of each Respondent, the Panel may question the Respondent(s).

After opening statements and questions have been completed, the Grievant may question each of the Grievant's witnesses. Following the Grievant's questioning, the Respondent may question each witness. The Panel may then question each witness.

After the Grievant has called all of the Grievant's witnesses, each Respondent will have a chance to call his or her witnesses and ask questions of each witness. The Grievant may then question the Respondent's witnesses. Following questioning by the Grievant, the Panel may question each witness.

The Panel may consider the written statement, made under oath, of a witness who cannot appear when the party seeking to use the statement has provided it to the Chair of the Panel at least five (5) working days in advance of the Hearing date. A copy of this statement shall immediately be given to the other party. The other party will have the opportunity to respond in writing or verbally during the Grievance Hearing. If the reply is made in writing then the Chair of the Grievance Hearing Panel will distribute a copy of the reply to the opposing party and to all members of the Grievance Hearing Panel.

After each side has called all of its witnesses, the Grievant and Respondent(s) may each make a closing statement. The Chair will then briefly review the issue(s) for determination, then all parties except Panel members will be excused.

Members of the Panel will then meet, in private, to evaluate information presented. If, during its deliberations, the panel determines that additional information and/or witnesses should be considered it may reconvene the hearing at an appropriate time to do so. The Grievant has the burden of proving by a preponderance of the evidence that he or she has been wronged. The Hearing Panel's determination will be based upon a vote of a simple majority of the Panel.

## **Report of the Hearing Panel**

The Chair of the Grievance Hearing Panel or designee shall prepare a written report summarizing the Panel's findings. The report shall contain the Panel's conclusion on each issue identified in the written complaint as well as the Panel's recommendations for corrective action, if any. The report shall be signed by members of the Panel who agree with it. Members of the Panel who disagree with the majority's findings, conclusions or recommendations may prepare, as an addendum to the report, any contrary opinions and recommendations. This addendum to the report will be signed by members of the Panel who agree with it. The report and addenda will generally be given to the appropriate Grievance Coordinator within five (5) working days of the conclusion of the hearing. The Grievance Coordinator will then transmit the report and any other relevant information to the Grievant's Vice President, the Respondent's Vice President, and a designee of the College President.

## **Decision of the Vice President(s)**

Any Vice President of the College, as an officer of the College, is authorized by the Board of Directors to exercise such supervision and direction as will promote the efficient and effective operation of the College. The appropriate Vice President(s) will use the report of the Grievance Hearing Panel to reach a decision that best promotes these goals. The Vice Presidents' decision will be communicated, in writing, to all involved parties.

The Vice President(s) normally will furnish a decision to the parties within 10 working days after receiving the report of the Grievance Hearing Panel. If the Vice Presidents' review of a case requires longer than 10 working days, the Vice President(s) will notify the parties of the delay. The Vice Presidents' decision will be made in writing and submitted to the Grievance Coordinator who will notify a designee of the College President, the Grievant, Respondent(s), members of the Hearing Panel

and appropriate members of management of the decision. The Vice Presidents' decision following the Grievance Hearing Panel is final at the institutional level.

# Conclusion

Finally, the College reiterates the positive nature of the Grievance Procedures. These Procedures provide structure that should smooth and speed the resolution of College-related grievances and thus affirm the College's desire to treat each employee fairly. The publication of this Policy and procedure should guarantee access to the necessary information for the internal resolution of College-related grievances at Chestnut Hill College.

Subject: Nepotism

Policy: 2.27

Effective: March 1, 2019

**Contact: Chief of Staff** 

#### PURPOSE:

The purpose of this policy is to avoid favoritism, the appearance of or potential for favoritism, and conflicts of interest and loyalty often associated with nepotism. Nepotism is inconsistent with the College's longstanding policy of making employment decisions and other business decisions based solely on College needs and individual qualifications, skills, ability and performance.

#### **POLICY:**

No College employee or any volunteer may make, participate in, or attempt to influence employment or other business decisions involving a relative and/or friend or pressure or cause others to do so. Therefore, there can be no direct reporting or supervisory relationship between relatives and/or friends, and all employment decisions must be made by others. If an individual is to be assigned to a position that is under the supervision or control of a relative and/or friend who has or may have a direct effect on the individual's progress or performance, or an individual is to be assigned to a position with the same immediate supervisor as a relative and/or friend, a management plan must be devised and approved by the department Vice President and the Director of Human Resources.

A management plan is also required when an individual already assigned to a position becomes a relative and/or friend of a supervisor, subordinate, or someone who works for the same immediate supervisor.

The purpose of the management plan is to outline supervision and evaluation procedures that will mitigate possible conflicts of interest. The management plan must address reporting relationships, supervision, and evaluation that will assure that there will be no decision making based upon relationships between relatives and/or friends in promotion, compensation, hours, or other conditions of employment or in any approvals required for the expenditure of College funds or the use of College resources.

The plan should address the management of the approval and review process to preclude any potential appearance of nepotism, conflict of interest, or conflict of commitment. To ensure continuity and appropriateness, a departmental review of the approved management plan should take place in the event of any change in reporting relationships, and on an annual basis.

### ANNUAL DISCLOSURE FORM

All employees must complete the <u>Annual Nepotism Policy Disclosure and Certification Form 5.6.</u> The supervisor should review the disclosure form with the employee and confirm no potential for conflict of interest exists.

### **MEMBERS OF AN AUDIT TEAM**

No relative and/or friend of any College faculty member, staff, any other employee or volunteer may serve on any audit team (either Internal Audit or external auditors) which provides auditing services to the College.

### DEFINITIONS

*Nepotism:* favoritism in the workplace based on kinship and/or friendship, which ordinarily consists of making employment or other business decisions based on a family or friendship relationship.

*Employment decisions*: the full spectrum of employment or volunteer related actions, including but not limited to decisions related to hiring, supervision, direction of work, promotion, compensation, work/volunteer hours, performance evaluation, termination and all other terms and conditions of employment or volunteer related actions.

*Business decisions*: decisions related to the full spectrum of College commercial activities (e.g., buying, hiring, selling, contracting, licensing, leasing) or otherwise involving the expenditure of College funds or the use of College resources.

*Relative:* the spouse, domestic partner, anyone in a romantic relationship and, whether by blood, adoption, marriage or domestic partnership, the child, parent, grandparent, sibling, grandchild, aunt or uncle, niece or nephew, or any person residing in the immediate household (or the household of the spouse or domestic partner of any of these relatives) of the College employee, or his or her spouse or domestic partner, or person in a romantic relationship.

#### **GUIDELINES:**

- This policy does not prohibit (but does not encourage) the College from simultaneously employing relatives and/or friends or engaging in commercial activities with the relatives and/or friends of employees. For example, relatives and/or friends are permitted to work in the same College department so long as the relatives and/or friends comply with the requirements outlined above (e.g., there is no direct reporting or supervisory relationship between the relatives and/or friends and all employment decisions are made by others).
- 2. This policy is in addition to the College's <u>Conflict of Interest Policy 2.28.</u> If a College employee's relative and/or friend is also employed by the College, volunteers at the College, or engages in

commercial activities with the College, the relationship should be disclosed in the <u>Annual</u> <u>Conflict of Interest Disclosure Form 5.7.</u>

- 3. Employees and volunteers must self-report in writing to the head of their department before they make, participate in, or attempt to influence (or cause others to make, participate in, or attempt to influence) decisions covered by this policy. If the relationship involves the administrator of a department (e.g., a Director), the report must be made in writing to the next most senior administrator to whom the employee is accountable.
- 4. This policy applies to instances of nepotism that existed before the enactment of this policy. Any existing relationships or situations must be disclosed immediately, evaluated, and managed as provided in this policy.
- 5. Legitimate issues may arise and thus must be disclosed and managed under this policy with regard to: (i) relatives who do not fit the definition of relative provided above; or (ii) situations where the employee or volunteer is directly or indirectly involved in the College's engagement or potential engagement (e.g., as a contractor) of a relative and/or friend.
- 6. The fundamental goal of the management plan is to mitigate actual and perceived favoritism and conflicts of interest and loyalty by establishing appropriate processes for employment decisions or volunteer related actions. Depending on the employment classification (e.g., staff or faculty) of the individual with whom the employee or volunteer has a relationship, a management plan should be devised by, as appropriate, the Director of Human Resources and must be approved by the department Vice President. At a minimum, management plans must: (i) address reporting relationships, supervision, and evaluation in a way that will assure that there will be no participation in employment decisions or volunteer related actions as prohibited by this policy and (ii) establish a review and approval process for expenditures to sufficiently mitigate or preclude favoritism or the appearance of favoritism. To ensure continuity and appropriateness, periodic review and, as needed, revision of the approved management plan should occur at least annually and also whenever there is a relevant change in reporting relationships. If the relationship involves the administrator of the department, the management plan must be reviewed and approved by the Director of Human Resources.
- 7. Concerns or complaints about possible violations of this policy should be submitted to Director of Human Resources. All such complaints will be treated as confidentially as feasible and will be addressed by the Director of Human Resources.
- 8. Violations of this policy may result in discipline up to and including termination of employment.

Subject:Conflict of Interest and Conflict of Commitment:<br/>Understanding Your Obligations Guidance PolicyPolicy:2.28Effective:March 1, 2019Contact: Chief of Staff

Chestnut Hill College staff has a broad range of expertise, talents, interests and knowledge, and many engage in various professional and/or other outside activities, including sitting on boards of various organizations.

As you complete your disclosure forms, this document is intended to provide guidance to:

- discern situations that might interfere with your obligation to avoid activities and/or situations which may result in a conflict of interest or conflict of commitment with your College duties
- make decisions objectively and ethically across a wide range of financial and non-financial activities
- clarify the College's expectations about disclosure of such situations and activities

#### **Recognizing a Conflict of Commitment**

A conflict of commitment or an appearance of conflict of commitment occurs when the commitment to external activities of a staff member adversely impacts, or appears to impact, his or her capacity to meet College responsibilities. This form of conflict is typically recognizable through a perceptible reduction of the individual's time, focus, and/or energy devoted to College activities.

#### **Recognizing a Conflict of Interest**

A conflict of interest or an appearance of conflict of interest exists when an individual has an external professional or personal interest that affects, or provides an incentive to affect, the individual's conduct of his or her College activities.

Conflicts of interest and/or commitment can arise naturally from an individual's engagement with the world outside the College, and the mere existence of a conflict does not necessarily imply wrong-doing on anyone's part. When conflicts of interest and/or commitment do arise, however, they must be recognized, disclosed, and either properly managed or eliminated.

## **Professional Activities and Consulting Days**

When consulting with outside organizations, Chestnut Hill College employees should discern which situations qualify for paid consulting leave and which do not. Additionally, employees should be careful to identify consulting arrangements where there is a risk for conflict of interest and/or commitment. In all cases, individuals should discuss the situation with and receive permission from their supervisor.

Professional activities that generally are related to one's College position typically do not present a conflict of interest and do not require the use of consulting leave. These activities are considered part of the individual's job, carried out during normal working hours with full use of College resources. Examples include participation in work-related conferences, seminars, advisory panels, etc., as well as service as a trustee, director, or advisor of an external organization at the request of Chestnut Hill College.

Individuals who need time off to participate in professional activities that are not considered to be part of one's job, including volunteering and outside business or professional interests, may use vacation or personal leave time.

# Serving on Advisory or Other Boards of Various Organizations

Chestnut Hill College employees may be invited to serve on advisory or other boards of organizations as a direct result of their positions. Employees may serve on these boards and also may receive remuneration or reimbursement for related travel or other expenses provided they have disclosed the relationship to their supervisors and obtained prior approval.

Upfront discussions and approval between employees and their supervisors are the best means to avoid conflicts of interest. Also, employees and their supervisors should address who will be responsible for paying the costs associated with serving on the boards. In approving whether employees can participate, receive remuneration, and/or be reimbursed for expenses, supervisors should consider whether (1) board relationships provide a direct or indirect benefit to the employees in their current positions or to the College; (2) the work of the boards is consistent with the image of Chestnut Hill College, the current or potential relationship between the entity and the College; and (3) the cost of trips appears or may appear lavish, which should be avoided.

## **Examples of Conflict of Interest and Conflict of Commitment**

The following examples illustrate situations where real or perceived conflicts of interest or commitment might occur and are intended to stimulate thinking about a variety of activities. Individuals should err on the side of disclosure when uncertain about whether the activity presents a real or perceived conflict of interest or commitment. Managers and employees should discuss the specific activities to make that determination. The Director of Human Resources is also available for consultation.

## Policy 2.27 Nepotism or Personal Relationships in the Workplace:

- A supervisor is considering hiring her daughter for a summer job in the department.
- A supervisor would like to transfer a close family friend from another department into a position which reports to her.
- An employee who oversees his department's website asks his manager if he can hire his nephew to design a new homepage.
- A manager owns an outside business. He wants to hire an employee from his company to work in a job that reports to him at Chestnut Hill College.

## Policy 2.22 Use of College Resources:

- An employee has a College cell phone and wants to know if he can utilize it for his personal calls, which might incur additional monthly charges.
- An employee is inquiring if she can take lumber and carpentry supplies left over from a College project for personal use.
- An event coordinator is responsible for budgeting and ordering catering service for various events that the department regularly holds. She wants to be able to take all leftover food and beverages home for her own consumption. Others in the department would not have an opportunity to consume or share the leftovers.

# Policy 4.9 Gifts and Gratuities:

- As a "thank you gesture" to a staff member who purchases supplies, a vendor sends the staff member four tickets to a golf outing at a local country club.
- A staff member provided some outstanding work for another department. The department was very pleased with the quality of the work and would like to thank the staff member by sending him a \$100 gift certificate to a theater.
- A group of individuals work with an external consulting firm. As a "thank you" the firm invites the group to a local spa for a "special" day, which includes a catered lunch and gift basket for each person.

Subject: Conflict of Interest

Policy: 2.29

Effective: March 1, 2019

**Contact: Chief of Staff** 

A potential or actual conflict of interest exists when an employee's commitments or obligations to the College may be compromised by his/her other interests or commitments, and in particular, economic interests, especially if those interests or commitments are not disclosed. Although not all conflicting interests are impermissible, those involving the employee's self-gain or gain by a third party to whom the employee is related may serve to compromise the employee's primary obligation to the College.

No employee shall, for personal gain or for the gain of others, use any information not available to the public that was obtained because of service to the College (e.g., selling or divulging College phone records, etc. to outside parties).

No employee shall solicit or accept for personal use, or for the use of others, any gift, favor, loan, gratuity, reward, promise of employment or any other thing of monetary value that might influence or appear to influence the judgment or conduct of the employee regarding College business or policy. Employees may accept occasional unsolicited gifts or favors (e.g., business lunches, Christmas baskets, etc.) provided the gifts or favors have a cumulative market value of under \$250, are customary in the industry, and will not influence or appear to influence the judgment or conduct of the employee. The restrictions in this paragraph regarding a specific gift or favor, may be waived, in writing, by the Vice President of Financial Affairs and General Counsel. Such an exemption must be in writing with a statement of the pertinent reasons for exemption.

Full and timely disclosure of potential or actual conflicts of interest will sensitize the entire College community to these issues and will promote resolution of actual conflicts. Each employee is expected to discuss with his/her supervisor any affiliation, interest or other matter that presents a real, apparent or potential conflict of interest.

#### **Employee Conflict of Interest Policy Disclosure**

Each employee shall annually disclose any affiliation with any outside organization that may lead to the appearance of an actual conflict of interest. Such an affiliation would ordinarily include (a) the holding of the position of officer, director, trustee, partner, employee or regularly retained agent of such organization or, (b) the expected receipt in the current or a future year of remuneration for services from such organization in excess of \$500. For example, any employee who, in the course of their duties for the College, has control over or affects any decision to engage in a business transaction with such

an affiliated outside organization, must disclose his/her relationship to this organization by a close relative (e.g., spouse, child, sibling, parent or parent-in-law) and should also provide disclosure prior to the transaction.

## **Conflict of Interest Policy for Reporting Procedures**

On an annual basis, this policy will be reviewed with the College community as a basis for reaffirming the commitment of the College to the standards of conduct expected of all members in the performance of their duties.

At the beginning of each calendar year, the Vice Presidents will prepare a list of every administrator, faculty, staff or student who falls within the scope of this policy. The list must include all employees who, on a regular basis, have both the authority and responsibility to commit the College to contractual relationships, or commit or encumber the funds of the College, whether general operating, restricted or designated in nature. At a minimum, the list will include all employees who hold the title and/or responsibility accorded to the director level positions and above and any others specifically designated by the President or Vice Presidents of the College.

Annually, all employees who have been identified will receive a directive from their Vice President or their designee to complete an Annual Conflict of Interest Disclosure Form 5.7. Each individual selected to complete the form will be required to complete and sign the disclosure statement, identifying any potential or existing conflicts of interest or attesting to the fact that there were no areas of potential or existing conflicts of interest. The Annual Conflict of Interest Disclosure Form will be returned to the respective Vice Presidents for their initial review. All disclosure statements will be forwarded to the President's designee who will tabulate the response and comments; initiate any required follow up and provide a detailed report to the President and the Audit Committee of the Board of Directors.

All individuals listed will be responsible for providing notification to the appropriate Vice President of any instances of conflict of interest that may occur in the interim period between the dates of regular reporting. Each individual is also responsible for reporting potential or existing conflicts involving other personnel subject to this policy of which the individual may become aware. Failure to disclose any potential or existing conflict of interests will result in disciplinary action.

The above policies and perhaps other policies involving specializations may require separate and unique reporting of conflicts of interests and must also be followed.

## **Job-Relation Information**

No employee shall, for personal gain or for the gain of others, use any information not available to the public that was obtained as a result of service to the College (e.g., selling or divulging College phone-books, etc. to outside parties).

Subject: COVID-19 Honor Code Policy

Policy: 2.30

Effective: July 2020

**Contact: Chief of Staff** 

The COVID-19 Honor Code is a social contract between Chestnut Hill College and its students, faculty, staff, and third-party vendors. Of equal importance, the COVID-19 Honor Code is an agreement amongst the members of our community designed to create an environment where personal integrity, community responsibility, academic excellence, and care for the Dear Neighbor are prioritized and valued. Living, learning, teaching, and working in times of COVID-19 call upon us all to be stewards of responsible behavior in all facets of our shared academic and co-curricular experience. We all must work together to create a campus that is physically distant but socially connected and engaged.

To that end, as a member of the Chestnut Hill College community, I pledge to:

- Make decisions that support my health and the health of all members of our community, especially those who are most vulnerable.
- Specifically, I will:
  - Stay home or isolate in my residence hall room if I am sick or may have been exposed to COVID-19;
  - Follow College procedures for notifying appropriate parties if I am sick or may have been exposed to COVID-19;
  - Wear a face covering at all times for both my own protection and the protection of other members of our community;
  - Maintain a physical distance of 6 feet from others while on campus and at College sponsored events;
  - Practice good hygiene including frequent hand washing and sneezing and coughing etiquette;
  - Be mindful that my behaviors off-campus (traveling, attending large gatherings, and/or not following CDC guidance related to reducing the spread of COVID-19) impact the Chestnut Hill College community and I will do my part to avoid situations where the risk of spreading COVID-19 is heightened.
- Uphold the values of academic integrity and speak out against academic dishonesty of all forms in both in-person and online course settings.
- Support help seeking behaviors from my peers and colleagues by reducing the stigma associated with COVID-19.
- Hold members of our community accountable by politely reminding them of these expectations and seeking help from the appropriate members of our community if needed.

The Chestnut Hill College COVID-19 Honor Code is provided to support our community values and is an added level of accountability to each other as we all navigate unfamiliar territory. The COVID-19 Honor Code is not in place of applicable policies in the Student Code of Conduct, Employee Manual, or Faculty Manual.

Members of our community are expected to abide by all policies outlined related to COVID-19, but we also recognize that the unique circumstance of living, learning, teaching, and working during a global pandemic call for an additional level of accountability to each other as members of the Chestnut Hill College community.

Subject:Remote Work PolicyPolicy:2.31

Effective: July 2020

**Contact: Chief of Staff** 

Chestnut Hill College encourages all Supervisors to review the job responsibilities of the employees in their department and/or center and, when feasible, allow employees requesting to work remotely to do so when the goals of the department and/or center can be accomplished without them being physically present in the workplace and when working remotely is both appropriate and viable.

Temporary remote work can be an appropriate option for employees during extraordinary circumstances, such as the current outbreak of Coronavirus Disease 2019 (COVID-19). The College reserves the right to modify this temporary remote work arrangement at any time. Employees may be required to return to campus if the College feels it is in the best interest of the College and/or the employee to modify or suspend the arrangement, either temporarily or permanently.

Employees who are allowed to work remotely must comply with all College rules, policies, practices, and instructions and understand that violation may result in termination of remote work privileges and/or discipline up to, and including, dismissal from the College.

Temporary remote work during extraordinary circumstances does not change the basic terms and conditions of employment with the College. Remote work assignments does not change an employee's classification, compensation or benefits. The accrual and charging of leave time is subject to the same policies and procedures applicable to non-remote work employees.

The at-will employment relationship between the College and each of its staff members may be terminated in accordance with applicable policies found in the Employee Manual. Remote work assignments for staff members are not contracts or promises of employment. Nothing in a remote work assignment guarantees employment for a staff member for any specific term, nor alters the current nature of employment.

#### Eligibility

Supervisors, at their own discretion, may allow some or all of their employees to work remotely on a short-term basis during the COVID-19 outbreak. Supervisors are responsible for ensuring that their departments and/or centers perform critical work to maintain operations to the appropriate extent as communicated by the College.

Supervisors who allow temporary remote work should regularly communicate with their employees regarding the fluidity of such situations as well as changing business needs (such as the need to report to campus). Supervisors may revoke temporary remote work at any time and for any reason.

## Hours of Work:

The amount of time and work hours that the employee is expected to work will not change due to participation in a temporary remote work agreement. Hours of work should remain the same unless otherwise agreed upon by the Supervisor and the employee. Employees agree to apply themselves to work and be available to communicate with their co-workers, Supervisor(s) and other members of the College community during work hours. Standard procedures will be followed for the approval of use of leave time. Failure to report time, including sick leave, personal days and vacation time, can result in the termination of the temporary remote work arrangement or other disciplinary action.

### **Expectations for Employees**

Employees who work remotely are required to:

- Fulfill the expectations agreed upon with their Supervisor regarding the scope of their assignment, such as:
  - Duties and responsibilities as outlined in their job description.
  - Adhere to all College policies and procedures.
  - Respect and follow timelines, work productivity goals, and accomplishment of tasks.
  - Maintain accessibility; communicate hours of availability for frequent and timely contact with their Supervisor.
  - The use of College equipment and materials.
- Use secure remote access procedures and assume responsibility for the security of all documents and records in their possession while remote working. Protect College information by following the College's policies governing information security, software licensing, and data protection; ensuring that unauthorized individuals do not access College data, either in print or electronically; and not accessing restricted-level information in print or electronically unless approved by the Supervisor and protected by policy-compliant encryption and/or physical controls.
- Maintain a safe environment in which to work.

## **Expectations for Supervisors**

Supervisors should communicate specific expectations to individual employees. To ensure that the remote work assignment is mutually beneficial to both the College and the employee, planning and communicating expectations in advance of the remote work is crucial.

Please contact Human Resources at <u>HROffice@chc.edu</u> if you have questions about working remotely that are not addressed in this policy.

Subject:Flexible Workplace PolicyPolicy:2.32Effective:July 2020<br/>Revised July 2021

The College recognizes that its staff members may be searching for ways to achieve better work/life balance, reduce commuting costs or address other issues that affect their ability to work onsite or work traditional work schedules. As such, College Supervisors and Department Managers have the ability to utilize flexible work arrangements to meet Departmental needs while at the same time providing enhanced flexibility to staff members.

This Policy provides guidance related to flexible work arrangements as established between a staff member and their Supervisor or Department Manager wherein the time or location of work performed is different from the customary schedule or work location. Flexible work arrangements can serve to enhance levels of staff satisfaction, while meeting the needs of the Department and the ongoing operations of the College.

Flexible work arrangements are based on the specific needs of the Department and the ability of the individual staff member to work effectively in a flexible work arrangement. An approved flexible work arrangement does not reduce expectations regarding a staff member's performance, and does not serve as a precedent for a future arrangement within a Department. Staff requested flexible arrangements are a privilege, are revocable, and should not be an expectation of employment.

The College, as an organization, has work environments that vary widely and require specific staffing to function effectively. Flexible work arrangements are not appropriate for all positions, times of year, or campus settings. Additionally, health, safety, privacy/security, technology concerns and limitations, and other relevant considerations may preclude a flexible work arrangement. Flexible work arrangements that reduce duties or total working hours must follow Human Resources policies and procedures and include a reduction in full-time status. These types of arrangements may impact benefit eligibility and/or tax obligations.

In some circumstances a flexible work arrangement may help expedite a staff member's return to work from a leave of absence. Staff members out on protected leave should not be expected to work, regardless of any flexible work arrangement that may be in place.

Staff members with flexible work arrangements remain subject to applicable College policies and procedures and federal and state laws.

Departments are strongly encouraged to be open to allow for alternative work arrangements with the understanding that this flexibility must still ensure appropriate staff member's accountability and be compatible with the operational needs of the Department.

This policy sets out the three major types of flexible work arrangements: temporary changes in work hours, flexible work schedules and flexible work locations or remote work, and describes the expectations and obligations associated with each one.

## TYPES OF FLEXIBLE WORK ARRANGEMENTS:

Types of flexible work arrangements include:

## 1. Flexible Schedule

Flexible work schedules are adjustments to the staff member's reporting or departure times on a regular or recurring basis to respond to the work/life needs of a staff member. The revised schedule must continue to support the operational needs of the Department and allow for appropriate oversight of the staff member's assignments. Supervisors are advised to be attentive to the need to ensure that adequate supervision is provided for situations where adjusted work schedules fall outside of normal work hours.

# 2. Temporary Change in Work Hours

Staff members may request and Supervisors may grant a change in a staff member's regular work schedule that is not permanent or ongoing in order to adjust for an unplanned short-notice or sporadic event. This change may include modifying normal work start and end times or allowing work missed on one day to be made up on another.

This flexibility helps the staff member to avoid taking leave or other paid time off that would otherwise have to be accounted for in a given week. Supervisors have the discretion to grant temporary changes in work hours as long as the operational needs of the Department are satisfied and to discontinue such arrangements when deemed necessary.

## 3. Compressed Work Week

A compressed work week refers to a schedule wherein the total number of hours worked each week are conducted in less than five (5) full workdays. The most common compressed schedule is a four 10-hour workdays per week.

## 4. Remote Work

Remote work represents an adjustment to an employee's customary worksite, either on a shortterm or on an ongoing or recurring basis, in response to the work/life needs of an employee and/or the operational needs of the Department. Typically, these arrangements involve the employee regularly or primarily working from home and are sometimes referred to as virtual work arrangements. The remote work arrangement must continue to support the operational needs of the Department and provide for appropriate oversight of the employee's work. Please refer to the <u>Remote Work Policy 2.31</u> for more details.

Supervisors may revise or revoke flexible work schedules at any time with notice to Human Resources; however, Human Resources advises Supervisors to provide as much reasonable notice as possible in the event of a revision or revocation of a flexible work schedule to permit the staff member to make alternate arrangements. Ten (10) business days of notice in writing is generally expected as a minimum unless a staff member's conduct or safety issues necessitate otherwise at the discretion of management. Supervisors have the discretion to approve a flexible work location for up to 90 calendar days as long as the operational needs of the Department are met.

# CONDITIONS OF EMPLOYMENT

Performance expectations do not change as a result of flexible work arrangements. Staff members with flexible work arrangements are generally subject to the same criteria and process for performance evaluations as would apply without the flexible work arrangement. Human Resources and individual Supervisors, however, may implement practices and provide training specific to flexible work arrangements as long as such practices are consistent with College policies and procedures.

## MODIFYING FLEXIBLE WORK ARRANGEMENTS

The Supervisor, in consultation with Human Resources, may modify a staff member's flexible work arrangement, up to and including returning to the Department's usual and customary working hours and/or location, without a staff member's consent, where such a change is needed to meet Department operational needs. The reason for the modification should be communicated, in advance, to the staff member and appropriate revisions should be made to the flexible work arrangement agreement. A Supervisor's modification of the arrangement, up to and including defaulting back to the Department's normal working hours and/or location is not considered discipline.

Before modifying or discontinuing a flexible work arrangement that was granted for medical reasons, the Supervisor must consult with Human Resources.

# PROCEDURES

## 1. Requesting a Flexible Work Arrangement

- a. To establish a flexible work arrangement, the staff member must complete the <u>Flexible Work</u> <u>Arrangement Form 5.1</u> and submit it to their immediate Supervisor.
- b. The staff member and the immediate Supervisor should then discuss the details of the flexible work arrangement request and whether or not the request is feasible.

## 2. Determining Feasibility of a Flexible Work Arrangement

 a. In considering the request for a flexible work arrangement, the immediate Supervisor should consider the impact on the Department and other Departments; workload and productivity (particularly during traditional College work hours); other staff members, students and customers; and the business needs of the College. b. Before granting approval, the immediate Supervisor must review the flexible work arrangement request with the Department Head and Vice President.

# 3. Establishing and Managing a Flexible Work Arrangement

- a. When a staff member, their immediate Supervisor, Department Head and Vice President all agree that a flexible work arrangement is appropriate, the <u>Flexible Work Arrangement Form 5.1</u> must be completed setting forth the specifics of the arrangement.
- b. The immediate Supervisor must work with Human Resources to develop the flexible work arrangement. The flexible work arrangement should reflect the singularity of each situation and should be consistent with Departmental and/or College staffing needs.
- c. The immediate Supervisor must manage the flexible work arrangement to assess the continued feasibility of the flexible work arrangement. An initial 30-day trial period is required. In addition, the flexible work arrangement should also be reviewed during the annual performance evaluation for continued feasibility.

# 4. Discontinuing A Flexible Work Arrangement

- a. A flexible work arrangement may be discontinued by the staff member, the immediate Supervisor, Human Resources or the Vice President, or the President based on the staff member's performance or the changing needs of the Department or the operations of the College.
- b. Ten (10) business days of notice in writing is generally expected as a minimum unless a staff member's conduct or safety issues necessitate otherwise at the discretion of management.

Please contact Human Resources at <u>HROffice@chc.edu</u> if you have questions about a flexible work arrangement that is not addressed by this policy.

Subject:	Social Distancing Policy	
Policy:	2.33	
Effective:	July 2020 Revised December 2020	Contact: Chief of Staff

#### PURPOSE

In a society that is interconnected and interdependent, highly infectious and contagious diseases such as influenza, and most recently, COVID-19, can spread rapidly causing widespread illness and death. In the event of a pandemic or other health crisis, it is the responsibility of the College to take action and implement protocols and procedures across the campus to protect its students, faculty, staff, and their families from potential exposure to disease.

Social distancing, a recognized public health safety practice, is one tactic to reduce and limit the spread of a contagious disease by ensuring sufficient physical distance between individuals. Social distancing involves minimizing exposure to infected individuals by avoiding large public gathering venues, adhering to spacing requirements in the workplace, and following proper personal hygiene practices. Social distancing is especially important for employees who are at a higher risk of contracting a disease due to underlying health conditions.

#### POLICY

In response to the COVID-19 pandemic, Chestnut Hill College has enacted its Social Distancing Policy in an attempt to limit the spread of disease through human-to-human contact. Actions to minimize contact between infected and healthy individuals will range from the use of sick time, a move to remote work and learning, limitation or cancellation of events and suspension of some or all in-person services and operations.

This policy applies to all employees of the Chestnut Hill College community while working either on campus or remotely and engaged in College business.

The implementation of this policy is the responsibility of Human Resources Office.

#### PROCEDURES

In collaboration with federal, state, and local governing authorities, the College president, in consultation with other College administrators, will determine the appropriate level of social distancing measures to employ during the COVID-19 pandemic. Those named authorities are likely to follow Center for Disease Control (CDC) and World Health Organization (WHO) guidelines.

Decisions regarding social distancing for COVID-19, as well as an outbreak of influenza or other highly contagious diseases, will be guided by such factors as the epidemiology of the disease, its response (if any) to anti-viral or other medications, the availability of effective medications, specific at-risk groups, proximity of confirmed infection to a particular locale, and other factors.

In support of decisions made by College administrators regarding social distancing, the Human Resources Office will develop specific protocols that will address the nature and severity of the health emergency. These protocols may establish new guidelines or may modify existing policies and procedures such as those related to leaves, return to work requirements, notification, remote work access, and others.

# STRATEGIES FOR EFFECTIVE SOCIAL DISTANCING

The goal of social distancing is to limit exposure to infectious bacteria and viruses during a communicable disease outbreak.

Avoiding close contact and maintaining a social distance between one another is considered a best practice and required on the College's campus to avoid exposure to the COVID-19 virus and mitigate its spread. Because employees can spread the virus before they know they are sick, it is important to stay away from other employees and avoid close contact whenever possible, even if an employee has no symptoms.

There are many circumstances when an employee may have even a greater risk of exposure to COVID-19. Defined by the CDC, close contact, is someone who was within six (6) feet of an infected person for a cumulative total of 15 minutes or more over a 24-hour period starting from two days before illness onset (or, for asymptomatic patients, two days prior to test specimen collection) until the time the patient is isolated.

Individual exposures are added together over a 24-hour period, for example, three 5-minute exposures would result in a total of 15 minutes' exposure.

Employees are required to practice social distancing at work and ideally, outside of work, by adhering to the following strategies useful in conducting social distancing and the accompanying best practices to minimize exposure to disease:

- Maintain a personal space of at least 6 feet (about 2 arms' length) from other employees.
- Limit physical contact with others. Avoid in person meetings. Use online collaboration tools such as Skype for Business, Zoom and Microsoft TEAMS, email of the phone rather than face-to-face interaction.
- Do not congregate in workrooms, copy rooms or other areas where people socialize.
- Adhere to CDC recommendations by washing your hands properly with soap and hot water for a minimum of 20 seconds after touching commonly used items or coming into contact with someone who is sick.

- In accordance with the Commonwealth's safety order issued on July 1, 2020, face masks/coverings (e.g., disposable masks or cloth face coverings) must be properly worn by all employees working on and off campus at all times in public settings (e.g., common workspaces, public spaces, hallways, stairwells, elevators, meeting rooms, classrooms, break-rooms, campus outdoor spaces, restrooms, etc.).
- Faculty members teaching in person in a classroom have the choice of utilizing a plastic face shield in place of using a face mask/covering, recognizing that the CDC does not recommend the use of face shields as a substitute for a face mask.
- Employees in individual offices should work with their office door shut.
- Avoid coming in contact with individuals displaying symptoms of illness.
- Avoid touching your face, nose, and mouth and avoid rubbing your eyes.
- Practice proper coughing or sneezing etiquette.
- Properly dispose of anything that comes in contact with your mouth such as tissues or plastic eating utensils.
- Limit public events, including civic, cultural, athletic, educational, social, and others that are not essential.

Members of the College community are required to abide by this policy as well as all other policies related to COVID-19, recognizing that the unique circumstance of living, learning, teaching, and working during a global pandemic call for an additional level of accountability to each other as members of the Chestnut Hill College community.

Failure to follow the Social Distancing Policy 2.33 may result in disciplinary action up to and including termination from the College.

Subject: COVID-19 Vaccination Policy

Policy: 2.34

Effective: July 2021

**Contact: Chief of Staff** 

#### OVERVIEW

Since the COVID-19 pandemic first impacted our community in March 2020, Chestnut Hill College has committed to four guiding principles in decisions related to living and learning on campus:

1) The expertise of scientists and medical experts,

2) The guidance of the Centers for Disease Control (CDC) and Philadelphia Department of Public Health (PDPH),

- 3) The health and safety of our community,
- 4) Care for our dear neighbors that grows from our mission of inclusion.

In this spirit, and in keeping with decisions to date, the College will require COVID-19 vaccines for all faculty, staff and students for fall 2021. This includes both full and part-time faculty and staff, as well as students enrolled in all three schools: the School of Undergraduate Studies, the Accelerated Adult Degree Program and the School of Graduate Studies.

There will be limited exemptions for medical, religious, and philosophical reasons (described in detail below). In addition to the personal and communal health benefits, we believe the reception of the vaccine is an act of mercy and an act of charity for the dear neighbor.

While it was wonderful to have a percentage of our community in-person for spring 2021, we know that a world governed by mitigation efforts and social distancing is not the ideal environment for true immersion in the college experience. Vaccines not only protect the individual against contracting or being significantly ill from COVID, they also protect the community against spread. Requiring the vaccine will allow us to return to the experience our students expect at Chestnut Hill College; one that is hands on, personalized and characterized by a highly engaged curricular and co-curricular experience.

Please familiarize yourself with this policy, including the FAQs at the end, carefully. It contains important details regarding the Chestnut Hill College COVID-19 Vaccination Policy 2.34.

#### **REPORTING VACCINATION STATUS**

Proof of vaccination or an approved exemption is required for all members of the College community. Detailed instructions and a secure upload form is available on <u>myCHC</u> homepage under the COVID Vaccine Verification in the left navigation. To access the uploader, please log into <u>myCHC</u>; the link,

COVID Vaccine Verification, is on the left navigation under Home. Full instructions are included on the uploader site.

# FALL 2021 EXPECTATIONS

Please note these are subject to change based upon evolving guidance from the CDC and PDPH.

- Per the CDC, fully vaccinated individuals will not be required to wear face coverings while on campus.
- Non-vaccinated individuals will be required to continue to wear face coverings.
- Occupancy limits and social distancing guidelines will be lifted for Fall 2021.
- Fully vaccinated individuals will not be required to participate in weekly surveillance testing, unless guidance from the NCAA requires this for student-athletes.
- Fully vaccinated individuals will not be required to quarantine or participate in contact tracing due to a possible exposure. There have been a very low number of breakthrough cases in vaccinated individuals; if a vaccinated individual tests positive for COVID they will then be subject to isolation and contact tracing.

# CHESTNUT HILL VACCINATION FAQS

# WHY IS CHESTNUT HILL IMPLEMENTING A VACCINATION POLICY?

We are implementing this policy because we are confident in the scientific evidence to date that widespread vaccination is safe and effective to prevent the spread of COVID-19, including spread by the more highly infectious variants of virus such as the alpha and the new delta strains. Our mission of a, "transformative holistic education, just relationships, innovative thinking and responsible action toward a more unified society and sustainable Earth," is best delivered through personalized, in-person opportunities. These educational offerings are safer for all members when there are high rates of community vaccination. With the exception of our students who choose fully online programs, we know that our faculty, staff, and students value a Chestnut Hill experience that can be found through in-person learning and gathering safely with peers, and we look forward to offering that this fall.

# HOW DO THE VACCINE REQUIREMENTS ALIGN WITH PENNSYLVANIA HEALTH GUIDELINES?

In April 2021, Governor Wolf issued a statement urging college students to be vaccinated with the goal of providing more in-person learning opportunities. Every decision we have made at Chestnut Hill has been guided by science. Our vaccine policy is in alignment with the CDC, the FDA, and American College Health Association guidelines.

# HOW DO MEMBERS OF THE CHESTNUT HILL COMMUNITY PROVIDE PROOF OF VACCINATION?

Detailed instructions and a secure upload form is available on <u>myCHC</u> homepage under the COVID Vaccine Verification in the left navigation. To access the uploader, please log into <u>myCHC</u>; the link, COVID Vaccine Verification, is on the left navigation under Home. Full instructions are included on the uploader site.

# WHICH VACCINES ARE ACCEPTED?

Any FDA-approved vaccine, including the Emergency Use Authorization (EUA) vaccines below, as well as any that receive full biologics license approval in the future:

- Pfizer-BioNTech COVID-19 Vaccine
- Moderna COVID-19 Vaccine
- Janssen COVID-19 Vaccine (Johnson & Johnson)

International students who have received a vaccine approved in their home country should provide this documentation for assessment on a case-by-case basis.

# WHEN IS A PERSON CONSIDERED FULLY VACCINATED?

COVID-19 vaccines teach our immune systems how to recognize and fight the virus that causes COVID-19. According to the CDC, it typically takes 2 weeks after vaccination for the body to build protection (immunity) against the virus that causes COVID-19. People are considered fully vaccinated 2 weeks after their second dose of the Pfizer-BioNTech or Moderna COVID-19 Vaccine, or 2 weeks after the single-dose Johnson & Johnson's Janssen COVID-19 Vaccine.

# ARE OTHER VACCINES REQUIRED FOR STUDENTS?

Yes, other vaccines are required for students to enroll at Chestnut Hill. They include:

- Two M.M.R. vaccines
- Hepatitis B vaccines
- Tetanus vaccine (within the past 10 years)
- Meningitis vaccine

# HOW DO I REQUEST A MEDICAL, RELIGIOUS, OR PHILOSOPHICAL EXEMPTION?

Individuals who meet the criteria for a medical, religious, or philosophical exemption will be required to submit FORM 5.29 COVID-19 Vaccination Waiver Request Form available on myCHC. This Waiver Request provides full details on the documentation required to request a vaccine exemption. Those who are granted vaccine exemption will be provided detailed testing, contact tracing, and quarantine requirements. Un-vaccinated individuals will be required to wear face coverings while indoors.

# WHAT SHOULD I DO IF I'M VACCINATED BUT OTHERS IN MY HOUSEHOLD ARE NOT?

We know there are cases where members of the same household may not all be vaccinated due to those with young children who cannot be vaccinated yet or those with medical conditions that prevent them from being vaccinated. Currently, the CDC notes that we are still learning how well vaccines prevent you from spreading the virus that causes COVID-19 to others, even if you do not have symptoms. Early data shows that vaccines help keep people with no symptoms from spreading COVID-19. If you are vaccinated, but others in your household are not, please use your discretion to continue wearing a mask when on campus.

# WILL CHESTNUT HILL OFFER VACCINATION OPPORTUNITIES FOR THOSE STILL NEEDING A VACCINE?

Chestnut Hill College is currently in the process of scheduling on campus vaccine opportunities; this information will be forthcoming and updated as needed. Vaccinations are offered by many health

providers and are widely available at CVS, Rite Aid, and other retail pharmacies. <u>VaccineFinder</u> is a helpful resource to find your most convenient vaccine location.

# WILL CHESTNUT HILL OFFER COVID-19 BOOSTER SHOTS IF THEY BECOME NECESSARY?

It will be required that individuals maintain full vaccination status based on the guidelines of the vaccine they received; it is not yet known if this will include the need for booster shots. To the extent possible, Chestnut Hill will make necessary efforts to offer booster shots on campus or at an off-site location. Will I have to isolate if I test positive for COVID-19? Yes, those who test positive for COVID-19 will be required to isolate in line with CDC guidance.

# WILL I HAVE TO QUARANTINE IF IN CLOSE CONTACT TO SOMEONE WHO TESTS POSITIVE IF I AM

**FULLY VACCINATED?** Consistent with current CDC guidance, fully vaccinated individuals who have been in close contact with a known COVID-19 positive individual will not need to quarantine.

# HOW WILL CHESTNUT HILL ENSURE THE PRIVACY OF STUDENTS, FACULTY, AND STAFF WHO QUALIFY FOR A MEDICAL OR RELIGIOUS OR PHILOSOPHICAL EXEMPTION TO THE VACCINATION POLICY?

Chestnut Hill will not disseminate vaccine status information. In addition, the process to determine whether a person qualifies for a medical, religious or philosophical exemption shall be confidential.

# HOW WILL THIS POLICY AFFECT CAMPUS VISITORS?

Chestnut Hill will not require short-term visitors - including prospective students and families, speakers, and event attendees - to provide proof of full vaccination. All visitors will be notified of Chestnut Hill's Vaccination Policy 2.34 that reinforces that those individuals who are not fully vaccinated must follow CDC and PDPH guidance for unvaccinated individuals, which includes wearing a mask and social distancing.

Subject:Bias Incident PolicyPolicy:2.35Effective:August 2021<br/>Revised January 2022

**Contact: Chief of Staff** 

As stated in Chestnut Hill College's <u>Non-Discrimination Policy 2.20</u>, the College, founded by the Sisters of Saint Joseph, is committed to an active inclusive love of all people without distinction. Therefore, it is the policy of the College that no person will be discriminated against by the College in admission to or participation in any educational program and, moreover, no person will be discriminated against in employment, including recruitment, hiring, promotion, termination or forms of compensation or on any other terms of employment. Discrimination on the basis of any of the following is prohibited: race, ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, age, marital status, familial status, disability, or status as a veteran. The College follows the June 2011, Fair Practices Ordinance of the City of Philadelphia (9-1100) as well as other local, state, and federal laws.

The College is committed to maintaining an environment where each member of the College community is valued as an individual and is treated respectfully. Equity, diversity, inclusion, and justice are values central to the mission of the College and, as such, are institutional priorities in planning, decision making, and allocation of resources at all levels. Bias incidents and hate crimes are inconsistent with these values of the College, violate College policy and, in some instances, state and federal law, and will not be tolerated.

The College is committed to addressing bias conduct. However, acts of bias may occur in our community in spite of our proactive efforts. This policy will define bias, provide a reporting procedure for complaints of bias, and suggest resources to targets of bias. When bias incidents are reported, education to prevent recurrence and repairing the harm caused may be the most appropriate institutional response. Egregious forms of bias will result in more severe sanctions from the College.

The College recognizes that excellent educational experiences include and must allow for opposing viewpoints and perspectives, some of which may challenge individual beliefs, values, or cultural norms. As a campus community, we value and protect academic freedom and the open exchange of ideas. This bias policy is not intended to undermine or weaken these principles; rather it is meant to address those incidents that fall beyond professional and academic discourse. All members of the College community are responsible for the maintenance of an environment in which people are free to learn and work without fear of discrimination, harassment or abuse.

#### **KEY DEFINITIONS**

**Protected Classifications:** The law prohibits discrimination and harassment on the basis of sex/gender, race, age, color, religion, national origin, ethnic origin, sexual orientation, gender identity, disability, genetic information, marital status, and military and military veteran status. These are protected classifications under the law.

**Discrimination:** Any unlawful distinction, preference, or detriment to an individual as compared to others in the terms or conditions of a person's employment or education on the basis of their protected category status.

Target: The person alleged to have been subjected to conduct in violation of this policy.

**Respondent:** The person accused of conduct that might be a violation of this policy.

**Hate Crime:** Criminal homicide, sexual assault, robbery, aggravated assault, burglary, motor vehicle theft, arson, larceny-theft, simple assault, intimidation, or destruction/damage/vandalism of property, in which an individual or group is intentionally targeted because of their actual or perceived race, gender, religion, national origin, sexual orientation, gender identity, ethnicity, or disability. 20 U.S.C. §1092(f)(1)(F)(ii).

**Bias Conduct/Incident:** Completed, attempted or threatened abusive or hostile acts against a person(s), property or an institution, where such acts manifest evidence that the targeted person/group was intentionally selected on the basis of their actual or perceived age, class, color, disability, ethnicity, gender identity, gender expression, marital/familial status, national origin group, race, religion, sex or sexual orientation, or veteran status, including a hate crime.

*Examples* of bias incidents include but are not limited to homophobic or sexist jokes, racist epithets, religious slurs, offensive graffiti, or demeaning remarks on social media. Bias incidents may or may not be intended to cause harm.

**Bias Harassment:** A bias incident that has the purpose or effect of unreasonably interfering with a person's employment or education, or creating a hostile employment or educational environment, and has no legitimate relationship to the subject matter of a course or academic research. In evaluating whether such an environment has been created, the College will consider the alleged conduct from both a subjective and objective perspective. Specifically, it will evaluate that alleged conduct from the perspective of a reasonable person in the alleged target's position, considering all the circumstances.

**Confidentiality:** Confidentiality means maintaining as confidential, to the extent possible, all matters related to a bias incident on a criterion of need to know.

**Retaliation:** Any act(s) or attempted act(s) to seek retribution against anyone who has reported an alleged bias incident or against anyone who has participated in an investigation or related proceeding

under this policy. Prohibited retaliatory acts include, but are not limited to intimidation, threats, coercion, or discrimination.

# PROCEDURES TO REPORT BIAS CONDUCT/INCIDENT

Any member of the College community may report a bias incident in any of the following ways:

- 1. Reporting via a web form on the College's website (automatically sent to the Chief Officer for Diversity, Equity & Inclusion), click here.
- 2. Contact the Chief Officer for Diversity, Equity & Inclusion directly:

LaKeisha Thorpe, Ph.D.	215-242-7751	SJH 331
Chief Officer for Diversity, Equity & Inclusion	Thorpel@chc.edu	

3. Students, staff and faculty may also contact the respective offices:

Office	Phone Number & Email	Office Location
Krista Bailey Murphy Ph.D.	215-248-7142	FH 144
Dean of Students/Title IX Coordinator	murphyk@chc.edu	
Joseph P. Conley	215-248-7036	SJH 224
Interim Director of Human Resources	HROffice@chc.edu	
Christopher Dougherty Ph.D.	215-248-7130	SJH 334
VP for Academic Affairs & Dean of Faculty	<u>doughertyc@chc.edu</u>	
Mark Meachem, Ed.D.	215-248-7148	SJH 338
Dean, School of Undergraduate Studies	<u>meachemm@chc.du</u>	
Elaine Green Ed.D.	215-248-7172	FH 120
Dean, School of Continuing & Professional Studies	green@chc.edu	
William Cunningham Ph.D.	215-248-7120	SJH 374
Dean, School of Graduate Studies	cunninghamw@chc.edu	
Polly Teti	215-242-7777	FH
Director of Security	<u>tetip@chc.edu</u>	Security Desk

4. If the incident involved a possible violation of Chestnut Hill's Sex Discrimination, Sexual misconduct, Relationship Violence & Stalking Policy, report the incident directly to the College's Title IX Coordinator:

Any member of the	Krista Bailey Murphy Ph.D.	215-248-7142
College community	Dean of Students/Title IX Coordinator	murphyk@chc.edu

5. If the Bias Incident involves a perceived Hate Crime or presents safety concerns, please contact the Department of Safety and Campus Security:

Any member of the	Polly Teti	215-242-7777
College community	Director of Security	tetip@chc.edu

When completing a bias report form or sending an email to one of the persons listed above, whether as the target or witness to any bias conduct/incident, please do the following to document the incident the best you can:

- 1. If the incident was verbal, be sure to immediately document what was said, where it was said and when it was said, and if known, the name of the individual(s) responsible and any witnesses.
- 2. If you see a written slur or discover graffiti, do not erase the words or images. The Department of Safety and Campus Security and possibly the Philadelphia Police will need to see it in order to document and photograph.

The College encourages prompt reporting of bias conduct to determine the utilization of informal or formal procedures, which include an investigation of the alleged facts to determine if College policy has been violated, including violations of the Student Handbook or Employee Manual.

# PROCESS FOR INVESTIGATING REPORTS OF BIAS CONDUCT/INCIDENT

As stated above, any member of the College may report bias conduct/incident online, or contact one of the administrators listed above (who will serve as the Intake Officer) based on the procedures listed below.

# What are my options for responding to the Bias conduct/incident with the College system?

An investigation can be opened at any time based on new evidence which becomes available. The College does not limit the timeframe for reporting, although a delay in reporting may impact the College's ability to take certain actions.

# What happens after I submit the report?

Once the report is received, the Intake Officer or designee will review the report, learning as much as they can about the situation. The Intake Officer will contact you to request a meeting. At that time, they will review the statements of the report; and ask whether you desire any additional support, such as counseling or referral to another College or external resource. The meeting will also include a discussion of options for next steps:

 Determine if target/witness desires to move forward beyond submitting the report and/or initial conversation. This recognizes that some targets and witnesses may not seek a formal investigative process, but desire to explore their feelings and analyze the incident with an external party. Additionally, for some, the report itself may be the only step they want to pursue.

- 2. Exploring whether an informal process can be a tool to bring clarity and resolution to the matter (i.e. suggested conversation between target and alleged respondent to seek clarity, consensus of the situation, or an apology to achieve restoration).
- 3. Request a formal investigation and procedures to bring resolution between parties or appropriately address a policy violation. The College reserves the right to conduct a formal investigation, regardless of target's/witnesses' desires based on violation of policy and/or severity of incident.

# What if the report contains information indicating a possible violation of Chestnut Hill College's Sex Discrimination, Sexual Harassment and Sexual Violence Policy?

The report will be forwarded to Chestnut Hill College's Title IX Coordinator for review, investigation and compliance. (Please see the <u>Sex Discrimination, Sexual Harassment and Sexual Violence Policy 2.11</u> for Information on procedures related to these cases.)

# What if the respondent is unknown?

Chestnut Hill is committed to keeping accurate records of all bias incidents, even when the respondent is unknown. As such, we encourage reporting of all incidents of bias, even if the respondent is unknown and unlikely to be known. Depending on the circumstances, the College may need to move forward with an investigation regardless.

# What is the investigation process?

The Chief Officer for Diversity, Equity & Inclusion will conduct an investigation with the Bias Committee. The committee will consist of one faculty member, one staff member, and the Chief Officer for Diversity, Equity & Inclusion and the Chief Officer for Mission and Ministry. The objectivity of the Bias Committee will not be compromised by a previously-existing relationship with either the target or respondent. The Bias Committee, in consultation with the General Counsel, may also delegate the investigatory duties to a qualified external investigator if it is determined that it is in the best interests of the parties and the College to do so. The Bias Committee shall promptly conduct an investigation of the complaint.

The investigation may include review of the bias incident report and any supporting documentation, examination of other relevant documentation, and interviews with relevant individuals, including witnesses. During the investigation, every reasonable effort shall be made to protect the privacy rights of all parties; however, confidentiality cannot be guaranteed.

# What is the investigation report?

- a. Upon completion of the investigation, the Bias Committee will report in writing.
- b. The report shall address the facts and issues investigated from the reports, supporting documentation, and conducted interviews.
- c. The target and the respondent shall have the opportunity to view a copy of a summary of the investigation, with information redacted in compliance with FERPA and other legal considerations regarding privacy. This summary shall include the following: date of report,

parties, witnesses, dates of investigation, summary of allegations, policy involved, determination of credibility, findings of fact, conclusions, and name of investigator.

#### **OUTCOMES AND RESOLUTIONS**

#### What are the possible outcomes?

The possible outcomes of the investigation include a decision of whether a bias incident occurred (listed below). At its discretion, the College may utilize a single hearing officer or hearing panel. This decision will be made taking into consideration the goals of fairness and justice for all parties.

- a. A finding that bias conduct/incident occurred, but that the individual responsible cannot be identified, with appropriate remedial measures;
- b. a finding that bias conduct/incident occurred, and that responsible party can be identified, with the issuance of an appropriate resolution (mediation or sanction/corrective action);
- c. a finding that bias conduct/incident did not occur; and
- d. a determination, one way or the other, could not be made.

#### **Resolutions:**

As stated by the College's Institute for Forgiveness and Reconciliation, "we seek to nurture an institutional culture where oneness overcomes divisions, where grudges and wrongs give way to forgiveness and reparation and people suffering from broken relationships walk the road to reconciliation together. From our own lived experience comes the responsibility to share with others what we are discovering as gift for ourselves." Accordingly, a recommendation for remediation of bias conduct/incident is a restorative mediation process.

• **Restorative Mediation Process**: If both target and respondent agree to the Restorative Mediation process, they will participate in facilitated conversation, to establish a plan for repairing damage to those affected and/or targeted by the bias incident. Each person may have a support person of their choosing to attend the mediation meeting. The support person is a member of the Chestnut Hill College community such as a professor, faculty or staff advisor, supervisor, or peer/colleague.

This process requires respondent(s) to acknowledge their part in the conduct/incident and accept restorative actions agreed upon by all parties. Note: The perceived severity and impact of the bias conduct/incident determine whether this option applies to particular cases. The Dean of Students, Director of Human Resources, Dean of Faculty and Chief Officer for Diversity, Equity & Inclusion will review the report to determine whether this option applies. For example, restorative mediation would not likely be available for bias conduct/incidents with significant property damage or any level of physical assault. This process is open to situations that involve targets and respondents as any combination of students, faculty, staff and guests (as available).

• Student Code of Conduct Process (for incidents where respondent and target are both students): This process will be utilized if either party is unwilling to participate in restorative mediation or due to the severity of the incident, which also violates the Student Code of

Conduct. Depending on the nature of the bias underlying alleged prohibited conduct, the process may include an Administrative Hearing or Conduct Board Hearing.

- **Employment Action, Bias Report:** Faculty/staff Respondent may be subjected to corrective action that is consistent with employee policies and procedures (Grievance Policy---Civil Rights Complaints).
- No Discipline Action, Bias Report: Targets may decide to report the incident and request that no further action be taken. Chestnut Hill will evaluate any such request in the context of the College's responsibility to provide a safe and nondiscriminatory environment to all members of its community. In certain situations, the College may need to move forward with appropriate conduct proceedings/correction action regardless of the target's/witness' wishes.

# How will bias conduct/incidents and hate crimes be reported to the campus community?

**Timely Warnings:** When the Department of Safety and Campus Security identifies or receives a report of a Hate Crime, occurring either on or off campus, that in the judgment of the Director of Security (in consultation with the Chief Officer for Diversity, Equity & Inclusion, Human Resources, the Dean of Students, and Office of General Counsel) constitutes a serious or continuing threat to the campus community, the Department of Safety and Campus Security will issue a campus-wide "timely warning."

**Hate Crimes Reporting:** In accordance with the Clery Act, the College will disclose statistics for Hate Crimes in is Annual Security & Fire Safety Report. These statistics will also be included in Chestnut Hill's Bias Incident Reporting.

# PRESERVATION OF RECORDS

A confidential record of all bias reports, including their disposition, will be maintained in the Office of Diversity, Equity & Inclusion. Additionally, a copy of the Findings Letter will be confidentially maintained in the Office of Human Resources (for employees) or Dean of Students Office (for students).

# RETALIATION

Chestnut Hill College strictly prohibits retaliation against any individual for reporting, providing information, exercising one's rights or responsibilities, or otherwise being involved in the process of responding to, investigating, or addressing allegations of bias conduct/incidents. Therefore, any retaliation, intimidation, threats, coercion, or discrimination against any such individual, undertaken or attempted either directly or by someone acting on behalf of another, will be addressed in the most serious way by the College, and individuals who engage in such actions are subject to sanctions/corrective action. Anyone who is aware of possible retaliation or has other concerns regarding the response to a bias incident should report such concerns to the Chief Officer for Diversity, Equity & Inclusion, who in consultation with the appropriate divisional vice president, shall take appropriate actions to address such conduct in a prompt and equitable manner.

# **OFF-CAMPUS RESOURCES**

Complaints of bias, discrimination or harassment may also be filed in a timely manner with the following government agencies:

Equal Employment Opportunity	801 Market Street, Ste. 1300	800-669-4000
Commission	Philadelphia, PA 19107-3127	
Office of Civil Rights	100 Penn Square East, Ste. 515	215-656-8541
U.S. Department of Education	Philadelphia, PA 19107-3323	
Pennsylvania Human Relations	110 N. 8th Street, Ste. 501	215-560-2496
Commission	Philadelphia, PA 19107	

\*\*Some material adopted from Bucknell University, Gettysburg College, and St. Joseph's University.

# **SECTION 3:**

# COMPENSATION

Subject:Vacation LeavePolicy:3.0Effective:December 6, 2004<br/>Reviewed August 2018<br/>Revised April 2021<br/>Revised July 2021<br/>Revised February 2022Contact: Chief of Staff

#### <u>Purpose</u>

Vacation leave is provided to allow staff members time off from work with pay for rest and personal convenience.

#### **Eligibility**

Full-time staff members are entitled to take vacation leave with pay according to the attached schedule. Part-time staff are entitled to vacation leave according to the number of hours regularly worked each week.

#### **Earning Vacation**

Staff members are granted an allotment of vacation days each fiscal year on July 1st of each year, based on their job classification and length of service. A schedule defining the specific allotments for each category is shown below.

#### **Using Vacation**

Staff members are expected to use their allotted vacation days during the fiscal year in which they are provided. Unused vacation will be forfeited if not used by June 30th of each fiscal year.

Non-exempt staff members may take vacation days in half-day (.5) days or full day increments only.

Effective April 12, 2021, exempt employees may take vacation days in half-day (.5) increments and record half days as such on timekeeping forms.

#### COVID-19 Modification to the Vacation Policy for Fiscal Year 2021-2022.

In response to the extenuating circumstances of COVID-19, the College Administration has approved a modification to this Vacation Policy 3.0 offering employees two options to consider regarding their unused vacation time for the 2021-2022 fiscal year:

1. Employees with unused vacation time may carry over up to five (5) vacation days into the upcoming fiscal year that begins on July 1, 2022.

#### OR

2. Employees may convert up to five (5) unused vacation days into sick days and deposit them directly into their long-term sick bank with a conversion ratio of 1-to-1.

Any employee with unused vacation time in excess of five (5) days should plan, with the approval of their supervisor, to use those vacation days prior to the end of the fiscal year on June 30, 2022.

In compliance with this revision to the Vacation Policy 3.0, any unused vacation time granted to employees for the upcoming July 1, 2022 - June 30, 2023 fiscal year, including any carry over days, will not be permitted to carry over into the next fiscal year beginning July 1, 2023.

In addition, any unused 2021-2022 vacation time will not be paid out in lieu of the carry over. Upon termination of employment, vacation time earned but not yet used will be paid to the employee with their final paycheck.

Moreover, any carry over days moved into the upcoming 2022-2023 fiscal year beginning July 1, 2022 will not be counted in any days paid out if an employee leaves the College.

#### **Newly Hired Staff Members**

Newly hired staff members will be granted provision to take vacation leave during the fiscal year they are employed. The allowance provided is based on a schedule proportionate to their annual allowance and will be computed as follows:

Month of Employment	Proportionate Allowance
July	11 twelfths
August	10 twelfths
September	9 twelfths
October	8 twelfths
November	7 twelfths
December	6 twelfths
January	5 twelfths
February	4 twelfths
March	3 twelfths
April – June	None

A break in service, which is not an approved leave, shall require that the staff member so re-employed shall, for the purposes of computing annual vacation allowance, be treated as a new staff member.

Newly hired staff members must be employed for a period of three months to be eligible to take vacation leave.

All staff members including newly hired staff members are granted a full annual allowance on July 1st of each fiscal year, to be taken during that academic year.

Any vacation not used before June 30th of each year will be forfeited and may not be carried over to the new fiscal period.

# **Termination of Employment**

Pay will not be provided in lieu of annual vacation leave, except in the case of separation. Upon termination of employment, vacation time earned but not yet used will be paid to the staff member with their final paycheck.

Vacation earned will be computed based on the number of full months employed from July 1st of each year to the date of termination.

Any vacation taken which is in excess of the amount earned for that year must be repaid at the time of termination.

#### **Requesting Vacation Leave**

Staff members should submit a <u>Leave Request Form 5.19</u> for approval by their supervisor as far in advance as possible. Supervisors must make every effort to ensure that staff members have ample opportunity to take vacation leave, and that they have a reasonable opportunity to take it when they desire.

Supervisors have the responsibility of ensuring that their office/department is able to continue to serve the College community and may restrict vacation during certain critical periods of heavy usage or demand on their particular office/department. This includes the periods before or after the start of a session/semester or other similar times. Supervisors should identify these periods to their staff members in advance.

In particular, no vacation leave will be permitted during the two weeks prior to the first day of fall classes through one week after the beginning of classes for any full-time staff member who provides service or support to students or whose position impacts activities related to the start of the academic year.

Fridays during the summer, from Memorial Day weekend to two weeks before the opening of the fall semester, and other times of reduced or adjusted schedule, will be considered a full day, eight (8) hours and will be charged accordingly for purposes of computing vacation consumption.

Staff Classification	Years of Service	Days Granted Per Year
Exempt Employees		
Administration <sup>1</sup>	0+	20 days
Other Exempt Staff members	up to 3	15 days
	3+	20 days
Non Exempt staff members	up to 2	10 days
hired on or before February 29,	2 to 7	15 days
<u>2004</u>	8+	20 days
Non Exempt staff members	up to 3	10 days
hired after February 29, 2004	3 to 8	15 days
	9+	20 days

#### SCHEDULE OF ANNUAL VACATION LEAVE

All part-time staff members, and those working a regular schedule of less than 40 hours weekly, will be granted vacation allowance proportionate to their regular schedule of weekly hours divided by 40.

<sup>&</sup>lt;sup>1</sup> Employees with the title of President, Vice President, Dean, Assistant Dean, Associate Dean and Assistant to the President are considered "administration."

Subject:	Sick Leave	
Policy:	3.1	
Effective:	December 6, 2004 Reviewed August 2018	Contact: Chief of Staff

Sick leave is designed to provide some compensation to staff members for lost work time during periods of illness. Sick leave may also be used by a staff member to care for an ill family member. Accrued sick leave benefits can be used only for time lost when the staff member is not eligible to receive other forms of compensation from the College or elsewhere, such as Worker's Compensation.

Absences due to illness should be phoned in each day to the staff member's supervisor. At any time, the College may require a statement from a doctor regarding the nature of the illness and anticipated time loss. When a staff member is unable to report to work as scheduled because of illness, he/she should notify his/her immediate supervisor or department head as soon as possible but no later than the time one would normally report for work or within an hour of that time in cases of emergency.

Improper use of sick leave and/or failure to notify his/her supervisor in a timely manner are causes for dismissal.

Medical and dental appointments should be scheduled outside of regular working hours. If this is impossible, a staff member should check with his/her supervisor in advance of making an appointment. Staff members should use Personal Leave rather than Sick Leave for absences due to routine medical or dental appointments.

#### **Short-Term Sick Leave**

All full-time staff members are entitled to 10 days of paid sick leave annually. Short-term sick leave is accrued at a rate of five (5) days per semi-annual period. Accruals occur on January 1 and July 1. Sick leave left on December 31 may be carried through to June 30, along with the January 1 accrual. Staff members hired within an accrual period will be credited sick leave on the next occurring accrual date.

Part-time staff members are entitled to five (5) days of paid sick leave annually. Short-term sick leave is accrued at a rate of 2.5 days semi-annually. Accruals occur as described above.

Exempt staff members may take sick leave in full day increments only in compliance with the Fair Labor Standards Act.

If a staff member has unused sick leave on June 30, these days will be converted into Long-Term Sick Leave on a 2-for-1 basis.

Pay will not be provided in lieu of unused short-term sick leave at any time, nor will pay be provided for unused short-term sick leave at employment separation. Unused short-term sick leave may be donated to another staff member. See the <u>Leave Donation Policy 3.21</u>

#### **Long-Term Sick Leave**

Short-term sick leave days that are earned, but unused at June 30, are transferred on a 2-for-1 basis to the staff member's long-term sick leave bank. Maximum long-term sick leave bank is 30 days for full-time staff members and 15 days for part-time staff members.

Long-term sick leave is to be used only in the event of an illness (disability) that exceeds two weeks. Requests for use of long-term sick leave must be made in writing and submitted to the Human Resources Office. Use of long-term sick leave can be approved only by the President.

Any use of long-term sick leave is considered leave under the Family & Medical Leave Policy. The College requires reports from a physician to verify reason for and necessity of long-term sick leave.

Pay will not be provided in lieu of unused long-term sick leave at any time, nor will pay be provided for unused long-term sick leave at employment separation. Unused long-term sick leave may not be donated to another staff member.

Subject: Leave Donation

Policy: 3.2

Effective: October 23, 2014 Revised August 2018

**Contact: Chief of Staff** 

In keeping with the College's Mission of serving our Dear Neighbor, this Leave Donation Policy has been created. This policy applies only to full-time and part-time staff members. Participation is voluntary, confidential and anonymous.

Chestnut Hill College recognizes that staff members may have a family emergency that results in a need for additional time off in excess of available paid vacation and sick leave. To address that need, staff members may voluntarily donate unused leave to another staff member who has exhausted all available paid leave due to an emergency situation.

Family emergency situations include health-related emergencies such as critical or catastrophic illness or injury of the staff member or of an immediate family member that is life-threatening and/or requires inpatient or hospice health care. Immediate family member is defined as spouse, partner, child, parent, sibling, grandparent or grandchild.

Health-related emergencies require verification from a licensed health care provider describing the nature, severity, and anticipated duration. Donated leave is not intended for brief and/or common illnesses or disabilities.

Staff members donating leave must be employed with Chestnut Hill College for a minimum of one (1) year. Minimum allowable donated leave is one-half (1/2) day for non-exempt staff members, and one (1) day for exempt staff members. Maximum allowable donated leave is one (1) week and cannot exceed 50% of the donor staff member's leave balance. Part-time staff members may donate leave according to the number of hours regularly worked each week. Staff members who wish to donate leave must complete a Leave Donation Form 5.8, and obtain the approval of their immediate supervisor and Vice President.

Staff members who would like to receive donated leave must be employed with Chestnut Hill College a minimum of 90 days. Recipient staff members must have used all available paid time off options (vacation, sick, personal leave). Part-time staff members may receive leave according to the number of hours regularly worked each week. Donated leave runs concurrently with any approved leave of absence, such as FMLA. Staff members who wish to make a request to receive donated leave must complete a Leave Donation Request Form 5.9, and obtain the approval of their immediate supervisor and Vice President.

Completed forms are submitted to the Human Resources Office and approved by the Chief of Staff. Donor and recipient staff members will be informed in writing of the approval/denial of donated leave by the Human Resources Office.

Recipient staff members may receive donated leave from multiple donor staff members. Donated leave will be used in date order of when it was received. Any unused donated leave is returned to the donor staff member(s) when the recipient staff member returns to work.

Donated leave is paid at the recipient staff member's regular rate of pay, and is paid per normal payroll schedules. The Human Resources Office will manage leave donations to ensure proper recording of leave deductions and credits, and will coordinate payment of donated leave with the Payroll Office.

Subject:Paid HolidaysPolicy:3.3Effective:July 1, 1999<br/>Revised August 5, 2015<br/>Revised August 2018<br/>Revised July 2021

All employees are eligible for paid holidays. Holiday pay for hourly employees is calculated based on the number of hours the employee is regularly scheduled to work on any particular holiday.

The following are the approved paid holidays during the year:

New Year's Day	Juneteenth
Martin Luther King Day	Independence Day
Holy Thursday	Labor Day
Good Friday	Thanksgiving and the following Friday
Easter Monday	Christmas Day
Memorial Day	

Because Chestnut Hill College is a diverse College community and in adherence to our Mission as an inclusive Catholic community, the College recognizes that employees may want to observe certain holidays that are not listed above. Employees may utilize personal leave under such circumstances, and supervisors are encouraged to consider such requests in accordance with our Mission.

Dates for Christmas and other College-wide breaks, if any, are announced by the President annually. Please see the <u>Compensatory Time Policy 3.5</u> for additional information regarding College-wide breaks.

Subject:	Religious Retreat Leave	
Policy:	3.4	
Effective:	July 1, 1999 Revised September 13, 2007 Reviewed August 5, 2015 Reviewed August 2018	Contact: Chief of Staff

The Sisters of Saint Joseph, women and men religious, and priests are required to make an annual retreat. The length of this retreat varies from five (5) to eight (8) days. In addition to accrued annual vacation time, Chestnut Hill College allocates time for religious and priests to fulfill this obligation. For the annual retreat only, the College permits full-time staff members to take the total number of retreat days and a day of travel the day the retreat begins and the day it ends.

This time must be taken in one block. For example, the policy does not permit an individual to make a five (5) day retreat and then take three (3) other days for retreat at another time.

Ten-month employees and full-time faculty are expected to make retreat during those periods of time when they are not working at the College.

All full-time employees are permitted to take time in addition to vacation time to participate in Mission and Legacy programs.

All time for retreats should be coordinated with and approved by one's supervisor.

Subject:Compensatory TimePolicy:3.5Effective:August 23, 2004<br/>March 31, 2017<br/>Reviewed August 2018

In compliance with the Fair Labor Standards Act (FLSA), there is no compensatory time available to either exempt or non-exempt staff members.

Non-exempt staff members may not take nor be offered time off in lieu of overtime compensation for hours worked in excess of 40 during the workweek. Schedule modifications may be permitted when non-exempt staff members work more than their normal work schedule in lieu of overtime pay, provided the modification in work schedule is made within the same workweek.

For example, if a non-exempt staff member normally works eight (8) hours per day but works 10 hours on Monday, the work schedule may be reduced to six (6) hours on another day during the standard workweek. The standard workweek is defined as Sunday to Saturday.

Schedule modifications must be approved in advance by the staff member's supervisor and the appropriate Dean or Vice President.

Exempt staff members are not eligible for compensatory time. Tracking hours worked over 40 hours in a workweek for purposes of modifying a work schedule, to account for additional hours worked, destroys the exempt classification of the position and is not permitted.

Subject:	Personal Leave	
Policy:	3.6	
Effective:	December 6, 2004 Reviewed August 5, 2015 Reviewed August 2018	Contact: Chief of Staff

The College grants a limited amount of personal leave to allow staff members to take care of personal business.

Full-time and part-time staff members are granted two (2) days of personal leave annually. A day of personal leave for part-time staff members is calculated according to the staff member's normal working hours per day.

Personal leave may be taken by non-exempt staff members in half (1/2) day increments. Exempt staff members may take personal leave in full day increments only.

Personal leave is granted to staff members on July 1 of each year. Staff members hired during the year will receive their personal leave on July 1. Staff members may not accumulate personal leave, from year-to-year. Unused personal leave is not paid to the staff members upon termination.

Subject:Bereavement LeavePolicy:3.7Effective:July 1, 1999<br/>Reviewed August 5, 2015<br/>Reviewed August 2018

The College grants employees reasonable bereavement leave without loss of pay when death occurs in an employee's immediate family or in the event of a special circumstance.

A maximum of five (5) days is allowed for the death of a spouse, child, father, mother, brother, sister, grandparent or grandchild (including step family members).

A maximum of three (3) days is allowed for the death of a father-in-law, mother-in-law, daughter-inlaw, son-in-law, brother-in-law or sister-in-law (including step family members).

Employees may also request their supervisor to approve bereavement leave, not specifically addressed above, due to special circumstances. The supervisor in consultation with the appropriate Dean and/or Vice President will make these determinations on an individual basis in consideration of the special circumstances present.

Time off for attendance at funerals for members of one's religious congregation or for a member of the College community may be granted on an individual basis without loss of pay.

The College's vacation or personal leave policy may be used to accommodate attendance at services for relatives other than those specifically addressed in the Bereavement Leave Policy.

Subject:Jury Duty LeavePolicy:3.8Effective:October 1, 2009<br/>Reviewed August 5, 2015<br/>Reviewed August 2018

Employees are encouraged to serve on jury duty and fulfill their court-related, civic obligations. The College provides employees paid time off to do so without change in status or loss of pay.

Employees appearing in court on their own behalf are required to use personal or vacation days.

The employee should notify his/her supervisor or department head upon receipt of a summons or subpoena.

Individuals summoned for jury duty or appearing as subpoenaed witnesses are expected to work during normal working hours whenever court is not in session or when their presence in court is not required.

Subject:	Military Leave	
Policy:	3.9	
Effective:	October 1, 2009 Reviewed August 5, 2015 Reviewed August 2018	Contact: Chief of Staff

# I. POLICY:

The College supports and accommodates employees who volunteer or who are called to serve military obligations (voluntary or involuntary) in the Armed Services of the United States or any of the reserve components of these services. Leaves of absence in these areas will be governed in accordance with applicable law.

#### **II. ELIGIBILITY:**

Military leaves will be granted to all employees.

#### **III. DEFINITIONS:**

Military leave is defined as an employee's absence from work for military/reserve service with one of the uniformed services of the United States.

#### **IV. GUIDELINES:**

A. Employees who enlist or who are called to active military service should submit a written request to his/her supervisor in advance with a copy of their orders to report to duty.

B. Employees who enlist or who are called to active military service will not receive College pay or College-paid benefits during the time they are on active duty. However, health insurance coverage will be continued for thirty (30) days from the date the leave begins, and employees may be eligible to suspend retirement plan loan repayments during military leave. Salary is not continued during military leave; however, employees may use vacation time to the extent they have accrued time available.

C. Employees returning to work may be eligible to make retirement plan contributions up to the amounts that could have been made during their leave and also have the College match make-up contributions at the rate that would have applied under the plan in accordance with current plan provisions.

D. The employee will return to work under conditions set forth in applicable law.

E. Absences due to military leave will not be included when considering an employee's attendance record. These absences should be documented, but should not be considered as an occurrence when determining absenteeism/lateness for disciplinary purposes.

Subject:	Inclement Weather	
Policy:	3.10	
Effective:	March 1, 2004 Reviewed August 5, 2015 Reviewed August 2018	Contact: Chief of Staff

In the event the College experiences severe weather conditions, the College will close as determined by the President.

When the College does not open due to severe weather conditions, payment will be made to staff members scheduled to work on that day; when the College closes early, payment will be made to staff members who are at work at the time of closure. If a staff member does not attend work on that day or leaves before the College officially closes, the staff member must:

- 1) use a personal or vacation day or half-day to receive payment or
- 2) not be paid.

This policy applies to exempt and non-exempt staff members.

We encourage all employees to enroll in the Chestnut Hill College emergency notification service so that you can receive text, voice and e-mail messages in real time in the event of any emergency impacting the campus.

In the last several years, we have had to use this service for several weather-related incidents, including hurricanes, an earthquake and blizzards. The emergency notification system is available to the College for use in any crisis or weather related event when prompt notification to employees might lessen the risk of damage or injury.

Because of government anti-spam laws, and because receipt of text messages and voice mails do incur charges for certain cell phone users, employees must actively enroll themselves in the service. The process to enroll is simple; go to the following link and follow the directions on that web page: <a href="http://www.chc.edu/emergency\_notification\_service/">http://www.chc.edu/emergency\_notification\_service/</a>

Subject:	Health Insurance	
Policy:	3.11	
Effective:	December 1, 2002 Revised March 30, 2016 Reviewed August 2018 Revised December 2019 Revised November 2021	Contact: Chief of Staff

#### Eligibility

All full-time employees (at least 30 or more hours per week) are eligible to enroll in the College's two health care plans (HMO and PPO) upon hire.

#### Benefit

The College pays 100% of the premium for single coverage for the sponsored HMO health insurance plan. There is a nominal premium for single coverage for the sponsored PPO health insurance plan. As of 11/1/19, the sponsored plans are available through Independence Blue Cross.

Employees may enroll in the offered sponsored plans at coverage levels other than 'single' by paying the difference between the individual plan cost and the cost of the child/spouse/family plan of the employee's choice. This payment is made by payroll deduction and is pre-tax. Employees can contact the Human Resources Office at <u>HROffice@chc.edu</u> for the cost of all the plans.

#### Changes in Employee's Choice of Health Insurance Coverage

Changes to health insurance coverage may be made upon hire, during open enrollment or in the event of a Qualifying Life Event, as defined by the Internal Revenue Service. Qualifying Life Events include, but are not limited to, the birth or adoption of a child, change in marital status, and change in employment status for you and/or your spouse. Employees may contact the Human Resources Office for more information on Qualifying Life Events.

#### **Sponsored Plan**

The College is a member of the PAISBOA Health Benefit Trust, a self-funded plan. The sponsored plan – including doctor, specialist and hospital co-pays, prescription coverage and co-pays, deductibles, other coverage, and carrier – are subject to change each year on the first day of the plan year.

Open enrollment is held approximately two months prior to the beginning of the plan year, which is November 1st through October 31st. Employees will be informed of any plan changes at the time open enrollment materials are distributed and before the first day of the new plan year.

Employees can find more detailed benefit information at www.chc.edu/benefits

Subject:	Dental Insurance	
Policy:	3.12	
Effective:	December 1, 2004 Revised March 30, 2016 Reviewed August 2018 Revised December 2019	Contact: Chief of Staff

#### **Optional Coverage**

The College may provide optional dental insurance coverage for full-time employees (at least 30 or more hours per week). Employees may purchase optional dental insurance coverage at their own cost, pursuant to the guidelines provided by the insurance carrier. Payment is made through payroll deduction.

As of 11/01/2019, Delta Dental is the provider of the dental insurance plan.

#### Changes in Employee's Choice of Dental Coverage

Changes to dental insurance coverage may be made upon hire, during open enrollment or in the event of a Qualifying Life Event, as defined by the Internal Revenue Service. Qualifying Life Events include, but are not limited to, the birth or adoption of a child, change in marital status, and change in employment status for you and/or your spouse. Employees may contact the Human Resources Office for more information on Qualifying Life Events.

Open enrollment is held each year approximately two months prior to the beginning of the plan year, which is November 1st through October 31st.

Employees can find more detailed benefit information at www.chc.edu/benefits

The College must maintain participation minimums in the supplemental insurance plan and may be forced to cancel the plan if participation falls below the required minimum.

Subject:	Vision Insurance	
Policy:	3.13	
Effective:	January 1, 2016 Reviewed August 2018 Revised December 2019	Contact: Chief of Staff

#### **Vision Coverage**

The College provides vision insurance coverage for full-time employees (at least 30 or more hours per week) provided the employee enrolls in one of the offered health insurance plans.

As of 1/1/2020, vision insurance coverage is included in the medical plans and is administered by Vision Benefits of America (VBA).

Employees can find more detailed benefit information at www.chc.edu/benefits

Subject:Life InsurancePolicy:3.14Effective:September 1, 2002<br/>Revised March 30, 2016<br/>Reviewed August 2018<br/>Revised December 2019<br/>Revised November 2020

### Eligibility

Full-time employees are eligible for life insurance one year after date of hire.

### Benefit

The College pays 100% of the premium for coverage equal to one times the employee's salary and up to a maximum of \$200,000

### **Sponsored Plan**

The sponsored plan – including the amount of coverage and carrier – are subject to change each year at the beginning of the plan year, which is November 1st through October 31st.

### **Optional coverage**

The College may provide access to optional, supplemental life insurance coverage. Employees may purchase supplemental coverage at their own cost, pursuant to the guidelines provided by the insurance carrier. Payment is made through payroll deduction.

As of 11/1/2020, Mutual of Omaha is the provider of the group life and optional life insurance plan. Creative Benefits is the administrator of this plan.

Employees may enroll in supplemental coverage at time of hire or during open enrollment, but may cancel at any time. Open enrollment is held each year approximately two months prior to the beginning of the plan year, which is November 1st through October 31st.

Employees can find more detailed benefit information at www.chc.edu/benefits

The College must maintain participation minimums in the supplemental insurance plan and may be forced to cancel the plan if participation falls below the required minimum.

Subject:	Long-Term Disability Insurance	
Policy:	3.15	Contact: Chief of Staff
Effective:	March 1, 2003 Revised March 30, 2016 Reviewed August 2018 Revised December 2019 Revised November 2020	

### Eligibility

Full-time employees are eligible for Long-Term Disability Insurance after one year of service.

### Benefit

The College pays 100% of the premium for Long-Term Disability Insurance.

As of 11/1/2020, Mutual of Omaha is the provider of the College's Long Term Disability Insurance. Creative Benefits is the administrator of this plan.

Basic Terms of the Long-Term Disability Insurance plan are:

- Benefits begin after three (3) months of continuous disability.
- □ The Monthly Income Benefit replaces 60% of the employee's monthly wage base up to a maximum of \$10,000 per month.

Employees can find more detailed benefit information at www.chc.edu/benefits

The provider of long-term disability insurance is subject to change as are the benefit terms, including waiting period and amount and length of coverage. Employees will be informed of any plan changes that occur.

Subject:	Short-Term Disability Insurance	
Policy:	3.16	
Effective:	January 1,2004 Revised May 24, 2018 Reviewed August 2018 Revised December 2019 Revised November 2020	Contact: Chief of Staff

### **Optional Coverage**

Short-term disability insurance provides income replacement for full-time employees (at least 30 hours or more per week) unable to work due to a covered illness or injury. Employees may purchase this optional coverage at their own cost, pursuant to the guidelines provided by the insurance carrier. Payment is made through payroll deduction.

Employees may enroll in optional coverage upon hire and during the annual enrollment period, but may cancel the coverage at any time.

As of 11/1/2020, Mutual of Omaha is the provider of the optional short-term disability insurance plan. Creative Benefits is the administrator of this plan.

Basic terms of the Short-Term Disability Insurance plan are:

- □ Benefits begin after a 14-day period of continuous disability
- □ The Weekly Income Benefit replaces 60% of the employee's monthly wage base up to a maximum of \$2000 per week
- Benefit duration is 11 weeks

The College must maintain participation minimums in the short-term disability insurance plan and may be forced to cancel the plan by the insurance carrier if participation falls below the required minimum.

Subject:	Retirement Benefit	
Policy:	3.17	
Effective:	January 1, 2009 Revised May 21, 2012 Revised March 30, 2016 Reviewed August 2018 Revised July 1, 2020 Revised July 1, 2021	Contact: Chief of Staff

Chestnut Hill College maintains both a 403(b) and DC Plan with Teachers Insurance and Annuity Association College Retirement Equities Fund (TIAA) to help employees accumulate financial resources for retirement. A variety of investment options are available from TIAA.

### **Eligibility and Benefit**

Voluntary participation in the 403(b) plan is available upon hire for all full-time employees and for parttime employees working 1020 hours or more per year. There is no College contribution during this first year of employment. Employee contributions are tax deferred up to limits set by the Internal Revenue Service (IRS). Limits are set by the IRS annually. Visit the <u>IRS website</u> for more specific details.

<u>After one year of service</u>, all full-time employees and part-time employees working 1020 hours or more per year are eligible for the College contribution.

The College contribution rate is subject to change based on the College's financial circumstances.

For the 2021-2022 fiscal year beginning July 1, 2021 through June 30, 2022, the College will contribute 2.5% of the employee's base gross salary toward the 403(b) plan.

**Important Note**: Employees may contribute more than 2.5% to the plan. However, the IRS sets limits to the dollar amount both the College and an employee can contribute on a tax-deferred basis. Please consult with a TIAA financial counselor or your tax advisor to determine this amount.

Form 5.26 Agreement for Salary Reduction under Section 403(b) should be completed and returned to Human Resources to initiate the employee's contribution to the TIAA 403(b) plan.

Contact Information for the retirement plan: <u>www.tiaa.org</u> Telephone Counseling Center (800) 842-2776

Subject:	Tuition Grant	
Policy:	3.18	
Effective:	October 1, 2009 Revised March 30, 2016 Revised August 2018 Revised February 2022	Contact: CFO & Chief of Staff

### Full-time Employees

Full-time employees who have been employed a minimum of 90 days are eligible for an Employee Tuition Grant for classes taken at Chestnut Hill College. Eligible full-time employees may take up to two 3-credit hour (or a total of 6 credit hours) undergraduate courses taken in the Accelerated Adult Degree Program (AADP) or the School of Undergraduate Studies (SUS) or master's level courses taken in the School of Graduate Studies (SGS) per semester without any tuition charge. For purposes of this Policy, there are three semesters per year – fall, spring and summer. A course taken through AADP will serve as a course taken during the semester in which the AADP session occurs.

Employees will be responsible for any fees, books or supplies costs. Employees may not enroll in classes during their work hours.

Employees who do not remain in the employ of the College for six (6) months following the end of the last class completed will be required to repay the tuition grant for the last semester in which the employee attended a class.

### Part-time Employees

Part-time employees who have been employed a minimum of 90 days and work 20 hours or more per week are eligible for an Employee Tuition Grant for classes taken at Chestnut Hill College. Eligible part-time employees may take up to one 3-credit hour undergraduate course in the Accelerated Adult Degree Program (AADP) or the School of Undergraduate Studies (SUS) or master's level course in the School of Graduate Studies (SGS) per semester without any tuition charge. For purposes of this Policy, there are three semesters per year – fall, spring and summer. If a course is taken through the AADP, it will serve as a course taken during the semester in which the AADP session occurs.

Employees will be responsible for any fees, books or supplies costs. Employees may not enroll in classes during their work hours.

Employees who do not remain in the employ of the College for six (6) months following the end of the last class completed will be required to repay the tuition grant for the last semester in which the employee attended a class.

### School of Graduate Studies Online Master's Programs

Enrollment limitations are in effect regarding admission into the School of Graduate Studies (SGS) online master's programs. Tuition grant openings for these programs are limited and will be determined on a cohort-to-cohort basis based on space availability. For purposes of this Policy, there are three cohorts per year – fall, spring and summer.

Full-time employees who wish to apply for the tuition grant for this program must meet the following criteria:

- Full-time employees who have been employed a minimum of 90 days are eligible to apply for an Employee Tuition Grant for the School of Graduate Studies online programs. Part-time employees are not eligible for tuition grant openings for these programs.
- The employee must complete the admissions process for entrance into the SGS online master's program and be accepted into the program before applying for the tuition grant. There is no guarantee that the employee will be admitted into the SGS online master's program.
- The educational benefit of this program must be work related to the employee's immediate job responsibilities that either maintains or improves skills needed in the job. Seniority of the employee will be used as a consideration for eligibility for the tuition grant for this program.
- The employee must have approval from their immediate supervisor to apply for the tuition grant.
- The <u>Chestnut Hill College Online Master's Programs Tuition Grant Application Form 5.25</u> must be completed and submitted to the Human Resources Office.

The Director of Human Resources will make the final determination of the employee's eligibility into this program.

Employees will be responsible for any fees, books or supplies costs. Employees may not enroll in classes during their work hours.

# Employees who do not remain in the employ of the College for six (6) months following the end of the last class completed will be required to repay the tuition grant for the last cohort in which the employee attended a class.

### **Adjunct Faculty and Coaches**

Adjunct faculty members who have taught for three (3) or more consecutive semesters and athletic coaches who have coached in two (2) or more consecutive seasons are eligible for an Employee Tuition Grant as described in the Part-time Employees section of this policy.

### Dependent Children of Full-time Employees

Dependent children of eligible full-time employees are entitled to a partial or full Tuition Grant for undergraduate courses in the School of Undergraduate Studies (SUS) and the Accelerated Adult Degree Program (AADP) as outlined in the table below. Dependent children are defined as those who are declared on the employee's tax return and are 23 years old or younger.

Employee Eligibility	Tuition Grant
Full-time up to 1 year of employment	none
Full-time after 1 year of employment	25%
Full-time after 2 years of employment	50%
Full-time after 3 years of employment	75%
Full-time after 4 years of employment	100%

The Tuition Grant applies to tuition only; the student is responsible for all fees, charges, books, residential living or other incidental charges. Dependent children receiving the Tuition Grant are not eligible for any other financial aid funded by Chestnut Hill College.

For Dependent Children, the Tuition Grant is limited to eight (8) semesters over a maximum period of five (5) years, which may include the summer semester.

### Spouses of Full-time Employees

Spouses of eligible full-time employees are eligible for a partial or full tuition grant toward one undergraduate course per semester in the Accelerated Adult Degree Program (AADP) or School of Undergraduate Studies (SUS) as outlined in the table below. Eligible full-time employees are those employees who have been employed 90 days or more. The student is responsible for any fees, books or supplies costs.

Employee Eligibility	Tuition Grant
Full-time up to 1 year of employment	none
Full-time after 1 year of employment	25%
Full-time after 2 years of employment	50%
Full-time after 3 years of employment	75%
Full-time after 4 years of employment	100%

### Nieces and Nephews of Sisters of Saint Joseph

Nieces and nephews of eligible Sisters of Saint Joseph are entitled to a partial tuition grant for the School of Undergraduate Studies (SUS) or the Accelerated Adult Degree Program (AADP) as outlined in the table below. Eligible Sisters of Saint Joseph are those who are full-time employees of the College.

SSJ Eligibility	Tuition Grant 1 <sup>st</sup> Niece/ Nephew	Tuition Grant 2 <sup>nd</sup> Niece/ Nephew	Tuition Grant 3 <sup>rd</sup> or higher Niece/ Nephew
Full-time up to 1 year of employment	none	none	none
Full-time after 1 year of employment	25%	18.75%	12.5%
Full-time after 2 years of employment	50%	37.5%	25%
Full-time after 3 years of employment	75%	56.25%	37.5%
Full-time after 4 years of employment	100%	75%	50%

Should the student be awarded Chestnut Hill College scholarships or grants that exceed the discount, the scholarships or grants will replace, not supplement, the SSJ Tuition Grant.

The Tuition Grant is limited to eight (8) semesters over a maximum period of five (5) years, which may include the summer semester.

### Admissions and Registration Procedures

The <u>Chestnut Hill College Tuition Grant Application Form 5.9</u> must be completed and submitted to the Human Resources Office <u>each semester at the time of course registration</u>. All employees, dependent children and/or spouses must follow the College's normal admissions and registrations procedures for the program in which they are enrolling.

Enrollment is on a space available basis only, however, enrollment in a specific class will be denied only once.

### **Tuition Grant Exclusions**

- Private lessons are not included in this benefit.
- There is no School of Graduate Studies (SGS) tuition grant for employee spouses or dependent children.
- There is no doctoral level tuition grant for employees, their spouses or dependent children.
- The Employee Tuition Grant applies only to tuition charges. All books, fees, fines, residential living or other incidental charges are the sole responsibility of the employee, dependent child or spouse.
- The Employee Tuition Grant only applies to classes taken at Chestnut Hill College.

### Inclusion in Gross Income of Benefits Received under the Tuition Grant Program

Employees that receive tuition waivers for graduate level courses under the College's Tuition Grant Program are subject to tax on the benefits they receive if such benefits exceed \$5,250 during any academic year. <u>See Policy 3.21 Tax Reporting and Withholding Requirements for Tuition Remission and</u> <u>Tuition Exchange Benefits.</u>

Subject:	Flexible Spending Accounts	
Policy:	3.19	
Effective:	March 1, 2016 Reviewed August 2018 Revised December 2019	Contact: Chief of Staff

### **Optional Coverage**

All full-time employees (at least 30 or more hours per week) are eligible to elect participation in the Flexible Spending Accounts. Flexible Spending Accounts allow employees to set aside pre-tax dollars to pay for qualified expenses. Contributions to the flexible spending accounts are made through payroll deduction.

Election to participate in the Flexible Spending Account is made upon hire or at the beginning of each plan year, which is November 1 to October 31. If elected upon hire, pre-tax dollars are deducted from the first paycheck through the end of the plan year. Elections made during the plan year may not be changed unless there is a Qualifying Life Event.

Three flexible spending accounts can be elected:

- □ The Health Care Spending Account reimburses for eligible health care expenses
- □ The Dependent Care Spending Account reimburses for eligible dependent care expenses
- Commuter Reimbursement Account (Transit) reimburses for eligible transit expenses

Limits on contributions to the spending accounts are set by the IRS annually.

Employees can find more detailed benefit information at www.chc.edu/benefits

Subject:Employee Assistance Program (EAP)Policy:3.20Effective:March 1, 2016<br/>Reviewed August 2018<br/>Revised December 2019<br/>Revised November 2020Contact: Chief of Staff

The Employee Assistance Program (EAP) is a confidential and voluntary program designed to identify and assist employees in resolving problems that may be affecting work performance.

This service, provided by Mutual of Omaha, is available to all employees, their spouses and dependent children who may be faced with challenges such as family and personal concerns, financial matters, substance abuse, life transitions and work-related issues.

As of 11/1/2020, Mutual of Omaha is the EAP provider to employees. Creative Benefits is the administrator of this plan.

Mutual of Omaha's Employee Assistance Program provides professional, confidential quality consultations by licensed master's level professionals and can be reached by phone and online assistance 24 hours a day, 7 days a week.

The College pays 100% of the cost for this service.

### **Contact Information**:

Website: <u>www.workhealthlife.com/Standard3</u> Phone: 1-888-293-6948

Subject:Tuition Reporting and Withholding Requirements<br/>for Tuition Remission and Tuition Exchange<br/>BenefitsPolicy:3.21Effective:July 1, 2018<br/>March 1, 2019

**Contact: CFO & General Counsel** 

### Purpose

Chestnut Hill College ("CHC" or "College") provides tuition remission benefits for eligible employees, their spouses and/or dependent children for undergraduate and graduate level study at the College. The College also provides tuition exchange benefits under the Tuition Exchange Scholarship Program. This policy addresses the tax reporting and withholding requirements applicable to these education-related financial assistance benefits provided by the College to employees, their spouses and/or dependent children for undergraduate level course work.

### <u>Scope</u>

This policy applies to all College employees who are receiving tuition remission or tuition exchange benefits and/or whose spouses and/or dependent children are enrolled in undergraduate or graduate level courses under the College's tuition remission or tuition exchange programs.

### <u>Policy</u>

The Internal Revenue Code ("IRC") contains several provisions that allow the College to provide financial educational assistance to its employees and their spouses and dependent children, but with different limitations and tax implications depending on the level of study.

### 1. Undergraduate course work

Under provisions of the IRC, the College may offer a reduction of tuition charges to employees, their spouses and dependent children. As long as that tuition reduction is for undergraduate education, it will be tax-free and excluded from an employee's taxable wages. Therefore, CHC will not add to its employees' taxable wages the financial value of the tuition remission or tuition exchange benefit provided for undergraduate level course work for employees, their spouses and/or dependent children.

### 2. Graduate course work

### A. For employees up to \$5,250/year tax-free

Pursuant to provisions of the IRC, the College may provide its employees with tuition remission for graduate course work, on a tax-free basis, up to \$5,250 per employee, per year. Therefore, CHC will not add the financial value of the tuition remission for graduate course work that does not exceed \$5,250 per year to its employees' taxable wages.

### B. For employees who exceed the \$5,250/year

Employees that receive tuition waivers for graduate level courses under the College's Tuition Grant Program are subject to tax on the benefits they receive if such benefits exceed \$5,250 during any academic year. Therefore, an employee that receives a tuition benefit for graduate level courses in excess of \$5,250 during a single year will have the amount in excess of \$5,250 included in their reported gross income for that year. The amount of the benefit received by an employee is equal to the cost of tuition for which the employee received a waiver.

### 3. Calculating taxability of educational financial assistance.

The monetary value of tuition remission received by employees for graduate level course work during the academic year (fall through summer semesters) in excess of \$5,250 must be added to the employee's taxable wages in the calendar year of the last semester of the academic year.

The increase in the employee's taxable wages also increases the amount of taxes withheld and reduces the employee's net pay. The incremental taxes will be withheld from the employee's payments for the months of August through December. In cases where the incremental taxes cannot be withheld from all paychecks—due to an unpaid leave of absence or termination of employment (either voluntary or involuntary)— the College will report the taxable income on Form 1099.

As a courtesy, the Payroll Department will attempt to notify employees via e-mail of the amount of their taxable education-related income and the pay periods affected in advance of the first pay in which the taxes will be withheld. All employees are encouraged to track their education-related financial benefits for the year and plan accordingly. The College reserves the right to amend this policy at any time.

Subject:Overtime Pay for Non-Exempt StaffPolicy:3.23Effective:March 1, 2004<br/>March 31, 2017<br/>Reviewed August 2018<br/>Revised July 2021

Overtime compensation will be paid to staff members in non-exempt positions in accordance with the requirements of the Fair Labor Standards Act (FLSA), as amended.

Overtime is defined as hours worked over 40 hours within the standard workweek (Sunday to Saturday). Vacation, holidays, personal, sick and other paid leave days are not considered hours worked for purposes of calculating overtime pay.

Overtime hours will be paid at one-and-one-half (1 1/2) times the staff member's hourly pay rate.

All overtime <u>must be approved</u> in advance, in writing, by the supervisor, the appropriate Dean or Vice President and by Human Resources. Non-exempt employees shall complete <u>Form 5.27 Overtime</u> <u>Authorization Form for Non-Exempt Employees</u> and obtain all levels of required approvals.

Electronic approvals are acceptable. Return the completed and approved form to Human Resources for final approval.

Actual overtime hours worked for non-exempt employees must be recorded on Form 5.28 Timesheet <u>Non-Exempt Employees - Overtime Only</u> and be approved by the employee's supervisor. Employees should submit this completed and approved form and Form 5.27 Overtime Authorization Form for <u>Non-Exempt Employees</u> to Human Resources.

Staff members in exempt positions are not eligible for overtime pay or for compensatory time. When necessary, exempt employees are expected to devote time beyond the normal workday to complete their work.

Subject: Payroll and Pay Distribution

Policy: 3.24

Effective: September 2008 Revised July 2016 Reviewed August 2018 **Contact: Chief of Staff** 

All employees are paid once per month on the 26th of each month, or the closest working day prior to that should the 26th fall on a holiday or weekend.

Employees must participate in Direct Deposit to ensure that their funds are available to them in the timeliest manner. The first and final paycheck may be issued as a live check.

The College participates in iPay so that employees can access their pay statements online.

*How to Register on ADP iPayStatements* Website: <u>https://ipay.adp.com</u>

Select: Register Now Enter: Registration Code: ChestnutHC-IPAY

Question: Do you want to set up an account with Chestnut Hill College? Answer: YES

Next screen brings you to "Find You" page: enter your First and Last Name and last 4 digits of Social Security number

Enter Birth date Month and Day

You will then be brought to a screen to enter your contact information, create a password and challenge questions in the event you forget your password.

The system automatically assigns a USER ID.

Password must contain between 8-20 characters and at least one alpha and numeric character. Once Registered, Pay statements and W2s can be viewed/downloaded from the same website: <u>https://ipay.adp.com</u> Select: LOGIN – enter User Name and your personal password.

Subject:	Timekeeping	
Policy:	3.25	
Effective:	March 1, 2004 March 31, 2017 Reviewed August 2018	Contact: Chief of Staff

To maintain accurate records for compliance with the Fair Labor Standards Act, every staff member is required to complete a monthly timekeeping sheet.

### **Exempt Staff Members**

Exempt staff members must submit an <u>Exempt Employee Timekeeping Form 5.11</u> every month. Staff members should indicate any paid or unpaid leave that was taken during the month or check the box beside "I used no paid or unpaid leave during this payroll period."

This form must be completed by the staff member, approved by the supervisor, and submitted to the Human Resources Office by the 10th working day of the following month.

### **Non-Exempt Staff Members**

Non-exempt staff members must have on file with the Human Resources Office a Regular Weekly Schedule. The staff member's monthly payroll is based on this regular schedule.

Every month non-exempt staff members must submit a <u>Non-Exempt Employee Timekeeping Form</u> <u>5.11.</u> Staff members must indicate they have worked their regular schedule and, if applicable, note exceptions from the schedule, including paid or unpaid leave and any overtime worked. Overtime must be approved in advance. <u>Refer to Policy 3.23 Overtime for Non-Exempt Staff</u>.

This form must be completed by the staff member, approved by the supervisor, and submitted to the Human Resources Office by the 10th working day of the following month.

Subject:Travel Time PayPolicy:3.26Effective:March 31, 2017<br/>Reviewed August 2018

**Contact: Chief of Staff** 

Time spent traveling during normal business hours, to locations other than the work location, is considered compensable work time. Ordinary home-to-work and work-to-home travel is not considered work time and is not paid. Non-exempt staff members who travel for College business will be paid for travel time as required by the Fair Labor Standards Act (FLSA).

Time spent traveling outside of normal work hours, or during corresponding hours on non-work days, and as a passenger on an airplane, train, bus, or automobile, is not considered work time and is not paid.

### **One-Day Travel**

Non-exempt staff members required to work away from the College for a day will be paid for time spent traveling to and returning from the destination, in addition to pay for the regular work day.

### **Overnight Travel**

Non-exempt staff members required to travel overnight for College business may be considered work time. Only travel time occurring during the staff member's normal work hours, or during corresponding hours on non-work days, is paid. Time spent traveling from the staff member's home to the destination during times that are outside the typical work hours are not paid.

Any time spent performing College-related work at the destination must be approved in advance by the supervisor and will be compensated based on actual hours worked. Meal periods and sleeping time are not considered paid time.

### **Attendance at Training or Conferences**

Non-exempt staff members attending business-related training or a conference will be paid for the actual hours spent each day in training or attending work-related conferences. Meal time is not included as paid time unless the meal is served at the staff member's conference seat. Optional training and conference events, such as receptions and social activities, are not paid time.

The staff member is paid his/her hourly rate for travel, as explained above, and for training. Time spent at training or a conference shall count as hours worked when calculating eligibility for overtime pay, if applicable.

All business-related travel and attendance at training, seminars or conferences must be approved in advance by the supervisor and the appropriate Vice President.

## **SECTION 4:**

### **OTHER POLICIES AND PROCEDURES**

Subject:Tuition Exchange Programs GuidelinesPolicy:4.1Effective:July 1, 2002<br/>Revised August 2018

Chestnut Hill College participates in several tuition exchange programs available to dependent children of eligible Chestnut Hill College employees. The purpose of Chestnut Hill College's participation in these programs is to expand the current on-campus tuition remission to include a wider range of educational opportunities for the dependents of full-time employees. Tuition exchange programs provide opportunities for children of full-time employees to apply for tuition scholarships, either for full tuition, or a high tuition limit set by the individual tuition exchange program. Each program has specific eligibility requirements.

The number of Chestnut Hill College exchanges in any academic year will be determined by each program. For this reason, eligibility criteria for determining who will receive a tuition exchange scholarship have been developed. Information on these tuition exchange programs can be found under Financial Aid on the Chestnut Hill College website <u>www.chc.edu</u> or on the individual program's websites listed below. All applicants must submit the Free Application for Federal Student Aid to the host institution.

<u>Council of Independent Colleges Tuition Exchange</u>- <u>www.cic.edu/tep</u> <u>Tuition Exchange, Inc.</u> - <u>www.tuitionexchange.org</u> Catholic Colleges Cooperative Tuition Exchange - <u>www.cccte.org</u>

### 1. Council of Independent Colleges Tuition Exchange Program

The CIC-TEP consists of a network of 440 CIC colleges and universities willing to accept tuition-free students from families of full-time employees of other CIC institutions (full-time as designated by the employer/institution). A student is defined as a dependent equivalent to the IRS definition of dependent. Eligibility is for the dependents of full-time employees who have been employed by the College for at least one (1) year. Students are responsible for all non-tuition charges at the institution in which they enroll (host institution).

### 2. The Tuition Exchange, Inc.

Tuition Exchange is a partnership of over 675 colleges and universities offering **competitive tuition exchange scholarships** to dependents of employees employed at member institutions. The definition of dependent, employment status, years of service for eligibility, priority status or limitations for families seeking to send more than one dependent, etc. are all established by the home institution.

### Dependents eligible for Tuition Exchange Scholarships are not guaranteed an award.

Even if you and your family are eligible to apply for an award, you may not receive an award, because each institution is obligated to maintain a balance between students sent on an exchange (exports) and students received on the exchange (imports). In extreme cases, where there is a serious imbalance (many more exports than imports), the institution is formally prohibited from sending students on the exchange. Tuition Exchange communicates an annual report to each institution regarding each school's import and export balance.

### Tuition Exchange Scholarships are very competitive.

In addition to meeting the admissions requirements of the receiving institution, some member institutions have established additional requirements such as a lottery system, higher entrance standards, or rolling acceptance policy. It is recommended to apply 12 months before you plan to enroll in a college. Each institution has the right to limit the duration of a scholarship.

Chestnut Hill College requires employees to have been employed on a full-time basis for at least five (5) years before their dependents become eligible to apply for a Tuition Exchange Scholarship.

### 3. Catholic Colleges Cooperative Tuition Exchange

The CCC Tuition Exchange program consists of 69 Catholic colleges and universities. Through this program, dependents of eligible employees may be qualified to receive the benefit of free tuition at a participating Catholic institution of higher education. Eligibility is for the dependents of full-time employees who have been employed by the College for at least one (1) year.

### **Frequently Asked Questions**

### Who can apply for one of these Tuition Programs?

To apply for a tuition exchange program for a dependent, an employee must be eligible for full tuition remission benefits at Chestnut Hill College as a full-time member of faculty, staff, or administration, and employed at Chestnut Hill College for at least one year, or, for a minimum of five years, if applying for a Tuition Exchange Scholarship.

### Who is an eligible dependent?

An eligible dependent child is generally one who is less than 24 years old, is not married, not a veteran, not a ward of the court, not a graduate nor a professional student. An eligible dependent generally includes children who are claimed as a dependent on the employee's income tax return because he/she is contributing more than half of their support.

For all tuition exchange programs, the student must be accepted on his or her own merits and enroll on a full-time basis, at the college that he/she wishes to attend on a tuition exchange scholarship. It is the employee's responsibility to check with that institution to see if there are eligible tuition exchange slots. The dependent is charged a \$40 fee paid to Chestnut Hill College for exporting under The Tuition Exchange program and \$25 under the Catholic College Cooperative Tuition Exchange.

# If there are more applications than exchange slots available from Chestnut Hill College, what are the prioritized selection criteria?

- 1. Eligibility is determined annually with priority given to employees with seniority, determined by length of continuous service, based on date of hire. Sabbaticals, maternity, disability or other College approved leave (no longer than one year), will be counted as continuous service.
- 2. If employees are equally eligible, preference is given to an employee who has never taken advantage of another Chestnut Hill College tuition exchange program.

### What are the current limitations on tuition exchange programs at Chestnut Hill College?

- 1. Eligibility is limited to eight semesters, unless there are no other qualified applicants.
- 2. Only one tuition exchange scholarship at a time is available per employee (unless there are no other applicants).
- 3. If the employee leaves, the dependent's scholarship will only be guaranteed until the end of that semester.
- 4. If the employee's spouse is eligible for tuition benefits from his/her place of employment, this will be taken into consideration in terms of eligibility for Chestnut Hill College benefits.

### What is the process for applying?

1. Applications for the program and a list of participating institutions are available at each tuition exchange program's website.

<u>Council of Independent Colleges Tuition Exchange - www.cic.edu/tep</u> <u>Tuition Exchange, Inc. - www.tuitionexchange.org</u> <u>Catholic Colleges Cooperative Tuition Exchange - www.cccte.org</u>

- 2. Download and complete the application and submit it to the Vice President for Financial Affairs located on the second floor of St. Joseph Hall.
- 3. Completed applications will be distributed for review to the Vice Presidents for Academic Affairs, Financial Affairs, and Strategic Enrollment.
- 4. Approved applications will be signed by the Chestnut Hill College liaison officer and returned to the applicant.
- 5. The applicant must submit the signed application to the appropriate college/university's liaison officer.
- 6. The applicant must communicate the acceptance or denial of the application to the Vice President for Financial Affairs.

Subject:	Staff Position Openings	
Policy:	4.2	
Effective:	May 1, 2007 Revised August 2018	Contact: Chief of Staff

### Purpose

The purpose of this policy is to provide managers and supervisors with a process for identifying qualified individuals for open positions.

This policy applies to all new staff hires including exempt, non-exempt, full-time, part-time and temporary employees.

This policy reviews all phases of the recruiting and hiring process and corresponding areas of responsibilities.

### Procedures

### **Position Approval Process**

- The Hiring Manager completes a <u>Request for Approval of Position Form 5.12</u> (also known as the "blue form"), attaches a job description, and forwards both documents to the appropriate Vice President.
- The Vice President reviews the documents for institutional and departmental needs, signs form and forwards to the Director of Human Resources.
- The Director of Human Resources reviews, and may modify, the job description, signs the form and forwards it to the VPFA.
- The VPFA reviews the form to determine hiring salary range relative to the budget, signs the form and forwards it to the President.
- The President signs the form and returns it to the VPFA.
- The VPFA forwards the original documents to the Human Resources Office.
- The Human Resources Office notifies the Hiring Manager of position approval.

### **Position Advertisement**

- The Human Resources Office posts the position internally for five (5) business days on the Human Resources bulletin board on the second floor of Saint Joseph Hall.
- The position is posted on the <u>www.chc.edu</u> and <u>www.HigherEdJobs.com</u> websites. The Human Resources Director will consult with the Hiring Manager regarding other possible advertising options.
- The position will remain posted until the position is filled, unless the Hiring Manager requests otherwise.

### Search Process

Search Committees are required for all Director level and above positions. The Director of Human Resources is required to serve on search committees for Director level positions.

Depending on the position level, the Hiring Manager or the Search Committee Chair will:

- Consult with the Department Vice President on the search process timeline, search committee or interview committee composition, key constituents, and other related matters.
- Consult with the Director of Human Resources regarding receipt and review of applications, applicant assessments, interview format, interview questions, reference check questions, and other matters.
- Organize search committee/interview committee meetings, schedule applicant interviews (telephone, Skype, face-to-face), provide guidance on evaluating applicants and communicate with Department Vice President on status of search.

When the final candidate has been identified, the Hiring Manager or Search Committee Chair will:

- Schedule a meeting with the President and the Assistant to the President for Mission and Ministry to discuss the Mission Statement and other related matters.
- Contact the Director of Human Resources regarding a criminal background check and provide a copy of the cover letter and resume.
- Check three (3) professional references. The Director of Human Resources is responsible for checking references for Director level and above positions.

### Job offers will not be extended until after the above requirements are complete.

### **Offering Position to Final Candidate**

- The Hiring Manager obtains approval from the Department Vice President and the President to offer position, and notifies the Director of Human Resources.
- The Director of Human Resources extends the job offer.
- If job offer is declined, the Director of Human Resources contacts the Hiring Manager to discuss options, such as an alternate candidate (with Department Vice President approval), re-evaluate the offer salary and reopen the search.
- If job offer is accepted, the Director of Human Resources notifies the Hiring Manager and provides the start date and starting salary.
- The Human Resources Office removes all position advertisements, if still active.

### **Notification of Hire**

The Human Resources Office sends an email to the new employee and the Hiring Manager. This includes:

- Confirmation of the job offer acceptance position, salary and start date
- A scheduled appointment to meet with a Human Resources representative within three (3) days of hire date
- New employee paperwork

### After Hire

Complete the New Hire Checklist within the timeframe noted.

### **New Hire Checklist**

Task	Responsibility	Due Date	Completed
Setup Network login and	Human Resources	Within two days of	
email	Office and IT	confirmation of job	
Setup Phone Extension	Hiring Manager and IT	acceptance Within two days of	
Setup i none Extension		confirmation of job	
		acceptance	
Identification Card	Hiring Manager	First day of employment	
Parking Permit	New Employee	Within 2 days of start date	
New Hire HR, Benefits and	Human Resources	Within 3 days of start date	
Payroll Paperwork,	Office	for employment and	
including appointment		payroll paperwork; within 5	
letter		days of start day for	
		benefits paperwork	

Subject: Service and Assistance Animal

Policy: 4.3

Effective: August 2018

**Contact: Chief of Staff** 

### I. PURPOSE

Chestnut Hill College is committed to providing equal educational and employment access to individuals with disabilities, including the appropriate use of a Service or Assistance Animal to participate fully in all programs and activities.

### **II. DEFINITIONS**

### Disability

The Americans with Disabilities Act (ADA) defines a person with a disability as a person who has a physical or mental impairment that substantially limits one or more major life activity. This includes people who have a record of such an impairment, even if they do not currently have a disability. It also includes individuals who do not have a disability but are regarded as having a disability. The ADA also makes it unlawful to discriminate against a person based on that person's association with a person with a disability.

### **Service Animal**

A Service Animal is a dog that has been trained to do work or perform tasks for the benefit of an individual with a disability and meets the definition of Service Animal under the Americans with Disabilities Act (ADA) regulations at 28 CFR 35.104. In some cases, a miniature horse may be permitted as a Service Animal under the ADA regulations at 28 CFR 35.136(i). Other animals, whether wild or domestic, do not qualify as Service Animals.

Examples of such work or tasks which may be performed by a Service Animal include but are not limited to: guiding people who are blind, alerting people who are deaf or hard of hearing, pulling a wheelchair, assisting an individual who is having a seizure, providing physical support and assistance with balance/stability for individuals with mobility impairments, providing non-violent protection or rescue work, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties.

Service Animals are working animals, not pets. The work or task a Service Animal has been trained to provide must be directly related to the person's disability. A dog whose sole function is to provide comfort or emotional support does not qualify as a Service Animal.

### **Assistance Animal**

An Assistance Animal is one that is necessary to afford a person with a disability an equal opportunity to use and enjoy College housing. An Assistance Animal may provide physical assistance, emotional support, calming, stability and other kinds of assistance. Assistance Animals do not perform work or tasks that would qualify them as Service Animals under the ADA. Assistance Animals that are not Service Animals under the ADA may still be permitted, in certain circumstances, in College housing pursuant to the Fair Housing Act and as a reasonable accommodation determined by the Director of the Disabilities Resource Center. An Assistance Animal may be any type of animal as long as the animal does not pose a direct threat to health and safety. These animals may also be referred to as Emotional Support Animals (ESA) or Therapy Animals.

### Handler

The Handler is the student, employee or other visitor with a disability that a Service Animal or Assistance Animal assists or their personal care attendant who handles the animal for the person with a disability.

### Pet

A Pet is an animal kept for ordinary use and companionship. A pet is not considered a Service Animal or an Assistance Animal. It is not covered by this policy. Residents are not permitted to keep pets, other than those permitted by College housing, on College property or in College housing in accordance to the Student Code of Conduct.

### III. SERVICE ANIMAL POLICY

Individuals with disabilities are permitted to be accompanied by their Service Animals at all Chestnut Hill College locations where members of the public, participants in services, programs or activities, or invitees, as relevant, are allowed to go. This includes but is not limited to: College buildings, classrooms, residence halls, meeting rooms, dining areas, recreational centers and facilities, activities and events when the Service Animal is accompanied by an individual with a disability who indicates the Service Animal is trained to provide, and does provide, a specific service for them that is directly related to their disability.

Additional information regarding the use of Service Animals on campus is available from the Disabilities Resource Center at 215.753.3655 or via email at <u>disabilities@chc.edu.</u>

Service Animals living in College housing must comply with all applicable Pennsylvania dog laws. Information related to licensing, ID tags, vaccinations, rabies and other requirements can be found in <u>Pennsylvania's Dog Law</u>.

Pennsylvania Dog Law citations:

 Citation: PA ST 3 P.S. § 459-101 - 1205; PA ST 3 P.S. § 501, 531-532, 550-551; PA ST 34 Pa.C.S.A. § 2381-2386 • Citation: 3 P.S. § 459-101 - 1205; 3 P.S. § 501, 531-532, 550-551; 34 Pa.C.S.A. § 2381-2386

### IV. ASSISTANCE ANIMAL POLICY

Individuals with disabilities are not permitted to be accompanied by Assistance Animals while on campus. The only exception is the allowance of an Assistance Animal in an on-campus housing residence hall if the presence of that animal has been determined to be a reasonable accommodation by the Director of the Disabilities Resource Center and is listed on an individual's Accommodation Verification Letter (AVL).

The College will notify residents in close proximity to the assistance animal of its presence as well as the Residence Life staff in the building/area, Campus Security, Maintenance, Housekeeping.

In the event Campus Security, Maintenance or Housekeeping (Auxiliary Services Staff) must enter a space that has an assistance animal within the space, the assistance animal must be contained within a kennel, crate, or cage with the owner present at all times. Auxiliary Services Staff will try to schedule routine work in advance with the animal owner. If the owner is unable to be present during the time of a repair, the animal must be vacated from the area prior to the scheduled repair time. If an emergency exists, the animal may be restrained in order to protect the employees and the animal.

Additional information regarding the use of Assistance Animals on campus is available from the Disabilities Resource Center at 215.753.3655 or at <u>disabilities@chc.edu</u>

Assistance Animals that are dogs living in College housing must comply with all applicable Pennsylvania dog laws. Information related to licensing, ID tags, vaccinations, rabies and other requirements can be found in <u>Pennsylvania's Dog Law</u>.

Pennsylvania Dog Law citations:

- Citation: PA ST 3 P.S. § 459-101 1205; PA ST 3 P.S. § 501, 531-532, 550-551; PA ST 34 Pa.C.S.A.
   § 2381-2386
- Citation: 3 P.S. § 459-101 1205; 3 P.S. § 501, 531-532, 550-551; 34 Pa.C.S.A. § 2381-2386

### Chestnut Hill College reserves the right to amend these policies, as circumstances require.

### V. PROCEDURE FOR REQUESTING AN ASSISTANCE ANIMAL

An individual with a disability who is requesting to bring an Assistance Animal into College housing should register with Director of the Disabilities Resource Center by following the process outlined in the Academic Policies for Students with Disabilities in order to make the formal request. The Director of the Disabilities Resource Center will review the submitted medical documentation and meet with the individual to continue the process. An individual is not permitted to bring an Assistance Animal to campus until the request has been formally approved by the Director of the Disabilities Resource Center. The Director of the Disabilities Resource Center will consult with College housing and other

College departments when relevant as it pertains to overall health and safety. Each request will be considered on a case-by-case basis with the final decision being made by the Director of the Disabilities Resource Center. More information regarding the process can be found at <u>www.chc.edu/learning-and-resource-centers/accommodations-students-disabilities</u>.

### VI. INSTANCES WHEN A SERVICE ANIMAL MAY NOT BE PERMITTED

A Service Animal may not be permitted in a certain area if the College determines that permitting the Service Animal poses a health or safety concern, the Service Animal is not housebroken or cannot be effectively controlled by the handler. The accompaniment of an individual with a disability by a Service Animal in locations with health and safety restrictions or when the animal is suspected of being uncontrolled or not housebroken will be reviewed on a case-by-case basis by the Director of the Disabilities Resource Center in consultation with College police as it relates to overall campus safety. The final determination will be made by the Director of the Disabilities Resource Center.

If the College determines that a Service Animal must be excluded, the individual with a disability will be provided the opportunity to participate in the service, program or activity without having the Service Animal on the premises and to request alternative, reasonable accommodations through the Director of the Disabilities Resource Center.

### VII. RESPONSIBILITY OF HANDLERS

All handlers are expected to abide by the following:

- A. An approved Assistance Animal is only permitted in the student's residence hall as an approved accommodation from the Disabilities Resource Center and is not permitted in any other areas except as required for transportation off-campus or to eliminate waste. Assistance Animals are not permitted to accompany their handler to any other location(s) on campus where animals are not permitted.
- B. Service Animals shall be under the control of their handler at all times. Assistance Animals shall be under the control of their handler at all times while the handler is present in the residence hall. Service and Assistance Animals must have a harness, leash or other tether, unless either the individual is unable because of a disability to use a harness, leash or other tether, or the use of a harness, leash or other tether would interfere with the Service Animal's safe, effective performance of work or tasks or the Assistance Animal's safe, effective provision of assistance in which case the animal must be otherwise under the handler's control (e.g., voice control, signals or other effective means).
- C. Service or Assistance Animals may not be left overnight in College housing (without its handler) to be cared for by another student. Animals must be taken with the student if they leave for a prolonged period of time.

- D. When the Assistance Animal's handler must leave the residence hall, it is the responsibility of the handler to ensure that that Assistance Animal is appropriately contained within the room and not able to leave the dorm room. In order to restrain the animal it is appropriate to use a cage, carrier, crate or other method for this purpose.
- E. Other students and/or College Personnel are not responsible for the care or supervision of a Service or Assistance Animal.
- F. Cleaning up after the Service or Assistance Animal is the sole responsibility of the handler. The person cleaning up after the Service Animal should: carry sufficient materials to clean up the animal's feces whenever the animal is on campus; properly dispose of any waste/litter; contact College Housekeeping at 215.248.7121 or housekeeping@chc.edu if arrangements must be made to assist with clean-up. Any cost incurred by College Housekeeping services for cleaning up after the Service Animal is the sole responsibility of the handler. The cleanliness and care of the Service Animal is the sole responsibility of its handler.
- G. The College shall not charge a surcharge for the Service or Assistance Animal, even if people accompanied by pets are required to pay fees. If the College normally charges individuals for damages caused by a pet, an individual with a disability may also be charged for damage caused by the Service or Assistance Animal. The College will give priority consideration to the specific methods requested by a student, but cannot guarantee that a particular accommodation will be granted if the College determines it is not reasonable or that other suitable methods are available.

Failure to meet any of the above regulations will result in the removal of the Service or Assistance Animal.

### VIII. ACCEPTABLE INQUIRIES OF A PERSON USING A SERVICE ANIMAL

Federal law does not require the individual to provide documentation that the animal has been certified, trained or licensed as a Service Animal. In making a decision whether to permit accompaniment of a Service Animal, the College shall not ask about the nature or extent of a person's disability. The College may, however, ask the following two questions when the status of the dog or miniature horse as a Service Animal is not readily apparent:

- A. Is the dog a Service Animal required because of a disability?
  - i. This is a "yes" or "no" question.
  - ii. If the answer to Question A is "yes", proceed by asking Question B.
  - iii. If the answer to Question A is "no" the animal would not be considered a Service Animal and would not be allowed on campus where animals are generally not permitted.

B. What work or task has the dog been trained to perform?

Specific questions related to the use of Service Animals at Chestnut Hill College can be directed to the Director of the Disability Resource Center via email to <u>disabilities@chc.edu</u> or by phone at 215.753.3655.

### IX. APPEALS PROCESS

Any person at Chestnut Hill College dissatisfied with a decision regarding a Service or Assistance Animal may appeal through the Director of the Disabilities Resource Center within 30 calendar days of the decision. A formal Letter of Appeal should be submitted to the Director of the Disability Resource Center containing the following:

- A. Name and College ID number of appellant
- B. Basis for the appeal
- C. The remedy or relief sought
- D. Any supporting information

Upon receipt of the Letter of Appeal, the Director of the Disability Resource Center will review the appeal, make a determination, and notify the student of the determination in writing within 10 business days of the receipt of the appeal. In the event that the Director of the Disability Resource Center made the decision that is being appealed, the Committee on Disabilities will review the appeal and make a determination.

### X. PUBLIC ETIQUETTE TOWARD SERVICE AND ASSISTANCE ANIMALS

All members of the College community are required to abide by the following practices:

- A. Allow a Service Animal to accompany its handler at all times and in all places on campus, with exception only of other places which have been determined to pose a significant health or safety risk.
- B. Allow an Assistance Animal to accompany its handler in their Residence Hall.
- C. Do not touch or pet a Service or Assistance Animal unless invited to do so.
- D. Do not feed a Service or Assistance Animal.
- E. Do not separate or attempt to separate a Handler from their Service or Assistance Animal.
- F. Do not inquire for details about the Handler's disabilities. The nature of a person's disability is a private matter. See Section VIII above regarding Acceptable Inquiries of a Person Using a Service Animal.

### XI. CONFLICTING HEALTH CONDITIONS

Individuals at Chestnut Hill College with medical condition(s) that are affected by animals (e.g., respiratory diseases, asthma, severe allergies) and that would rise to the level of a disability as defined by the Americans with Disabilities Act (ADA) are asked to contact the Director of the Disabilities Resource Center if they have a health or safety related concern about exposure to a Service or Assistance Animal.

The Disabilities Resource Center will consider the conflicting needs and/or accommodations of all persons involved so as to provide reasonable accommodations to all individuals with disabilities at Chestnut Hill College. In the event that the decision made by the Director of the Disabilities Resource Center is not agreeable to all parties, individuals would have the ability to utilize the College's appeal process. All appeals are reviewed by the Committee on Disabilities.

Subject:	Student Employees	
Policy:	4.4	
Effective:	February 12, 2004 Reviewed August 2018 Revised July 2021	Contact: Chief of Staff

### This policy applies to all

1) Federal Work-Study (FWS) and

2) all other student employees.

### <u>Timesheets</u>

- All timesheets are to be completed and signed in ink.
- Timesheets are due to the student's supervisor. Please refer to the payroll calendar for due dates.
- All timesheets for FWS must be signed and approved by the supervisor in ink and must be returned to the Financial Aid Office by the supervisor.
- All timesheets for student employees must be signed and approved by the supervisor in ink and must be returned to the Payroll Office by the supervisor.
- No timesheets will be accepted if turned in by the student.

### <u>Hours</u>

• FWS employees may not work more than 20 hours per week.

Subject: Campus Crisis Management Plans and Security Alerts

Policy: 4.5

Effective: July 1, 2012 Revised August 2018

Contact: VPSL

### **GENERAL PROTOCOL FOR REPORTING EMERGENCIES**

In an emergency:

- Call Campus Security at ext. 7777 (from an on campus phone) or
- 215-242-7777 (from a cell phone or from off campus).
- Life threatening situations: call 911 (9911 from a campus phone) for Police/Fire/Emergency Medical Services

Important:

When calling 911 or Campus Security:

- Give your name, location and the nature of the emergency.
- Do not hang up until told so.

### **General Evacuation Protocol**

- 1. Building evacuations will occur when an alarm sounds and/or upon notification by the Campus Emergency Alert System.
- 2. When the fire/evacuation alarm or the Emergency Alert System is activated during an emergency, leave by the nearest marked exit and alert others to do the same
- 3. Use stairs in case of fire and/or other emergencies. Do not use elevators.
- 4. Once outside proceed to a clear and safe area away from the building.
- 5. Keep driveways and walkways clear for emergency vehicles and personnel.

Important: do not return to an evacuated building unless told to do so by a College official.

### Fire Emergency Response Protocol

### Preventing a Fire

 The College helps to prevent fires through the following methods: Tobacco use is prohibited within the campus boundaries, in all College buildings, at all College sponsored events, and in all College owned vehicles This is consistent with the <u>Tobacco Free</u> <u>Campus Policy 2.13.</u>

- 2. Fire alarms are tested on a regular basis.
- 3. Fire drills occur in the residence halls on a regular basis.
- 4. Fire safety inspections occur in the residence halls during all semester breaks.
- 5. Fire extinguishers are inspected on a monthly basis.

### **Reporting a Fire**

- 1. Pull the nearest fire alarm on your way to an exit.
- 2. Do not attempt to fight the fire. Use extinguishers for personal safety.
- 3. Exit through the nearest door to the nearest assembly area outside the building.
- 4. Notify the Campus Security that you pulled the alarm and location.
- 5. Call ext. 7777 (from an on campus phone) or 215-242-7777 from cell or off-campus.

### **Response to the Fire Alarm**

- 1. Evacuate the area.
- Assist persons with physical or temporary disabilities with exiting the building. Move handicapped individuals to a stairwell and close all doors as you move to the first floor to keep fire out of the stairwell. Inform Campus Security if a handicapped person is in a stairwell. Emergency Response personnel will evacuate handicapped personnel in the stairwells.
- 3. If possible, persons exiting the building should close doors to the corridor as they exit the building.
- 4. Do not use elevators.
- 5. Leave the building by the closest exit.
- 6. Move to an external assembly area away from the building.
- 7. Do not return to an evacuated building until told to do so by a College official.

### **Violent or Criminal Incident Response Protocol**

- a. Everyone is asked to assist in making the campus a safe place by being alert to suspicious situations and promptly reporting them to Campus Security at ext. 7777 (from on campus phone) or 215-242-7777 (from a cell or off campus).
- b. If you observe a criminal act or a suspicious person on campus, notify Campus Security immediately and report the incident, including the following information:
  - a. Nature of incident
  - b. Location of the incident
  - c. Description of person(s) involved.
  - d. Description of property involved.
  - e. Type of weapon, if any.

Note: If the incident poses a danger of death or bodily injury, call 911 first and provide the information listed above. After calling 911, please notify Campus Security.

- a. Stay calm, do not be heroic.
- b. Stay out of harm's way.
- c. Run away from the area (if possible); do not run in a straight line.
- d. Allow professionals to address the situation.
- c. Assist the officers when they arrive by supplying them with any additional information.

### Bomb Threat Response Protocol

- 1. If the threat is received by telephone, encourage the caller to talk. The person receiving the bomb threat should ask specific questions such as:
  - a. When is the bomb going to explode?
  - b. Where is the bomb located?
  - c. What kind of bomb is it?
  - d. What does the bomb look like?
  - e. Why did you place the bomb?
  - f. When appropriate, please use the <u>Bomb Threat Checklist Form 5.20</u> to record pertinent information about the threat.
- 2. Keep talking to the caller as long as possible and record the following information:
  - a. Time of call.
  - b. Approximate age and gender of the caller.
  - c. Speech pattern, accent or other distinguishing vocal traits.
  - d. Emotional state of the caller.
  - e. Background noises.
  - f. When appropriate, please use the <u>Bomb Threat Checklist Form 5.20</u> to record pertinent information about the caller.
- 3. If you are able to get the attention of another individual, ask them to call Campus Security while you keep the caller on the phone. Campus Security can be reached at ext. 7777 (from on campus phone) or 215-242-7777 from a cell or off campus.
- 4. If you are able to call yourself, contact Campus Security at ext. 7777 (from an on campus phone) or 215-242-7777 to inform them that a bomb threat has been received and (if known) inform Security of the location of the device.
  - a. After the caller hangs up, do not hang up your phone but use another phone to call.

- 5. If a suspicious object or potential bomb are observed on campus, do not handle it! Clear the area and immediately notify Campus Security at ext. 7777 (from on campus phone) or 215-242-7777 (from a cell or off campus).
- 6. Do not return to an evacuated building until told to do so by a College official.

### Dangerous Person in a Building

Everyone is asked to assist in making the campus a safe place by being alert to suspicious situations/persons and promptly reporting them to Campus Security at ext. 7777 (from an on campus phone) or 215-242-7777 (from a cell or off campus).

If you observe a dangerous or suspicious person on campus, notify Campus Security immediately and report the incident, including the following information:

- a. Nature of the incident.
- b. Location of the incident.
- c. Description of person(s) involved.
- d. Description of property involved.
- e. Type of weapon, if any.

If the individual shows a weapon:

- a. Stay calm, do not be heroic!
- b. If not threatening, ask them to put down the weapon. Ask the nearest person to call 911 (9911 from an on campus phone).
- c. If possible, notify Campus Security at ext. 7777 (from an on campus phone) or 215-242-7777 (from a cell or off campus).
- d. If threatening, attempt to separate yourself and others from the individual. Do not attempt to confiscate the weapon.
- e. Attempt to reason with the individual if necessary, but do not blame or threaten.
- f. Try to calm the individual while calming and reassuring other persons involved.

If a weapon is suspected, but not visible:

- a. Stop! Do not approach the individual; do not attempt to confiscate the weapon.
- b. Call 911 (9911 from an on campus phone).
- c. Notify Campus Security at ext. 7777 (from an on campus phone) or 215-242-7777 (from a cell or off campus).
- d. If possible, clear the area

### Active Shooting in Building

An active shooter is a person who appears to be actively engaged in killing or attempting to kill people in a populated area; in most cases active shooters use firearm(s) and there is no pattern or method to their selection of victims. These situations are dynamic and evolve rapidly, demanding immediate deployment of law enforcement resources to stop the shooting and mitigate harm to innocent victims. In general, how you respond to an active shooter will be dictated by the specific circumstances of the encounter, bearing in mind there could be more than one shooter involved in the same situation. If you find yourself involved in an active shooter situation, try to remain calm and use these guidelines to help you plan a strategy for survival.

Whenever possible please use the following guidelines:

Notify Campus Security (215-242-7777 from a cell phone or off campus and ext. 7777 from any campus phone) immediately and report the incident, including the following information:

- a. Nature of the incident.
- b. Location of the incident.
- c. Description of person(s) involved.
- d. Description of property involved.
- e. Type of weapon, if any.

Depending on the location of the shooter, the following is meant to serve as guidelines for response:

If an active shooter is outside your building, proceed to a room that can be locked, close and lock all the windows and doors, and turn off all the lights. If possible, get everyone down on the floor and ensure that no one is visible from outside the room. Call Campus Safety or 911 if possible. Remain in place until the police, or a campus administrator known to you, gives the "all clear." Unfamiliar voices may be the shooter attempting to lure victims from their safe space; do not respond to any voice commands until you can verify with certainty that they are being issued by a police officer.

If an active shooter is in the same building you are, determine if the room you are in can be locked and if so, follow the same procedure described above. If your room can't be locked, determine if there is a nearby location that can be reached safely and secured, or if you can safely exit the building. If you decide to move from your current location, be sure to follow the instructions outlined below.

If an active shooter enters your office or classroom, try to remain calm. Call Campus Safety or 911, if possible, and alert police to the shooter's location. If you can't speak, leave the line open so the dispatcher can listen to what is taking place. If there is no opportunity for escape or hiding, it might be possible to negotiate with the shooter; attempting to overpower the shooter with force should be considered as a very last resort. If the shooter leaves the area, proceed immediately to a safer place and do not touch anything that was in the vicinity of the shooter.

No matter what the circumstances, if you decide to flee during an active shooting situation, make sure you have an escape route and plan in mind. Do not attempt to carry anything while fleeing; move quickly, keep your hands visible, and follow the instructions of any police officers you may encounter. Do not attempt to remove injured people; instead, leave wounded victims where they are and notify authorities of their location as soon as possible.

# Shelter in Place

Shelter in place is the action of seeking immediate shelter indoors, preferably in an interior area. Ideal features of a shelter in place area include:

- a. A location with minimal windows or vents.
- b. Adequate space for all individuals.
- c. Hallways, conference rooms, restrooms and classrooms can all be utilized to shelter in place.
- d. Depending on the nature of the incident, access to phone lines, cell phone service and/or internet is also desirable.

Shelter in place may be activated in the event of a hazardous material spill, tornado warning, shooting or act of terrorism. Please note that shelter in place may refer to short-term or long-term situations. At times, shelter in place may occur in a centralized area after an evacuation notice.

When sheltering in place:

- a. Close all doors and windows.
- b. If possible, close or seal air vents.
- c. Close window shades, blinds or curtains.
- d. If possible, seal gaps around doors and windows with wet towels and/or tape.
- e. Move all occupants away from doors and windows.
- f. Remain indoors until an all clear message is received from a campus administrator

# **Hazardous Material Spills and Leaks**

A hazardous material incident may include, but is not necessarily limited to, a chemical fire, incompatible materials reaction, explosion, leak, spill and/or other release of toxic vapors or radiation which could threaten individuals and/or the environment. In the event of a hazardous material incident contact Campus Safety (215-242-7777 from a cell phone/outside phone or ext. 7777 from any campus phone). The person calling should provide the following information:

- a. The exact location of the spill or leak.
- b. The type of chemical/material.
- c. The hazardous status of the chemical (ex. Hazardous, extremely hazardous, corrosive, toxic, etc.).
- d. Estimated quantity of spilled chemical.
- e. Time the spill occurred or was discovered.
- f. Number of people (if any) who have been exposed to the chemical.
- g. Status of individuals who have been exposed.

Campus Safety will call 911 to report the emergency. If necessary, the immediate area and/or campus will be evacuated following the evacuation protocol.

# **Severe Weather Conditions**

If the National Weather Bureau is predicting flood, hurricane, tornadoes, or a severe winter storm, the Director of Facilities will maintain a check on weather conditions. While it is impossible to predict all weather conditions, the following can be used as a guideline in specific situations:

#### Floods

When flash floods are predicted, Facilities and Campus Safety will closely monitor the local forecast and the water level of the Wissahickon Creek. If the water level raises high enough to warrant evacuation of parking lots and/or buildings, the order to evacuate will be issued. Facilities and Campus Safety will work cooperatively if College vehicles or equipment need to be moved to a higher location.

#### Hurricanes

When hurricanes are predicted, Facilities and Campus Safety will closely monitor the local forecast. Hurricanes result in high winds and heavy rain; if water levels rise high enough to warrant evacuation and order to evacuate will be issued. Should a hurricane result in a power failure, the College will follow protocols for systems/power failures.

#### Tornadoes

If a tornado warning is in effect, Facilities and Campus Safety will stay alert to changing weather conditions. A tornado warning indicates that a tornado has been sighted; a tornado watch indicates that weather conditions are such that a tornado is possible. If a tornado is sighted in the local area, all individuals will be directed through the campus intercom system and text alert system to move to an interior hallway on the lowest floor possible, away from windows, glass and doors. Individuals who are outside should seek immediate shelter inside (if possible) or lay in a low-lying area until conditions pass. Do not go outside in the event of a tornado warning.

#### **Severe Winter Storms**

In the event of a severe winter storm, the College President, in consultation with the Vice President for Academic Affairs, will determine when to close the College. Should weather force the cancellation of classes, students will be notified through the College's website and on the School Closing Emergency Line (215-248-7009). Announcements will also be made on KYW News Radio, 1060 AM. The College's code numbers are as follows:

Day Classes 126 Evening Classes 2126 Accelerated Adult Degree Program 1094 School of Graduate Studies 2155

Please check for announcements prior to traveling to campus. Should a winter storm begin during normal business hours, the College will monitor local conditions and arrange for the College to dismiss early and/or cancel evening classes when appropriate.

The College encourages all employees to enroll in the Chestnut Hill College emergency notification service so that you can receive text, voice and e-mail messages in real time in the event of any emergency impacting the campus.

In the last several years, the College has used this service for several weather-related incidents, including hurricanes, an earthquake and blizzards. The emergency notification system is available to the College for use in any crisis or weather related event when prompt notification to employees might lessen the risk of damage or injury.

Because of government anti-spam laws, and because receipt of text messages and voice mails do incur charges for certain cell phone users, employees must actively enroll themselves in the service. The process to enroll is simple; go to the following link and follow the directions on that web page: <a href="http://www.chc.edu/emergency\_notification\_service/">http://www.chc.edu/emergency\_notification\_service/</a>

# **Civil Unrest**

Most campus demonstrations, marches, meetings and rallies tend to be peaceful and non-disruptive. A student demonstration should not be stopped unless one or more of the following conditions exist:

- a. Inference with normal operations of the College.
- b. Blocked access to offices, buildings or other College facilities.
- c. Threat of physical harm to persons.
- d. Threat of damage to College facilities.

If any of these conditions exist please notify Campus Safety. Depending on the nature of the demonstration, the following procedures should be followed:

# Peaceful, Non-Obstructive Demonstrations

In the event of a peaceful, non-obstructive demonstration, the situation will be monitored. Should the situation change and become obstructive, please follow the protocol below.

# Non-violent, Disruptive Demonstrations

In the event that a demonstration blocks access to College facilities or interferes with College operations:

- Demonstrators will be asked to terminate the disruptive activity by the Director of Campus Safety or a Campus Safety Shift Supervisor
- Key College personnel and student leaders will ask the demonstrators to desist.
- If demonstrators fail to desist, they will be informed that failure to terminate the activity may result in disciplinary action or police involvement.
- After consultation with the President, the police may be contacted if necessary.

# Violent, Disruptive Demonstrations

In the event that a violent demonstration results in injury to persons or damage to College property,

the President and other College officials will be notified. The Director of Campus Safety will call the Philadelphia Police (if necessary). A campus alert will be issued which may call for evacuation or shelter in place.

#### CHESTNUT HILL COLLEGE

Subject:	Parking	
Policy:	4.6	
Effective:	October 1, 2005 Reviewed August 2018	Contact: Chief of Staff

All vehicles parked on campus must display a valid Chestnut Hill College parking permit and must be parked in the areas designated by the permit.

College employees, excluding student employees, are provided with a parking permit at no cost. Parking permits can be obtained online at <u>http://chc.thepermitstore.com/</u>

General rules and regulations for parking on campus can be found on the College's website at <u>www.chc.edu/about-chc/parking</u>. Employees should familiarize themselves with the parking rules and regulations.

Employees may park in any parking area on campus with the exception of areas reserved for green sticker parking, spaces reserved for admissions and other campus visitors (designated by signage and use of orange cones) and spaces designated for certain College senior administrators.

#### **Parking Violations**

Employees who are issued a parking violation are expected to pay the ticket within 10 days of issuance. Late fees will be applied for violations not paid within the time frame and parking violations that have not been paid within 30 days will be automatically deducted from the employee's next paycheck or in the case of a SSJ, a bill will be sent to their local house. Appeals may be filed with the Director of Campus Safety and Security, as outlined on the College's website.

Employees who park in a space reserved for persons with disabilities and do not have a current College issued permit to park in this area will be fined \$200. This amount is payable immediately and no exceptions will be made.

Employees who park in restricted areas including, but not limited to green sticker parking and visitor /reserved spaces (including those marked with orange cones) will be fine \$100. This amount is payable immediately and no exceptions will be made.

Should there be a conflict between parking violation amounts listed on the College's website and/or the actual parking ticket, the highest fee published will apply.

# Parking for Individuals with Disabilities

Parking for individuals with disabilities is available on campus with a special permit. Permits can be obtained by submitting a request to the Director of Human Resources and should be accompanied by documentation of disability placard or license plate issued by the state and registered in the employee's name. All documentation must be current.

Some parking spaces on campus are designated as "van only" and are intended to provide adequate space for a van with a wheelchair lift to park and operate the wheelchair lift safely. These spaces may not be used for other purposes, including use by a car displaying a disability placard, license plate or permit.

Permits for employees with a temporary disability may apply for a temporary permit by providing the Director of Human Resources with documentation from a physician indicating the nature of the temporary disability and the period for which the temporary permit will be needed.

Parking for individuals with temporary disability permits is located in the lower parking lot adjacent to the security building. Security personnel can be contacted via the campus phone and will transport the employee from the lower lot. Whenever possible Security should be notified in advance that transportation from the lower lot will be needed.

# **Special Parking Situations**

At times, employees may be expected to park off campus at alternative sites. The College will provide transportation to/from alternate sites. During these times, everyone should allow adequate time to ensure that he/she will arrive on campus for the start of the workday. Employees will be notified via their chc.edu email account and/or the campus voice mail distribution list when use of an alternate parking site is required.

# **Carpooling**

Employees are encouraged to carpool to conserve resources and support the College Mission by supporting care for the environment. At times, the College may provide priority parking in spaces close to building entrances for employees who carpool.

#### CHESTNUT HILL COLLEGE

Subject: Minors on Campus

Policy: 4.7

Effective: December 3, 2012 Revised July 15, 2016 Revised August 2018 **Contact: Chief of Staff** 

#### PART I. PURPOSE AND SCOPE OF POLICY

#### Purpose

This statement sets forth Chestnut Hill College's policy regarding children under the age of 18 (minors) who participate in the College's programs and activities, taking place on campus and in facilities or under the direction of the College at other locations. The College makes every effort to conduct its operations and maintain facilities consistent with its Mission. While there may be occasion when the presence of minors on campus may be appropriate, minors are not permitted to be unsupervised or unescorted on the College's campus at any time.

To promote the protection of minors, this policy describes the requirements of all employees, students, volunteers and others who interact with minors. Any College employee who suspects that a minor, who is on the College's campus for any reason or is participating in a College-sponsored activity at another location, has been the victim of child abuse shall immediately report the suspected abuse consistent with the College's <u>Child Protective Services Policy 4.8</u>.

#### Scope

This policy applies to all employees and students of the College; campus visitors; volunteers; and individuals or organizations engaging in or conducting activities associated with the College or doing business at or with the College in which minors will be physically present and participating. Regardless of their physical location, College programs, including but not limited to athletic camps, academic programs, and student organizations that involve minors, fall within the scope of this policy. All College programs that involve minors, whether they are limited to daily activities or involve the housing of minors in residence halls fall within the scope of this policy.

This Policy does not apply to the following circumstances in which minors participate or are enrolled:

- (1) The College's undergraduate and graduate academic programs;
- (2) Research programs subject to the review and approval of an Institutional Review Board (IRB) sponsored by the College or authorized by the College to provide oversight concerning such research programs;

- (3) Events on campus which are open to the general public and which minors attend escorted by and/or under the supervision of their parent(s) or legal guardian(s) (e.g., athletic events, open houses, musicals, Griffin Days, Quidditch, etc.);
- (4) Recruiting visits by prospective student-athletes governed by the College Regulations, Policies & Procedures Related to Official Visits;
- (5) Campus visits by prospective students during which the prospective students are not overnight guests at the College; and
- (6) Such other similar, ongoing programs as may be designated from time to time by the appropriate Vice President in advance and in writing as exempted by the Policy.

Minors who are present on campus under any of these circumstances still shall be covered by the College's Reporting Obligations, set forth herein.

# DEFINITIONS

The following words and phrases when used herein shall have the meanings given to them in this section unless clearly indicated otherwise:

"Adult." Any individual who is not a minor as defined herein.

"Applicant." An individual who applies for a position as an employee (as defined herein).

**"Campus."** The property owned by Chestnut Hill College located generally at 9601 Germantown Avenue and 9220-9250 Germantown Avenue, Philadelphia, PA 19118.

"College." Chestnut Hill College.

**"College Coordinator of Conferences and Events**." The College employee responsible for coordinating with Program Directors who are not College employees to ensure compliance with this Policy. The College Coordinator can be reached at 215.248.7030. (The College Coordinator of Conferences and Events shall be referred to herein as the "College Coordinator").

**"Employee."** Any individual who is employed by Chestnut Hill College. The term includes an independent contractor that has been hired or retained by Chestnut Hill College.

"Minor." Any individual who is not registered as a student at Chestnut Hill College and who is under the age of eighteen (18).

**"Sponsored Programs."** Programs, activities, and events conducted by or on behalf of the College, whether for academic, athletic, recreational, or other purposes and whether on or off College premises, that serve minors.

Sponsored programs do not include any College undergraduate or graduate academic programs in which minors are enrolled for academic credit, including but not limited to high school students enrolled in undergraduate academic programs, as well as events on campus that are open to the general public and which minors may attend at the discretion of their parent(s) or guardian(s). Outside entities that conduct or provide sponsored programs are required to comply with this Policy, and to demonstrate that appropriate screening and training in accordance with Parts II, III, IV and V of this Policy have been conducted prior to commencing services. Contracts with outside entities for such sponsored programs should make reference to this Policy.

"**Program Leader.**" The College's point person for the program who manages or coordinates the program. This person is responsible for ensuring all the items on the checklist are carried out appropriately.

**"Supervising Adult."** An adult who interacts with, supervises, chaperones, accompanies (other than a parent or legal guardian) or otherwise oversees minors in programs or activities and/or residential facilities and who is responsible for that minor's conduct and safety while on campus, paid or unpaid.

# **Policy Statement**

In order to promote the safety and general welfare of all minors who participate in programs at or sponsored by the College, whether on or off campus, it is the policy of the College that all such minors be reasonably and appropriately supervised by an authorized adult who complies with the following Code of Conduct and other requirements of this policy as set forth below:

# PART II. CODE OF CONDUCT

Supervising adults are expected to be positive role models for minors, and act in a caring, honest, respectful and responsible manner that is consistent with the Mission of the College and the tradition of the Sisters of Saint Joseph. Supervising adults working in or with programs covered by this policy must conduct themselves in a manner consistent with the following expectations and to avoid conduct that could cause harm to minors as follows:

- DO NOT have one-on-one private contact with a minor. If an adult is interacting one-on-one with a minor, it shall be within view of other adults.
- DO NOT participate in a sleepover under the auspices of a camp/clinic except under the following limited circumstances:
  - $\circ \quad$  where a parent or legal guardian of the minor is present; or
  - where a parent or legal guardian of the minor has given written consent, and there is at least one other adult present at all times, and the two adults remain in each other's presence at all times.

- DO NOT engage in abusive conduct, of any kind toward, or in the presence of, a minor.
- DO NOT strike, hit, administer corporal punishment to, or touch in an inappropriate or illegal manner any minor.
- DO NOT engage in the use of alcohol or illegal drugs, or be under the influence of alcohol or drugs.
- DO NOT make pornography, in any form, available to minors or assist minors in any way in gaining access to pornography.
- DO NOT take photographs of minors unless prior written permission to do so has been obtained from the minor's parent or legal guardian.
- DO NOT engage in any illegal conduct.
- DO NOT engage in any sexual activity, make sexual comments, tell sexual jokes or share sexually explicit material with minors or assist in any way to provide access to such material.
- DO NOT meet with minors outside established times and locations for program activities.
- DO NOT engage or communicate with minors through email, text messages, social networking websites, internet chat rooms, or other forms of social media at any time except and unless there is an educational or programmatic purpose and the content of communication is consistent with the mission and goals of the program and the College.
- DO NOT touch minors in a manner that a reasonable person could interpret as inappropriate. Touching should generally only be in the open and in response to the minor's needs, for a purpose that is consistent with the program's mission and culture, and/or for a clear educational, developmental, or health-related (i.e., treatment of an injury) purpose. Any resistance from the minor should be respected.
- DO NOT share a bed or sleeping bag with a minor.
- DO NOT shower, bathe, or undress with or in the presence of a minor or be present in a communal bathroom at any time when a minor is showering or bathing.
- DO NOT possess or use any type of weapon or explosive device.
- DO NOT use a personal vehicle to pick up or drop off minors participating in the program unless the minor's parent or legal guardian has provided written permission.

#### EACH ADULT SHALL:

- DO supervise minors at all times while on College property, in College facilities, or while participating in a College-sponsored off-campus activity.
- DO have more than one authorized adult from the program present in the vehicle when transporting minors in a program, except when multiple minors will be in the vehicle at all times throughout the transportation.
- DO act in a manner that reflects positively on the College.
- DO entertain in age-appropriate forums and in places where minors will not be exposed to or
  pressured to engage in any illegal activity, including without limitation use of drugs and alcohol
  or sexual activity.
- DO abide by and enforce any applicable curfew.
- DO immediately notify Campus Security at **215.242.7777** if a minor is injured, missing or engaged in illegal or prohibited activity.
- DO REPORT CONCERNS AND SUSPICIONS of abuse, harassment or exploitation of minors by other minors participating in the program. During your contact with minors, you may notice signs of possible abuse or neglect. A minor may tell you something suggesting that he or she has been abused. You may witness someone engaging in behavior listed above. You need to take action and make a report if you reasonably suspect a minor may have been abused or neglected. You do not need definite proof. Resolve any doubts about reporting in favor of making a report.

To make a report, take the following steps:

- First, immediately report the information to the Department of Human Services ("DHS") tollfree ChildLine at (800) 932-0313. Within 48 hours of your oral report, you must follow up with a written report to DHS or the county agency assigned to the case. The written report should contain the information set forth on the attached reporting form, to the extent known. For your report, you are not expected to investigate or gather any information you do not already know. The role of investigation lies with DHS and/or law enforcement. Please follow the instructions provided to you by ChildLine for submitting a written report. If you need further information, contact information for DHS is available via <u>http://www.dhs.pa.gov</u> and for county agencies in Pennsylvania via <u>http://www.pcva.org/Pages/ContactYourAgency.aspx</u>.
- Second, immediately after your first notification to DHS, you must report the suspected child abuse to the College's Director of Security.

# Contact Information: Phone: (215) 242-7777/ email: <u>tetip@chc.edu</u>.

Immediately discontinue additional and further activities on campus if and when any allegation of inappropriate conduct or other misbehavior has been made against said adult at such time that the allegation has been satisfactorily resolved.

# \*\* If you see something, say something. Every member of the College community has an obligation to report immediately instances or suspected instances of the abuse of or inappropriate interactions with minors.

The College reserves the right to take any action it believes is reasonably necessary to protect minors who are on the Campus for any reason.

The Director of Human Resources is authorized to ensure that the policy is applied in a consistent manner throughout the College.

# PART III. GENERAL REQUIREMENTS FOR SPONSORED PROGRAMS

# A. Notice and Registration

All sponsored programs must be registered with the Human Resources Office by submitting the <u>Protecting Minors on Campus Program Approval and Registration Form 5.16</u> at least 60 days prior to the first scheduled date of participation by minors.

Information provided shall include:

(1) The College community member or third party responsible for the program or activity (Program Director);

(2) The dates and locations where minors will be participating;

(3) The general nature of the program or activities to be undertaken or offered;

(4) The names of all adults who will be participating directly with minors in the program or activity;

(5) The administrative requirements associated with the program or activity, including but not limited to waivers and permission slips to be obtained from the parents/legal guardians of participating minors and medical emergency forms; and

(6) The signatures of the Program Director, College Coordinator (as applicable), and the Vice President responsible for and approving the Program.

In the event the sponsored program involves the housing of minors in College residence halls overnight, the program leader of the sponsored program must provide participating minors with

personal safety information including how to contact Campus Safety Services while on campus. Additionally, Residence Life must be notified to ensure that all required forms are completed before minors are permitted to remain in the residence halls.

If any program involves the transportation of a minor, the program leader must contact in writing the Senior Vice President for Financial Affairs and Chief of Staff for prior approval. Such authorization will include, but may not be limited to, the written permission of a parent or legal guardian.

# B. License Agreement to Operate Programs on College Campus

All third-party sponsors of programs must execute a College License Agreement for Programs and Activities prior to the commencement of the program. This agreement can be obtained from the College Coordinator. Third-party Program Directors are required to fully comply with all aspects of this policy before the College will enter into a license agreement regarding the program.

# **C. Background Checks**

The Program Director, whether the program is sponsored by the College or a third party, is required to confirm that criminal background checks are conducted on all adults, including but not limited to authorized adults, faculty, staff, students and volunteers, who work with, instruct or otherwise have a significant likelihood of regular contact with minors, in the form of care, guidance, supervision or training, in connection with a program.

Examples of individuals who should obtain a criminal background check include, but are not limited to, supervisors of cafeteria facilities that the minors are expected to use, as well as any food service workers who may interact with minors outside of the presence of an authorized adult, Security Desk receptionists and Resident Advisors (if minors are expected to stay overnight in the College's residence halls), and athletic staff who are likely to come into contact with minors, such as coaches, trainers and lifeguards.

A successful background check will be required of each adult prior to his or her direct participation with minors in a program and at least once every four (4) years thereafter. The background check will be limited to criminal offenses, including, but not limited to, Child Abuse, for which an individual has been convicted, pled guilty to a felony or misdemeanor, or where such charges are currently pending.

The required background check includes the following forms:

- (1) A Pennsylvania Child Abuse Clearance;
- (2) A Pennsylvania Criminal Record Check Clearance;
- (3) Federal Bureau of Investigation (FBI) criminal history;
- (4) Corresponding clearances from the adult's state of residence, if not Pennsylvania; and
- (5) Corresponding clearances from any state in which the candidate has lived in the last seven

(7) years.

Instructions and/or forms for each of these types of background checks can be found at <u>http://www.dhs.pa.gov/publications/findaform/childabusehistoryclearanceforms/index.htm</u> Unless directed otherwise by the Program Director, the above-referenced background requests may be accessed and completed directly by the adult online using the referenced website. The original background check results must be submitted to the Program Director; individuals may retain a copy of any background check for their own records.

It is the responsibility of the Program Director to ensure and certify that each participating adult has submitted the required background check request form and has subsequently received clearance to participate. A decision not to permit a College faculty or staff member, student, volunteer or other third party to participate in a program covered by this policy based on the results of a background check report will be made by the Program Director, in consultation with the College Coordinator, the Director for Human Resources (when College faculty or staff are involved), the appropriate Vice President(s), and/or others as necessary.

The Program Director shall reference Exhibit A to this policy in determining whether a background check is successful. Background check reports obtained pursuant to this policy will be used only for the purposes of this policy, except that the College reserves the right to take appropriate action with respect to employees who may have falsified or failed to disclose information material to their employment on employment applications uncovered as a result of the background check, including and up to immediate termination of employment. Copies of background check reports with respect to any adult participating in a program will be retained by the College's Human Resources (reports involving College faculty or staff), the Registrar (reports involving students) or the Program Director (reports involving any other third party or volunteer). All Program Directors who are not employees of the College should provide a copy of all background check reports to the College Coordinator prior to the commencement of any such Program.

Background checks must be completed and evaluated prior to the adult being deemed "authorized" to work with minors. Human Resources shall maintain a roster of College faculty, staff, and employees who have been cleared to participate and the dates on which a new background check will be required; the Registrar shall maintain such a roster for students. The Program Director will be required to see that criminal background checks are conducted on returning authorized adults every four (4) years.

Other programs at the College may require additional or more frequent background checks and certifications based on the nature of the program. Please refer to your specific program requirements for additional information.

# **D. Training Requirements**

All program staff (paid and volunteers, including the College's student staff members) must receive training on the conduct requirements of this policy and on protecting minors from any form of abuse and on mandatory reporting of suspected child abuse. Human Resources will coordinate and facilitate training at the request of a sponsored program.

In recognition of the importance of protecting minors, the College requires that all adults working with minors in connection with a program, including but not limited to authorized adults, faculty, staff, students and volunteers, who work with, instruct or otherwise have a significant likelihood of regular contact with minors, in the form of care, guidance, supervision or training, be trained on protecting minors from abusive emotional and physical treatment, on appropriate conduct and reporting requirements, and, for College faculty, staff, students and volunteers, on this policy and the reporting requirements under this policy. The Program Director, whether the program is sponsored by the College or a third party, is required to confirm that all such adults receive such training. The examples set forth with respect to background checks apply equally to training.

In the event that such training is not provided and confirmed through a written agreement with the College by or through a third party responsible for any Program under this Policy, training for College faculty, staff, students and volunteers will be facilitated by Human Resources. College-based Program Directors should contact Human Resources to schedule all such training. This training shall be completed before an adult begins working with minors and annually, thereafter.

# E. Communication With and Documentation from Parents/Legal Guardians

The Program Director is responsible for collecting contact information for the parent/legal guardian of every minor participating in a program, as well as for providing the parent/legal guardian with information on how to reach his or her minor in the event of an emergency. Authorized adults may not release a minor to anyone other than a custodial parent or legal guardian without written authorization from the parent/legal guardian that his or her child may be released to that individual.

For all programs, the parent/legal guardian of the minor will be required to execute a <u>Parental/Legal</u> <u>Guardian Consent, Waiver and Indemnity Form 5.15</u> ("Consent Form"). The Program Director is responsible for obtaining and maintaining an executed Consent Forms for all minors participating in any program; all program directors who are not employees of the College should provide a copy of all such completed forms to the College Coordinator. <u>A Parental/Legal Guardian Consent, Waiver and</u> <u>Indemnity Form 5.15</u> can be found in this Employee Manual.

# PART IV. UNAFFILIATED MINORS

# A. General Rules for Unaffiliated Minors

Minors are not allowed to visit the classrooms, labs, offices, resource centers or the library unless they are accompanied by a supervising adult and are on an official tour or official program or activity of the College. At no time other than the above cases are minors allowed in classrooms, labs, offices, resource centers, or the library during, before, or after regularly scheduled class time, even when attended by a parent or guardian.

Even when accompanied by a supervising adult, pre-high school age minors are prohibited from laboratories and other areas where significant potential safety hazards may exist.

Persons over the age of 18 who are not registered as students of Chestnut Hill College and who, because of certain developmental disabilities, require adult supervision for purposes of their own safety, are considered minors for purposes of this policy.

Childcare is not provided on campus for the minor children of employees, students, volunteers or visitors. Minor children may not be left unattended in any College building or anywhere on campus. No facility or office on campus is to be used in lieu of paid childcare or for unsupervised recreation for children.

Minors may not use the swimming pool facilities, fitness center, playing fields or any sport equipment unless their parents or legal guardians have signed the required Waiver and Release and the minor is using the facilities as part of a sponsored program or organized approved program by a third party at the College. Any minor using these facilities must be accompanied at all times by a supervising adult.

The College will require any minor and supervising adult who is causing a disturbance on campus or who is in violation of this policy to leave the campus immediately.

# **B.** Residence Halls

The rules regarding overnight stays by minors in connection with third party programs or camps/clinics are more fully described below in Part V and VI.

The College permits overnight visits by prospective students, and therefore the prospective student must comply with all College rules and regulations including the policies contained in the sections "Overnight Guests" and "Visitation" in the Student Handbook. In addition to the policies referenced in the Student Handbook, a prospective student on an official athletic visit must also comply with the Athletics Department's policy on official visits by prospective students.

Minors who are not participating in a sponsored program, including siblings, relatives, and friends, who visit with a matriculated College student in a residence hall must also abide by all College rules and regulations including the all the policies contained in the sections "Overnight Guests" and "Visitation" in the Student Handbook.

Children are not allowed in high-risk areas under any circumstances such as laboratories, studios, mechanical rooms, garages, food preparation areas or any areas containing power tools or machinery with exposed moving parts.

# C. Minor Children of Employees

Chestnut Hill College values family life and has worked to develop employment policies and benefits that are supportive of families. Children are welcome on campus when the purpose of their visit is to attend classes or to participate in activities specifically scheduled and designed for their benefit or for any public event held at the College. While we seek to provide an environment open to work and

family issues, the College cannot allow the presence of children (defined as persons below the age of 18 years old) in the workplace for the following reasons: (1) the potential for interruption of work; (2) health and safety concerns; and (3) liability to the College (4) confidentiality.

Please note that this section of the policy does not apply to minor children of employees attending any sponsored program or organized approved program by a third party at the College or attending any public events held at the College.

The College does not accept liability for injuries to children or visitors on College premises in violation of this policy.

# PART V. MINORS ATTENDING CAMPS/CLINICS BY OTHER ENTITIES APPROVED BY THE COLLEGE

Parts V and VI of this policy applies to organized programs such as, camps, clinics and any other variety of organized programs offered by third parties who rent the College's campus facilities (hereinafter, "camps/clinics").

The camp/clinic personnel are responsible for the safety and conduct of the minors while on campus.

The camp/clinic personnel must follow the following guidelines for the ratio of supervising adults to minors.

One authorized adult for every five campers	One authorized adult for every six campers
ages 4 and 5	ages 4 and 5
One authorized adult for every six campers	One authorized adult for every eight campers
ages 6 to 8	ages 6 to 8
One authorized adult for every eight campers	One authorized adult for every 10 campers
ages 9 to 14	ages 9 to 14
One authorized adult for every 10 campers	One authorized adult for every 12 campers
ages 15 to 17	ages 15 to 17

#### **<u>Standard for resident camps/activities are:</u> <u>Standard for day camps/activities are:</u>**

Minors may not enter or use areas of the campus which are not made available to the camp/clinic. Minors may not use College equipment unless the use has been pre-arranged by the camp/clinic and approved by the College prior to the camp/clinic.

If a minor stays overnight as part of a camp/clinic, the adult supervision must follow the guidelines for ratio of supervising adults versus minors for resident camps described above.

When the College leases space to a camp/clinic for an overnight event, the camp/clinic must obtain signed permission from the parent or legal guardian of each minor attending the camp/clinic which acknowledges that the College has no responsibility for the safety of their children during this event. The permission must be in a form acceptable to the College and it must release and hold harmless the College from any liability for injuries to the minor while he or she is participating in the camp/clinic.

# PART VI. REQUIREMENTS FOR CAMP/CLINIC PERSONNEL

All camp/clinic personnel who have direct contact with minors as part of their duties in connection with the camp/clinic, adults who stay overnight with minors as part of a camp/clinic, and/or volunteers at the camp/clinic (hereinafter collectively referred to as ("camp personnel"), are required to have successful criminal background checks including Pennsylvania Criminal Record Search, FBI Fingerprinting Check, and Pennsylvania Child Abuse Clearance.

The foregoing requirements apply to all camp personnel, whether they are employed by a camp/clinic which leases space from the College or whether they are employed by the College to work at a camp/clinic sponsored by the College.

A successful criminal and child abuse background check will be required of all camp personnel, prior to their direct participation with minors in a camp/clinic and at least once every five (5) years thereafter. Background checks may be conducted by an outside contractor, though certain background requests may be accessed directly by the individual (e.g., Pennsylvania Child Abuse History Clearance: www.dhs.pa.gov/publications/findaform/childabusehistoryclearanceforms/index.htm It is the responsibility of the person in charge of the camp/clinic to assure that all camp personnel have submitted the required background check request forms, have applied for an official clearance statement, and have subsequently obtained the necessary clearances, prior to any participation in the camp/clinic.

Any camp/clinic renting space from the College must warrant and represent that it has conducted criminal background checks as stated above and obtained official child abuse clearance statements for each of its camp personnel and that it has no reason to believe that any of its camp personnel is a potential danger to minors.

The criminal background check will be limited to criminal offenses, including, but not limited to, child abuse, for which an individual has been convicted, has pled guilty to a felony or misdemeanor, or where such charges are currently pending. The College may accept successful documented background clearances from the governmental agencies (e.g., School Districts) that may have been completed within one (1) year of the start date of employment or participation with the camp/clinic.

A decision not to permit an individual to participate in a camp/clinic will be made by the College. Copies of all background check reports and clearance statements will be retained in the College's Department of Human Resources.

Any camp/clinic renting space from the College must carry sufficient insurance to indemnify and hold the College harmless from any claims which may result from an injury to those attending the camp/clinic, including minors. The amount of the insurance will be established at the time the contracts are signed. The insurance coverage must be sufficient to cover negligence and intentional torts including sexual misconduct toward a minor.

### Exhibit A

A background check obtained pursuant to the Minors on Campus Policy shall be deemed unsuccessful in the event that any one of the following is revealed through an individual's background check:

1. The individual is named in the central register as the perpetrator of a founded report of child abuse committed within the preceding five (5) years.

2. The individual is named in the central register as the perpetrator of a founded report for a school employee committed within the preceding five (5) years.

3. The individual has been convicted of (or is currently charged with) one of the following offenses under Title 18 of the Pennsylvania Code (or an equivalent crime under Federal law or the law of another state):

(a) Chapter 25 (relating to criminal homicide);

(b) Section 2702 (relating to aggravated assault);

(c) Section 2709.1 (relating to stalking);

(d) Section 2901 (relating to kidnapping);

(e) Section 2902 (relating to unlawful restraint);

(f) Section 3121 (relating to rape);

(g) Section 3122.1 (relating to statutory sexual assault);

(h) Section 3123 (relating to involuntary deviate sexual intercourse);

(i) Section 3124.1 (relating to sexual assault);

(j) Section 3125 (relating to aggravated indecent assault);

(k) Section 3126 (relating to indecent assault);

(I) Section 3127 (relating to indecent exposure);

(m) Section 4302 (relating to incest);

(n) Section 4303 (relating to concealing death of child);

(o) Section 4304 (relating to endangering welfare of children);

(p) Section 4305 (relating to dealing in infant children);

(q) A felony offense under section 5902(b) (relating to prostitution and related offenses);

(r) Section 5903(c) or (d) (relating to obscene and other sexual materials and performances);

(s) Section 6301 (relating to corruption of minors);

(t) Section 6312 (relating to sexual abuse of children); or

(u) the attempt, solicitation or conspiracy to commit any of the offenses set forth in this paragraph.

4. The individual has been convicted of a felony offense under the act of April 14, 1972 (P.L. 233, No. 64), known as The Controlled Substance, Drug, Device and Cosmetic Act, committed within the preceding five (5) years.

Reference: 23 Pa. C.S. § 6344(c)

#### CHESTNUT HILL COLLEGE

PART I.	PURPOSE	
	Reviewed August 2018	
	Revised May 18, 2015	
Effective:	December 3, 2012	Contact: VPSL
Policy:	4.8	
Subject:	Child Protective Services	
<u> </u>		

This policy is to educate Chestnut Hill College employees regarding the requirements under Pennsylvania law for reporting suspected cases of child abuse and, to both encourage more complete reporting of suspected child abuse and, to the extent permitted by law, assist law enforcement agencies in responding to child abuse.

This policy is not intended to replace procedures for responding to or reporting imminent danger to a child, an emergency or crime in progress. In the event of imminent danger to a child, an emergency or crime in progress, you should contact Campus Security at 215-242-7777 or the local police (911), and then follow the procedures for reporting suspected child abuse in this policy.

To the extent that any provision of this policy is determined to be inconsistent with the requirements of the Pennsylvania's Child Protective Services Law ("CPSL"), the requirements of the CPSL shall apply.

#### PART II. DEFINITIONS

The following words and phrases when used in connection with this policy shall have the meanings given to them herein unless clearly indicated otherwise:

#### "Child Abuse."

The term "Child Abuse" shall mean any of the following:

- (a) Any recent act or failure to act by any adult which causes non-accidental serious physical injury to a minor.
- (b) Any act or failure to act by any adult which causes non-accidental serious mental injury to or sexual abuse or exploitation of a minor.
- (c) Any recent act, failure to act, or series or such acts or failures to act by any adult which creates an imminent risk of serious physical injury to or sexual abuse or exploitation of minor.

(d) Serious physical neglect to a minor by that minor's parent, guardian, or other person responsible for the welfare of that minor, which causes serious physical neglect constituting prolonged or repeated lack of supervision or the failure to provide the essentials of life, including adequate medical care, which endangers the minor's life or development or impairs the minor's functioning, provided such neglect is not solely the result of environmental factors that are beyond the control of the parent, guardian, or person responsible for the minor's welfare (such as inadequate housing, furnishings, income, clothing, and medical care).

"College Administrator." The Dean of Student Life shall serve as the College administrator.

**"Employee."** An individual who is employed by Chestnut Hill College. This term includes an independent contractor that has been hired or retained by Chestnut Hill College. This term excludes an individual who has no direct contact with students enrolled at Chestnut Hill College.

"Minor." Any individual who is under the age of 18, regardless of whether that individual is or is not a registered student at Chestnut Hill College.

**"Minor Student."** An individual who is under the age of 18 and who is a registered student at Chestnut Hill College.

**"Serious Bodily Injury."** Bodily injury that creates a substantial risk of death or which causes serious permanent disfigurement or protracted loss or impairment of function of any bodily member or organ.

# "Sexual Abuse or Exploitation."

The term "Sexual Abuse or Exploitation" shall mean any of the following:

- (a) The employment, use, persuasion, inducement, enticement, or coercion of a minor to engage in or assist another individual to engage in sexually explicit conduct.
- (b) The employment, use, persuasion, inducement, enticement, or coercion of a minor to engage in the simulation of sexually explicit conduct for the purpose of producing visual depiction, including photographing, videotaping, computer depicting, and/or filming. Any of the following offenses committed against a minor:
  - (i) Rape.
  - (ii) Sexual assault.
  - (iii) Involuntary deviate sexual intercourse.
  - (iv) Aggravated indecent assault.
  - (v) Molestation.
  - (vi) Incest.
  - (vii) Indecent exposure.
  - (viii) Prostitution.

- (ix) Sexual abuse.
- (x) Sexual exploitation.

# PART III. WHO SHOULD REPORT?

# The following members of the College community have a duty to report suspected child abuse, as outlined below:

- A. **Chestnut Hill College Employees** All full-time, part-time and temporary faculty and staff who come into direct contact with a minor as part of their employment at Chestnut Hill College.
- B. **Chestnut Hill College students and volunteers** Those members of the Chestnut Hill College community who accept responsibility for a child as part of a program, activity or service sponsored by Chestnut Hill College. This includes all Chestnut Hill College students and volunteers, whether paid or unpaid, participating in service programs, athletic or other camp programs, outreach and enrichment programs, or other programs associated with Chestnut Hill College that involve contact with minors.
- C. Independent Contractors Those individuals who provide services at the College relating to the care, supervision, guidance or control of a child and who have direct contact with a child in such role.

In addition, to those members of the College community listed above, required to report suspected child abuse, any person may make such a report if that person has reasonable cause to suspect that a minor is or recently has been abused.

# PART IV. WHAT MUST I REPORT?

In general, reportable child abuse encompasses intentional or reckless actions or omissions that cause, or are reasonably likely to cause: bodily injury, death or serious mental injuries to a child; sexual abuse/exploitation or serious physical neglect of a minor. Definitions of child abuse and sexual abuse/exploitation are found at the beginning of this policy.

When, in connection with your work or volunteer service for Chestnut Hill College, you reasonably suspect an act of child abuse, you must report it. You must report child abuse you actually know about, see or have a reasonable cause to suspect based on your own observations or knowledge, or based on information shared with you by the minor or any other individual about an identifiable minor.

# PART V. HOW DO I REPORT?

If you see, know of suspected child abuse, you must act immediately by making a report to the appropriate state authorities. In deciding whether to report or not, you are not required to have proof that abuse has occurred. Any uncertainty in deciding to report suspected abuse should be resolved in favor of making a report.

To make a report, take the following steps:

- Immediately report the information to the Department of Human Services ("DHS") toll-free ChildLine at (800) 932-0313. Within 48 hours of your oral report, you must follow up with a written report to DHS or the county agency assigned to the case. The written report should contain the information set forth on the attached reporting form (link), to the extent known. For your report, you are not expected to investigate or gather any information you do not already know. The role of investigation lies with DHS and/or law enforcement.
- Immediately after your first notification to DHS, you must report the suspected child abuse to the College's Director of Security at (215) 753-3637; email <u>tetip@chc.edu</u>. If for some reason you are unable or prefer not to contact the Director of Security, contact the Director of Human Resources at (215) 248-7036; email <u>HROffice@chc.edu</u>. The President of the College has designated these officials to receive these reports on behalf of the College.

The designated official will then have the obligation to facilitate the cooperation of the College with the investigation of the report and maintain records of all reports made. You must also send a copy of the reporting form you submit to DHS to the Director of Security or the Director of Human Resources.

- If you are a College employee and also a certified medical professional or other licensed or certified professional with additional reporting obligations, you must comply with any concurrent obligation to directly report injuries caused by suspected child abuse to the local or state police.
- After you have finished making these reports, you are encouraged, but not required, to report the information to your immediate supervisor. For athletics staff, you are also encouraged to report the information to the Director of Athletics.

# PART VI. Prohibition on Discrimination or Retaliation in Employment

Any person who makes a good faith report of child abuse may not be subjected to discharge from employment or employment discrimination or retaliation on the basis of such report. See also the College's <u>Whistleblower Policy 2.19</u>.

# PART VII. Penalties for Failure to Report

Failure by any member of the Chestnut Hill College community to report any information related to suspected child abuse in accordance with this policy will result in disciplinary action up to and including termination for employees and dismissal of students. Pennsylvania law also imposes criminal penalties for a willful failure to comply with these state-mandated reporting requirements.

#### CHESTNUT HILL COLLEGE

Subject:Gifts and GratuitiesPolicy:4.9Effective:March 1, 2019

**Contact: Chief of Staff** 

#### **Policy Description**

In order to avoid a conflict of interest or the appearance of a conflict of interest, at no time should an employee solicit or accept gifts for personal gain or for the personal gain of others, from current or potential vendors, contractors or their agents, local businesses, College departments, or others with whom there is a potential or ongoing business or professional relationship.

Employees may accept ordinary business courtesies, such as payment for a modest meal or event, or gifts which are promotional items without significant value and which are distributed routinely. If the value of the gift exceeds \$250.00, it should be returned.

#### **Application of This Policy**

Gratuities or gifts of money to the employee cannot be accepted at any time and should be returned immediately to the donor. All administrative and staff employees are required to complete the <u>Annual</u> <u>Conflict of Interest Disclosure Form 5.7</u> each year and submit it to their supervisors.

All employees are responsible for becoming familiar with and adhering to this policy. In addition, supervisors are responsible for ensuring that this policy is known by their employees and that all employees are following it.

Employees who have questions regarding this policy or who are uncertain as to whether a conflict of interest exists should confer with their supervisors or the Director of Human Resources.

#### CHESTNUT HILL COLLEGE

Subject:	Policy on Policies	
Policy:	4.10	
Effective:	December 3, 2012 Reviewed August 2018	Contact: Chief of Staff

#### Purpose

This policy addresses the process for developing, issuing and maintaining all Chestnut Hill College policies.

#### Definitions

"Policies" are guiding or governing principles, formally approved to provide assistance in the conduct of College affairs.

Policy:

- Is approved at the executive levels of the College (President, Cabinet) and/or the Board of Directors,
- Is a governing principle that mandates or constrains actions,
- Changes infrequently and sets a course for the foreseeable future,
- Helps insure compliance with applicable laws and regulations,
- Is intended to reduce institutional risk.

"**Procedures**" are specific, prescribed actions that describe a process and/or that provide for orderly implementation of established policies.

"Academic Policies" are policies which directly affect the pedagogical mission of the College. These include, but are not limited to, policies on admissions, registration and advising.

"Administrative Policies" are non-academic policies governing the operations of the College including, but not limited to, departmental policies such as human resources policies that apply to all employees and accounting policies.

**"Student Policies"** are policies which directly affect student life at the College and include, but are not limited to, policies on student behavior.

"Policy Administrator" is the Cabinet member whose area of responsibility covers the subject matter of the policy.

#### **Policy Development and Approval**

#### **ADMINISTRATIVE POLICY**



Policy is researched and drafted. Feedback is sought from stakeholders. Legal counsel is consulted when necessary.

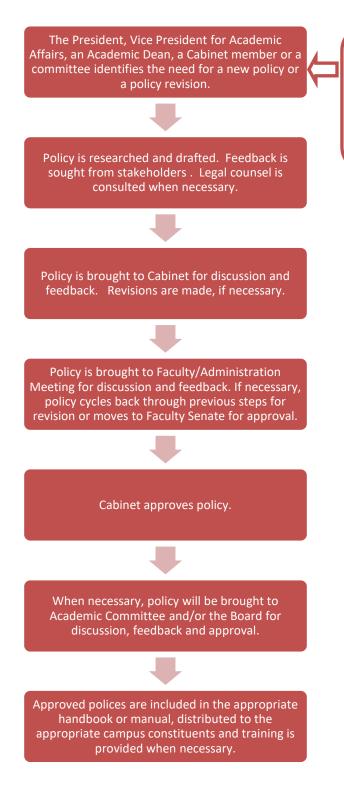
Policy is brought to Cabinet for discussion and approval. Revisions are made, if necessary. Legal Counsel is consulted, if necessary. Policy is recommended to the Finance Committee for approval.

Policy is brought to Finance Committee for discussion and approval. If necessary, policy cycles back through previous steps for revision and legal counsel consultation. Policy is recommended to the Board for approval.

Policy is brought to the Board for approval. If necessary, policy cycles back through previous steps for revision and legal counsel consultation. Policy is approved.

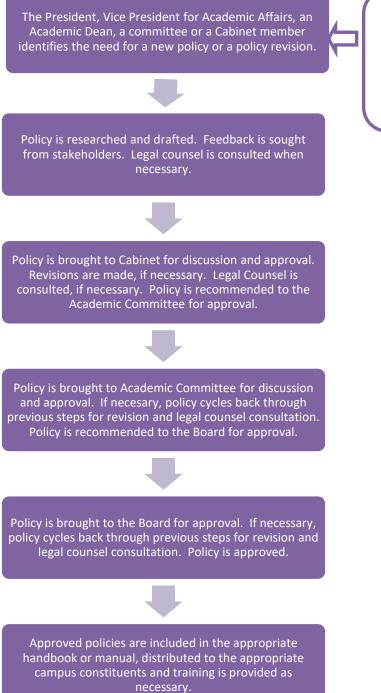
Approved policies are included in the appropriate handbook or manual, distributed to the appropriate campus constituents and training is provided when necessary. An administrative staff member may identify the need for a new policy or a policy revision and bring it to the attention of a Cabinet member or a committee.

#### ACADEMIC POLICY



A faculty member may identify the need for a new policy or a policy revision and bring it to the attention of a Cabinet member or a committee.

#### FACULTY POLICY



A faculty member may identify the need for a new policy or a policy revision and bring it to the attention of a Cabinet member or a committee.

#### **STUDENT POLICY**

The President, Vice President for Student Life, Dean of Student Life or a Cabinet member identifies the need for a new policy or a policy revision.

Policy is researched and drafted. Feedback is sought

from stakeholders. Legal counsel is consulted when necessary.

Policy is brought to Cabinet for discussion and approval. Revisions are made, if necessary. Legal Counsel is consulted, if necessary. Policy is recommended to the Enrollment Management and Student Life Committee for approval.

Policy is brought to Enrollment Management and Student Life Committee for discussion and approval. If necessary, policy cycles back through previous steps for revision and legal counsel consultation. Policy is recommended to the Board for Approval.

Policy is brought to the Board for approval. If necessary, policy cycles back through previous steps for revision and legal counsel consultation. Policy is approved.

Approved policies are included in the appropriate handbook or manual, distributed to the appropriate campus constituents and training is provided as necessary. An administrative staff member may identify the need for a new policy or a policy revision and bring it to the attention of a Cabinet member or a committee.

## **Review of Policies**

In addition to the review and revisions of policies on an as needed basis, such as changes in applicable laws and regulations, members of the President's Cabinet will establish and administer a calendar for the regular review of all policies.

#### **Role of Policy Administrator**

The Policy Administrator will administer the policy and is generally the Vice President or other Senior Cabinet member for policies within his/her area of operations. The Executive Committee of the Board will be notified of the interim policy.

#### **Interim Policies**

The President, in collaboration with the Cabinet, can approve a policy for an interim period of up to six months in situations when a policy must be established in a time period too short to permit the completion of the process delineated in this policy. An interim policy will remain in effect for a maximum of six months from the date of issuance to allow for the completion of the process.

#### **Related Procedures and Guidelines**

Policies may be supplemented by procedures or guidelines that describe policy implementation practices. Members of the President's Cabinet may review procedures and guidelines to assure consistency with College policies.

#### CHESTNUT HILL COLLEGE

Subject: Retention and Management of College Records

Policy: 4.11

Effective: May 6, 2016 Reviewed August 2018

**Contact: Chief of Staff** 

#### I. Purpose

The purpose of the Retention and Management of College Records Policy is to (1) establish an efficient College-wide record management system for maintaining, identifying, retrieving, preserving and destroying records, (2) ensure that records are adequately protected, (3) ensure that records that are no longer needed or of no value are destroyed at the appropriate time, and (4) comply with all applicable local, state, and federal laws and regulations.

#### II. Scope

This policy applies to all records, regardless of format, whether in paper, electronic, microform (e.g., microfilm, microfiche, magnetic tapes, and CD-ROM), or other mediums.

#### III. Applicability

All employees and/or non-employee representatives who conduct business for or on behalf of the College ("Applicable Members").

#### IV. Definitions

A "record" is anything created in connection with College business that contains information in any medium (paper, electronic, video, etc.) in any form (handwritten, draft, etc.), created at any time and maintained at any location. It includes electronically stored information ("ESI"): emails, word processing documents, calendars, voice messages, instant messages, spreadsheets, videos, photographs and all other data in any other locations where ESI may be stored, such as a PC, laptop, PDA, flash drive, diskette, zip disk, compact disc, DVD, portable hard drive, smartphone, etc.

#### V. Policy

#### A. Retention Periods

- The following Record Retention Schedule is a table describing categories of records and providing a length of time for which the records should be kept.
- The Retention Schedule lists the most common records of the College. However, almost every department or office will have records requiring retention that are not on the

schedule. If there is confusion as to what the final disposition should be for a record that is not listed and is considered inactive, please contact the College's General Counsel.

- Department heads are responsible for identifying records that must be retained and implementing appropriate storage procedures. They also are responsible for identifying those records relevant to their area of responsibility that should be destroyed because the retention period has elapsed.
- Records which have historical, administrative or research value to the College and which are intended to be kept indefinitely are considered permanent or archival records.

# B. Record Storage and Accessibility

- Active records (those frequently used by a department) should be stored in the applicable department in accordance with customary practices.
- Inactive records (those that have not been needed for more than a year but that may not be disposed of under the Record Retention Schedule) should be labeled and stored for the balance of the retention period set forth in the Record Retention Schedule. Each department may decide where to store such records.
- Records stored in the department must be protected against misuse, misplacement, damage, destruction, theft, or the inadvertent disclosure of confidential information.
- All records, whether active or inactive, must be easily retrievable for examination by authorized administrators, government or internal auditors, law enforcement agents, and other authorized individuals. Regardless of where Inactive records are stored, the department of origin is responsible for maintaining files or logs describing the contents of stored records and for retrieving records upon official request.
- Department heads, in consultation with IT personnel, are responsible for ensuring that electronic records are not rendered unusable because of changing technology or deterioration. Records in formats endangered by technology changes must be transferred to other formats in order to maintain accessibility.

# C. Disposal

• At the end of the appropriate retention period, records, including ESI, not meant for permanent retention should be destroyed. Records that contain confidential

information (as described below) must be disposed of in accordance with the procedures that follow. Records that do not contain any confidential information may be disposed of utilizing general recycling practices.

• Department heads must maintain an inventory describing and documenting destroyed records by general category, as well as the date and method of destruction. The inventory of destroyed records itself must not contain confidential information. This inventory may be retained in paper or electronic format.

# D. Suspension of Disposal Process

- Upon service of a subpoena, summons, or similar court order or notice, or upon learning of an internal or governmental investigation or audit, or if a claim is made, whether formal or informal, or a dispute arises, the Records Retention Schedule shall be suspended for those departments or persons affected.
- Affected individuals will be notified by the College's General Counsel of the need to
  preserve paper documents and ESI that may be relevant to an action mentioned
  above. In such case no records, including ESI, that are arguably relevant to the legal
  process, claim, dispute, investigation, or audit may be destroyed except by
  permission of the College's General Counsel. Employees must take all reasonable
  steps to preserve such records, including removing auto-delete functions, moving
  into a separate folder, and working with IT staff to ensure that the preservation has
  been set up properly.
- ESI must be preserved in its original electronic form so that it (and all information contained within it, whether visible or not) can be retrieved, if necessary, at a later time. It is not sufficient to make a hard copy of the ESI.

# E. Confidential Records

- The following types of records must be kept strictly confidential (except that such records may be shared among appropriate College officials when necessary to perform the functions of their positions, and student records may be shared with College officials and others in accordance with the Family Educational Rights and Privacy Act:
- Individual employment records of current or former faculty members, administrators, other staff members or student employees, including records that concern hiring, appointment, promotion, salary, performance, termination or other

circumstances of employment, unless the faculty member, administrator, staff member, or student employee grants access in writing.

- Individual records of current and former students or applicants; Records that include:
  - Personally identifiable information ("PII") (including name, Social Security number, date of birth, driver's license number, alien registration number, passport number, employer identification number, student identification number or computer Internet Protocol address);
  - Medical or psychological treatment records or other health information (when stored electronically "ePHI");
  - Financial Information (such as W-2s, credit card numbers, bank account numbers, or other similar financial transaction information);
- Development information (anonymous donors, donation amounts, or related information)
- > Other records where usage might constitute an invasion of privacy; and
- Records the use or confidentiality of which has been restricted by agreement/contract.

# F. Storage and Disposal of Confidential Records

- ESI that contains PII, ePHI or other confidential information should never be stored in an unencrypted format. This includes on workstation hard disks, server storage, emails, flash/thumb drives, cloud services or any other location. Encryption type and implementation can vary based on the system that stores the information. If you are unsure of how to protect your confidential electronic data, please contact IT.
- Physical media that contains PII or other confidential data should be secured so that only authorized individuals can access the information. Media must never be left out (on a desk, bulletin board, mail slot, shared or unlocked cabinet, etc.) where it could be accessed by unauthorized individuals.
- Department heads responsible for the destruction of confidential records must assure that the method of destruction does not permit recovery, reconstruction, and future use of confidential information. An overview of these methods follows below:
- Paper records containing confidential information must be shredded or pulped, not simply thrown out with other classes of records or with miscellaneous trash. Any documents that are being temporarily stored awaiting destruction must be physically secured.

- Electronic or machine-readable records containing confidential information must either be physically destroyed or erased beyond recovery before being discarded or reused. Destruction of ESI should be accomplished through a certified vendor, which will provide detailed records of the media presented for destruction with date/time stamps as well as the method of destruction utilized to render ESI unreadable and unrestorable. Contact IT for help.
- Film, audio, and videotapes containing confidential information should also be physically destroyed, not simply thrown away. It is possible to overwrite audio and videotapes with other, non-confidential sound and images, but if this is done, it is recommended that it be done under the guidance of IT.
- > Confidential records may be destroyed by an approved outside vendor.
- Personnel files of former workers should not be destroyed by individual departments; such records should be maintained in Human Resources when an employee departs from the College.

#### **RECORD RETENTION SCHEDULE**

College-Wide	e Records <sup>2</sup>
Concge-wild	

	Record Type	<b>Required Retention Period</b>
•	Accreditation and Licensing	Permanent
	Records	
•	Brochures	5 years from creation
•	Official College Committee Records	Permanent
	(Non-confidential)	
٠	Consultant Reports	3 years from completion
•	Correspondence or Emails of Partic	ular 1 year; after 1 year archive
	Historical Value/Importance	
•	Department Reports	Permanent
•	Handbooks	Permanent
•	Program Reviews	Permanent
٠	Self-Studies	Permanent
٠	Task Force Reports	Permanent
•	Strategic Plans	Permanent
•	Commencement Programs	Permanent
٠	General Meeting Minutes	Permanent

#### Governance<sup>3</sup>

<sup>3</sup>Maintained by the President's Office

<sup>&</sup>lt;sup>2</sup> This section is meant to apply to all Academic and Administrative Departments and Offices

Record Type	Required Retention Period
Board Documents &	Permanent
Committee Minutes	
<ul> <li>Bylaws, Amendments</li> </ul>	Permanent
Charter, Amendments	Permanent
Academic Affairs	
Academic Departments	
Record Type	Required Retention Period
<ul> <li>Academic Advising Records</li> </ul>	10 years from graduation or last date of attendance
<ul> <li>Academic Integrity Code</li> </ul>	Until graduation or 5 years from date of last
	attendance if violation is noted on transcript
Catalogs	Permanent
Course Syllabi	10 years from date of course's last offering
Curriculum, Curriculum Proposals,	10 years
& Curriculum Changes	
<ul> <li>Faculty Meeting Minutes</li> </ul>	10 years
<ul> <li>Policies and Procedures</li> </ul>	10 years
Scholarship and Professional Papers	s 10 years
Articulation Agreements	5 years from expiration of agreement
Academic Personnel	
Record Type	Required Retention Period
<ul> <li>Faculty Committee Evaluation</li> </ul>	15 years
Reports	
Faculty Handbook	Permanent
Grievances	6 years after separation
Peer Review Documents	6 years after separation
<ul> <li>Personnel Files, Appointment</li> </ul>	10 years after separation
Letters & Forms	(6 years for adjuncts)
<ul> <li>Tenure or Promotion and</li> </ul>	10 years after separation
Salary Increases Records	10 manual the second state
Former Faculty Records	10 years after separation
Learning Support Services	
Record Type	Required Retention Period
Learning Support Records	5 years from graduation or date of last attendance
Student Disability Services	
Record Type	Required Retention Period
Student Disability Records	5 years from graduation or date of last attendance
Sponsored Research	
Record Type	Required Retention Period
Grant & Contract Applications,	7 years after close of Grant (state); 3 years
Proposals & Supporting Documents	after close of Grant (federal)
Human Subject Records	3 years or Contract period, whichever is greater

Record Type		<b>Required Retention Period</b>	
Institutional Advancement			
Scientific Rec	ords	7 years	
Documents			
Protocols and	Related	Permanent	

Non-confidential Alumni Records	
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- Gift Records
- Original Gift Agreements
- Planned Gifts (trusts, life income, annuities & real estate gifts)
- Fundraising Solicitation Materials
- Annual Donor Reports
- Individual Donor Giving Files
- External Voluntary Report Files
- Governmental and Community Relations Records (lobbying records, reports and correspondence with Government agencies)

#### **Athletics**

**Record Type** 

#### **Required Retention Period**

Permanent

Permanent

Permanent

Permanent

Permanent

Permanent

Permanent

Permanent

Permanent

**Required Retention Period** 

Permanent

6 years

10 years

attendance

Permanent

Permanent

7 years or length of sanctions

7 years

10 years from date of completion

5 years from graduation or date of last attendance

10 years from graduation or date of last attendance

5 years from graduation or date of last attendance

5 years from graduation or date of last attendance

10 years from the date of the past self-study

5 years from graduation or last date of Insurance Records

5 years

 Athletic Contest Scores and Statistics

• Athletic Programs & Publications

- Drug Testing Consent Forms
- FERPA consents

#### **Record Type**

- NCAA Eligibility
- NCAA Infraction Files
- Recruiting information
- Student Files
- Press Releases
- Contracts: Events, Facility Leases, Marketing Agreements
- NCAA Student Athlete Statements
- NCAA Certification/Accreditation
- Student/Athlete Medical &
- Insurance Policies
- Student Athlete Rosters

# Communication

Record Type

- College Magazines
- Required Retention Period Permanent

- Alumni NewsletterAlumni DirectoriesPermanent
- Consents for Photos
   & Videos
- President's Reports
   Permanent
- Press Releases
   Permanent
- Publications and Articles
   About Staff and Students
   Student Newspapers
   Permanent
- Survey/Ranking Results
   Permanent

#### Enrollment Management<sup>4</sup>

#### Admissions

*Applicants who do not enroll* (includes students who are admitted, waitlisted, denied, or did not complete an application)

5 years

Record Type	Required Retention Period
Applications for Admissions	3 years from start of application term
Or Readmissions	
<ul> <li>Decision letters (template)</li> </ul>	3 years from start of application term
<ul> <li>Correspondence, (template)</li> </ul>	3 years from start of application term
<ul> <li>Financial support materials for</li> </ul>	5 years from start of application term
International students	
<ul> <li>Resume/list of activities</li> </ul>	3 years from start of application term
<ul> <li>Standardized Test Scores</li> </ul>	3 years from start of application term
Transcripts	3 years from start of application term
Record Type	Required Retention Period
<ul> <li>Viewbooks/brochures</li> </ul>	3 years from start of application term
Copies of Advertising for	3 years from start of application term
Student Recruitment (templates)	
<ul> <li>Minor Participation Consent &amp;</li> </ul>	Permanent
Release Forms	
<ul> <li>Participation Consent &amp;</li> </ul>	3 years
Release Forms	
Applicants who do enroll	
Record Type	Required Retention Period
<ul> <li>Applications for Admissions</li> </ul>	E years from graduation or last date of at

• Applications for Admissions or Readmissions

5 years from graduation or last date of attendance

<sup>&</sup>lt;sup>4</sup> To the extent record categories are not listed here, please use retention period set forth in American Association of Collegiate Registrars and Admissions Officers' <u>Retention of Records: Guide for Retention and Disposal of Student Records.</u>

- Acceptance letters (electronic copies)
- Correspondence
- Financial Support Materials for International Students
- Standardized Test Scores
- Letters of Recommendation
- Transfer Students
   Previous Education and
   Training (transcripts)

#### Financial Aid

#### **Record Type**

- Financial Aid Awards
- Evidence of Non-discriminatory basis of awards
- Lender's Name and Address
- Job Placement
- Original Promissory Notes
- Repayment History
- Truth in Lending Disclosures for Private Loans (template plus proof of delivery)
- Perkins Loan Program
- FISAP

#### Student Billing Office

#### Record Type

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- Cashier Records7 yearsCollection Paid in Full Files7 years
- Collection Write-off Files
- Perkins Loan Paid in Full Files
- Refund Information
- Tuition and Fee Charges
- Safe Counts
- Virtual Merchant (credit card info)

#### <u>Registrar</u> <sup>5</sup> Record Type

#### **Required Retention Period**

5 years from graduation

• Academic Action Authorizations

15 years from date of admission

5 years from graduation or date of last attendance 5 years from graduation or date of last attendance

5 years from graduation or date of last attendance 5 years from graduation or date of last attendance 5 years from graduation or date of last attendance

5 years from graduation or date of last attendance

3 years from graduation or date of last attendance

5 years from graduation or date of last attendance

5 years from graduation or date of last attendance

#### **Required Retention Period**

life of the loan plus 4 years

5 years from graduation or date of last attendance life of the loan plus 4 years 3 years from graduation or date of last attendance

3 years from graduation or date of last attendance3 years from end of award year in which reportwas filed

#### **Required Retention Period**

Permanent

7 years

7 years

6 years

7 years

7 years

220

<sup>&</sup>lt;sup>5</sup> To the extent record categories are not listed here, please use retention period set forth in American Association of Collegiate Registrars and Admissions Officers' Retention of Records: Guide for Retention and Disposal of Student Records.

•	Advanced Placement Credit Records	5 years
•	Master Calendar	Permanent
•	Change of Course Forms	1 years from change
•	Change of Grade Forms	Permanent
•	Change to SSN or Student ID Number	Permanent
•	Curriculum Change Authorizations	5 years from graduation or date of last attendance
•	Degree, Applicant Grade, Enrollment	10 years
•	& Racial/Ethnic Statistics	
•	External Transcripts	5 years from graduation or date of last attendance
•	FERPA Consents and Disclosures	life of underlying record
•	FERPA Requests to Review	life of underlying record
•	Graduation Lists	Permanent
•	Name Changes	Permanent
•	Original Grade Sheets	Permanent
•	Schedule of Classes (institutional)	Permanent
•	Student Class Schedules	1 year from graduation or date of last attendance
•	Student Registration Forms	5 years from registration
•	Surveys Conducted by Registrar	
•	<ul> <li>External Data Requests</li> </ul>	Permanent
	<ul> <li>Original Completed Surveys</li> </ul>	5 years from date administered
	<ul> <li>Survey Reports</li> </ul>	Permanent
•	Transcripts	Permanent
•	Transcript Requests	1 year from request date
•	Transfer Credit Evaluation	5 years from graduation or date of last attendance
•	Master Calendar	Permanent
•	Veteran Administration Certificates	5 years from graduation or date of last attendance
•	Withdrawal Authorizations/	5 years from authorization/implementation
	Leaves of Absences	
٠	Foreign Student Records (F-1 visas)	1 year following notification to INS that student is
		not pursuing full course of study or 3 years after
		student's date of last attendance whichever is
		later.
-	nance and Administration	
		red Retention Period
0	ntroller's Office (Accounting & Payroll) Account Reconciliations	7 years
	Annual Audited Financial Statements	Permanent
•	Annual Audited Financial Statements	Permanent

7 years

7 years

7 years

Permanent

Permanent

Permanent

Permanent

Audit Work Papers

Capital Equipment Reports

Depreciation Records

Final Fiscal Year Reports

Deactivated Account Documents

Expenditures of Tax-Exempt Bonds

**Banking Records** 

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•	Grant-related Financial Records	7 years after close of grant (state); 3 years after
		close of grant (federal)
•	Inventories	7 years
٠	Journal Entries and Back-up Documents	7 years
٠	New Account Requests (endowments)	Permanent
٠	New Account Requests (grants)	life of the grant or property received
٠	New Account Requests (restricted funds)	7 years
٠	Summary Analysis Reports (end of year)	7 years
٠	Third Party Requested Reports	7 years
٠	Trial Balances	Permanent
٠	Travel Reimbursements	7 years
٠	Annual Payment Records (W2, 1099's)	7 years
٠	Current Employee File Folders (W4's)	5 years after employment ends
٠	Employer Copy of IRS Form W-2	10 years
٠	Imputed Income Records	7 years
•	Leave Reporting Documents	5 years
•	Payroll Deduction Authorization Forms	5 years after employment ends
•	Quarterly and Annual Tax Returns	7 years
٠	Records of Payments and Deductions	5 years
•	Accounts Payable and Vouchers	7 years
•	Approval Signature Forms	Permanent
•	Check/direct deposit Registers	1 year
٠	Control Reports	1 year
•	Daily Balancing Reports	1 year
•	Direct Deposit Reports Sent to Bank	electronic – 1 month; paper – Permanent
٠	Direct Deposit sign-up Forms	Permanent
٠	Employee Reimbursements	7 years
٠	Independent Contractor Check List	Permanent
•	Invoices	7 years
٠	Positive Pay File Sent to Bank	1 month
٠	Purchase Orders	7 years
•	Requests for Payment	7 years
•	Vendor Profile Forms	Permanent
•	W-9 Forms	Permanent
•	Assets: Acquisition/Disposition	Permanent
	Depreciation Schedules	
•	Escheat Filing	7 years
•	Excise Tax Returns	7 years
•	Income Tax Returns (990)	7 years
•	Information Returns	7 years
•	Other Tax Returns (property, sales, etc.)	7 years
٠	Bookstore Sale Data	3 years

Red	cord Type Requ	ired Retention Period
Fin	ancial Affairs	
•	Budget Reports	7 years
•	Fiscal Year Budget Detail	7 years
•	Financial Strategic Plans and Projections	Permanent
•	Contracts	5 years after expiration or termination
•	Real Property Records	Permanent
•	Title Insurance Policies	10 years after disposal of property
•	Lease Agreements	7 years after expiration
•	Land Surveys	Permanent
•	Certificates of Insurance	5 years after expiration
•	Indemnification Agreements	5 years after expiration
•	Hold harmless Agreements	5 years after expiration
•	Claims Files	7 years after claim closure
•	Insurance Policies	Permanent
•	Incident and Accident Reports	5 years after report date
•	Motor Vehicle Record Review and Conser Forms	t 3 years after end of employment
•	Volunteer Registration Forms, Participant Waivers & Agreements	3 years after event date
•	(events not involving Minors under 18) Volunteer Registration Forms, Participant Waivers & Agreements	Permanent
	(events involving Minors under 18)	
•	Workers' Comp Claims Files	7 years after claim closure
•	Construction Documents (As-built drawing	gs) Permanent
•	Construction Contracts	7 years after completion of project
•	Asbestos Records	30 years
•	Ergonomic Reviews	5 years
•	Fire Department Inspections	4 years
•	OSHA Reports	6 years
Fac	lities	
		ired Retention Period
•	Fire Protection Systems Record	5 years
•	Hazardous Waste Disposal Reports	Permanent
•	Incident Reports	5 years
•	Internal Safety Reports	5 years
•	Operational Manuals	5 years
•	Portable Extinguisher Training Records	3 years
•	Radiation Dose Reports	Permanent
•	Radiation Safety Training Reports	3 years
•	Testing Results (air quality,	10 years

mold, etc.)

• Training Records

3 years

Employee Information Record Type Req	uired Retention Period
ADA Accommodation Requests	3 years after separation
<ul> <li>Applicant Files (resumes etc.)</li> </ul>	5 years from date of hire of successful candidat
Attendance Records	3 years after separation
Employee Personnel files	6 years after separation
<ul> <li>Federal Reporting Requirements (welfare benefits, other fringe benefits)</li> </ul>	Permanent
<ul> <li>Fingerprint Reports</li> </ul>	Permanent
<ul> <li>FMLA – Leave Notices</li> </ul>	6 years after separation
<ul> <li>Individual Contracts of Employment</li> </ul>	6 years after separation
<ul> <li>I-9 forms (faculty, staff and students)</li> </ul>	3 years or 1 year after separation (whichever is later)
Leave Requests	6 years
<ul> <li>Occupational Injury Log</li> </ul>	6 years
<ul> <li>Performance Evaluations</li> </ul>	6 years after separation
<ul> <li>Search Committee Records</li> </ul>	3 years
<ul> <li>Sexual harassment Complaints Investigations and Findings</li> </ul>	3 years after separation
<ul> <li>Background Checks</li> </ul>	6 years after check
Employee Eligibility for Benefits	6 years after death of eligible employee and beneficiary
<ul> <li>Employee Personal Information</li> </ul>	6 years after death of eligible employee and beneficiary
Employee Service Records	6 years after death of eligible employee and beneficiary
<ul> <li>Plan Administrator Records</li> </ul>	Permanent
<ul> <li>Benefits Paid to Employees</li> </ul>	6 years after death of eligible employee and
and their Beneficiaries	beneficiary
<ul> <li>Plan Documents and Amendments</li> </ul>	Permanent
<ul> <li>Tuition Reimbursement/Remission</li> </ul>	6 years after death of eligible employee and beneficiary
Equal Opportunity	vived Detention Devied
	uired Retention Period
<ul> <li>Complaint Case File/grievance</li> </ul>	6 years after separation

Documents Supporting Other Academic or Non-academic Selection Decisions (e.g. promotion, Termination, compensation)

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5 years from effective date of decision

• Names/demographic Data of those 5 years Interviewed

#### **LEGAL**

Re	cord Type	Required Retention Period	
٠	Consent Orders	Permanent	
٠	Contracts	7 Years after expiration or termination	
•	Court Orders	Permanent	
٠	Deposition Transcripts	2 Years after final judgement	
•	Discovery Materials	2 Years after final judgement	
•	Judgements	Permanent	
•	Releases	Permanent	
•	Settlements	Permanent	
м	SSION AND MINISTRY		
	cord Type	Required Retention Period	
•	Volunteer Registration Forms,	3 Years after even date	
	Participant Waivers &		
	Agreements		
	(events not involving		
	Minors under 18)		
•	Volunteer Registration Forms,	Permanent	
	Participant Waivers &		
	Agreements		
	(events involving Minors under 18	3)	
Institutional Research			
Ins	titutional Research		
	<u>titutional Research</u> cord Type	Required Retention Period	
		Required Retention Period Permanent	
	cord Type	•	
Re •	<b>cord Type</b> CATS electronic files	•	
Re •	<b>cord Type</b> CATS electronic files External Data Requests	Permanent	
Re • •	<b>cord Type</b> CATS electronic files External Data Requests (electronic submissions)	Permanent	
Re • •	<b>cord Type</b> CATS electronic files External Data Requests (electronic submissions) External Date Requests	Permanent	
Re • •	<b>cord Type</b> CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions)	Permanent Permanent 7 Years Permanent	
Re • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports	Permanent Permanent 7 Years	
Re • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic)	Permanent Permanent 7 Years Permanent	
Re • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys	Permanent Permanent 7 Years Permanent	
Re • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic)	Permanent Permanent 7 Years Permanent 5 Years from the date administered	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) BLIC SAFETY	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) BLIC SAFETY cord Type	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent Required Retention Period	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) <b>BLIC SAFETY</b> cord Type Accident Reports	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent Required Retention Period 5 Years after report date	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) BLIC SAFETY cord Type	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent Required Retention Period	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) <b>BLIC SAFETY</b> cord Type Accident Reports	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent Required Retention Period 5 Years after report date	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) <b>BLIC SAFETY</b> cord Type Accident Reports	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent Required Retention Period 5 Years after report date 30 days, unless it relates to an investigation, then	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) <b>BLIC SAFETY</b> cord Type Accident Reports Audio/Video Footage	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent Required Retention Period 5 Years after report date 30 days, unless it relates to an investigation, then 7 years	
Re • • • •	cord Type CATS electronic files External Data Requests (electronic submissions) External Date Requests (paper submissions) Focus Group Reports (paper and electronic) Original Completed Surveys Survey Reports (paper and electronic) <b>BLIC SAFETY</b> cord Type Accident Reports Audio/Video Footage Crime Reports	Permanent Permanent 7 Years Permanent 5 Years from the date administered Permanent Permanent	

•	Fingerprint Logs Statistical Backup for	Permanent
	Clery Act Statistics	7 Years after report date
•	Parking Records	7 years
<u>STI</u>	JDENT LIFE	
Red	cord Type Requ	uired Retention Period
٠	Alcohol and Drug	
	Intervention Files	5 Years from graduation or date of last attendance
•	Applications and Interviews	
	Associated with Various Clubs	
	and Organizations	2 Years
٠	Disciplinary Records	
	<ul> <li>Final Sanction is Warning</li> </ul>	Until graduation or permanent withdraw
	<ul> <li>Final Sanction is Probation</li> </ul>	2 Years after graduation, permanent
		withdraw or after completion of sanction,
		whichever is longer
	<ul> <li>Final Sanction is Suspension 7 Yea</li> </ul>	
	<ul> <li>Final Sanction is Expulsion</li> </ul>	Permanent
•	Homeland Security Records	
	for International Students	5 Years after graduation or date of last attendance
٠	Letters of Recommendation	1 year after graduation or date of last attendance
•	Orientation Programs	3 Years

\*Information pertaining to Clery Act reporting requirements shall be provided to the Department of Public Safety prior to destruction; Department of Public Safety shall retain such information for seven years from the report date.

٠	Student Government Records	Permanent	
٠	Student Handbook	Permanent	
٠	Student Health Center		
	Treatment Records	7 Years after graduation or date of last attendance	
٠	Counseling Center		
	Treatment Records	4 Years after graduation or date of last attendance	
•	Yearbook	Permanent	
Ev.	Event Dianning and Easilities		

#### Event Planning and Facilities Record Type

#### **Required Retention Period**

- Contracts for Rentals, 3rd Parties
- Summer program Waivers (not involving minors)
- Summer Program Waivers and Parental Consents (programs involving minors)
- 5 years after expiration or termination
  - 4 years after end of program
  - Permanent

#### CHESTNUT HILL COLLEGE

Subject:Non-FMLA Medical Leave of AbsencePolicy:4.12Effective:March 31, 2017<br/>Revised August 2018Contact: Chief of Staff

An employee with a serious medical condition as defined under the FMLA, who is in his or her first year of employment and has completed the initial employment review period, may request a leave of absence for a self-qualifying medical event. Employees may take leave up to six (6) weeks within their first 12 months of employment. Intermittent leave under non-FMLA is not permitted unless such leave has been approved as a reasonable disability-related accommodation pursuant to ADA.

If foreseeable, a request for a non-FMLA medical leave must be made in writing at least 30 days prior to the beginning of the leave, using the <u>non-FMLA Leave of Absence Form 5.17</u>, and submit to the Human Resources Office, either at HR@chc.edu or delivered in person. If this is not possible, the employee must give as much advance notice as practicable. The College requires certification from a healthcare provider for the employee's serious health condition. The employee must respond to the request for certification within 15 calendar days of the notice of eligibility. All medical certifications are submitted to the Human Resources Office. Failure to comply with the aforementioned requirements may result in denial of the leave.

An employee taking a non-FMLA medical leave must use accrued paid time off, if available, concurrently with an unpaid leave. Accruing time off ceases when an employee moves to an unpaid status. Accrued time off will restart upon the employee's return to work in accordance with College policies on vacation leave, sick leave and personal leave. While on an unpaid status, an employee is not eligible for holiday pay, nor will College-designated holidays extend the length of a non-FMLA medical leave of absence.

An employee taking a non-FMLA medical leave does not have job restoration rights. However, the College will reinstate the employee to the same position or to a positon with equivalent status, pay and benefits upon the employee's return to work. An employee who fails to return to work on the scheduled return date or who exceeds the leave without obtaining prior approval of an extension of leave may be subject to dismissal from employment.

Prior to returning to work, the employee must obtain a release from his or her healthcare provider confirming the release to return to work to perform regular job duties or to define any job restrictions. The release is provided to the Human Resources Office no later than the day the employee is scheduled to return to work.

While on a non-FMLA medical leave, the College will continue the employee's health benefits during the leave period at the same level and under the same conditions as if the employee had continued to

work. The employee is responsible to continue to pay his/her portion of benefits made by payroll deductions if any portion of the leave is paid. Should an employee go to an unpaid status while on a non-FMLA medical leave, the College requires the employee to reimburse the amount it paid for the employee's health insurance premiums during the leave period. Furthermore, if the employee does not return to work, the College requires the employee to reimburse the amount it paid for the employee's health insurance premiums at the time the employee provides notice of resignation or the date the employee is required to return to work and does not return.

#### CHESTNUT HILL COLLEGE

Subject:Personal Leave of AbsencePolicy:4.13Effective:March 31, 2017<br/>Reviewed August 2018Contact: Chief of Staff

In an effort to recognize the need of employees who may require time off in addition to other types of leave, Chestnut Hill College may consider a personal leave of absence, with or without pay, for up to a maximum of 30 days within a 12-month period.

Employees employed for a minimum of one (1) year and who have acceptable job performance may request a personal leave of absence.

The College's ability to grant a personal leave will depend upon the ability of the department and the College to make adjustments that will ensure continuous functioning during the absence.

A personal leave of absence is not intended for the purpose of seeking or obtaining employment outside the College nor for the purpose of working for any other employer or for pursuing an independent business venture during the leave.

If foreseeable, a request for a personal leave of absence must be made in writing at least 30 calendar days before the beginning of the requested leave, if foreseeable. If this is not possible, the employee must give as much advance notice as possible.

Employees must submit in writing their request for a personal leave of absence and provide supporting documentation. All personal leave of absence requests should be submitted to his/her supervisor, signed by the department Vice President or Dean, and forwarded to the Human Resources Office.

All requests are approved or denied by the College President. Approval or denial will be provided in writing to the employee requesting the unpaid leave of absence.

The employee taking a personal leave of absence must use accrued paid time off prior to being eligible for unpaid leave. Once all accrued paid time off is used, the employee moves to an unpaid status and does not accrue paid time off. Accrued time off restarts upon the employee's return to work and in accordance with College policies on vacation leave, sick leave, and personal leave.

If applicable, the employee is responsible to continue to pay his/her portion of benefits made by payroll deductions if the personal leave is paid, or by making payment arrangements with the Human Resources Office, if the personal leave is unpaid. If the employee fails to pay his/her portion of

benefits within 30 days, the employee's benefit coverages will be terminated, and he/she will be offered COBRA continuation coverage.

If the employee returns to work in the same benefits plan year, he/she will be reinstated to benefits that were in effect prior to the unpaid personal leave of absence. If the employee returns to work in a new benefits plan year, he/she will be given the opportunity to re-elect benefits that were in effect at the time of the unpaid personal leave or make changes to reinstated elections.

Except as otherwise provided by law, time spent on an unpaid leave of absence will not be counted as time employed in determining the employee's eligibility for benefits that are based on length of employment.

Every attempt will be made to hold the employee's position available while on a personal leave of absence. Upon the end of the 30-day leave period, the employee may return to his/her former position if available. If the former position is not available, the employee will be provided an available position for which he/she is qualified. If the employee does not accept the available position, his/her employment will be terminated. The employee has no greater right to conditions of employment than if the employee had been continuously employed.

The employee is required to return to work on the originally scheduled return date. If the employee plans to return to work sooner than the expected return date, the employee must notify his/her supervisor at least one (1) week before returning to work. If the employee is unable to return on the scheduled return date, he/she must request an extension of the leave in writing at least one (1) week prior to the originally scheduled return date. Any employee who fails to return to work on the scheduled return date, or exceeds the leave without proper notification and approval, may be subject to dismissal from employment.

#### CHESTNUT HILL COLLEGE

Subject:Contracts Guidance PolicyPolicy:4.14Effective:March 1, 2019

**Contact: Chief of Staff** 

Chestnut Hill College has developed a formalized <u>Contract Policy 4.15</u> that outlines who is an authorized signor and the activities required to obtain contracts.

#### Policy:

- Contract signing authority: the Vice President for Financial Affairs (VPFA) and the College President are the only employees authorized by the Board of Directors to execute contracts on behalf of the College.
- All contracts should be sent to the Vice President for Financial Affairs for review and approval. The General Counsel for the College is also involved in the contract review process.
- All contracts require review regardless of the dollar amount associated with the agreement.
- A Standard College Contract template exists for many standard campus activities. The development of agreements for real estate, insurance, software and networking, and contracted services for facilities and other work requires prior approval of the VPFA office.
- It is critical that a full review occur prior to negotiating and entering into a contract to ensure:

   (a) the College is limiting its liability by having legal counsel review, as necessary;
   (b) appropriate contract clauses are present;
   (c) the College has appropriate resources to satisfy the contract terms;
   (d) proper treatment for tax purposes;
   (e) protection of students' rights;
   (f) third party vendors have background checks, as appropriate, and
   (g) the contract does not represent a conflict of interest for the College.
- All contracts must be reviewed and signed before the commencement of services or the delivery of goods by the outside party.
- Negotiation of favorable pricing and competitive bidding:
  - When securing pricing for a contract arrangement, efforts should be made to secure favorable pricing for the College as part of the agreement negotiation process.
  - Under competitive bidding, multiple vendor pricing proposals, or bids, should be secured before selecting the final vendor. Except for renewal contracts, competitive bidding for goods and services is required for agreements with dollar values in excess of

\$25,000; for major capital projects, competitive bidding is required for agreements with dollar values in excess of \$100,000.

• If the outside party is expected to have any unsupervised contact with Chestnut Hill College students or minors, a current criminal background check is required or a College employee must be present during the course of the contract engagement.

## Contracts should be in place for the following activities but not limited to:

- Facilities that are rented by the College or rented from the College including no fee, or \$0, rentals;
- Professional services provided to the College or provided by the College, including consulting, speaking engagements, legal assistance, equipment, software maintenance, etc.;
- Leases of equipment;
- Exchange of goods or services involving or not involving money; and
- Grant agreements.

# For Templates and Instructions for Processing a Contract:

• Consult the <u>Contract Policy 4.15</u> for instructions on the processing of a contract.

## Questions and Contact Information:

• Direct all questions regarding contracts to the College's General Counsel at 215.248.7026 or email <a href="mailto:abbottc@chc.edu">abbottc@chc.edu</a>

## CHESTNUT HILL COLLEGE

Subject: Contracts Policy

Policy: 4.15

Effective: March 1, 2019

**Contact: Chief of Staff** 

Chestnut Hill College has developed this formalized Contract Policy that outlines who is an authorized signor of a contract and the activities required to obtain contracts.

#### Timing for contract review and approval

• Please allow adequate time in your planning process for contract review and approval. While unforeseen circumstances always exist, please plan to have your contract documents submitted for review *no later than three (3) weeks prior* to the date of the event or commencement of contract services.

#### Instructions

- 1. Before preparing a contract, determine if the vendor supplying the service is classified (per IRS standards) as an employee or a vendor. To correctly classify individuals, review and complete the <u>Independent Contractor Checklist Form 5.24</u>.
  - If the service being provided is deemed to be an employee, please contact the Director of Human Resources.
  - If the service being provided is deemed to be an Independent Contractor, then proceed as follows:
- 2. Definitions and Agreement Templates: Short-term engagements are defined as: presence on campus *is three (3) or fewer* consecutive or non-consecutive days out of the year. The following list of contract templates can be used for specific events defined as short-term engagements.
  - o Guest Speaker Agreement Form 5.21
  - o Guest Lecturer Agreement Form 5.22
  - <u>Guest Artist Agreement Form 5.23</u> (Performers, including professional musicians and singers (single performers or part of an ensemble)

**College facility rentals** – please contact the Director of Special Events at 215.248.7146.

**Food/catering-related agreements** – the College's agreement with Chartwells does not allow outside vendors to bring food onto campus. Questions regarding these arrangements should be sent to the Vice President for Student Life.

- Long-Term Engagements are defined as: presence on campus is more than three
   (3) consecutive or non-consecutive days out of the year. Please use the <u>Independent</u> Contractor Agreement Form 5.25.
- 4. **Protection of minors**: If the outside party is expected to have any unsupervised contact with Chestnut Hill College students or minors, it is imperative that the Chestnut Hill College department or office engaging the outside party confirms that either:
  - (a) the outside party has successfully completed a criminal background check within the last six months
  - (b) a College employee will be present to supervise at all times as per the scope of work defined in the contract.
- 5. **W-9 Form**: The IRS requires that the College have a completed W-9 form on file for each vendor where payments have been issued. This form also allows the Business Office to establish the vendor in the accounts payable system and assists in faster payment processing. College Policy requires that we update our system annually with a new W-9 form. If you are unsure if your vendor has a current W-9 form on file, please contact the Business Office for confirmation.

\*\*\* Please note that this form may include someone's social security number on it. Therefore special care needs to be taken when transmitting and managing this confidential and sensitive information.

• If the vendor is a non-US citizen, please contact Human Resources for assistance in completing the correct form.

# 1. Approval process:

- Complete the appropriate Chestnut Hill College approved contract template as defined above OR use vendor supplied contract
- If applicable, complete the **W-9 Form** (obtained through the Controller's office)
- Forward these documents to the vendor for their review, approval and signatures
- Once the vendor has completed the required information and returns it to you, forward the packet via PDF format to the Vice President for Financial Affairs (VPFA) and the College's General Counsel. If appropriate, please copy your supervisor on the email.

• Please use the name of vendor in the "subject line" of email.

The Vice President for Financial Affairs (VPFA) and the College's General Counsel will examine the documents submitted and will respond with questions as needed. Once the review has been completed, an authorized College administrator will sign the contract and return it to the requestor via email.

## 1. Payment Initiation:

 It is College procedure, and good business practice, that full payment for goods and services will only be made once the good has been delivered or the service has been received. Deposits are acceptable and should be outlined in the terms of the contract. In order to initiate a deposit or payment to the vendor, a Purchase Order (PO) will need to be completed and forwarded (along with the signed contract) to the Business Office for payment processing. The Business Office will not make payment to a vendor without proper signatures on the contract.

## 2. Preferred Vendors:

 There are vendors in the community that engage with various departments across campus and do a significant volume of business with the Chestnut Hill College community. Therefore, the College is working on identifying these vendors to establish them as a Preferred Vendor. Using a preferred vendor would eliminate the need for each department to navigate the contract process noted above. Departments would conduct business with preferred vendors by using the PO process. If you identify a vendor that would fit this profile, please email the vendor contact information to the Vice President for Financial Affairs.

If you have questions or encounter an unusual contract situation, please send as much information as possible via email to the College's General Counsel at <a href="mailto:abbottc@chc.edu">abbottc@chc.edu</a> for review and further instructions.

#### CHESTNUT HILL COLLEGE

Subject:	Communications and Marketing Policies and Procedures	
Policy:	4.16	
Effective:	March 1, 2019	Contact: Chief of Staff/CCO
	Revised July 2021	

#### Overview

These policies and procedures are designed to enhance Chestnut Hill College's image and message through a stronger and more defined relationship between the College's Office of Strategic Communications and its diverse audiences. The goal is to produce high-quality internal and external messages that are consistent with the Chestnut Hill College mission and core values, its brand and strategic priorities.

These policies/procedures are intended to:

- Maximize opportunities to enhance Chestnut Hill College visibility or stories
- Ensure all information is accurate and consistent with Chestnut Hill College design and editorial standards
- Provide centralized resources to assist all Chestnut Hill College schools, departments and programs
- Integrate efforts between the Communications and Marketing team and campus communicators to optimize creativity in design and message as well as to improve information flow, ensuring compliance
- Ensure Chestnut Hill College is efficiently leveraging its marketing and advertising investments at all levels and in all areas
- Make information flow more efficiently
- Reduce miscommunication

#### **Chestnut Hill College Communications and Marketing**

#### Purpose

The purpose of this policy and procedure is to establish the lines of responsibility for, and the standard of, Chestnut Hill College's branding and Communications and Marketing efforts. This policy and procedure applies to all Chestnut Hill College schools, departments, programs and budgetary units.

## Background

Effective communications are central to any institution's success and Chestnut Hill College is no exception. Whether it is through paid advertising, media relations, brochures and other printed publications, promotional videos, TV commercials, web pages, social media, direct mail or other means, the consistent application of strategies to promote and protect the Chestnut Hill College brand is of vital importance to the College.

## Policy

It is Chestnut Hill College's policy that the overall development and application of Communications and Marketing strategies throughout the College rest primarily with the Office of Strategic Communications. The Chief Communications Officer is charged with oversight for the development of Communications and Marketing strategies and for coordinating the external communications activities of the entire College.

All communications coming directly from the President's Office or of a controversial or sensitive nature will be the responsibility of the Chief Communications Officer who will assist the President with the coordination of such messaging.

All Chestnut Hill College external communications activities will be coordinated through, and approved by the Chief Communications Officer. These institutional activities include, but are not limited to:

- Publications (including print and electronic publications)
- Logos and unit identity
- Advertising (the term advertising includes traditional media channels TV, radio, billboard, magazine, newspaper, etc.), as well as marketing communications that utilize new media channels, including websites, email solicitations, product placement and other activities involved in marketing Chestnut Hill College
- General media relations (distribution of press releases, development of external newswires, faculty expert databases and all other activities related to media relations)
- Promotional videos
- Primary Chestnut Hill College web pages
- Emergency communications
- Market research
- Institutional social media

The Office of Strategic Communications assists all Chestnut Hill College communicators, including Chestnut Hill College administrators, faculty, staff and students, ensuring that the Chestnut Hill College

image is accurately portrayed in news, promotional materials, activities and events. The Office of Strategic Communications will emphasize a collaborative approach throughout the College, guided by Chestnut Hill College Communications and Marketing Policies and Procedures, the Chestnut Hill College Brand Standards Style Guide and periodic meetings and communication to promote a spirit of intellectual and creative collaboration to optimize excellence and creativity in design and messaging, and compliance with policy.

All Chestnut Hill College schools, departments, programs, and/or budgetary unit employees and/or students responsible for marketing, publications or media relations are invited to participate on the Communications Committee as organized and facilitated by the Office of Strategic Communications.

# **Chestnut Hill College Marketing**

The Office of Strategic Communications works in partnership with key Chestnut Hill College administrators and partners who have official responsibilities that include developing and managing marketing and sponsorship agreements and other contracts between Chestnut Hill College and external constituencies.

The Department utilizes a collaborative approach to maximizing Chestnut Hill College's messaging, image, financial resources and benefits in management of external marketing and sponsorship agreements and/or contracts. This approach also serves to minimize duplicate solicitations in the Chestnut Hill College community from external sources and maximize internal Chestnut Hill College cross marketing potential by:

- Evaluating the significant value to external entities in exposure, affiliation and relationship with Chestnut Hill College, and then reviewing and recommending sponsorship policies and prices accordingly
- Identifying sponsorship opportunities throughout Chestnut Hill College
- Coordinating the review of sponsorship solicitations
- Advising on current and potential sponsorship issues and opportunities, including preservation
  of Chestnut Hill College's image and reputation

All sponsorship programs offering corporate identification on Chestnut Hill College collateral materials, including print publications, online, video, clothing and other items, must adhere to Chestnut Hill College's Brand Standards. Chestnut Hill College branding must always be prominent and dominant, with sponsor identification having secondary position, usually in the form of the corporate sponsor's name. It is the policy of the Chestnut Hill College website to list corporate sponsors with a link to the partner's website.

On T-shirts and other garment tops, the Chestnut Hill College primary logo must always appear on the front of the garment. Corporate logos should be placed on the back, sleeve or lower front (below the Chestnut Hill College primary logo).

The Chief Communications Officer in the Office of Strategic Communications is the contact person for inquiries related to corporate sponsorship.

# **Chestnut Hill College Advertising Approval**

## Purpose

The purpose of this policy and procedure is to designate approval procedures for all Chestnut Hill College advertising.

# Policy

All Chestnut Hill College advertising (other than for personnel recruitment) placed on behalf of the Chestnut Hill College, and any entity therein, in any publication or electronic medium must be approved by the Chief Communications Officer before being processed. The Chief Communications Officer is Chestnut Hill College's point of contact for all advertising vendors.

# **Paid Advertising**

All advertising purchased by any school, department, program and/or budgetary unit within Chestnut Hill College, excluding personnel classified advertising, must be approved by the Chief Communications Officer to ensure:

- Quality control, appropriateness and consistency of Chestnut Hill College messaging and image
- That Chestnut Hill College receives the most competitive rates possible for all Chestnut Hill College advertising purchases
- Internal communication and appropriate notice regarding messaging has occurred among all relevant parties

# External Advertising/Marketing/Creative Agencies

When necessary, Chestnut Hill College will appoint external advertising agencies to provide professional advice and creative services for Chestnut Hill College branding campaigns and other key projects. All agency briefs are managed through the Office of Strategic Communications. No other Chestnut Hill College area may engage any advertising agency without the Chief Communications Officer prior written approval.

# Chestnut Hill College Name, Seal and Logos

# Purpose

The purpose of this policy and procedure is to delineate the acceptable uses of the Chestnut Hill College seal and logos as defined in the Chestnut Hill College Brand Standards Style Guide.

## Policy

It is Chestnut Hill College's policy that the development and application of Chestnut Hill College brand standards is determined by the Office of Strategic Communications as approved by the Office of the President. All Chestnut Hill College community members are required to use Chestnut Hill College logos, publication guidelines and graphic standards as outlined in the Chestnut Hill College Brand Standards Style Guide.

Chestnut Hill College's name, seal and logo are the official emblems and registered trademarks of Chestnut Hill College and may only be used for official Chestnut Hill College purposes. The Chestnut Hill College seal is reserved for use by the President's Office and is to appear only on official documents, high-end merchandise and other communications at the discretion of the President or the President's designee.

Chestnut Hill College's logos, along with accepted variations, are the primary graphic marks for Chestnut Hill College. The logos are designed to promote the Chestnut Hill College's visual identity and brand are to be used on all internal and external printed and electronic materials representing the Chestnut Hill College. While the logos must be used by all Chestnut Hill College schools, departments and programs, on all internal and external printed and electronic materials representing Chestnut Hill College (including letterhead, business cards, reports, magazines, newsletters, presentations, web pages, and temporary and permanent signage), the logos are not to be modified by changing the font, proportions, color or other design alteration.

The Chestnut Hill College logo use is not permitted in publications and displays that are not under the auspices or official sponsorship of Chestnut Hill College. Questions regarding use of the Chestnut Hill College logos in publications or displays should be addressed to the Chief Communications Officer in the Office of Strategic Communications.

## **Athletic Logo**

The primary athletic logo, the Griffin, may be used only by the Athletic Department, Campus Store or by special permission from the Office of Strategic Communications. It should not be used in place of, or alongside of, the Chestnut Hill College primary logo. The Griffin is a unique symbol for the College's athletic teams, and as such, should not be used to represent academic or administrative units of the College, nor by individuals employed by the College. Exceptions for athletic-related events must be approved by the Office of Strategic Communications.

## **Chestnut Hill College Design — Publication of Promotional Materials**

## Purpose

The purpose of this policy and procedure is to ensure high quality, visual consistency and a strong connection to the Chestnut Hill College brand across all promotional materials representing the Chestnut Hill College. The goals are to:

- Ensure the consistent application of strategies to promote and protect Chestnut Hill College's brand
- Ensure that Chestnut Hill College properly communicates with a consistent voice;
- Ensure all information follows Chestnut Hill College design and editorial standards;
- Provide centralized expertise and available resources to assist the Chestnut Hill College community
- Combine efforts of all Chestnut Hill College communicators and improve information flow and efficiency
- Ensure that Chestnut Hill College is efficiently leveraging its marketing and advertising investments
- Reduce internal and external miscommunication

## Policy

All Chestnut Hill College image publications and external audience communications, including all student recruitment and fundraising publications, must be designed and produced and/or preapproved (prior to production) by the Office of Strategic Communications. Chestnut Hill College schools, departments and programs preparing publications (newsletters, magazines, booklets, fliers, program brochures, posters, signs, etc.), advertisements (electronic and print), photographs, web pages and/or audio-visual presentations intended for an external audience should first contact the Office of Strategic Communications for guidance and assistance to ensure compliance with policy and procedure, and efficiency in the production process.

## **Project Production**

The Office of Strategic Communications will review and authorize each design project in one of the following three ways:

- Insert the design project in the creative services production calendar and produce the design inhouse
- Outsource the design project to an approved off-campus vendor for editorial, graphic and/or printing production
- Work closely with Chestnut Hill College communicators to complete the design project within Chestnut Hill College Brand Standards as determined by the Office of Strategic Communications.

Please note: The Office of Strategic Communications has responsibility for final approval of all text, messages, design, photographs, web page content and design, graphic representations and artwork for work it prepares, and for vendor-assigned work.

## **Chestnut Hill College Brand Standards**

The Chestnut Hill College logo must be prominently displayed on all materials that represent Chestnut Hill College. Please refer to the Chestnut Hill College Brand Standards Style Guide to ensure compliance.

All department/program logos must be in the Chestnut Hill College branded template. Please contact the Office of Strategic Communications for assistance.

## **Chestnut Hill College Public Relations and News Media**

## Purpose

The purpose of this policy and procedure is to ensure the image of Chestnut Hill College, including its administrators, faculty, staff and students, is accurately portrayed in the public and news media, and to develop, using mass communications, public understanding of Chestnut Hill College programs, activities and events. This policy and procedure describes Chestnut Hill College's position with respect to interacting with news media representatives. For the purpose of this policy and procedure, news media shall refer to representatives of newspapers, magazines, newsletters, online publications, television and radio.

## Policy

The Office of Strategic Communications provides assistance and counsel for all Chestnut Hill College communications and news media needs in support of and consistent with Chestnut Hill College's teaching and mission. The Office of Strategic Communications serves both the Chestnut Hill College community and the news media as the central resource and primary point of contact for all news media representatives.

As the primary liaison between members of the Chestnut Hill College community and the media, the Office of Strategic Communications shall provide the Chestnut Hill College community with the standards and direction associated with:

- External news
- Major news stories
- News releases
- Protocol in responding to news media inquiries
- Monitoring news media on campus and public information requests (further defined below)
- Provide information of public and media interest in a professionally prepared format to the news media, including: writing Chestnut Hill College news releases, Chestnut Hill College magazine stories, Chestnut Hill College campus announcements and media advisories regarding significant events and activities that enhance the image of Chestnut Hill College, and are of

interest to the Chestnut Hill College community and general public as determined by the Office of Strategic Communications.

- Maintain daily or biweekly updates of the Chestnut Hill College News website and social media platforms, contingent on the College calendar
- Track media mentions
- Advise and assist in media issues management, including news releases, media advisories, backgrounders, talking points, news conferences and media strategies
- As appropriate, arrange interviews with administrators, faculty, staff and students with representatives of the news media
- Assist media representatives in locating sources of information at Chestnut Hill College
- Provide media coaching for administrators, faculty, staff and students in preparation for publicity, such as interviews
- Maintain current media contact lists

# **External News**

The Office of Strategic Communications is responsible for disseminating all news releases, media advisories and other Chestnut Hill College information to media outlets and will otherwise make all media contacts for Chestnut Hill College.

Any questions regarding media contacts or coverage should be directed to the Chief Communications Officer in the Office of Strategic Communications. Written communications with media must conform to Associated Press (AP) style and accepted journalistic standards. The Office of Strategic Communications will review publications and web content for appropriate news, newsworthiness and/or design standards, and work with appropriate Chestnut Hill College communicators and community members on revisions or concerns.

# **Major News Stories**

News of major importance must be identified by Chestnut Hill College community members and planned in conjunction with the Office of Strategic Communications well in advance (embargoes can be established or confidentiality ensured for sensitive topics or when external partners are involved) so that senior administrators can be included, informed and quoted as needed, and announcements planned for major impact.

Chestnut Hill College schools, departments, programs and budgetary units are asked not to send information or releases separately to media.

#### **News Releases**

All externally targeted news releases (including media advisories and news events) are requested to route through the Office of Strategic Communications. As the central resource and primary contact with the media, the Office of Strategic Communications reserves the right to review all news content to determine newsworthiness and to edit news items for style requirements. The Office of Strategic Communications will determine, with input from the involved Chestnut Hill College communicators and community members, the best and most appropriate approach (whether news release, media advisory or campus announcement) through which Chestnut Hill College news shall be released to the news media.

**News Releases:** The Office of Strategic Communications issues a news release when a Chestnut Hill College administrator, faculty member, staff member or student has a major research, funding or other newsworthy announcement that will enhance the Chestnut Hill College's image. News releases are posted on the Chestnut Hill College website and sent via email to news media at the discretion of the Office of Strategic Communications.

A standard paragraph about the Chestnut Hill College and its mission will be added to all external news releases sent to the news media via email or distributed at a news event such as a news conference and/or announcement.

The Office of Strategic Communications staff will provide assistance in planning events, such as news conferences and/or announcements.

The Office of Strategic Communications staff will send out media announcements in advance of the news conference and/or announcement and prepare, as appropriate, hard copies of news releases and background materials for the event.

The Office of Strategic Communications staff will also, as appropriate, send out news releases via email following the news conference and/or announcement.

## **Media Advisories**

The Office of Strategic Communications shall issue a media advisory at the request of a Chestnut Hill College administrator, faculty, staff or student to announce an upcoming event or happening (including news conferences, conferences, seminars) consistent with Chestnut Hill College positioning, branding and strategic priorities as determined by the Office of Strategic Communications. Media advisories are sent via email to the news media and are not generally highlighted on the Chestnut Hill College website until the appropriate time.

## **Campus Announcements**

The Office of Strategic Communications shall issue a campus announcement via the Chestnut Hill College website at the request of a Chestnut Hill College administrator, faculty, staff or student to announce an event or happening that affects the Chestnut Hill College community and is generally

open to the public (including non-research-related events). Campus announcements are posted on the Chestnut Hill College News website and are not generally sent to media.

## News Media on Campus or on Chestnut Hill College Property

While on Chestnut Hill College property, news media representatives should, if necessary and appropriate, be accompanied by an Office of Strategic Communications staff member or Chestnut Hill College communicator designated by the Office of Strategic Communications. If not previously contacted, the Office of Strategic Communications should be notified of news media representatives visiting the Chestnut Hill College campus by all Chestnut Hill College employees involved and/or approached by the visiting news media as early as possible.

## **Responding to Media Inquiries**

The Chief Communications Officer serves as the official spokesperson for Chestnut Hill College and conveys the official College position on issues of general college-wide impact or significance, or of a controversial or sensitive nature. Inquiries from the media regarding such issues should be immediately referred to the Chief Communications Officer. In addition, the President may designate another College representative to serve as a spokesperson when appropriate. The Office of Strategic Communications prefers to arrange media interviews with Chestnut Hill College administrators, faculty, staff and students through its office due to media deadlines. This ensures Chestnut Hill College not only serves as a valuable source, but also meets media deadlines for stories, delivering excellent service in support of the working press.

## When a Reporter Calls

Guidelines for communicating with the media when issues are non-controversial and limited to the faculty or staff member's area of expertise:

- Obtain the name of the person calling, the media organization, all contact information, and, if available, the anticipated time of release of information in print or broadcast.
- Notify the Office of Strategic Communications with applicable information.
- Return all inquiries as soon as possible. Media outlets are working on tight deadlines and will seek another source if calls are not returned in a timely manner.
- Do not feel compelled to conduct a phone interview or in-person interview. If you would like to think before answering, ask the reporter to email specific questions. In most instances, this will be acceptable to the reporter if you are providing information in a timely manner.
- Consult with the Office of Strategic Communications prior to answering any inquiries. We are here to help.
- Answer only the questions that are asked. Do not elaborate.

- Do not speculate. It is okay not to know the answer to a question. Avoid "no comment," as it has a negative connotation.
- Make sure the reporter understands your answers. In many cases, you are the expert educating the reporter, and in turn, the media outlet's audience.
- Remember you are representing Chestnut Hill College. Personal opinions should be clearly and carefully identified as such.
- There is no such thing as "off the record." Expect that anything you say to a reporter will be printed.
- Provide your best contact information for follow-up questions.
- Issues that should not be discussed with reporters include legal issues, personnel issues, matters of College integrity, campus crises or emergency situations. Refer all such inquiries of a sensitive nature to the Chief Communications Officer.
- Any inquiries involving specific students are subject to FERPA regulations and should be directed to the Office of Strategic Communications.
- Any inquiries involving specific faculty or staff members should be directed to the Office of Strategic Communications.

## **Faculty Experts**

Chestnut Hill College recognizes that faculty may respond to media inquiries directly on matters related to their professional expertise.

Faculty who respond to media inquiries on matters related to their professional expertise and/or on matters of public concern are asked to share, via email or phone call, a brief communication to the Chief Communications Officer since the Office of Strategic Communications tracks and reports all media coverage of the Chestnut Hill College.

Should faculty members need assistance or advice in responding to an inquiry, they should immediately contact the Office of Strategic Communications prior to responding. The Office of Strategic Communications is pleased to provide assistance in responding to any media inquiry.

## **Professional Public Appearances/Publications**

Chestnut Hill College faculty and staff involved in professional activities such as an appearance at a conference or as a witness to provide expert testimony, or publication of a professional paper or study, should notify the Office of Strategic Communications a minimum of one week prior to the scheduled professional activity to ensure appropriate and timely release of information to the media.

## **Incidents or Sensitive Issues**

Chestnut Hill College incidents or stories that may lead to negative perceptions or publicity must be conveyed to the Office of Strategic Communications as early as possible so facts can be gathered and timely responses can be made.

#### **Government Relations**

Members of the Chestnut Hill College community conveying Chestnut Hill College-related information to lawmakers, policymakers and business leaders should first contact the Office of Strategic Communications, which can facilitate communication efforts and help with protocol. This includes invitations to — and communication about — college events, programs and tours to ensure the most effective communication possible with these critical constituents.

#### **Chestnut Hill College Web Standards**

#### Purpose

The purpose of this policy and procedure is to describe specific visual and information elements and their usage that are required for all official Chestnut Hill College web pages, as well as internet communications and applications required for all official Chestnut Hill College web pages. All publicly accessible Chestnut Hill College web pages must adhere to the requirements below, including web pages directly related to Chestnut Hill College business and academic activities.

#### Policy

The Chestnut Hill College Web Standards described herein apply to all Chestnut Hill College web pages and web-based services that use Chestnut Hill College web services. The Chestnut Hill College Web Standards are intended to promote a strong and consistent Chestnut Hill College brand, in conjunction with a clear and accessible interface for those accessing information about the Chestnut Hill College via the web. Each Chestnut Hill College website document is part of the Chestnut Hill College's public presentation, and should be written and edited with the same care and diligence that one would apply to a Chestnut Hill College print publication. All Chestnut Hill College websites shall comply with both Chestnut Hill College Web Standards and Section 508 accessibility standards as follows:

#### **Domain Names**

Chestnut Hill College websites must have domain names within the Chestnut Hill College.edu domain, such as Chestnut Hill College.edu/admissions. External domain names shall not host a Chestnut Hill College site or redirect to a Chestnut Hill College.edu-based URL unless there is a valid marketing reason for doing so. In those rare cases, use of an external domain name must be approved by the Office of Strategic Communications. All domain names are subject to approval by the Chief Communications Officer in the Office of Strategic Communications.

## Design

Chestnut Hill College websites must use the Chestnut Hill College's Content Management System (CMS) and one of the Chestnut Hill College-approved web templates. The Chestnut Hill College approved web templates provide consistent branding and navigation while supporting a broad range of content and layout options.

## **Contact Information**

Chestnut Hill College websites must provide up-to-date contact information (name, address, email) as a way for users to contact a Chestnut Hill College department/organization.

## **Ensuring Accuracy**

Chestnut Hill College websites must be continuously maintained. Periodic review and necessary revision are needed to ensure that all Chestnut Hill College content is relevant, accurate and up-to-date, as required by the specific web administrator.

## Inclusion in the Chestnut Hill College A–Z Directory

Chestnut Hill College website administrators may request a link to their department or organization's website on the Chestnut Hill College A–Z directory by contacting the Office of Strategic Communications.

## **Confidential Information**

Confidential information such as student records shall not be published on Chestnut Hill College websites.

# Copyright

Chestnut Hill College websites must comply with federal copyright laws.

## Correct Use of College Name

The official forms of the Chestnut Hill College's name is Chestnut Hill College or CHC. Please do not use any other abbreviation or arrangement.

# **Correct Spelling and Grammar**

As with any publication, please check for spelling errors, typos and grammatical mistakes. Please notify the Chief Communications Officer if errors are discovered. If you do not know the identity of the web administrator, please contact the Office of Strategic Communications that will assist by identifying the web administrator.

## **Correct Use of Images**

Images must not incorporate difficult to read or illegible text. Images must not appear pixilated or stretched. Image files should be in JPG, PNG or GIF format and less than 1MB in file size. Using Save for Web in Photoshop with a quality setting of High (600%) is recommended.

## **Faculty Pages and Bios**

A faculty member may be represented with a single faculty page within the site of the department with which the faculty member is affiliated. Such faculty pages are the department's responsibility to maintain content and keep up-to-date.

## **Course Pages and Websites**

Classes, workshops, senior projects, capstones and classes culminating in artistic, musical or theatrical productions are all considered courses. A course may be represented with a single course page within the site of the department with which the course is affiliated. Such course pages are the department's responsibility to maintain content and keep up-to-date. If the instructor of record for a course wishes to create a course website, he or she may request a site through the Office of Strategic Communications. All course websites on College's website are the responsibility of the current instructor of record for the course, and must adhere fully to Chestnut Hill College policies and procedures.

## **Compliance with Chestnut Hill College Web Standards**

If noncompliance with Chestnut Hill College Web Standards is found, the noncompliant page(s) may be placed in draft mode by the Office of Strategic Communications. Pages placed in draft mode are effectively removed from the live site, but their content remains available in the CMS backend for site owners to update. When the Office of Strategic Communications places noncompliant pages in draft mode, the site administrator will be notified via email that the pages require updating before they can be returned to live status. The site owner may then update the pages, keeping them in draft mode, and Chief Communications Officer in the Office of Strategic Communications when all updates have been made. The Office of Strategic Communications will then review the updated pages, determine if they are compliant with Chestnut Hill College Web Standards, and if so, return the pages to live status.

# Section 508 Amendment to the Rehabilitation Act of 1973 — Information Technology Accessibility Standards

Chestnut Hill College complies with Section 508 Amendment to the Rehabilitation Act of 1973. Section 508 standards are based on the Web Content Accessibility Guidelines (WCAG) established by the Web Accessibility Initiative (WAI) of the World Wide Web Consortium (W3C). Compliance with Section 508 standards is required by law. The standards most relevant to a typical Chestnut Hill College website are summarized below:

- A text equivalent must be provided for every non-text element. Non-text elements include images, audio, video and programmatic objects, such as plug-ins and applets.
- Link text should be informative and give context. For example, use "Download the Academic Calendar (PDF)" rather than "Click here to download."

- Web documents must be designed such that information conveyed with color is equally available without color. High contrast between backgrounds and text must be maintained.
- Web documents must be organized so as to be readable without requiring an associated style sheet.
- If image maps are used, redundant text links must be provided for each active region of the image map.
- When web documents use scripting languages, the page must remain usable when scripts are turned off or not supported.
- When web documents use scripting languages or plug-ins to display dynamic content, the information provided by the script or plug-in must either be accessible or an alternative presentation or page must be provided.
- When compliance cannot be accomplished in any other way, a text-only page with equivalent information or functionality must be provided. The content of the text-only page must be updated whenever the primary page is updated.
- Row and column headers must be identified in data tables.
- For data tables with two or more logical levels of row and column headers, markup must be used to associate data cells and header cells.
- Frames must be titled with descriptive text facilitating frame identification and navigation.
- Online forms must be designed to ensure that people using assistive technology are able to access all form fields, functionality, and instructional information needed to complete and submit a form.
- When video is embedded on a web page, a transcript should be made available.

For technical questions regarding accessibility requirements, contact the Office of Strategic Communications.

## **Chestnut Hill College Social Media Standards**

#### Purpose

The purpose of this policy and procedure is to ensure quality and appropriate use of approved/official Chestnut Hill College social media channels for promotion and information at the Chestnut Hill College.

## Policy

At Chestnut Hill College, we recognize that social media sites like Facebook, Twitter, YouTube, Flickr, Tumblr, Pinterest, Snapchat and LinkedIn have become important and influential community communication channels. The purpose of using social media channels on behalf of Chestnut Hill College is to support Chestnut Hill College's mission, goals, programs and sanctioned efforts, including College news, information, marketing and branding strategies, content and directives.

Therefore, when using approved/official Chestnut Hill College social media channels identified with Chestnut Hill College (e.g. Facebook, Flickr, Twitter and YouTube), it is critical that Chestnut Hill College community members recognize that they are representing the Chestnut Hill College to the world at all times. To assist in posting content and managing these sites, Chestnut Hill College offers the following policies and guidelines for official use of social media. These policies and guidelines apply to all Chestnut Hill College community members using approved/official Chestnut Hill College social media. These policies and guidelines are not intended to govern or restrict personal presence on the web, nor are these guidelines intended to restrict employee rights to engage in concerted, protected activity related to the terms and conditions of their employment.

## **General Guidelines**

## Approval of Official Chestnut Hill College Social Media Accounts

Employees who wish to set up approved/official Chestnut Hill College social media accounts and speak on behalf of Chestnut Hill College through social media must receive permission from both their department/organization head and the Office of Strategic Communications prior to setting up the social media account. Once you have received permission from your department/organization head, please contact the Office of Strategic Communications to discuss issues such as confidentiality, privacy, FERPA and web accessibility.

## **Chestnut Hill College Web Standards**

Chestnut Hill College Web Standards policy and procedure (above) regarding contact information, accuracy, confidential information, advertising/sponsorship, copyright, usage of the Chestnut Hill College name, and spelling/grammar, apply equally to official Chestnut Hill College social media channels. Please contact the Office of Strategic Communications for assistance.

## **Chestnut Hill College News Announcements**

Chestnut Hill College Public Relations and News Media policy and procedure (above) regarding news releases, media advisories and campus announcements, apply equally to official Chestnut Hill College social media channels. Please contact Chief Communications Officer in the Office of Strategic Communications for assistance.

## Chestnut Hill College Name, Seal and Logos (Branding)

Chestnut Hill College Name, Seal and Logos policy and procedure (above) applies equally to official Chestnut Hill College social media channels. Social media sites provide varying degrees of flexibility in allowing account holders to style pages. For Chestnut Hill College logo usage and branding standards, please see the Chestnut Hill College Brand Standards Guide. Please contact Chief Communications Officer in the Office of Strategic Communications for assistance.

## Video

Video must be approved by the Chief Communications Officer in the Office of Strategic Communications prior to posting on approved/official Chestnut Hill College social media channels or pages.

#### **Social Media Dialogue**

Many social media sites promote commenting and online dialogue, the tone of which is generally informal. Despite its informal tone, all online dialogue is public. Please remember that anything you write can and will be viewed by current and future Chestnut Hill College community members and constituencies as well as other colleagues and possible future employers. When engaging in dialogue on official Chestnut Hill College social media sites:

- Remember that your statements and responses represent the Chestnut Hill College to the world at all times.
- We request that you refrain from discussing or expressing opinions regarding Chestnut Hill College policies, operations and personnel. Such comments may be removed at the College's discretion.
- Exercise discretion, respect and thoughtfulness toward all dialogue participants.
- Maintain professional language and tone.
- Confidential or proprietary Chestnut Hill College information or similar information of third parties, who have shared such information with you on the Chestnut Hill College's behalf, must not be shared publicly on official Chestnut Hill College social media channels.
- Official Chestnut Hill College social media accounts may choose to post college-related social media content generated by Chestnut Hill College community members, including faculty, staff and/or students. Official Chestnut Hill College social media accounts can be accessed online, and include:
  - facebook.com/Chestnut Hill College
  - twitter.com/Chestnut Hill College
  - youtube.com/Chestnut Hill College

• <u>www.instagram.com/chestnut</u> hill college

## **Chestnut Hill College Tablet and Mobile Application Standard**

## Purpose

The purpose of creating approved/official tablet and mobile apps on behalf of Chestnut Hill College is to support Chestnut Hill College's mission, goals, programs and sanctioned efforts, including college news, information, marketing, and content. Therefore, when creating an approved/official app that will be identified with Chestnut Hill College, it is critical that members of Chestnut Hill College community recognize that they are representing Chestnut Hill College to the world. These policies and guidelines apply to all Chestnut Hill College community members creating approved/official apps that have any affiliation with the Chestnut Hill College.

## Policy

Prior to publishing an app referencing or identifying Chestnut Hill College, Chestnut Hill College community members must receive permission from both their department/organization head and the Office of Strategic Communications. Once you have received permission from your department/organization head, please contact Chief Communications Officer in the Office of Strategic Communications. The Chief Communications Officer in the Office of Strategic Communications will review the app for adherence to Chestnut Hill College brand standards and tablet and/or mobile best practices prior to designating the app as an approved/official Chestnut Hill College social media channel.

## **General Guidelines**

## **Chestnut Hill College Tablet and Mobile Application Standards**

Chestnut Hill College Web Standards regarding contact information, accuracy, confidential information, advertising/sponsorship, copyright, usage of Chestnut Hill College name, and spelling/grammar, apply equally to approved/official Chestnut Hill College tablet and mobile applications. Please contact the Chief Communications Officer in the Office of Strategic Communications for assistance.

# Chestnut Hill College Name, Seal and Logos (Branding)

Chestnut Hill College Name, seal and logos policy and procedure applies equally to official Chestnut Hill College tablet and mobile applications.

# **Chestnut Hill College Video and Photo Production**

## Purpose

The purpose of this policy and procedure is to establish oversight responsibility and procedures for producing Chestnut Hill College marketing and promotional videos and photography. It applies to all Chestnut Hill College schools, departments, programs and budgetary units. This policy ensures that

Chestnut Hill College video productions and photography coordinate with existing College-wide marketing efforts; contribute positively to Chestnut Hill College's brand image; prevent inconsistent messaging and/or duplication of materials already in existence; and meet the highest production standards in the most cost-effective manner. This policy does not apply directly to Chestnut Hill College student projects (not created for Chestnut Hill College marketing purposes) or to creative videos and photos produced by Chestnut Hill College faculty (not created for Chestnut Hill College marketing purposes), although it is preferable to have all Chestnut Hill College productions reflect institutional identity and quality. It also does not apply to network, cable or local television news videographers and photographers, or other media, covering Chestnut Hill College.

### Policy

To ensure that video productions coordinate with existing College-wide marketing efforts, contribute positively to Chestnut Hill College's brand image, prevent inconsistent messaging and/or duplication of materials already in existence and meet the highest production standards in the most cost-effective manner, production of promotional videos will be coordinated through and approved by the Office of Strategic Communications. This includes video productions intended for public presentations, for broadcast or use online; and Chestnut Hill College marketing and promotional photography. All work (raw source material and final product) produced for this purpose shall become the permanent property of Chestnut Hill College and shall be considered copyrighted Chestnut Hill College materials.

The Chief Communications Officer in the Office of Strategic Communications shall review the goals and scripts of the proposed video, and all Chestnut Hill College marketing and promotional photography, whether created by a Office of Strategic Communications photographer, a Chestnut Hill College Communicators photographer, Chestnut Hill College community member, or freelance photographer (please see Chestnut Hill College Freelance Video Production/Photography). Video rough cuts will be reviewed before final approval.

All Office of Strategic Communications approved photos taken by a Chestnut Hill College Communicators photographer or Chestnut Hill College community member shall be provided, digitally, in their original, uncompressed size and format with a minimum resolution of 300 dpi, to the Office of Strategic Communications to be included in Chestnut Hill College's official digital/print photography library/catalog.

The Office of Strategic Communications occasionally works closely with on-and off-campus video production resources to produce promotional and information videos for external viewing. When appropriate, the Chief Communications Officer in the Office of Strategic Communications will refer members of the Chestnut Hill College community to outside vendors to produce a requested video (see Chestnut Hill College Freelance Video Production/Photography). All approved Chestnut Hill College video productions are required to use Chestnut Hill College logos and graphic standards.

Any request by an outside movie or video production company to film on Chestnut Hill College property shall be referred to the Office of Strategic Communications for consideration and approval.

Please note: The use of copyrighted music in any Chestnut Hill College video, including video produced for distribution on the web or broadcast television, may only be used if the music has been purchased from authorized entities and the user/creator provides valid proof of that licensing agreement to the Communications Department for verification Once the license agreement is on file with the Communications Department, the approved music may be used only in accordance with that license. Any other use of copyrighted music is prohibited. Please contact the Chief Communications Officer in the Office of Strategic Communications for assistance.

### **Chestnut Hill College Freelance Video Production/Photography**

### Purpose

The purpose of this policy and procedure is to ensure Chestnut Hill College marketing and promotional videos and photographs taken by an outside/third-party/freelance videographer or photographer become the intellectual property of Chestnut Hill College.

## Policy

When appropriate, the Chief Communications Officer in the Office of Strategic Communications will refer Chestnut Hill College community members to approved freelance videographers and photographers. All freelance videographers and/or photographers must be preapproved by the Office of Strategic Communications and meet Chestnut Hill College System requirements for Chestnut Hill College vendors, including insurance coverage. When Chestnut Hill College community members contract with a freelance videographer or photographer or use work created by a freelance videographer, both parties agree that the Chestnut Hill College not only commissions the right to use that work, but purchases ownership of the work ("all rights"). All work (raw source material and final product) produced by a freelance videographer or photographer contracting with the Chestnut Hill College become the permanent property of the Chestnut Hill College and shall be considered to be copyrighted materials of the Chestnut Hill College. This policy is intended to prohibit the freelance videographer or photographer, or any third party, from selling or providing the work (video or photo(s)) to another publication without the express permission of the Chestnut Hill College. All video and photo work must be pre- approved by the Office of Strategic Communications before being distributed externally for marketing and promotional purposes.

All raw footage taken by freelance videographers shall be provided in the original, uncompressed format on which it was acquired, unless an agreement has been reached for conversion of that video to another format. Finished productions shall be provided in their original format unless an alternative file type has been agreed upon.

# Section 508 Amendment to the Rehabilitation Act of 1973 — Information Technology Accessibility Standards

All photos taken by freelance photographers shall be provided, digitally, in their original, uncompressed size and format, with a minimum resolution of 300 dpi, to the Office of Strategic

Communications within five (5) calendar days of the contracted work. The Office of Strategic Communications maintains Chestnut Hill College's official digital/print photography library/catalog.

### Chestnut Hill College Video/Photography Permission/Model Releases

The purpose of this policy and procedure is to ensure that Chestnut Hill College is obtaining appropriate permission to use the image or likeness of individuals for marketing and promotional purposes. If the intent of the photo and/or video usage is for commercial or advertising purposes, Chestnut Hill College requires written permission in the format of a photo/video release form of students and/or other adults who are primarily featured in a Chestnut Hill College video production or photograph.

If the intent of the photo and/or video usage is for informational purposes, a photo release is not required. Informational purposes would be considered a newsworthy article about the school and its programs such as the College magazine, social media platforms, newsletters, etc.

At a minimum, whenever reasonably possible, Chestnut Hill College videographers and/or photographers shall identify themselves verbally or by wearing a Chestnut Hill College press badge, informing potential featured students and/or other adults of the intent of the video and/or photo and its end use.

When the subjects primarily featured are minors, (under the age of 18) written permission must be obtained from a parent or guardian.

The sole remedy available to a featured Chestnut Hill College student or other adult who does not provide permission to the Chestnut Hill College is the removal of such video/photography from all future Chestnut Hill College marketing materials. This policy does not apply to large public event settings on the College's campus, such as athletic events, Quidditch or commencement ceremonies.

When video or photos are supplied by an organization on or off the Chestnut Hill College campus, permission to use the images is implied. The Office of Strategic Communications will work with the organization or request that the organization's representative supplying the video or photos confirm permission has been granted by the creator and the subject(s) and that appropriate video and photo credits are published.

## **SECTION 5:**

## FORMS

#### CHESTNUT HILL COLLEGE FLEXIBLE WORK ARRANGEMENT FORM FORM 5.1

Employee Name: \_\_\_\_\_

Position Title: \_\_\_\_\_\_ Department\_\_\_\_\_\_

#### CURRENT AND PROPOSED SCHEDULES:

**Current/Regular Schedule** 

#### **Proposed Flexible Work Schedule**

Days	Start & Stop Times (including the unpaid meal period)	Days	Start & Stop Times (including the unpaid meal period)	Location of Work (On Campus and/or Home)
Sunday		Sunday		
Monday		Monday		
Tuesday		Tuesday		
Wednesday		Wednesday		
Thursday		Thursday		
Friday		Friday		
Saturday		Saturday		
Sunday		Sunday		
Total Hours		Total Hours		

Explain any variations to the above schedule:

I believe that my job responsibilities can be completed within the above schedule with no loss of service or disruption to others in my department or to the department's operations. I understand that my supervisor may require me at any time for any reason to return to the regular work schedule. I agree to do so upon request. I also understand that I must submit a new Flexible Work Arrangement request to make a change in my schedule (i.e. changes that will be ongoing).

Employee signature	Print name	Date
	Drint annua	
Supervisor signature	Print name	Date
Dean/Department Head signature	Print name	Date
Vice President signature	Print name	 Date
Approved		Not Approved
Reason not approved (if applicable):		
Approved start and end dates for the fl	exible work schedule:	
Notes:		

#### FORM 5.2 CHESTNUT HILL COLLEGE PERFORMANCE APPRAISAL FORMS

#### 90-DAY PERFORMANCE APPRAISAL FORM

MANAGER TO COMPLETE	
Employee Name:	Department:
Current Date:	Date of Hire:
Employee Job Title:	
Evaluation Period: From:	To:

Manager's Name/Title: \_\_\_\_\_\_

WORK PERFORMANCE	1. Unacceptable	2. Fair
WORK PERFORIVIANCE	3. Good	4. Excellent
Job Knowledge	Comments	1234
The employee has a clear understanding of the job		
duties and completes all phases of assigned work.		
Quality of Work	Comments	1 2 3 4
The work produced by the employee is thorough,		
accurate, and effective. The employee is able to work under pressure and learn from previous		
mistakes, checking processes and tasks and		
handling issues in a timely manner.		
Quantity of Work	Comments	1 2 3 4
The employee accomplishes assigned work of a		
specified quality within a designated period of time.		
Cooperation with Others	Comments	1 2 3 4
The employee works well with others and		
demonstrates a willingness to cooperate. The		
employee is effective and professional in interactions		
with colleagues and supervisors.		

WORK PERFORMANCE	1. Unacceptable 3. Good	2. Fair 4. Excellent
Initiative	Comments	1 2 3 4
The employee is resourceful and creative in meeting work objectives. The employee follows through on assignments and modifies or develops new ideas or procedures to effectively meet changing circumstances. The employee is proactive and exercises sound judgment		
Dependability/Punctuality	Comments	1 2 3 4
The employee consistently reports to work and to meetings on time. The employee complies with work schedules and office hours and comes to meetings on time and with proper preparation.		

#### PROGRESS

How well has the employee integrated self into their current position at Chestnut Hill College?

#### **OVERALL RESULTS OF 90-DAY PERFORMANCE APPRAISAL**

Based upon the attached evaluation, the overall performance rating of this employee is:

 (Rating #4) Excellent/Exceeds Standards:	Superior performance in meeting employee
objectives.	

- (Rating #3) Good/Meets Standards: Satisfactory performance in meeting employee objectives.
  - (Rating #2) Fair/Meets Minimum Standards: Minimum performance in meeting employee objectives.
- (Rating #1) Poor/Below Standards: Unacceptable performance in meeting employee objectives.

#### DEVELOPMENT

State the agreed upon goals to be accomplished following the 90-day probationary period. Include agreed upon actions and time frames to be observed in attaining these goals:

GOALS (IMPROVEMENT/ACHIEVEMENT)	ACTIONS/OBJECTIVES	TO BE COMPLETED (Month/Year)

What steps can employee take to prepare for or enhance opportunities for future advancement? Include actions to be taken by manager/reviewer to assist employee in accomplishing these steps:

Date of next performance review:		
Signatures:		
Manager/Reviewer	Date	
Employee	Date	
Employee Comments:		
		••••••••••••••••••••••••••••••••••••••

### **EMPLOYEE TO COMPLETE**

Employee Name:		_ Department:	Department:	
Current Date: Title:				
Current Manger/Evaluator Name/Title:				
Check appropriate answers and comments.				
Do you understand the requirements of your job?	□ Yes	Partly	□ No	
Do you feel your training has been adequate to successfully complete your job?	□ Yes	Partly	□ No	
Do you have regular opportunities to discuss your work and objectives with your manager?	□ Yes	Partly	□ No	
Would you like to have informal meetings with your manager?	□ Yes	Partly	□ No	
Do you have any skills, aptitudes, or knowledge not If so, what are they and how could they be used?				
Is there any special help or coaching you would like	from your r	manager?		
What training, career, or future job opportunities ar		st to you?		
Please summarize your thoughts about our employr		_		
Additional remarks, notes, questions, thoughts, or s	uggestions.			
Employee's signature				

## **CHESTNUT HILL COLLEGE**

## 2021

## ADMINISTRATIVE PERFORMANCE SELF APPRAISAL

Staff Member:	APPRAISAL TYPE INTRODUCTORY ANNUAL		
POSITION TITLE:	EVALUATION PERIOD:		
DATE OF ASSESSMENT:	Supervisor:		
Сомрет	ENCIES		
<b>Mission</b> – Supports the Mission and Core Values of the College through inclusive actions, ethical principles, respect of self and others, and respect for the religious traditions of the College	<b>COMMUNICATION -</b> Connects with peers, subordinates, and other College constituents, actively listens, clearly and effectively shares information, demonstrates effective oral and written communication skills, negotiates effectively.		
<b>MANAGING PEOPLE</b> - Coaches, evaluates, develops, inspires people; sets expectations, recognizes achievements, manages conflict, aligns performance goals with College goals, provides feedback, group leadership; delegates.	QUALITY IMPROVEMENT - Strives for efficient, effective, high-quality performance in self and the department; delivers timely and accurate results; resilient when responding to situations that are not going well; takes initiative to make improvements.		
<b>STEWARDSHIP AND MANAGING RESOURCES</b> - Demonstrates accountability and sound judgment in managing College resources in open and effective manner, appropriate understanding of confidentiality, College values; adheres to policies, procedures, and safety guidelines.	<b>LEADERSHIP -</b> Motivates others, accepts responsibility; demonstrates high level of political acumen; develops trust and credibility; expects honest and ethical behavior of self and others.		
<b>PROBLEM SOLVING</b> - Identifies problems, involves others in seeking solutions, conducts appropriate analyses, searches for best solutions; responds quickly to new challenges.	<b>TEAMWORK</b> - Encourages cooperation and collaboration; builds effective teams; works in partnership with others; is flexible.		
<b>DECISION MAKING</b> - Makes clear, consistent, transparent decisions; acts with integrity in all decision making; distinguishes relevant from irrelevant information and makes timely decisions.	<b>SERVICE FOCUS-</b> Values the importance of delivering high quality, innovative service to internal and external clients; understands the needs of others; customer service focus; shares accountability for results provided.		
<b>STRATEGIC PLANNING AND ORGANIZING -</b> Understands big picture and aligns priorities with broader goals, measures outcomes, uses feedback to redirect as needed, evaluates alternatives, solutions oriented, seeks alternatives and broad input; can see connections within complex issues.	<b>PROFESSIONAL EXPERTISE/JOB KNOWLEDGE</b> - Demonstrates appropriate and current knowledge of his/her job, is aware of issues and trends, can identify resources and respond appropriately to department.		

**Referring to ANY of the 12 competencies,** list areas of strength and areas for growth. Reference the specific competencies. You may continue on additional blank sheets.

Areas of strength:

Areas for growth:

## CHESTNUT HILL COLLEGE

## 2021

## ADMINISTRATIVE PERFORMANCE SELF APPRAISAL

BRIEFLY DISCUSS OVERALL PERFORMANCE DURING THE EVALUATION PERIOD.

REVIEW SIGNIFICANT CONTRIBUTIONS DURING 2021 PERIOD. DID OUTCOMES MIRROR GOALS SET FOR THE YEAR?

GOALS AND OBJECTIVES FOR 2022

IT IS IMPORTANT THAT MY SUPERVISOR KNOWS THIS ABOUT ME:

Comments

## **CHESTNUT HILL COLLEGE**

## 2021

## ADMINISTRATIVE PERFORMANCE APPRAISAL

STAFF MEMBER:	APPRAISAL TYPE:INTRODUCTORYANNUAL		
POSITION TITLE:	EVALUATION PERIOD:		
DATE OF ASSESSMENT:	SUPERVISOR:		
Сомр	ETENCIES		
<b>MISSION</b> – Supports the Mission and Core Values of the College through inclusive actions, ethical principles, respect of self and others, and respect for religious traditions of the College.			
MANAGING PEOPLE - Coaches, evaluates, develops, inspires people; see expectations, recognizes achievements, manages conflict, aligns performanc goals with College goals, provides feedback, group leadership; delegates			
<b>STEWARDSHIP AND MANAGING RESOURCES -</b> Demonstrates accountability and sound judgment in managing college resources in open a effective manner, appropriate understanding of confidentiality, College val adheres to policies, procedures, and safety guidelines			
<b>PROBLEM SOLVING -</b> Identifies problems, involves others in seeking solutions, conducts appropriate analyses, searches for best solutions; respor quickly to new challenges	nds <b>TEAMWORK -</b> Encourages cooperation and collaboration; builds effective teams; works in partnership with others; is flexible		
<b>DECISION MAKING</b> - Makes clear, consistent, transparent decisions; act integrity in all decision making; distinguishes relevant from irrelevant information and makes timely decisions	ts with SERVICE FOCUS- Values the importance of delivering high quality, innovative service to internal and external clients; understands the needs of others; customer service focus; shares accountability for results provided		
<b>STRATEGIC PLANNING AND ORGANIZING -</b> Understands big pictur aligns priorities with broader goals, measures outcomes, uses feedback to re as needed, evaluates alternatives, solutions oriented, seeks alternatives and input; can see connections within complex issues	edirect Demonstrates appropriate and current knowledge of his/her job, is		

**Referring to ANY of the 12 competencies,** list areas of strength and areas for growth. Reference the specific competencies. You may continue on additional blank sheets.

Areas of strength:

Areas for growth:

## CHESTNUT HILL COLLEGE 2021 ADMINISTRATIVE PERFORMANCE APPRAISAL

BRIEFLY DISCUSS OVERALL PERFORMANCE DURING THE EVALUATION PERIOD.

REVIEW SIGNIFICANT CONTRIBUTIONS DURING THE 2021 PERIOD. DID OUTCOMES MIRROR GOALS SET FOR THE YEAR?

ESTABLISH GOALS AND OBJECTIVES FOR 2022

Supervisor's signature

Employee Comments (use additional pages, if necessary. Employee is not required to make comments.

My signature indicates that I have had an opportunity to review this evaluation and does not necessarily indicate concurrence with my supervisor's comments.

Employee's signature

Date

Date

## CHESTNUT HILL COLLEGE 2021 STAFF PERFORMANCE SELF APPRAISAL

STAFF MEMBER: POSITION TITLE: DATE OF ASSESSMENT:	EVA	RT DATE IN POSITION: ALUATION PERIOD: PERVISOR:	ANNIVERSARY DATE:		
Con	Competencies				
Mission – Supports the Mission and Core Values of the College through inclusive actions, ethical principles, respect of self and others, and respect for the religious traditions of the College.		<b>COMMUNICATION</b> - Connects with peers and other college constituents, actively listens, clearly and effectively shares information, demonstrates effective oral and written communication skills, and negotiates effectively.			
<b>STEWARDSHIP AND MANAGING RESOURCES</b> - Demonstrates accountability and sound judgment in managing College resources in open and effective manner, appropriate understanding of confidentiality, college values; adheres to policies, procedures, and safety guidelines.		performance in self and the de	n responding to situations that are		
<b>PROBLEM SOLVING</b> - Identifies problems, involves others in seeking solutions, conducts appropriate analyses, searches for best solutions; responds quickly to new challenges.		<b>TEAMWORK</b> - Encourages cooperation and collaboration; builds effective teams; works in partnership with others; is flexible.			
<b>SERVICE FOCUS-</b> Values the importance of delivering high quality, innovative service to internal and external clients; understands the needs of others; customer service focus; shares accountability for results provided.		<b>PROFESSIONAL EXPERTISE/JOB KNO</b> and current knowledge of his/ trends, can identify resources department.			

**Referring to ANY of the 8 competencies,** list areas of strength and areas for growth. Reference the specific competencies. You may continue on additional blank sheets.

Areas of strength:

Areas for growth:

## CHESTNUT HILL COLLEGE 2021 STAFF PERFORMANCE SELF APPRAISAL

BRIEFLY DISCUSS OVERALL PERFORMANCE DURING THE EVALUATION PERIOD.

SIGNIFICANT CONTRIBUTIONS DURING 2021 PERIOD. DID OUTCOMES MIRROR GOALS SET FOR THE YEAR?

GOALS AND OBJECTIVES FOR 2022

IT IS IMPORTANT THAT MY SUPERVISOR KNOWS THIS ABOUT ME:

## CHESTNUT HILL COLLEGE 2021 STAFF PERFORMANCE APPRAISAL

STAFF MEMBER: Position Title: Date of Assessment:	Start Date in Position:Evaluation Period:Anniversary Date:Supervisor:	
Сомрет	INCIES	
Mission – Supports the Mission and Core Values of the College through inclusive actions, ethical principles, respect of self and others, and respect for the religious traditions of the College.	ог COMMUNICATION - Connects with peers and other College constituents, actively listens, clearly and effectively shares information, demonstrates effective oral and written communication skills, and negotiates effectively.	
<b>STEWARDSHIP AND MANAGING RESOURCES</b> - Demonstrates accountability and sour judgment in managing College resources in open and effective manner, appropriate understanding of confidentiality, college values; adheres to policies, procedures, and safety guidelines.	d <b>QUALITY IMPROVEMENT</b> - Strives for efficient, effective, high-quality performance in self and the department; delivers timely and accurate results; resilient when responding to situations that are not going well; takes initiative to make improvements.	
<b>PROBLEM SOLVING</b> - Identifies problems, involves others in seeking solutions, conducts appropriate analyses, searches for best solutions; responds quickly new challenges.	<b>TEAMWORK</b> - Encourages cooperation and collaboration; builds effective teams; works in partnership with others; is flexible.	
<b>SERVICE FOCUS-</b> Values the importance of delivering high quality, innovative service to internal and external clients; understands the needs of others; customer service focus; shares accountability for results provided.	<b>PROFESSIONAL EXPERTISE/JOB KNOWLEDGE</b> - Demonstrates appropriate and current knowledge of his/her job, is aware of issues and trends, can identify resources and respond appropriately to department.	
<b>Referring to ANY of the 8 competencies,</b> list areas of strength and a continue on additional blank sheets.	reas for growth. Reference the specific competencies. You may	
Areas of strength:		

Areas for growth:

## CHESTNUT HILL COLLEGE 2021 STAFF PERFORMANCE SELF APPRAISAL

BRIEFLY DISCUSS OVERALL PERFORMANCE DURING THE EVALUATION PERIOD.

SIGNIFICANT CONTRIBUTIONS DURING 2021 PERIOD. DID OUTCOMES MIRROR GOALS SET FOR THE YEAR?

GOALS AND OBJECTIVES FOR 2022

Supervisor's signature

Date

Employee Comments (use additional pages, if necessary. Employee is not required to make comments).

My signature indicates that I have had an opportunity to review this evaluation and does not necessarily indicate concurrence with my supervisor's comments.

Employee's signature

#### FORM 5.3 CHESTNUT HILL COLLEGE WHISTLEBLOWER POLICY DISCLOSURE STATEMENT

#### WHISTLEBLOWER POLICY DISCLOSURE STATEMENT

#### Personal Information (optional):

Your Name: \_\_\_\_\_\_
Department: \_\_\_\_\_\_
Your Email Address: \_\_\_\_\_\_
Campus Phone or Other Phone Number: \_\_\_\_\_\_
Today's Date: (month/day/year): \_\_\_\_\_\_

#### Incident Information (required):

Date(s) of incident (provide month, date, and year if dates are known):\_\_\_\_\_

Name of College employee(s) or other individual(s) involved in incident:

Name of each witness, if any:\_\_\_\_\_

Please describe the wrongdoing you believe has occurred or is occurring, in as much detail as possible (use additional paper if necessary):

What facts / evidence do you have to support your allegation? Please describe in detail (use additional paper if necessary):



Please attach any physical evidence you have to support the allegations (for example, copies of reports, memos, spreadsheets, budget statements, invoices, email messages, etc.).

**Your Certification:** I have read and understand the Chestnut Hill College Whistleblower Policy. I certify that the information I have provided above accurately represents my full knowledge of the incident(s). I certify that I have not knowingly provided false, incomplete, or misleading information. I acknowledge that I understand an investigation of these allegations will commence.

Your Signature

Date

If making an anonymous report, you do not need to sign above. Please assure, however, the information you have provided accurately reflects your full knowledge of the incident. Please be aware that an anonymous report may be more difficult for the College to investigate and substantiate.

Please send the completed Whistleblower Policy Disclosure Statement to the Director of Human Resources, Chestnut Hill College, 9601 Germantown Avenue, Philadelphia, PA. 19118. If a member of the Human Resources staff is named in the Whistleblower Policy Disclosure Statement, send the Statement to the Vice President for Financial Affairs.

For College Use:		
Date Received:		
Received By:	(T:41-)	
(Name)	(Title)	

### FORM 5.4 CHESTNUT HILL COLLEGE CONFIDENTIALITY AGREEMENT FORM

### CHESTNUT HILL COLLEGE CONFIDENTIALITY AGREEMENT

I acknowledge that, as an employee of Chestnut Hill College, I may have the opportunity to access or gain knowledge of confidential information. Confidential information may be made known to, or learned by me during or outside my working hours at the College via various sources including, but not limited to, electronic media, interoffice communications, internal publications, and verbal interactions. I further acknowledge that making this information known or available to others who do not have legal right thereto may violate the Family Educational Rights and Privacy Act of 1974 (FERPA), as well as the terms of my employment. Therefore, I agree that I will not reveal, make known, or provide access to confidential information except to those having legal or otherwise permissible right thereto. Furthermore, I agree not to access confidential information to which I have designated rights or access to for any reason other than the performance of my duties as a Chestnut Hill College Employee.

In addition to my obligations regarding the appropriate access to and use of confidential information, I agree that I will not jeopardize the integrity of or the availability of the College's computing, telephony, and other information systems or databases. FERPA is available on the College's website at <u>https://www.chc.edu/family-education-rights-and-privacy-act</u>.

By signing this, I acknowledge that I have read and understand the above agreement, and that I have received information on where to locate the College's Notification Rights under FERPA. I understand that failure to comply with the terms and conditions of this agreement shall subject me to discipline in accordance with Chestnut Hill College's Employment policies or seriously affect my standing in accordance with the Employee Manual or the Faculty Manual.

Employee's Signature

Date

Print Employee's Name

### FORM 5.5 CHESTNUT HILL COLLEGE NEPOTISM DISCLOSURE AND CERTIFICATION FORM

Under Chestnut Hill College's Nepotism Policy, friends and/or relatives (defined as spouses, parents, grandparents, children, grandchildren, siblings, aunts/uncles, or nieces/nephews — whether related by blood, adoption, marriage ("in- laws" or "step"), or other legal action) may not be employed in positions where they will report, directly or indirectly, to each other. Supervisors are responsible for ensuring that employees in their departments do not control the scheduling, timekeeping, performance evaluations, disciplinary actions, or other employment and payroll functions for their relatives.

Candidate/Employee name:	Employee ID (if applicable)
Department:	Job Title:

If you <u>do not</u> have friends and/or relatives employed at Chestnut Hill College, complete <u>Section 1</u>. **Section 1**:  $\Box$  I do not have friends and/or relatives employed at Chestnut Hill College and understand that if this changes during the course of my employment, I have a responsibility to report any potential violations of the Nepotism Policy or conflicts of interest to my supervisor.

*If you <u>do have</u>* friends and/or *relatives employed at Chestnut Hill College, complete* <u>Section 2</u>. **Section 2:**  $\Box$  I have friends and/or relatives employed at Chestnut Hill College. I understand that further evaluation and approval is required. If any change in my employment results in a violation of the Nepotism Policy, it is my responsibility to report to my supervisor.

Name:	Department:	
Relationship:	Job Title:	
Name:	Department:	
Relationship:	Department:	
Candidate/Employee Signature:	Date:	

#### Friends and/or Relative Employed at Chestnut Hill College

#### Section 3 (completed by Supervisor):

- 1. I acknowledge that the above candidate/employee has friends and/or relatives employed at Chestnut Hill College and that no direct or indirect subordinate-supervisor relationship exists and neither employee will have authority that will affect the terms and conditions of employment of the other.
- 2. I acknowledge that the above employee has friends and/or relatives employed at Chestnut Hill College <u>that will result in a direct or indirect reporting relationship</u>. I understand further evaluation is required and additional approvals must be obtained prior to hiring.

Supervisor Signature:	Date:

To request an exception to the Policy, you must submit this form to the Office of Human Resources, ATTN: Director of Human Resources and receive approval **prior to hiring or submitting an HR Action** that would result in a violation of the Policy.

Provide a brief statement explaining: 1) why this employment action is in the College's best interests; and 2) how conflicts of interest will be mitigated (e.g., restructure of supervisory chain or removal from decisions affecting appointment, retention, tenure progression, work assignment, evaluations, promotion, demotion, or salary).

Submitted by:	Department:
Signature:	Date:

Signature:		Date:	Acknowledged
Dean/Director/Department Vice President			
Signature:		Date:	Endorsed
Director of Human Resources			
Employee Position	Date:	Faculty Position	Date:
Signature:		Signature:	
Chief of Staff	<ul><li>Approved</li><li>Denied</li></ul>	Dean of the Faculty	<ul><li>Approved</li><li>Denied</li></ul>

August 2018

### FORM 5.6 CHESTNUT HILL COLLEGE ANNUAL CONFLICT OF INTEREST DISCLOSURE FORM

Employees complete this form annually to help the College identity and resolve conflicts of interest in the organization. A conflict of interest may exist when an employee or a Board member is involved in any activity, or has a personal or financial interest, that may interfere in the performance of his or her duties, or his or her objectivity in performing those duties.

Name: \_\_\_\_\_\_ Position: \_\_\_\_\_\_

 Are you employed by, do you serve on the board of directors of, or do you perform any work or provide any services as an independent contractor, agent or consultant for, any business or other entity (profit of non-profit) that (a) does business in any capacity with (vendor, supplier, customer, partner, etc.) (b) sells the same or substantially similar products or services as, or (c) competes in any way with, Chestnut Hill College?

Circle one: Yes or No If you answer "Yes" state:

- a) The name and address or the organization(s):
- b) Your position(s):
- c) Have you referred Chestnut Hill College business to the organization(s): Circle one: **Yes** or **No**
- d) Have referred business from the organization to Chestnut Hill College: Circle one: **Yes** or **No**
- Do you have a financial interest in any other entity that (a) does business in any capacity with, or (b) competes in any way with Chestnut Hill College?
   Circle one: Yes or No If you answer "Yes" state:
  - a) The name and address or the organization(s)
  - b) What your financial interest is in the organization(s):\_\_\_\_\_

- c) Whether you own more than one-tenth of one percent of the organization(s): Circle one: **Yes** or **No**
- d) Whether you have referred business from Chestnut Hill College to the organization(s):
   Circle one: Yes or No
- e) Whether the organization has referred business to Chestnut Hill College through you: Circle one: Yes or N
- Do you have any relatives or family members who work as an employee, an independent contractor or otherwise for, serve on the board of directors of, or have a financial interest in, any entity (profit or non-profit) that (a) does business in any capacity with, or (b) competes in any way Chestnut Hill College?

Circle one: Yes or No If you answer "Yes" state:

- a) The name(s) of the relative(s) and your relationship to such person:
- b) The name and address of the organization(s) with which associated:
- c) The relative(s) or family member(s) position(s) with the organization(s):
- d) The relatives(s) or family member(s) financial interest in the organization(s):
- e) Whether you have referred business to the organization(s): Circle one: Yes or No
- f) Whether the relative or family member has referred business to Chestnut Hill College: Circle one: Yes or No

4. Has any current or prospective vendor, supplier, or customer of Chestnut Hill College, or any other entity that does or has sought to do business with Chestnut Hill College, provided you with, or assumed on your behalf the cost of, goods or services of any kind whose value exceeds \$25.00 as a gift or other perquisite?

Circle one: Yes or No If you answer "Yes" state:

A. The name of the person who provided you with, or assumed the cost of, such goods and/or services and the business entity with which such person is associated:

B. The goods and/or services you received their estimated value and when you received them:

5. In your capacity with the College, have you hired or retained, as an employee, an independent contractor or otherwise, or do you supervise, and family member or other relatives?

Circle one: **Yes** or **No** If you answer "**Yes**" state:

a) The name of the family member(s) or other relative(s) and your relationship to such person(s):

6. Are you involved in any public service or charitable organizations to which Chestnut Hill College contributes or whose actives may be in conflict with those of Chestnut Hill College?

Circle one: **Yes** or **No** If you answer "**Yes**" state:

a) Describe the activity and/or relationship:

Signature: \_\_\_\_\_\_Date: \_\_\_\_\_\_Date: \_\_\_\_\_\_Date: \_\_\_\_\_\_Date: \_\_\_\_\_\_

Please complete this form and return it to the Director of Human Resources. Thank you.

### FORM 5.7 LEAVE DONATION FORM

Employee Name:	
Date:	
Current vacation leave balance:	
Current sick leave balance:	
I am donatinghours of my current leave to the Department. I authorize Chestn time by this amount. I understand this leave donation is volunta	ut Hill College to reduce my leave
Employee Signature:	Date:
Approved by: Supervisor	_Date:
Approved by: Vice President	_ Date:
For Human Resources Use:	
Date of Hire:	
Vacation and Sick days at time of donation *	_
Vacation and sick days after donation *	
Approved by: Chief of Staff	_ Date:
Notification sent to employee Date:	Human Resources

\* Based on Timekeeping forms at time of request. This number would not include any days not yet submitted on Timekeeping forms.

## FORM 5.8 LEAVE DONATION REQUEST FORM

Employee Name:	
Date:	
Number of days requested:	
Reason for request:	
Medical Documentation is attached:	
I acknowledge I have exhausted all of my current	leave. I understand I may use donated days for
the above-stated purpose only, and any unused d	onated leave will be returned to the respective
donor employee.	
Employee Signature:	Date:
Approved by:	Date:
Supervisor	
Approved by:	Date:
Vice President	
For Human Resources Use:	
Date of Hire:	
Leave exhausted at time of request:	
Number of leave days approved:	
Approved by:	Date:
Chief of Staff	
Notification sent to employee Date:	Human Resources

### FORM 5.9 CHESTNUT HILL COLLEGE TUITION GRANT APPLICATION FORM

#### Chestnut Hill College Employee/Spouse/Dependent Application for Tuition Grant 20\_- 20

Application for tuition grant must be submitted following the guidelines in the Employee Manual **prior** to the semester/session in which the tuition grant is applied. This application requires the approval of Vice President for Financial Affairs, the Director of Human Resources and the Director of Financial Aid.

All courses/credits taken by a Chestnut Hill College employee/dependents are charged to the Financial Aid budget. A pre-approved application must be completed before the class begins.

<ul><li>I will be taking the course</li><li>My dependent or spouse w</li></ul>	vill be taking a course ( <i>circle one</i> )	tudent ID#:	
Name of Dependent or Spouse:	Student ID#:		
Semester/Session (check all that ap	oply)		
Undergraduate Studies	Adult Accelerated (AADP)	Graduate Studies	
□ Fall - 20	□ Fall 1 - 20	Fall - 20	
Spring - 20	🗆 Fall 2 - 20	Spring - 20	
Summer 1 - 20	Spring 1 - 20	□ Summer 1 - 20_	
Summer 2 - 20	□ Spring 2 - 20	□ Summer 2 - 20_	
Summer 3 - 20	□ Summer 1 - 20	□ Summer 3 - 20	
	Summer 2 - 20		
ourse Number:	Course Title:		
ourse Number: ourse Number:			
ourse Number:	Course Title:		
ourse Number:	Course Title:F		
ourse Number: tal Number of Credits: ttach course schedule for full-time	Course Title: Status (check):F dependents.)	ull Time Part Time	
burse Number:	Course Title:F Status (check):F dependents.) do not stay in the employ of the College	ull Time Part Time	
ourse Number:	Course Title:F Status (check):F dependents.) do not stay in the employ of the College	ull Time Part Time	
ourse Number: otal Number of Credits: ttach course schedule for full-time signing below I am confirming that if I llowing the end of the last class complet	Course Title: Status (check):F dependents.) do not stay in the employ of the College ted, I will be required to repay the tuitic	ull Time Part Time	
ourse Number: otal Number of Credits: ttach course schedule for full-time signing below I am confirming that if I llowing the end of the last class completed. mester in which a class was completed.	Course Title: Status (check):F dependents.) do not stay in the employ of the College ted, I will be required to repay the tuitic	ull Time Part Time e for at least six months on grant for the lastDate:	
ourse Number: tal Number of Credits: ttach course schedule for full-time signing below I am confirming that if I lowing the end of the last class completed. mester in which a class was completed. hployee Signature:	Course Title:F Status (check):F dependents.) do not stay in the employ of the College ted, I will be required to repay the tuitic * * * * * * * * * * * * * * * * * * *	ull Time Part Time for at least six months on grant for the last Date: ******	
ourse Number: otal Number of Credits: ttach course schedule for full-time signing below I am confirming that if I llowing the end of the last class completed mester in which a class was completed. nployee Signature:	Course Title:F Status (check):F dependents.) do not stay in the employ of the College ted, I will be required to repay the tuition * * * * * * * * * * * * * * * * * * *	ull Time Part Time for at least six months on grant for the last Date: ******	
ourse Number: tal Number of Credits: ttach course schedule for full-time signing below I am confirming that if I llowing the end of the last class completed mester in which a class was completed. nployee Signature: * * * * * * * * * * * * * * * * * * *	Course Title: Status (check):F dependents.) do not stay in the employ of the College ted, I will be required to repay the tuition * * * * * * * * * * * * * * * * * * *	ull Time Part Time for at least six months on grant for the last Date: ******	
ourse Number:	Course Title: Status (check):F dependents.) do not stay in the employ of the College ted, I will be required to repay the tuition * * * * * * * * * * * * * * * * * * *	ull Time Part Time for at least six months on grant for the last Date: ******	

#### FORM 5.10 CHESTNUT HILL COLLEGE TIMEKEEPING FORM NON-EXEMPT EMPLOYEE

#### EMPLOYEE NAME

#### for Payroll Month \_\_\_\_

[] I have a regular schedule on file, worked my regular schedule, used no paid or unpaid leave time, and worked no overtime during this payroll period.

[] I have a regular schedule on file, but used paid or unpaid leave time and/or worked overtime as noted below during this payroll period.

Date	Vacation Hours	Sick Hours	Personal Leave Hours	Overtime Hours	Other*
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
29					
30					
31					
TOTAL					

\*For "other" note number of days and type:

[R] Religious Retreat [B] Bereavement Leave [O] Other (explain) \_\_\_\_\_\_

**Employee Signature** 

Date

Supervisor Signature

Date

#### DUE TO HUMAN RESOURCES BY THE TENTH WORKING DAY OF THE MONTH FOLLOWING THE PAYROLL MONTH

**Track Your Leave Time** 

	Days available at the beginning of the month	Days used this month	Days available to be used in future months of the fiscal year
Vacation Days			
Sick Days			
Personal Days			

#### FORM 5.10 CHESTNUT HILL COLLEGE TIMEKEEPING FORM EXEMPT EMPLOYEE FORM

EMPLOYEE NAME \_\_\_\_\_

for Payroll Month\_\_\_\_\_

[] I used no paid or unpaid leave time during this payroll period.

[] I used paid or unpaid leave time during this payroll period as noted below:

Type of Leave	# of Days	Dates
Vacation		
Sick Leave		
Personal Leave		
Bereavement Leave		
Religious Retreat		
· · ·		
Compensatory Time		
Other (please explain)		
Unpaid Leave		

Comments:

Employee Signature

Date

Supervisor Signature

Date

#### DUE TO HUMAN RESOURCES BY THE TENTH WORKING DAY OF THE MONTH FOLLOWING THE PAYROLL MONTH

#### Track Your Leave Time

	Days available at the beginning of the month	Days used this month	Days available to be used in future months of the fiscal year
Vacation Days			
Sick Days			
Personal Days			

## **REQUEST FOR APPROVAL OF POSITION**

Position Title:				
Department:		Salary Range	:\$	per
Supervisor:		Budget	Account:	
Replacement Replace	ement for:			
New Position Reason	for Addition:			
Promotion/Title Change fi	rom:			
Faculty: Staff: F	ull-time:	Part-time:	Expected Start Da	ate:
Contract Period: mont	hs Tempo	orary position: from	to	
Athletic Coach: Full-time:	Part-time:	Contract Peri	iod:	months
Act 153 Clearances Required:	Yes	No	(please attach job	description)
Approvals:				
Initiating Supervisor:				
	Signature	Titl	le Date	
Vice President:				
	Signature	Tit	le Date	
Director of Human Resources:			Data	
	Signature		Date	
V.P. Financial Affairs:				
	Signature		Date	
President:	Signature		Date	
	Signature		Date	
*****			*****	*****
To be filled out by Human Reso	ources: Notice o	of Position Filled		
Employee Name:			Date of Hire:	
Address:				
City/State/ZIP:				
Full-time: Part-time: _	Temp: _	Exempt:	Non-Exempt	:
Salary/Wage \$	_per	Letter of appointm	ent sent on:	

#### CHESTNUT HILL COLLEGE MINORS ON CAMPUS POLICY TRAINING CERTIFICATION AND FORM 5.12 ACKNOWLEDGEMENT FORM

## **Chestnut Hill College Minors on Campus Policy Training Certification and Acknowledgement**

I, \_\_\_\_\_, hereby acknowledge that I have received a copy of Chestnut Hill College's Protecting Minors on Campus Policy and have participated in and successfully completed training regarding working with Minors provided by

\_\_\_\_\_ (training entity) on \_\_\_\_\_ (date)

I understand my obligations under the Policy in my role as an Authorized Adult in a Program involving Minors and the importance of complying with the Policy in order to ensure that Minors on campus or involved in College-sponsored programs are safe.

I hereby acknowledge my agreement to comply fully with the Policy, including the Code of Conduct and all Reporting Obligations set forth in the Policy.

Name (printed) : \_\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## CHESTNUT HILL COLLEGE REPORT OF SUSPECTED CHILD ABUSE

Date of Report:
Reporter's Name:
Reporter's Contact Information:
Phone Number:
Address:
Victim Name:
Victim Contact Information (if known – <i>do not</i> undertake your own investigation):
Phone Number:
Campus or Home Address:
Name of Suspected Abuser (if known):
Contact Information of Suspected Abuser:
Phone Number:
Campus or Home Address:
Is the suspected abuser a College faculty or staff member, student, or volunteer? Yes No
Description of Suspected Abuse:
Dates/Times (if known):
Locations (if known):
Narrative Description (Basis for the report). Use additional pages if needed:

### FORM 5.14 CHESTNUT HILL COLLEGE PARENTAL/LEGAL GUARDIAN CONSENT, WAIVER AND INDEMNITY FORM

## CHESTNUT HILL COLLEGE PARENTAL/LEGAL GUARDIAN CONSENT, WAIVER AND INDEMNITY

I hereby give permission for my minor child to participate in the \_\_\_\_

("Program"). I recognize and understand that the minor child will be participating in activities which may expose the minor child to some level of risk of injury and that the minor child will be participating at his/her own risk. I agree to and hereby do release and hold harmless Chestnut Hill College and its trustees, agents, officers, servants, and employees against loss (including reasonable attorneys' fees) from any and all claims, or causes of action of any kind or nature that may be brought by or on behalf of the said minor child or by me arising out of any and all known or unknown, foreseen and unforeseen bodily or personal injuries, damages to property and consequences thereof which may be sustained by the said minor or by me arising out of or in connection with the Program. Furthermore, I agree to indemnify Chestnut Hill College for any loss or damage to the premises, facility, or equipment caused by my minor child. Such indemnification shall include costs and expenses incurred by Chestnut Hill College, including reasonable attorneys' fees.

### **Minor Participant's Name**

Parent/Legal Guardian's Printed Name

Parent/Legal Guardian's Address and Phone Number (In Case of Emergency)

Parent/Legal Guardian's Signature \_\_\_\_\_

Date \_\_\_\_\_

### FORM 5.15 CHESTNUT HILL COLLEGE PROTECTING MINORS ON CAMPUS POLICY PROGRAM APPROVAL AND REGISTRATION

## Protecting Minors on Campus Policy Program Approval and Registration

Program Director Name and	Address:		
Phone Number:	Email Ad	dress:	
Name and Description of Ac	tivity/Program:		
Date(s) and Location(s) of A	ctivity/Program:		
How Minors will Participate	in the Activity:		
Authorized Adults (list all pa not an "Authorized Adult," s supplement, if necessary.): <u>Name</u>			ach an addendum and
Administrative Requirement			lical emergency forms):
Signatures: Program Director:		Date:	
College Coordinator: (If Program Director is not a Co	llege employee)		
Vice President:			

After obtaining required approval for the Program, please send this completed form to the attention of the Director of Human Resources, at least 60 days prior to the first scheduled date of participation by minors.

### FORM 5.16 NON-FMLA MEDICAL LEAVE OF ABSENCE REQUEST FORM

I am requesting a Non-FMLA Medical Leave of Absence. Due to FMLA requirements, I currently am not eligible based on one or both of the conditions listed below:

I have not met the one-year employment requirements	
I have not worked 1,250 hours over the previous 12 months	
Employee Name:	
Position: Department:	
Hire Date:	
Requested Leave Start Date: Requested Leave End Date:	
Maximum time allowed for Non-FMLA medical leave is six (6) weeks	
Reason for Leave of Absence:	
Please check one: Your own serious health condition	
Birth of a child and to care for that child	
I understand that I must use accrued paid time off as a part of my leave of absence. I understand that a Normedical leave does not have job restoration rights. Failure to return to work in accordance with the Colleg FMLA Medical Leave of Absence policy may result in termination of my employment. I agree to reimb College for any missed payroll deductions for health benefits should I go to an unpaid status while on leave I do not return to work at the end of my leave, the College may require that I reimburse the amount it pai health benefits.	ge's Non- ourse the ve, and, if
Employee Signature:    Date:	
Human Resources Approval	
Signature :         Date:	

### FORM 5.17 EMPLOYEE DATA RECORD FORM

	ΡΙΕΔΟ	SE COMPLETE THIS		CORD	)	
IT WILL SUPPLY		INFORMATION N				E PRINT LEGIBLY
Name				Social Securi	ty #	
LAST	FIRST	MIDDLE				
Present Address			City	S	tate	Zip
Home Phone:		_Cell Phone:		Email:		
CHESTNUT HILL COL	LEGE EMPLOY	MENT INFORMATI	ION			
Job Title			Supervi	isor		
partment			Dept. E	Budget #		
Status: Full time	Part time	Hours worked p	oer week	Date of	Hire	
Please check one: Staff_	Facult	y Adjunct	Faculty	Highest Degree	Attained	
		y Adjunct	Faculty	Highest Degree	Attained	
IN CASE OF EMERGE	ENCY, NOTIFY:			Highest Degree	Attained	
Please check one: Staff_ IN CASE OF EMERGE 3. Name Phone # (Day)	ENCY, NOTIFY:					
IN CASE OF EMERGE 3. Name Phone # (Day)	ENCY, NOTIFY:	Phone # (Night)		Relations		
IN CASE OF EMERGE 3. Name Phone # (Day)	ENCY, NOTIFY:	Phone # (Night)		Relations	hip	
IN CASE OF EMERGE 3. Name Phone # (Day) 4. Name	ENCY, NOTIFY:	Phone # (Night)		Relations	hip	
IN CASE OF EMERGE 3. Name Phone # (Day) 4. Name Phone # (Day)	ENCY, NOTIFY:	Phone # (Night) Phone # (Night)		Relations	hip	
IN CASE OF EMERGE 3. Name Phone # (Day) 4. Name Phone # (Day) Phone # (Day) PERSONAL DATA Date of Birth/_	ENCY, NOTIFY:	Phone # (Night) Phone # (Night) Gender: [] Male ngle [] Married	[] Female	Relations	hip	o say [] Other
IN CASE OF EMERGE 3. Name Phone # (Day) 4. Name Phone # (Day) PERSONAL DATA Date of Birth/_ Ma	ENCY, NOTIFY:	Phone # (Night) Phone # (Night) Gender: [] Male ngle [] Married	[] Female	Relations	hip hip Prefer not to	o say [] Other

Chestnut Hill College is required by the federal government to ask the following question about your race/ethnicity. Your response enables us to do research as well as qualify for grants and develop programs that will benefit our students. This information will never be used in decisions about individuals, such as admissions or registration or employment priorities. It will be used only for research, grant applications, and efforts to improve our academic programs and student services. We ask that you please respond to the question below as accurately as you can.

1. Please put an X in the box for one or more of the following:

- American Indian or Alaska Native
   Asian
   Black or African American
   Hispanic or Latino, or Spanish Origin
   Native Hawaiian or Pacific Islander
   Native Hawaiian or Pacific Islander
   Some other race, ethnicity or origin
- $\Box$  Middle Eastern of North African

Date Completed: \_\_\_\_\_

### FORM 5.18 CHESTNUT HILL COLLEGE LEAVE REQUEST FORM

## LEAVE REQUEST

EMPLOYEE NAME \_\_\_\_\_

Type of Leave	# of Days	Dates
Vacation		
Religious Retreat		
Compensatory Time		
Other (please explain)		
Unpaid Leave		

Comments:

Employee Signature

Date

Supervisor Signature

Date

#### FORM 5.19 BOMB THREAT CHECKLIST

## BOMB THREAT CHECKLIST

### Telephone Procedures

- Record exact date and time of call
- Record extension that call came in on
- If possible, write down exact words of caller and threat
- Remain calm, be courteous, listen to, and do not interrupt the caller
- If possible, get attention of another person give note to alert Security
- Do not hang up the phone; leave line open

### \*\*If your phone has caller ID display, record number of incoming call\*\*

### Try to keep the caller on the phone and talking by asking the following questions:

- When will the bomb explode? At what time?
- Where is it located? What floor? Room?
- What does it look like?
- What kind of a bomb is it?
- What will cause it to explode?
- Why are you doing this?
- What is your name?
- Did you place the bomb?

### DESCRIPTION OF CALLER (circle all that apply)

Sex:	Male	Female	Unknown	Approximate Age:
------	------	--------	---------	------------------

Voice	Speech	Language	Behavior	Background Noise
Distorted	Accented	Foreign	Agitated	Airport
Intoxicated	Deliberate	Foul	Angry	Animals
Loud	Distinct	Intelligent	Blaming	Baby
Muffled	Fast	Irrational	Calm	Birds
Nasal	Hesitant	Rational	Fearful	General Noise
Pitch – High	Lisp	Slang	Laughing	Guns Firing
Pitch – Medium	Slow	Unintelligible	Nervous	Gymnasium
Pitch – Low	Slurred	If Foreign,	Righteous	Machinery
Pleasant	Stuttered	Describe:	Other:	Music
Raspy	If Accented,			Party
Smooth	Describe:			Quiet
Soft				Restaurant
Squeaky				Talking
Unclear				Tavern/Bar
Other:				Television
				Other:

### FORM 5.20 GUEST SPEAKER AGREEMENT



### **GUEST SPEAKER AGREEMENT**

ADDRESS:	CITY, STATE	& ZIP:	
TELEPHONE:	FAX:		
This Agreement is entered into between Ch Speaker named above.	estnut Hill College ("the College	"), an institution of	higher education and the
1. SERVICES: The Speaker shall perfo	rm the services described below	<i>/</i> :	
Guest Speaker Topic/Speech Title:			
CHC Contact Person:		Telephone:	
Club/Organization/School:		Event Date:	
Location:	Start Time:	End Time:	<u>(</u> Eastern Time Zone)
Event Length:	Q&A length:		(leave blank if no Q&A)
Speaker requires the following eq	uipment /items for this Agreeme	ent:	

3. **TERMS OF PAYMENT**: Payment to the Speaker will be processed within 45 days of engagement.

College check/electronic payment made payable to:

- 4. INDEMNIFICATION AND HOLD HARMLESS AGREEMENT. Speaker shall defend, indemnify, and hold harmless the College, its Board of Trustees, officers, agents, employees from and against any and all loss, expense, damage, claim, demand, judgment, fine, charge, lien, liability, action, cause of action or proceedings of any kind whatsoever (whether arising on account of damage to or loss of property, or personal injury, emotional distress, or death) arising directly or indirectly in connection with the performance or activities of the Speaker hereunder, whether the same arises before or after completion of or expiration of this Agreement, except for damage, loss, or injury resulting from the College's sole negligence or willful misconduct.
- 5. **TERMINATION.** This contract may be terminated at no cost to either party upon 60 days advance written notice.
- 6. **FORCE MAJEURE.** If an Act of God, nature, war, riots, epidemics, strikes, an act (or order) of public authority, onsight mechanical difficulties (e.g., a power failure) should render the performance contemplated by the

Contract impossible, the parties shall not be liable to one another for direct or consequential damages they sustain. In such an event, the parties shall attempt to reschedule the performance for another mutually convenient date and time. If rescheduling is not possible, then the Contract shall become null and void upon either party's written notification to the other at its last known address. In such an event, neither party shall have any other or further obligation to the other arising out of the Contract.

- 7. **COMPLIANCE**. Contractor (Speaker), and any subcontractors to this contract regardless of tier, shall register and participate in a verification of the work eligibility status of all new employees and shall remain in compliance with all Federal, State and local immigration laws and regulations relating to the immigration status of their employees during the term of this contract.
- 8. **RELATIONSHIP OF INDEPENDENT CONTRACTOR ESTABLISHED**. It is mutually understood and agreed by the parties that an independent contractor relationship is hereby established under the terms and conditions of this Agreement.
- 9. RIGHT TO NAME AND PHOTOGRAPH: The Contractor hereby grants to the College the right to use the Contractor's name, photograph, and likeness in, and in connection with, all forms of: advertising, information programs, promotional material and any and all other materials, including audio and/or video recordings, to promote this singular College program or activity or in any instructional or information materials derived directly from and credited to the program or activity.
- 10. **OTHER**. The Speaker is an independent contractor and will pay all applicable state, local and federal taxes associated with this agreement. The Agreement is the complete & exclusive understanding of the parties, and may only be modified in writing with the agreement of both parties. Time is of the essence in this agreement. This Agreement shall be governed by the laws of the Commonwealth of Pennsylvania. Any dispute arising hereunder shall be resolved exclusively in the courts of the Commonwealth of Pennsylvania.

**IN WITNESS WHEREOF**, the undersigned have set their respective hands on the Date of Agreement recited above.

CHESTNUT HILL COLLEGE	SPEAKER
By:	Ву:
Authorized CHC Representative	Authorized Representative
Print Name:	Print Name:
Position Title:	Position Title:
Date:	Date:

#### Questions regarding the CHC Guest Speaker Agreement should be directed to:

Chestnut Hill College General Counsel 9601 Germantown Avenue, Philadelphia, PA 19118 Phone: 215.248.7026



### **GUEST LECTURER AGREEMENT**

NAME	DF LECTURER <u>:</u>			
AGENT	AGENCY (if any):			
ADDRES	S:	CITY, STATE & ZIP	:	
TELEPHO	DNE:	FAX:		
-	reement is entered into between r named above.	Chestnut Hill College ("the College"),	an institutio	n of higher education and the
1.	SERVICES: The Lecturer shall per	form the services described below:		
	Guest Lecturer Topic/Speech Title	e:		
	CHC Contact Person:	1	Telephone: _	
	Club/Organization/School:		Event Da	te:
	Location:	Start Time:E	Ind Time:	<u>(</u> Eastern Time Zone)
	Length:	Q&A length:		(leave blank if no Q&A)
	Lecturer requires the following e	quipment /items for this Agreement:		
2.	÷	II pay as a flat fee, inclusive of travel and	•	s, the amount of:
3.	TERMS OF PAYMENT: Payment to	o the Lecturer will be processed within	45 days of er	ngagement.
	College check/electronic paym	ent made payable to:		

- 4. INDEMNIFICATION AND HOLD HARMLESS AGREEMENT. Lecturer shall defend, indemnify, and hold harmless the College, its Board of Trustees, officers, agents, employees from and against any and all loss, expense, damage, claim, demand, judgment, fine, charge, lien, liability, action, cause of action or proceedings of any kind whatsoever (whether arising on account of damage to or loss of property, or personal injury, emotional distress, or death) arising directly or indirectly in connection with the performance or activities of the Lecturer hereunder, whether the same arises before or after completion of or expiration of this Agreement, except for damage, loss, or injury resulting from the College's sole negligence or willful misconduct.
- **5. TERMINATION.** This contract may be terminated at no cost to either party upon 60 days advance written notice.

- 5. **FORCE MAJEURE.** If an Act of God, nature, war, riots, epidemics, strikes, an act (or order) of public authority, on-sight mechanical difficulties (e.g., a power failure) should render the performance contemplated by the Contract impossible, the parties shall not be liable to one another for direct or consequential damages they sustain. In such an event, the parties shall attempt to reschedule the performance for another mutually convenient date and time. If rescheduling is not possible, then the Contract shall become null and void upon either party's written notification to the other at its last known address. In such an event, neither party shall have any other or further obligation to the other arising out of the Contract.
- 6. COMPLIANCE. Contractor (Lecturer), and any subcontractors to this contract regardless of tier, shall register and participate in a verification of the work eligibility status of all new employees and shall remain in compliance with all Federal, State and local immigration laws and regulations relating to the immigration status of their employees during the term of this contract.
- 7. **RELATIONSHIP OF INDEPENDENT CONTRACTOR ESTABLISHED**. It is mutually understood and agreed by the parties that an independent contractor relationship is hereby established under the terms and conditions of this Agreement.
- 8. **RIGHT TO NAME AND PHOTOGRAPH:** The Contractor hereby grants to the College the right to use the Contractor's name, photograph, and likeness in, and in connection with, all forms of: advertising, information programs, promotional material and any and all other materials, including audio and/or video recordings, to promote this singular College program or activity or in any instructional or information materials derived directly from and credited to the program or activity.
- 9. **OTHER**. The Lecturer is an independent contractor and will pay all applicable state, local and federal taxes associated with this agreement. The Agreement is the complete & exclusive understanding of the parties, and may only be modified in writing with the agreement of both parties. Time is of the essence in this agreement. This Agreement shall be governed by the laws of the Commonwealth of Pennsylvania. Any dispute arising hereunder shall be resolved exclusively in the courts of the Commonwealth of Pennsylvania.

**IN WITNESS WHEREOF**, the undersigned have set their respective hands on the Date of Agreement recited above.

CHESTNUT HILL COLLEGE	SPEAKER
Ву:	Ву:
Authorized CHC Representative	Authorized Representative
Print Name:	Print Name:
Position Title:	Position Title:
Date:	Date:

**Questions regarding the CHC Guest Lecturer Agreement should be directed to:** Chestnut Hill College General Counsel 9601 Germantown Avenue, Philadelphia, PA 19118 Phone: 215.248.7026

### FORM 5.22 GUEST ARTIST AGREEMENT



### **GUEST ARTIST AGREEMENT**

NAME OF ARTIST:			
AGENT/AGENCY (if any):			
ADDRESS:	CIT	Y, STATE & ZIP:	
TELEPHONE:		FAX:	
This Agreement is entered into between Cł Artist named above.	nestnut Hill College ("the	College"), an institution of higher	r education and the
1. SERVICES: The Artist shall perform the	services described below	<i>I</i> :	
Guest Artist Topic/Title			
CHC Contact Person:	Telepho	one:	
Club/Organization/School:	Even	t Date:	Location:
Start Time:	End Time:	(Eastern Time Zone) Length:	Q&A length:
	(leave blank if no Q&	A) Artist requires the following eq	quipment /items for
this Agreement:			
2. <b>COMPENSATION:</b> The College will pay		travel and all expenses, the amou ).	int of:
	\7	]·	

- 3. **TERMS OF PAYMENT**: Payment to the Artist will be processed within 45 days of engagement. College check/electronic payment made payable to:\_\_\_\_\_\_
- 4. INDEMNIFICATION AND HOLD HARMLESS AGREEMENT. Artist shall defend, indemnify, and hold harmless the College, its Board of Trustees, officers, agents, employees from and against any and all loss, expense, damage, claim, demand, judgment, fine, charge, lien, liability, action, cause of action or proceedings of any kind whatsoever (whether arising on account of damage to or loss of property, or personal injury, emotional distress, or death) arising directly or indirectly in connection with the performance or activities of the Artist hereunder, whether the same arises before or after completion of or expiration of this Agreement, except for damage, loss, or injury resulting from the College's sole negligence or willful misconduct.
- 5. TERMINATION. This contract may be terminated at no cost to either party upon 60 days advance written notice.
- 6. FORCE MAJEURE. If an Act of God, nature, war, riots, epidemics, strikes, an act (or order) of public authority, on-sight mechanical difficulties (e.g., a power failure) should render the performance contemplated by the Contract impossible, the parties shall not be liable to one another for direct or consequential damages they sustain. In such an

event, the parties shall attempt to reschedule the performance for another mutually convenient date and time. If rescheduling is not possible, then the Contract shall become null and void upon either party's written notification to the other at its last known address. In such an event, neither party shall have any other or further obligation to the other arising out of the Contract.

- 7. **COMPLIANCE**. Contractor (Artist), and any subcontractors to this contract regardless of tier, shall register and participate in a verification of the work eligibility status of all new employees and shall remain in compliance with all Federal, State and local immigration laws and regulations relating to the immigration status of their employees during the term of this contract.
- 8. **RELATIONSHIP OF INDEPENDENT CONTRACTOR ESTABLISHED**. It is mutually understood and agreed by the parties that an independent contractor relationship is hereby established under the terms and conditions of this Agreement.
- 9. **RIGHT TO NAME AND PHOTOGRAPH:** The Contractor hereby grants to the College the right to use the Contractor's name, photograph, and likeness in, and in connection with, all forms of: advertising, information programs, promotional material and any and all other materials, including audio and/or video recordings, to promote this singular College program or activity or in any instructional or information materials derived directly from and credited to the program or activity.
- 10. **OTHER:** The Artist is an independent contractor and will pay all applicable state, local and federal taxes associated with this agreement. The Agreement is the complete & exclusive understanding of the parties, and may only be modified in writing with the agreement of both parties. Time is of the essence in this agreement. This Agreement shall be governed by the laws of the Commonwealth of Pennsylvania. Any dispute arising hereunder shall be resolved exclusively in the courts of the Commonwealth of Pennsylvania.

**IN WITNESS WHEREOF**, the undersigned have set their respective hands on the Date of Agreement recited above.

CHESTNUT HILL COLLEGE	ARTIST
by:	by:
Authorized CHC Representative	Authorized Representative
Print Name	Print Name:
Position Title:	Position Title:
Date:	Date:

**Questions regarding the CHC Guest Artist Agreement should be directed to:** Chestnut Hill College General Counsel 9601 Germantown Avenue, Philadelphia, PA 19118

Phone: 215.248.7026

### FORM 5.23 INDEPENDENT CONTRACTOR CHECKLIST

### Chestnut Hill College Employee vs. Independent Contractor Checklist

When contracting for services, you must evaluate whether the Internal Revenue Service (IRS) would consider the person providing the services an independent contractor or a Chestnut Hill College employee. There are financial consequences to Chestnut Hill College (CHC) if the IRS determines that the College misclassified a service provider.

An **independent contractor** is a person or business entity which:

- 1. is free from CHC's immediate direction and control in their performance of the services
- **2.** is responsible to CHC only for the contracted result of the work, not the manner or method used to accomplish the work
- **3.** solely controls and directs how the service is provided, who provides it, and the means used to provide the service
- 4. sets his/her own prices for goods and fees for service
- 5. can terminate contract while not terminating his/her business
- 6. can terminate contract while not creating an unemployment situation
- 7. uses advertising to promote their business
- 8. provides goods and/or services to a segment general public of their own choosing

When contracting for services you should use the following checklist, which compares employee characteristics with those of an **independent contractor**.

#### EMPLOYEE

- Directed and controlled by CHC
- Does tasks in the manner CHC requests
- Does not have a financial investment in the work they are providing for CHC
- CHC provides tools, equipment, and skills training
- □ The individual works under CHC's business license
- Often receives benefits beyond payment for service
- □ (retirement and health plans)
- Receives a net check. CHC withholds income tax and FICA taxes.
- □ Works at CHC's place of business
- □ Works the hours set by CHC
- □ Works only for CHC
- Does not advertise
- □ Eligible for workers' compensation benefits
- □ Has some rights prior to termination
- □ Covered by minimum wage and overtime rules
- □ May join or form a union

#### INDEPENDENT CONTRACTOR

- Independent
- Does tasks in his/her own way
- Assumes the costs associated with doing the work for CHC
- □ Comes to the job with required tools, equipment, skills
- □ The individual obtains his or her own business license
- Receives only payment for service
- □ Receives a gross amount check. Pays own taxes.
- □ Works at his/her own office or home
- □ Sets his/her own hours
- □ Provides services to multiple entities
- Has customers as a result of advertising and being known by the public as a business
- □ Not covered by CHC's workers' compensation
- □ No rights prior to termination unless contracted
- □ Paid as contracted; no overtime
- □ No right to union representation

If it is determined that the relationship you are considering falls into the Employer/Employee category, you must contact Human Resources by email at <u>HROffice@chc.edu</u> or by phone at 215.248.7036 to determine the appropriate mechanism for hiring the individual.

### FORM 5.24 INDEPENDENT CONTRACTOR AGREEMENT



### INDEPENDENT CONTRACTOR AGREEMENT

This Agreement, effective this \_\_\_\_\_\_day of \_\_\_\_\_\_, is made by and between Chestnut Hill College ("the College"), an institution of higher education and \_\_\_\_\_\_\_ (the "Contractor"). For good and valuable consideration, the parties agree as follows:

1. GENERAL PURPOSE: The general purpose of this Agreement is for \_\_\_\_\_\_

Contractor will perform duties as directed by\_\_\_\_\_

The details, including scope of work and timetables are more fully set forth in the attached Exhibit A, incorporated herein.

2. TERM: The term of this Agreement shall be from \_\_\_\_\_/ \_\_\_\_ until

#### 3. PAYMENT AND INVOICES:

- b) Upon satisfactory completion of the Services, the College shall compensate Contractor up to maximum amounts listed above. An application for payment of fees and expenses, accompanied by proper documentation, including receipts, shall be submitted by Contractor to College upon completion of the work, said application to cover and include all fees earned and expenses incurred. Contractor shall be deemed to have waived its right to payment for any fees earned or expenses incurred if not included on the application. College reserves the right to require reasonable additional supporting documentation from Contractor. All applications for payment shall be on forms acceptable to or approved by College.
- c) College shall reimburse the following incidental out-of-pocket expenses:
  - i. Airplane travel for\_\_\_\_\_\_person(s) (coach only), not to exceed \$\_\_\_\_\_
  - ii. One rental car in an amount not to exceed \$\_\_\_\_\_per day.
  - iii. Lodging for\_\_\_\_\_person(s) for\_\_\_\_\_night(s) not to exceed \$\_\_\_\_\_per day.
  - iv. Meals for\_\_\_\_\_person(s) for\_\_\_\_\_day(s) not to exceed \$\_\_\_\_\_per day.
  - v. Other as follows:
- 4. ENTIRE AGREEMENT: This Agreement and any applicable attachments and exhibits shall constitute the complete and exclusive statement of the agreement between College and Contractor with respect to the

Work created hereunder. The Agreement may be modified only pursuant to a written instrument signed by authorized representatives of both parties. The invalidity in whole or in part of any provision of the Agreement shall not affect the validity of other provisions. To the extent that Contractor's terms and conditions, if any, shall conflict with the Agreement, this Agreement shall control. Either party's failure to insist upon the performance of any term of the Agreement shall not be construed as a waiver of that party's present or future right to such performance and each party's obligations in respect thereto shall continue in full force and effect. The headings in the Agreement have been inserted solely for convenient reference and shall be ignored in its construction.

- 5. INDEPENDENT CONTRACTOR: In performing hereunder, Contractor and its employees, agents, subcontractors and representatives shall be as independent contractors and not as employees or agents of College. All persons furnished or retained by Contractor in connection with this Agreement are so furnished or retained as Contractor's employees or agents. Contractor shall not transact business, enter into agreements, or otherwise make commitments on behalf of College unless expressly authorized in writing by College. Neither Contractor nor its employees, agents, subcontractors or representatives shall be entitled to benefits provided by College to its employees, including but not limited to fringe benefits, worker's compensation, health and unemployment insurance, and pension plans. College shall not pay or withhold federal, state, or local income or other payroll taxes on behalf of Contractor or its employees, agents, subcontractors or representatives. Contractor agrees to report and pay all such applicable taxes. Contractor shall defend, indemnify and hold harmless College from and against any and all liability for the payment of taxes, interest and/or penalties, as well as damages and costs, including attorney's fees, in connection with any claim or finding that Contractor and/or its employees, agents, subcontractors or representatives are employees of College.
- **6.** WARRANTY: Contractor warrants that all Services shall conform to the specifications of this Agreement and shall be performed in a professional and workman-like manner.

#### 7. TERMINATION:

- a) College may terminate this Agreement at any time, in whole or in part, by 60 days written notice to Contractor. If such termination is for College's convenience, College, after deducting any amount(s) previously paid, shall pay for all Services rendered by Contractor, as well as any reasonable costs incurred by Contractor, up to the time of termination but not including Contractor's lost profits. Under no circumstances shall Contractor be entitled to recover more than the price of the Services as stated in the Agreement. Upon receiving notice of College's termination for convenience, Contractor shall use its best efforts to reduce or mitigate any costs incurred in connection with the Services.
- b) Either party may, without prejudice to any other rights or remedies provided at law, inequity or under this Agreement, by 60 days written notice to the other party, terminate this Agreement in whole or in part under any of the following circumstances:
  - i. If the non-terminating party applies for bankruptcy, makes an assignment for the benefit of creditors, or is in receivership; or
  - ii. If the non-terminating party fails to perform any of the terms of this Agreement and so fails to cure such failure within thirty (30) days after receiving notice from the terminating party; or
  - iii. If the non-terminating party fails to make progress such that the terminating party has reason to question the non-terminating party's ability to perform and the non-terminating party fails to provide adequate assurance of its ability to perform within a period of thirty (30) days after receiving notice from the terminating party.

In the event College terminates this Agreement pursuant to this subparagraph b, Contractor shall also be obligated to pay any direct damages, including but not limited to all additional costs that College may incur in finding replacement Services, as well was any consequential and incidental damages incurred by College. In the event Contractor terminates this Agreement pursuant to this subparagraph b, College shall not be liable for consequential and incidental damages incurred by Contractor and in no circumstances shall College's liability exceed the price of the Services as stated in this Agreement.

- c) Upon termination of this Agreement, College, in addition to any other rights or remedies available at law, in equity or under this Agreement, may require Contractor to transfer title to and deliver to College, in the manner and to the extent directed by College, any goods, plans, drawings, or other materials that Contractor has specifically produced or acquired for the performance of the Agreement ("Performance Materials"). Payment for such Performance Materials shall be at the price specified in this Agreement or as otherwise agreed upon by the parties.
- 8. FORCE MAJEURE: If an Act of God, nature, war, riots, epidemics, strikes, an act (or order) of public authority, onsight mechanical difficulties (e.g., a power failure) should render the performance contemplated by the Contract impossible, the parties shall not be liable to one another for direct or consequential damages they sustain. In such an event, the parties shall attempt to reschedule the performance for another mutually convenient date and time. If rescheduling is not possible, then the Contract shall become null and void upon either party's written notification to the other at its last known address. In such an event, neither party shall have any other or further obligation to the other arising out of the Contract
- **9. OWNERSHIP:** College shall own all data, information and other work arising directly from Contractor's performance hereunder. College shall at all times have access to review the ongoing work of Contractor for purposes of inspecting same and determining that work is being performed in accordance with the terms of this Agreement. Immediately upon termination of this Agreement for any reason, all such data, information and other work, in whatever form, shall be turned over to College.

Any works of authorship developed in the course of performance under this Agreement shall be deemed works-for-hire under federal copyright law and all ownership rights to such copyrightable works shall be the property of College. Should any works of authorship not constitute works-for-hire under federal copyright law, Contractor hereby grants, transfers, assigns and conveys to College and its successors and assigns, Contractor's entire right, title, and interest in and to such works or any part thereof, including but not limited to the following rights: to reproduce; to prepare derivative works; to distribute by sale, license or other transfer; to perform publicly; to display; and to secure copyrights and renewals, reissues and extensions of any such copyrights in the United States of America or any foreign country.

Any patentable invention conceived or reduced to practice in the course of performance under this Agreement shall be the property of College. All trademark or other intellectual property rights arising directly from Contractor's performance under this Agreement shall be the property of College.

Whether a copyright, patent, trademark or other intellectual property right shall be maintained or registered in the United States of America or any foreign country shall be at the sole discretion of College. Contractor agrees to cooperate fully with College in the preparation and execution of all documents necessary or incidental to the protection and preservation of the rights granted herein to College. Contractor warrants and represents that the Services provided hereunder will not infringe, Individually or collectively, any copyright, patent, trademark or other intellectual property right of any third party.

- 10. COLLEGE EQUIPMENT: All materials, tools, equipment and other property either furnished by College to Contractor or individually paid for by College ("College Equipment") shall remain the property of College, but Contractor shall assume all risks of and be entirely responsible for any losses or damages arising from its use of College Equipment. Upon completion or termination of this Agreement, Contractor shall promptly return all College Equipment in the condition in which Contractor received it, taking into account reasonable wear and tear.
- 11. CONFIDENTIAL INFORMATION: Contractor shall treat as confidential all non-public information disclosed by College in connection with this Agreement, including but not limited to written or oral communications, education records (as defined under the Family Educational Rights and Privacy Act of 1974 (FERPA)), personal data, plans, specifications, and other data (collectively, "Confidential Information"). The terms and conditions of this Agreement shall also be deemed Confidential Information. Contractor shall not disclose Confidential Information to any third party except as College authorizes, and shall only disclose it to those within Contractor's organization who need to use it in performance of the Agreement. Upon completion or termination of this Agreement, Contractor shall return or destroy all such Confidential Information (except for this Agreement), or otherwise dispose of it as College may approve. This provision is not intended to restrict Contractor's right to use or disclose information that is already known to the public or rightfully obtained without restriction from other sources. Contractor shall defend, indemnify and hold harmless College from and against any and all claims, demands, damages, liabilities, expenses, losses of every nature and kind, including but not limited to attorney's fees and costs, sustained or alleged to have been sustained by College as a result of any disclosure or use of any Confidential Information in violation of this Agreement.
- **12. USE OF CHESTNUT HILL COLLEGE NAME OR MARKS:** Contractor shall not use College's name or trademarks in connection with any advertising, marketing or other promotional efforts or materials without the prior written approval of College.
- 13. GOVERNING LAW/VENUE: All disputes regarding the construction, interpretation and the parties' obligations under this Agreement shall be governed by the laws of the Commonwealth of Pennsylvania, notwithstanding any of that state's laws to the contrary. The venue and jurisdiction for the resolution of any such disputes shall be in the State or Federal courts located in the Commonwealth of Pennsylvania.
- 14. INDEMNIFICATION: To the fullest extent permitted by law, Contractor shall defend, indemnify and hold harmless College, its officers, employees, current and former trustees, agents and representatives from and against any and all claims, demands, damages, liabilities, expenses, losses of every nature and kind, including but not limited to attorney's fees and costs, (collectively, "Claims") sustained or alleged to have been sustained in connection with or arising out of the performance hereunder of Contractor, its agents, employees, subcontractors and consultants, even in the event College is alleged or found to be partially negligent. However, Contractor shall not be obligated to so indemnify College in the event College is proven to be solely negligent.

If any Claims alleging infringement of intellectual property rights, including but not limited to Claims of patent or copyright infringement or misappropriation of trade secrets, are brought against College, its officers, employees, trustees, agents and/or representatives in connection with College's use of any goods or materials that Contractor specifically produces for the performance of this Agreement, Contractor shall not only indemnify College, its officers, employees, trustees, agents and representatives as set forth above but also, upon College's request, shall procure for College the right to continue to use such goods or materials, or replace or modify such goods or materials, such that the alleged infringement is removed;

provided, however, that such alleged infringement does not arise solely from College's alteration or modification of the goods or materials.

**15. INSURANCE:** If Contractor shall hereunder provide Services on College's property, Contractor shall maintain and keep in force at Contractor's expense the following minimum insurance coverage throughout Contractor's performance under this Agreement:

a.	Workers Compensation	Statutory
b.	Employer's Liability	\$500,000
c.	Commercial General Liability:	
	Combined Single Limit Each Occurrence	\$1,000,000
	Aggregate	\$2,000,000
d.	Automobile Liability (if applicable)	
	Bodily Injury and Property Damage	\$1,000,000
e.	Commercial Crime/Fidelity insurance per occurrence	\$1,000,000

If Contractor is required to maintain a professional license in order to practice his/her profession, Contractor must maintain professional liability insurance in the amount of \$1 million per occurrence. Professions this applies to, but is not limited to, include architects, engineers, attorneys, physicians, nurses and physical therapists. This sample list of professions is representative only and is not meant to be complete.

The Automobile Liability insurance shall provide coverage for any vehicle used by Contractor.

Chestnut Hill College, including its trustees, officers, employees and agents, shall be named as additional insureds in the General Liability policy specified above. Certificate(s) evidencing the above insurance coverages — with a statement thereon that College is an additional insured and that the insurance afforded is primary insurance as to any other valid and collectible insurance in force — shall be sent to the Vice President of Financial Services, 9601 Germantown Avenue, Philadelphia, PA 19118 before Contractor's performance begins, and renewal certificates shall be provided annually until Contractor's performance has been completed and accepted.

Contractor shall be solely responsible for payment of premiums and deductibles for all of the aforesaid insurance. Should any of the aforesaid insurance policies be cancelled or materially changed, Contractor shall provide thirty (30) days prior written notice to the Vice President of Financial Services, 9601 Germantown Avenue, Philadelphia, PA 19118. Contractor shall not change the levels of coverage or permit coverage to expire until all the Services have been completed and accepted. Contractor shall not enter upon College property to perform hereunder unless Contractor is and remains insured in accordance with the above requirements. Contractor shall indemnify College for any loss suffered by College for the failure of Contractor to be so insured.

16. CONFLICTS: Contractor affirms that, to the best of Contractor's knowledge, there exist no conflicts of interests between Contractor and College, its trustees or employees. In the event of change in Contractor's interests, Contractor shall inform College regarding any conflicts of interest that arise or are likely to arise as a result of such change. Contractor hereby represents that it has neither received nor given gifts or gratuities to any member of the Chestnut Hill College community, nor participated in any other unethical conduct in connection with this Agreement. If, at any time, the College determines that

Contractor is in violation of any representation under this Paragraph, College may cancel the Agreement upon written notice to Contractor, and College shall have no further obligation to Contractor.

- 17. COMPLIANCE WITH LAWS/POLICIES: In performing its work under the terms of this Agreement, Contractor warrants that it will comply with all federal, state and local laws as well as Chestnut Hill College policies applicable to its performance hereunder, including but not limited to those relating to nondiscrimination, equal employment opportunity, affirmative action, and privacy of information. Contractor agrees to enter into any and all additional terms necessary to address compliance with privacy laws, including but not limited to, FERPA and the Health Insurance Portability and Accountability Act (HIPAA). To the extent that Contractor is a company regulated or covered by the Sarbanes-Oxley Act, as amended, compliance with Sarbanes-Oxley is a condition of doing business with College and failure to be in compliance shall be considered a material breach of the Agreement.
- **18. TAX EXEMPTION:** The parties acknowledge that the College is a tax-exempt entity. Contractor shall take all steps necessary to ensure that these exemptions are utilized to the maximum benefit of College.
- **19. ASSIGNMENTS:** Neither party shall assign or delegate its rights and obligations under this Agreement without the prior written consent of the non-assigning or non-delegating party.
- **20. MISCELLANEOUS:** The effective date of this Agreement shall be the date of signature of College's authorized representative. Contractor warrants that it will comply with all federal, state and local laws applicable to its performance hereunder. The parties warrant that they have the authority to enter into this Agreement and that entering into this Agreement is not restricted or prohibited by any existing agreement to which they are parties. No third party is intended to be a third party beneficiary of this Agreement. This Agreement is binding upon the parties and their respective heirs, successors and assigns. A breach of Contractor's obligations under this Agreement by Contractor's employees, advisors or permitted subcontractors will be deemed a breach of this Agreement by Contractor. This Agreement may be executed in multiple counterparts which, when taken together, will be deemed to constitute one instrument.
- **21. NOTICE:** Any notice under this Agreement shall be in writing and be delivered in person or by public or private courier services or certified mail with return receipt requested or by facsimile. All notices shall be addressed to the parties at the following addresses or at such addresses as the parties may from time to time direct in writing.

#### College:

Chestnut Hill College 9601 Germantown Avenue Philadelphia, PA 19118 Phone: With a copy to:

Office of the General Counsel Chestnut Hill College 9601 Germantown Avenue Philadelphia, PA 19118 Phone: 215.248.7026

#### **Consultant:**

Any notice shall be deemed to have been given on the earlier of: (a) actual delivery or refusal to accept delivery, (b) the date of mailing by certified mail, or (c) the day facsimile delivery is verified. Actual notice, however and from whomever received, shall always be effective.

**22. SURVIVAL:** This and Paragraphs 1, 5, 6, 8, 10, 11, 12, 14, 15, 16, 17, 21 and 22 hereunder shall survive the termination of this Agreement for any reason.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be duly executed by their respective authorized representatives.

Chestnut Hill College		
Signature:	Date:	
Name:	-	
Title:		
Independent Contractor		
Signature:	Date:	
Name:		
Title:		
Address:		
Telephone:		
Email:		
Social Security or Tax I.D. number:		

ΕΧΗΙΒΙΤ Α

## FORM 5.25 CHESTNUT HILL COLLEGE ONLINE MASTER'S PROGRAM TUITION GRANT APPLICATION FORM



Employee Application for SGS Online Master's Program Tuition Grant 20\_\_\_\_20\_\_\_\_

- 1. Employees must complete the admissions process for entrance into the SGS online master's program and be accepted into the program before applying for the tuition grant.
- Application for a tuition grant for the School of Graduate Studies (SGS) Online Master's Programs must be submitted following the guidelines in the Tuition Grant Policy 3.18, prior to the semester in which the tuition grant is applied.
- 3. Full-time employees must have approval from their immediate supervisor to apply for the tuition grant.
- 4. This application requires the final approval of the employee's immediate supervisor and Vice President, the Vice President for Financial Affairs and the Director of Human Resources.

Name of Employee	::Hire Date:	
Course Number	Course Title:	
Fall 20	Spring 20 Summer 20	
Course Number	Course Title:	
Fall 20	Spring 20 Summer 20	

By signing below, I am confirming that if I do not stay in the employ of the College for at least six (6) months following the end of the last class completed, I will be required to repay the tuition grant for the last semester in which a class was completed.

Employee Signature:	Date:
**************************************	************
Employee's Supervisor	Date:
Employee's Vice President	Date:
Director of Human Resources	Date:
Vice President for Financial Affairs	Date:



First Name

### FORM 5.26 Agreement for Salary Reduction under Section 403(b)

 Plan Election:

 Subject to the terms of the Plan, I elect to contribute the following amounts each pay period from my eligible compensation to my retirement plan account under the Plan:

 Pre-tax \$\_\_\_\_\_\_\_ or \_\_\_\_\_\_% (gross base salary)

 I request that my 403(b) elections be made effective as the first day of the payroll period beginning \_\_\_\_\_\_\_\_. (Form must be submitted by the monthly payroll deadline.)

 After one year of service, all full-time employees and part-time employees working a minimum of 1020 hours or more per year are eligible for the College contribution match of 2.5%. Employee must contribute at least 2.5% to receive the College match.

 Catch-up Contribution for participants age 50 or older:

 You may make "catch up" contributions over and above the IRS annual dollar limit if you are age 50 or older as of the last day of the calendar year. I elect to contribute the following amounts each pay period from my eligible compensation to my retirement plan account under the Plan.

 Pre-tax \$\_\_\_\_\_\_ or \_\_\_\_\_\_% (gross base salary)

Last Name

I request that my 403(b) elections be made effective as the first day of the payroll period beginning \_\_\_\_\_\_. (Form must be submitted by the monthly payroll deadline.)

#### Decline:

 $\Box$  I am aware that I can elect to have a salary deduction beginning with day one of employment, however I do not wish to do so at this time.

#### Participant Authorization and Signature:

I affirm that all information I have provided is true and correct. I acknowledge that:

- 1. Until cancelled or superseded by me, my elections shall remain in effect.
- It is my responsibility to comply with the IRS annual dollar limit and I may be responsible for any costs, including taxes and penalties that I may incur as a result of excess contributions.
- 3. Chestnut Hill College, as the Plan Administrator, may take action as they deem necessary to make sure that my participation in the Plan continues to comply with the terms of the Plan and the applicable requirements of federal, state and local law.



# FORM 5.27 OVERTIME AUTHORIZATION FORM for Non-Exempt Employees

EMPLOYEE NAME	DEPARTMENT	DATE FORM COMPLETED
		DATE(S) OF OVERTIME WORK

#### TOTAL ANTICIPATED NUMBER OF OVERTIME HOURS

Please provide an explanation of the overtime work to be completed:

Please provide a justification as to why the work cannot be completed within normal working hours (40 hours/week):

#### APPROVAL

SUPERVISOR NAME	SUPERVISOR SIGNATURE	DATE OF APPROVAL

#### DEAN OR VICE PRESIDENT APPROVAL

NAME	SIGNATURE	DATE OF APPROVAL

#### HUMAN RESOURCES APPROVAL

NAME	SIGNATURE	DATE OF APPROVAL



# FORM 5.28 TIMEKEEPING FORM Non-Exempt Employees – Overtime Only

EMPLOYEE NAME \_\_\_\_\_\_ for Payroll Month \_\_\_\_\_

#### FORM 5.27 OVERTIME AUTHORIZATION FORM for Non-Exempt Employees must be attached to this form. If not attached, then overtime will not be paid.

Date	Time IN	Time OUT	Total Overtime Hours Worked	Reason
1				
2				
3				
4				
5				
5 6 7				
7				
8 9				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
27				
28				
29				
30				
31				
TOTAL				

Employee Signature

Date

Supervisor Signature

Date

DUE TO HUMAN RESOURCES BY THE TENTH WORKING DAY OF THE MONTH FOLLOWING THE PAYROLL MONTH

July 2021



# Form 5.29 COVID-19 Vaccination Waiver Request

The completed and signed form must be returned by August 1, 2021. Please make sure your Name and Chestnut Hill College ID are on all pages being submitted. Your request will be reviewed and you will receive a message at your @chc.edu email account with the result of your request. Please allow two weeks for response. If your exemption is denied, you will be asked to comply with the requirement of being vaccinated. If you do not comply with Chestnut Hill College's COVID-19 vaccination requirement, and your request for exemption is denied, you will be unable to live on campus or participate in intercollegiate or recreational athletics.

By signing this waiver, I acknowledge that I have been informed that I may be placing myself and others at risk of serious illness should I contract a disease that could have been prevented through proper vaccination. I have read the CDC information about the risks of COVID-19 and the benefits of immunization. I hereby attest that I am declining immunization at this time for the below identified reason.

<b>REASON</b> (check one):
Medical
Contraindication:

Healthcare Provider Name (please print)		Title:
Signature:	Phone:	Date
Address or Organizational Stamp		

**Religious** [Attach a letter from clergy or provide a statement of beliefs below]

**Philosophical** [Provide a statement of beliefs below]

Requests for medical exemption must be signed by a healthcare provider (M.D., D.O., PA-C, CRNP, NP) indicating why this vaccine is contraindicated.

Requests for philosophical exemption must include a detailed written statement of personal beliefs.

Request for religious exemption must include a detailed written statement of personal beliefs or a letter from clergy.

Student/Employee Signature:	Date:
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Signature of Parent (if under age of 18):

Printed Parent Name (if under age of 18):